



PROVISION OF THE FORTI WEB APPLICATION FIREWALL (FortiWAF) AS A SERVICE, IMPLEMENTATION, TRAINING AND SUPPORT FOR A PERIOD OF THIRTY-SIX (36) MONTHS: NCC/04/2026/2027

Questions	Answers
Is NCC looking for VM or cloud?	Cloud-Based solution
Estimated monthly bandwidth usage? What is the total aggregate clean traffic throughput (in Mbps or Gbps) required across all apps?	The total throughput at the moment is 200Mbps.
Is deep API protection required?	Yes, it is required.
Do you require advanced Bot Mitigation or Account Takeover (ATO) defense?	We will require Advanced Bot Mitigation.
Number of web applications to be protected?	5 applications and must be flexible to scale up.
What is the required HTTP throughput?	200MBps.
please clarify whether NCC would accept a dedicated FortiWeb virtual appliance hosted within a secure private cloud environment, provided all Terms of Reference requirements are met, or whether a cloud-native FortiWeb SaaS solution hosted directly by the OEM is specifically required.	We would accept a dedicated FortiWeb virtual appliance hosted within a secure private cloud environment.

Are there any predictable traffic spikes or seasonal increases in demand (for example month-end processing cycles or other peak periods) that should be considered when sizing the solution?	Yes, on Month-end
What is the estimated average monthly request volume, or alternatively the peak requests-per-second (RPS)?	100 Mbps, and it depends on the volume.
What are the average and peak bandwidth utilisation levels (throughput) across the applications requiring protection? (Sizing is typically based on throughput ranges such as 25 Mbps, 50–99 Mbps, and 100+ Mbps.)	100 Mbps.
Are the applications hosted on-premises, within public cloud environments (such as Azure South Africa North or AWS), or in a hybrid/multi-cloud environment?	Hybrid/multi-cloud environment
What is the estimated monthly bandwidth usage across the web application environment?	163 bandwidth across all the applications
The minimum features include bot detection, web-scraping protection, CAPTCHA challenges, brute-force protection, and compromised-credential threat intelligence. Please confirm whether advanced Bot Mitigation and Account Takeover defence are required in addition to these capabilities	Advanced Bot Migration.
The RFQ indicates that at least three API integrations currently exist and that manual API configuration in FortiWAF will suffice for the 36-month period. Please confirm whether standard API protection is sufficient	Deep and advanced API protection.

or whether deep and advanced API protection is required.	
What total aggregate clean traffic throughput is required across all applications, expressed in Mbps or Gbps?	200MBps
Why is it necessary or required that the Project Manager has experience in implementing and configuring a FortiWAF solution. How does this apply to a Project Manager duty?	That's the requirement for a Project Manager who is familiar with ICT projects and implementation
Why is it necessary or required that the Network Administrator has experience in implementing and configuring exclusively/specifically a FortiWAF solution? They are NSE competent and can do any Forti product. An NSE requirement would have been better here. This further negates the need for the Project Manager to be technically competent because you require the same level of competence from the Network Admin who is the actual implementer. –	That's our requirement; we will accept NSE 4, 5, 6, 7, and 8
Then on page 4: Scope of Work, does this support need to be from Forti OEM themselves or can it be offered by bidder team? -	The support can be offered by the bidder's team.