APPENDIX (iv)	IBM PARTNER SUPPORT LETTER	ELIGIBILITY RETURNABLE

The bidder must provide a valid IBM partner support letter signed by IBM confirming the provision of "Level 3" support of the bidder as well as endorsement of the assigned resources for the duration of the contract period.

Notes:

1. If the letter is not signed by IBM, the letter will not be considered as valid, and the bidder shall be disqualified.
2. If the letter does not confirm endorsement of the assigned IBM Engineer(s) to the project, the letter will not be considered as valid, and the bidder shall be disqualified.
3. The letter will be verified during the evaluations and should the letter be found to be fraudulent during the evaluation or after the award and during the contract period the bidder will be held liable for misrepresentation and the matter will be addressed in line with TPT policies and National Treasury guidelines.

Failure to provide supporting Mandatory Returnable Documents at the Closing Date and time of this RFP will result in a Respondent's disqualification.

Signed: _____

Name of representative: _____

Name of Bidder: _____

Designation: _____

Date: _____