

SUPPLY CHAIN MANAGEMENT
ADDENDUM NO.1

SUBJECT: BID ERW2406/01: APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY ERWAT WITH A CLOUD BACKUP SOLUTION FOR A PERIOD OF THREE (3) YEARS.

DATE: 22 NOVEMBER 2024

SUBMISSION DEADLINE: With tender submission

TIME: 12H00

Bidders' attention is drawn to the amendments made in the document. Please complete and acknowledge receipt of addendum and send to brenda.matlala@erwat.co.za and phumzile.mdlalose@erwat.co.za within 24 hours.

The following amendments are made in the tender document:

- Under Page 17 & 18 of 72 – The Mandatory Requirements have been amended as below due to points raised during the briefing session on the 14th of November 2024

Please ensure that the following supporting documents are attached to your Bid document. **Failure to submit the required documents for each category quoted, as per the table below will lead to disqualification:**

Technical Mandatory Requirements	Substantiating evidence and evaluation criteria
1. Service Provider Partnership The bidder must have a cloud datacentre in South Africa or Partner with a cloud datacentre hosting provider in South Africa	Provide the following datacentre hosting evidence: (a) If the bidding entity is the owner of the datacentre, supply the following: - ISAE 3402 certification in the name of bidding entity or - Service Organisation Control (SOC 1) Certificate in the name of the bidding entity or - Service Organisation Control (SOC 2) Certificate in the name of the bidding entity (b) If the bidding entity is a partner with a datacentre, supply the following: - Agreement with an ISAE 3402 accredited datacentre and that datacentres' ISAE 3402 certificate or - Agreement with a SOC 1 accredited datacenter and that datacenter's SOC 1 certificate or - Agreement with a SOC 2 accredited datacenter and that datacenter's SOC 2 certificate

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2. Compliance's Accreditation Certificate	Please provide the following compliance accreditation certificates for the datacentre. (a) ISO/IEC 27001: 2013 or 2022 (Information Security Management) And (b) ISO 9001:2015 (Quality Management)
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NOTE TO BIDDERS:

1. Bidders must submit the support documents along with the bid document. Preferably have a separate file for support documents and include an index that details the location of each support document. ERWAT will not be held liable for any omissions including page omissions from the tender document.
2. The bid document should be sealed and deposited in the public tender box at our offices. No late submissions will be accepted.

Should you have any enquiries with this regards, please contact Ms. Brenda Matlala and Ms. Phumzile Mdlalose on brenda.matlala@erwat.co.za and phumzile.mdlalose@erwat.co.za (Supply Chain Management)

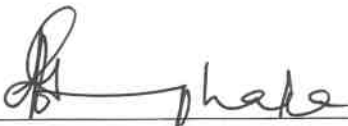
Yours sincerely,



Mr. Paseka Nku
ICT Administrator: ICT



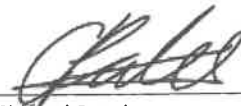
Mr. Victor Chuene
SCM Manager



Ms. Gratitude Ramphaka
CFO: Financial Services



Mr. Kennedy Chihota
Managing Director



Mr. Clifford Patel
Chairperson: BSC

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ACKNOWLEDGEMENT OF RECEIPT OF ADDENDUM

Details of bidding entity

Bidding entity:

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Representative's name and surname:

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Authorised signatory designation:

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Signature:

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Date:

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