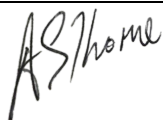


Dear Bidder

BID WCGHSC0323/2025: FOR THE PROVISION OF MICROSOFT TRAINING TO EMPLOYEES TO ALL INSTITUTIONS UNDER THE CONTROL OF WESTERN CAPE GOVERNMENT HEALTH AND WELLNESS FOR A 3-YEAR PERIOD.

Clarification questions posed by bidders:

Question	Response from the Department of Health and Wellness
Over the past three years, in which main areas did the training usually take place?	The Department refers to paragraphs 1.4.1 to 1.4.3 of the advertised bid document. The service is rendered to all officials within the Department. The Department further refers to the estimated quantity in the pricing schedule for the various courses. The Department refers to paragraph 1.4.3, that the estimated quantity is not a guarantee and is subject to change.
Were the venues typically provided by the Department, or did the service providers have to source and supply their own venues?	The Department refers to Section 8 of the bid document pertaining to the venues. The Department further refers to paragraph 11.6 and 11.7.
If external venues were used, could you please share which ones were utilized previously? The training provider	The Department refers to paragraph 11.6 and 11.7.
Will we be disqualified if we do not have in-person training as an option?	No, the Bid Evaluation Committee won't disqualify your offer unless you do not comply in terms of section 10 where you need to submit documents for evidence.



AG Thorne

BID SPECIFICATION COMMITTEE: CHAIRPERSON

DATE: 2025/11/20