BID NUMBER DHA15-2024: THE APPOINTMENT OF A SERVICE PROVIDER FOR PROVISION OF CLEANING SERVICES FOR KWAZULUNATAL FOR VARIOUS BUILDINGS AND MOBILE TRUCKS FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

Firms may ask for clarification on the tender document or any part thereof, up to close of business 1 week before the deadline for the submission of the bids – The deadline close of business of 29 November 2024.

No.	Questions	Answers
1.	How many toilets the department has for bidders to be able to cost for consumables like toilet papers?	See the table below the questions and answer.
2.	What type of floor do these offices have?	Refer to the table for the required service levels under paragraph 3 on page 17 to 22 of 46 in the tender document.
3.	PG 27 and 28 under Evaluation Criteria; the first reference letter should confirm period of work complete and the second reference requires confirmation of the square meterage that was covered. Please can you confirm whether; - one reference letter from the same client confirming period and square meterage will suffice - should it be 2 separate letters but from the same client - must the reference letter be from 2 different clients	- Yes - Yes, it can be. - Yes, it may be.
4.	I would like to enquire about Joint venture attachments, would it be possible for each party to bring their own attachments. Or Is it compulsory for both parties to consolidate?	Refer to paragraph 1.7 on page 3 of 48 in the tender document.

No.	Questions	Answers
5.	Can we kindly request the briefing meeting recording?	The department does not share the recording and Bidders are allowed to ask further questions.
6.	On page 6 (2.10) - which part of the bid document is regarded as financial bid and also which part of the bud is regarded as technical bid?	Refer to page 5 and page 6 of 46 paragraph 2.2: “documents constituting the bid”.
7.	Is it a must for the bidder to bid for all offices?	Refer to page 26 of 46: ”pre-qualification requirement – evidence”.
8.	I see also that there is no mention of the Bargaining Council for cleaning contract (BCCCI) but only a mention of the department of labour rate/hour (minimum wage) and their rates are different, which rates are we using in this case.	Department of Employment and Labour rates applicable in KwaZulu-Natal.

List of toilets as per question 1 on the above table.

No.	Office name	No of Toilets - Officials		No of Toilets - Public		Office floor type
		Female	Male	Female	Male	
1	Prospecton	3	1	1	1	Tiles
2	Ethekwini (Umngeni)	7	7	1	1	Tiles
3	Tongaat	2	2	1	1	Tiles
4	Hammarsdale	1	1	0	0	Tiles
5	Chatsworth	1	1	1	1	Tiles
6	UMbumbulu	1	1	0	0	Tiles
7	Pavilion	1	0	0	0	Tiles

No.	Office name	No of Toilets - Officials		No of Toilets - Public		Office floor type
		Female	Male	Female	Male	
8	Bulwer	1	1	0	0	Tiles
9	Himeville	1	1	0	0	Tiles
10	Sundumbili	1	1	1	1	Tiles
11	Ndwedwe	1	1	1	1	Tiles
12	Maphumulo	1	1	1	1	Concrete
13	Bhamshela	1	1	1	1	Tiles
14	Melmoth	1	1	0	0	Wooden
15	Esikhawini	1	1	1	1	Tiles
16	Nkandla	1	1	1	1	Tiles
17	Richards Bay	1	1	1	1	Tiles
18	Harding	1	0	0	0	Tiles
19	Umzumbe	1	1	0	0	Tiles
20	Estcourt	3	1	4	2	Carpet by the counters & the rest of the floor is tiled
21	Ladysmith	2	2	3	3	Carpet by the counters & the rest of the floor is tiled
22	Bergville	1	1	0	0	Tiles
23	New Hanover	1	1	0	0	Tiles
24	Umgungundlovu	9	6	1	1	Tiles

No.	Office name	No of Toilets - Officials		No of Toilets - Public		Office floor type
		Female	Male	Female	Male	
25	Richmond	1	1	0	0	Tiles
26	Impendle	1	1	0	0	Tiles
27	Mooi River	1	1	0	0	Tiles
28	Howick	1	1	0	0	Tiles
29	Mbazwana	2	1	1	1	Tiles and concrete
30	Hlabisa	1	0	0	0	Tiles
31	Kwangwanase	2	2	1	1	Tiles and concrete
32	Jozini	0	1	2	2	Tiles and concrete
33	Hluhluwe	3	2	3	2	Tiles
34	Mtubatuba	4	3	4	3	Carpet and tiles
35	Bhambanana	1	1	1	0	Tiles
36	Ubombo	2	2	2	2	Wooden floor
37	Greytown	2	2	1	1	tiles & marie tile
38	Nquthu	1	1	1	1	Tiled Floor
39	Dundee	2	1	1	1	Tiles & Carpet
40	Emondlo	1	1	5	3	Tiles
41	Mahlabathini	3	3	1	1	Wooden floor

No.	Office name	No of Toilets - Officials		No of Toilets - Public		Office floor type
		Female	Male	Female	Male	
42	Nongoma	3	2	0	0	Wooden floor
43	Ulundi	2	2	0	0	Tiles & Carpet
44	Paulpietersburg	1	2	2	2	Tiles
45	Newcastle	3	2	2	1	Tiles & Carpet
TOTAL		**81**	**67**	**46**	**38**	