

REQUEST FOR PROPOSAL (RFP)

BID NO: MO/ADM/442/24- APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ICT INFRASTRUCTURE SUPPORT AND MAINTENANCE FOR THE RBIDZ.

The Richards Bay Industrial Development Zone Company SOC Ltd (RBIDZ) invites suitably and experienced professional service providers for Appointment of a Service Provider to Provide ICT Infrastructure Support and Maintenance for the RBIDZ.

The RFP document will be available as from 11 September 2024 to 20 September 2024 and **will be emailed** upon an indication of interest and submission of proof of payment of the tender charge from the prospective tenderer. A non-refundable cash payment of **R800** paid into the RBIDZ's bank account, namely **Absa, Branch Code: 632005 Account No: 4072219190**. Bidders should forward a request for RFP document via email to tenders@rbidz.co.za with their company name, address and contact details quoting the tender number and description on the subject line.

No briefing meeting or site inspection will be conducted for this project.

Proposals must be completed in accordance with the conditions attached to the RFP, must be sealed and endorsed with the relevant contract number and must be deposited in the official tender box at the RBIDZ Office Complex, 4 Harbour Arterial, Alton, Richards Bay (GPS 28°46'50.3"S 32°00'54.0"E) **not later than 12h00 on 10 October 2024.**

Proposals will be evaluated in terms price and preference on an **80/20** system as contemplated in the Preferential Procurement Policy Framework Act and must score a minimum of **70%** on functionality to be considered further in terms of price and preference.

In accordance with the RBIDZ Preferential Procurement Policy and Broad Based Black Economic Empowerment Acts and associated Codes of Good Practice, **it is a condition of tender that, only tenderers that are EMEs/QSEs and with a B-BBEE Level 1-3 shall be eligible to tender. Tenderers that do not meet the pre-qualification criteria for preferential procurement shall be immediately disqualified.**

All queries relating to this tender and documents must be forwarded via email, to tenders@rbidz.co.za.

The RBIDZ is not bound to accept the lowest price, highest scoring or any tender and reserves the right to accept or not to accept any tender in whole or part thereof. The RBIDZ reserves the right to appoint a tenderer that best meets the requirements of the company on reasonable grounds.

Telegraphic, telephonic, telex, electronic, e-mailed and late Tenders will not be accepted.

CEO, Richards Bay Industrial Development Zone Company SOC Ltd.

TIPS-OFFS ANONYMOUS HOTLINE

Assist the RBIDZ to act against: fraud/corruption/conflict of interest/abuse of company resources/theft/unethical behaviour.

South Africa Toll Free: 0800 007 082

SMS: 30916

Fax: 0867 261 681

Email: rbidz@thehotline.co.za