



QUESTIONS AND RESPONSES TO THE APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF TRAVEL, ACCOMMODATION AND FACILITIES SERVICES TO SOUTH AFRICAN NATIONAL PARKS FOR A PERIOD OF FIVE (5) YEARS

Bidder Name	E-mail Address	Question	Response
Ifat	ifat@crockettproduced.com	Dear SanParks team, I hope this finds you well. We are interested in submitting a response to this RFP. Please confirm if SanParks already has a Lodge card in place? If not, could we apply for one on your behalf, should we be successful?	Good day, Kindly note that SANParks have the Lodge card already.
Maluleke N Filter	info@nyeletitravel.co.za	Good Morning, Please kindly take consideration of the following questions 1. Page 34. On Pricing Do we have to record for the whole five (5) years period. If so, how possible because prices of Travel Management Services fluctuates overtime. As a Travel Management Company - we have a Transactional Fee Model which will give indication to the Adjudication Committee the rates per volume. Can we ignore page 34. to complete and submit our rates on a transactional fee model.	1. Please note that at the bottom of the pricing schedule we have indicated that prices should be for a period of 5 years and price changes whether as a result of CPI, extension or expansion will be allowed.



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		2. Are we suppose to include Management Fee Model?	2. Please quote according to the pricing schedule.
		3. Page 44 (Preference Point System) Are we supposed to complete or it is your side to complete?	3. It should be completed from your side.
		4. It is fine to separate SBD's and Other attached document such as GCC to fulfill the Table of Content, since we have clustered SBD's together, and GCC pages to different leaf file pages.	4. Yes, you may.
		5. on the USB- Do we only have to save supporting documents and, the whole tender document completed?	5. On the USB, the should be a electronic document of what you submitted.
		6. for the key personnel, can it be possible we submit only two from the Travel Management Team?	6. Please submit as per the scope of work and the evaluation criteria.
		7. Page 66, point no.4 Are we the ones responsible to sign on the provided space or your institution?	7. As a bidder you sign the first part of the SBD7.2



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Bidder Name	E-mail Address	Question	Response
Sharlene Thavar	sharlene@coctravel.co.za	Good Day, I trust that you are well. - Will you use a lodge card? - Do you also require a management fee over and above from the pricing schedule? Or should we just fill out the pricing schedule provided? - Please confirm if you require 2 x original bids and a usb? or can we submit 1 x original and 1 x copy. - Kindly clarify items: 20, 21 & 22 - Groups - It does not specify which service you require. You also stated that you wont accept a percentage fee. Please advise if you require a fee that would state a rand value per person, per service. Please note that a group consists of 10 or more travellers.	- Yes, SANParks has its lodge card. - We require the pricing as per the pricing schedule - Yes, 2 original documents and a USB - Kindly note we do not require percentage but a set fee in rand value, yes, a group consists of 10 or more travellers
Nomusa Mbatha	nomusam@nexustravel.co.za	Good day Mpho Hope this email finds you well. Kindly advise are we allowed to add an addendum on the Pricing Schedule (its an additional page on our company Letterhead) Your response will be highly appreciated.	Yes, as long as the pricing schedule is completed