



TENDER BRIEFING NOTES

TENDER IEC/COM-01/2022

MEDIA MONITORING SERVICES

1 JULY 2022

WEBINAR BRIEFING:

https://us02web.zoom.us/webinar/register/WN_Y-K5rPEbQMCCXwZz6l9tw

Tender Briefing Panel / IEC Representatives:

- **Vincent Qwabe – Procurement Department**
- **Shalane de Scande – Communications Department**

Other members present

- **Ms Kate Bapela - Communications Department**
- **Ms Laura Franz-Kamissoko - Communications Department**

Mr Qwabe welcomed prospective bidders and thanked them for attending the briefing session for tender IEC/COM-01/2022 for Media Monitoring Services.

Mr Qwabe advised that the tender briefing session is held to promote a better understanding of the tender requirements and to enhance successful participation in the tender. During the tender briefing, he addressed the prospective bidders on the administrative requirements pertaining to the completion of the tender document.

Mr Qwabe then dealt with the administrative part of the bidding requirements where he addressed amongst others, the following;

- Attendance to the briefing is **not** compulsory.
- The closing date and time for the tender is now **11:00 on 11 July 2022**.
- Tender documents must only be submitted at the Electoral Commission's address as specified in the tender document before the closing date and time. Submission of bids elsewhere will result in such bids being set aside.
- The Electoral Commission preferably determines the time of closure by using Telkom's 1026 number – if available at the time of the closure of the tender.
- Once the tender closes, the list of bids received will be recorded.
- The list of bids received will be published on the Electoral Commission's website within 10 days of the tender closing.
- Interested parties are welcome to observe the closure of the tender, should they so wish.
- Primary bid compliance verification is performed prior to the bid evaluation process to determine which bids qualify for consideration and which not. This is done by the Electoral Commission's Supply Chain Management Department and Legal Services. The findings are then reviewed by the Electoral Commission's panel of independent auditors.
- The Electoral Commission's Supply Chain Management Department, user department and Legal Services will attend to the evaluation of bids thereafter.
- Once the bid evaluation committee has considered the bids, proposals are made to the Bid Adjudication Committee (BAC) who, in turn, shall make recommendations to the Chief Electoral Officer (CEO) via the Executive Committee (EXCO) on the adjudication thereof.
- Bids with a value exceeding R5 million including all applicable taxes are approved by the CEO in consultation with the Commission.
- Bids in respect of bidders and their directors/trustees/shareholders that are listed on the national treasury register for tender defaulters or the list of restricted suppliers will be rejected.
- **NO LATE TENDERS**, as whole or in part, will be accepted.

Certain aspects of the tender that should not be overlooked are as follows:

- Bid documentation is available free of charge on the Electoral Commission's website at www.elections.org.za or https://votaquotes.elections.org.za/eproc_inter/Default.aspx or the National Treasury eTender portal at <http://www.etenders.gov.za/>

- Prospective service providers must ensure that the tender document is downloaded and printed and that it has all the applicable pages. Incomplete bid submissions, i.e. a tender document that lacks pages or failure to submit any returnables (as may be applicable) will be disqualified. Although courtesy copies may be made available to service providers it remains their responsibility to ensure that their bid submissions contain all the applicable pages and returnables (if applicable) of the tender document.
- Preferably print the tender document single sided rather than double sided as it eases the bid assessment and evaluation processes.
- When preparing bid submissions (e.g. files containing the completed tender document and all supporting documentation) it is advisable NOT to split the tender document into different sections as this often leads to incomplete bid submissions in that certain pages of the tender document are omitted or that bidders fail to sign certain pages of the tender document. It is best to include the complete tender document at the top of the file followed by supporting documents.
- Prospective service providers are requested to write their company name on the cover page of the tender document – refer space provided for that purpose.
- The General Questionnaire provided on page twenty-five (25) of the tender is important and suppliers should focus on the requirements stipulated in the questionnaire once they have completed the entire tender document and prepared their detailed bid submission since it would assist them to ensure that they adhere to tender rules and comply with requirements.
- *General Tender Conditions* commencing on page five (5) of the tender document must be read carefully before the completion of the tender document.
- **ALL APPLICABLE PAGES OF THE TENDER DOCUMENT MUST BE SIGNED/INITIALLED IN ORIGINAL INK AND RETURNED AS PART OF YOUR BID SUBMISSION.** Failure to return a page (which constitutes an incomplete bid submission) or unsigned/un-initialled page/s of the tender document shall lead to bids being disqualified. It is suggested that more than one person signs/initials the tender document pages to ensure that it is done properly and that no page is skipped.
- **N.B There is a provision at the bottom of each and every page for a signature/initial.**
- **ALL CORRECTIONS AND/OR ALTERATIONS SHOULD BE SIGNED**, failure of which may lead to the disqualification of bid submissions.
- **EACH ALTERATION should have its own signature/initial.**
- **Any changes/alterations to pricing that is not signed/initialled are material and, therefore, not allowed.**

- **THE USE OF CORRECTION FLUID/TAPE TO AMEND/CHANGE PRICING MUST BE AVOIDED.** The tender rules specifically provide that if correction fluid, tapes or any other such method is used to alter pricing it shall lead to the disqualification of a bid submission. Note the caution expressed at the bottom of each page in the tender document in this regard.
- All potential service providers that wish to do business with the Electoral Commission must register on the Central Supplier Database (CSD). In particular, prospective bidders MUST register on the CSD prior to submitting their bids. Further detail and guidelines in this regards are available on the Electoral Commission's website as indicated above.
- Please include a printout of your Central Supplier Database (CSD) registration form in your bid submission and state your unique CSD registration number on page fourteen (14) of the tender document as required.
- National Treasury has placed an obligation on the Electoral Commission to ensure that persons conducting business with it are tax compliant.
 - Your entity's tax compliance status is indicated in the Central Supplier Database (CSD). The Electoral Commission will only contract service providers whose tax status is compliant. This means that if you were tax compliant during the bidding phase but become non-compliant before the bid adjudication is completed, your bid will be disqualified if your tax affairs remains non-compliant as per the provisions of *National Treasury Instruction No 9 of 2017/2018 Tax Compliance Status Verification*. It remains your responsibility to ensure that your taxes are in order, remain in order and that this is reflected on the CSD. You must also ensure that all sub-contractors (if applicable) are tax compliant.
- If preference points are claimed, an original or certified copy (not a copy of a certified copy) of the valid B-BBEE status level certificate from an accredited verification agency or affidavit, if applicable, must be submitted together with the bid.
- The 80/20 preference point systems will be applied in accordance with the formula and applicable points as provided for in the respective status level contributor tables in the Preferential Procurement Regulations, 2017. Failure to submit the required B-BBEE status level certificates or affidavit will lead to a zero (0) status level for non-compliant service providers/contributors and no preference points will be given. Furthermore, it is important that correct information and documentation with regards to B-BBEE is submitted by bidders i.e., the B-BBEE certificate must match/correspond with the annual turnover information submitted in the tender document and the annual financial statements. The tick box information in the tender document to be completed and should correspond with the B-BBEE documentation submitted.

- The *B-BBEE status level information* on page fifteen (15) of the tender document needs to be completed carefully and accurately. The information is used for purposes prescribed in the Preferential Procurement Policy Framework Act and its Regulations and for the final adjudication of the tender. It is advisable to take note of the latest developments concerning the Preferential Procurement Regulations, 2017 from National Treasury, especially in respect of consortia, joint ventures, *et cetera* and eligibility for preference points.
- The Employment Equity Act (EEA) requirements are also important. Bidders must ensure that correct information is submitted together with the bid. As an example, bidders must not claim to be EEA designation employer if they are not. It is important for bidders to ascertain the latest developments around the EEA from the Department of Labour and to ensure that they are fully compliant.
- **Do not RETYPE tender documents or any part thereof.** If there is insufficient space, the pages of the tender document in question may be photocopied and attached to the original document.
- Copies may be made of relevant pages of the tender document. It is suggested that copies of applicable pages of the tender document, for example the pricing schedules, be used as rough drafts and then to submit the original completed document for tendering purposes. Although photocopies of the tender pages could be submitted if necessary, all pages must be completed and signed/initialled in original ink. Photocopied detail and/or signatures/initials will invalidate the bid submission.
- The *Tender Questionnaire* (including all declarations) on pages fourteen to twenty-three (14–23) must be completed by the service provider. In the case of a consortium, joint venture, partnership or a subcontractor, the forms should be completed for each and every member in order for the Electoral Commission to be able to determine the necessary information and declarations. Separate forms must be used for each entity – do not combine information for multiple parties on a single form. Failure to do so may invalidate a bid submission.
- The unique National Treasury Central Supplier Database (CSD) registration number on page fourteen (14) must be stipulated as the Electoral Commission will use this information to draw supplier reports on the CSD to verify information such tax compliance status, banking details, *et cetera*.
- As such, the unique CSD registration number will be used to capture your company details as a vendor to the Electoral Commission in the event that your bid succeeds. The Electoral Commission will draw your registration detail from the CSD and any changes (including banking details) you effect to your registration on the CSD will automatically update your registration as a vendor to the Electoral Commission. Detail provided on invoices issued to the Electoral

Commission must correspond to the detail of your company as registered on the CSD. It remains your responsibility to ensure that details are correct to enable the Electoral Commission to effect any payments due to you.

- The *Financial Information* on page seventeen (17) must be completed.
- The *Delivery and Guarantees* section on page eighteen (18) must be completed.
- The *Past Supply Chain Practises* section on page nineteen (19) must be completed.
- The *Bidder's Disclosure and Declaration* starting on page twenty (20) of the tender is important and must be completed by the service provider and in the case of a consortium, joint venture or a subcontractor, by each and every member. Failure to do so may invalidate a bid submission. The information provided will *inter alia* be used in order to address possible conflict of interest that may arise.
- In the case of a consortium, joint venture or partnership being formed, relevant documents should be submitted for all parties concerned. This is also applicable to the use of subcontractors where 25% or more of the work is being done by another party. Separate forms must be used for each entity.
- It is important to complete all pricing schedules included in the tender document. Failure to complete any pricing schedule that is required to be completed shall invalidate a bid submission. Where additional information is required, for example detailed costing schedules, such information must be submitted as part of the required written submission (where applicable). The mandatory pricing schedule/s in the tender document must not, however, be substituted by the service provider's own pricing schedule/s as it will lead to disqualification.
- Bidders should note the provisions and evaluation criteria provided on page twenty-four (24) as well as the bid evaluation schedule included at the end of the tender document, with specific reference to matters that will lead to the disqualification of bids received due to non-compliance.
- A due diligence audit will be performed on a shortlisted bidder in order to confirm details and information, capacity, capability and ability to execute the contract. The due diligence audit process is not aimed at creating any expectations or commitments as it is merely part of the overall bid assessment process.
- A contract/service level agreement (SLA) may be entered into.
- The Electoral Commission's payment terms are within thirty (30) days after the receipt of the invoice.
- To avoid unnecessary delays in payment, it remains the service provider's responsibility to ensure that their banking details are correct and validated on the Central Supplier Database (CSD). The

Electoral Commission will not be liable for interest accrued on overdue accounts where the service provider has not resolved their incorrect banking detail on the CSD.

- The award of the tender will be published in the Tender Bulletin (when available again) and eTender Portal as well as the Electoral Commission's website as may be applicable. Service providers should note the award of the tender as published and that no general notices to successful or unsuccessful suppliers will be issued. A successful service provider may be required to sign a service level agreement.

General – Bidders must at all times scrutinise the tender document and bid specifications carefully in order to ensure that they provide all the necessary information in their written responses as well as take care that copies of all relevant documentation that is required is submitted as part of their bid.

Written submissions are critical and must contain all the required and relevant information in order to enable proper evaluation of bids. Failure to ensure that the written proposal is complete may result in the bid not meeting all the requirements stipulated in the bid evaluation criteria. Bid not meeting the requirement will not be acceptable and shall be disqualified.

When Mr Qwabe was done with the presentation, he then allowed the attendees an opportunity to ask questions:

Q: Is the R5 million threshold mentioned inclusive of VAT.

A: Yes. This must however, not be mistaken for the budget of the project.

Q: Would the Covid19 difficulties not disadvantage service providers that may not be able to physically submit their tender documents?

A: Covid19 restrictions have by and large been lifted. Courier services can be considered as an option for the submission of bids. However, the Electoral Commission accepts no liability for submission incorrectly submitted or not submitted at all.

Q: How would the due diligence audit be done if the service provider works remotely?

A: The Electoral Commission must still satisfy itself that everything is in order before a service provider is recommended for the contract. This includes confirming the existence of the physical infrastructure of the service provider as well as the capability, capacity and ability to perform the required services.

Q: Must the bid evaluation sheet be completed by the bidders?

A: No. However, bidders must make sure that every page of the tender document is signed including the bid evaluation sheets. Otherwise, failure to sign any of the pages will lead to bid being disqualified.

Q: Will foreign bidders be considered for this tender?

A: The bid requirements were published for any interested entity to participate if they are interested. Therefore, all bidders will be evaluated based on the requirements for this bid. This bid requirement was not published with any exclusions and, therefore, will be evaluated according to the bid evaluation criteria specified. However, it must be kept in mind that media monitoring requires the monitoring of all local South African content as well as any other applicable media. It would be very difficult for a business outside of South Africa to be able to render such service remotely.

Q: Must the bid document be completed by hand or mechanically?

A: The bid document can either be manually or mechanically completed is acceptable. If the latter option is preferred, bidders must ensure that the tender document is not redrafted as this may lead to bid being disqualified.

Q: Clarification was requested concerning the threshold for the EME's to submit affidavits.

A: It is important to submit the correct information and documentation with regards to B-BBEE. As such, the B-BBEE document must match/correspond with the annual turnover information submitted in the tender document and the annual financial statements. The thresholds are as follows:

- All EMEs are required to submit a B-BBEE EME sworn affidavit or CIPC B-BBEE certificate. This applies to entities with an annual turnover below R10 million.
- QSEs follow two paths dependent on the percentage black ownership. This applies to entities with an annual turnover above R10 million and below R50 million.
 - A QSE with black ownership of 51% or more must submit a B-BBEE QSE sworn affidavit.
 - A QSE with black ownership of 50% or less must submit a certified copy of a SANAS accredited B-BBEE status level certificate.
- All entities with an annual turnover above R50 million must submit a certified copy of a SANAS accredited B-BBEE status level certificate.

Please note that all joint ventures must submit a combined B-BBEE document assessed for the applicable bid.

Q: Is there a cut-off date in terms of the references? In other words, how old should the references be?

A: It is always best to submit the most recent references. Your attention is drawn to the bid evaluation criteria which specifies how the references are going to be scored.

Ms de Scande presented the technical aspects of the tender, giving background on the need for the requirement and also highlighting the important aspects of this tender. In her brief, she stressed the importance of complying with the tender specifications when completing the tender document.

Ms de Scande covered the background, scope of service and also the bid evaluation criteria.

The briefing session covered in detail all key requirements of the tender specifications.

The following questions were asked and responses are provided:

Q: Can the technical briefing presentation be shared with the potential service providers?

A: Yes, it will be.

Q: What is the weighting structure for the bid?

A: Reference was made to page 39 of the tender document which indicates how points are going to be allocated.

Q: Is there a hierarchy of importance for platforms monitored?

A: No, they are all equally important.

Q: Are you looking at international monitoring beyond online?

A: It has not been included in the bid specifications to a point that it is a must have but it will be of interest for the Electoral Commission to know what is going on from our fellow Election Management Bodies.

Q: So, if the international monitoring is not included in the specifications, it will not affect the scoring?

A: No, it will not. In fact, the Electoral Commission does not expect the potential bidders to subscribe to any international/foreign publications to qualify for this tender.

Q: Language requirements were not mentioned in the bid specifications, is it English only or all languages?

A: English only at this stage.

Q: Is the service provider expected to translate clippings into English? For example, if something was read in Nguni language, for instance in Ikwekezi, that clipping may have to be translated into English, this will result into added cost.

A: Transcriptions are sometimes required by the organisation. This is usually in cases where a controversial issue that has been raised on air and the legal team wants to raise an opinion on the matter.

Q: For interest sake, what is the Electoral Commission planning to use the information for?

A: It guards our strategy in terms of our communication with regards to how we broadcast our information in public.

Q: Does previous work with the active political party affect the bid?

A: No. It will count as a reference.

Meeting adjourned at 12:05