



COMMISSION FOR CONCILIATION, MEDIATION & ARBITRATION

Revolutionising Workplace Relations

13 December 2021

Enquiries: Zinhle Zikalala

E-mail: ZinhleZ@ccma.org.za

Tel: 011 377 6966

REF: CCMA//2020/17- FIN BANKING

Regional Offices:

Eastern Cape – East London

Eastern Cape – Port Elizabeth

Free State – Bloemfontein

Free State – Welkom

Gauteng – Ekurhuleni

Gauteng – Johannesburg

Gauteng – Tshwane

Gauteng – Vaal

KwaZulu-Natal – Durban

KwaZulu-Natal – Newcastle

KwaZulu-Natal – Pietermaritzburg

KwaZulu-Natal – Port Shepstone

KwaZulu-Natal – Richards Bay

Limpopo – Polokwane

Mpumalanga – Nelspruit

Mpumalanga – Witbank

Northern Cape – Kimberley

North West – Klerksdorp

North West – Rustenburg

Western Cape – Cape Town

Western Cape – George

FNB Public Sector Banking

Corner Simmonds and Rahima Moosa Street
Johannesburg
2001

Email: matshere.makgalemele@fnb.co.za;

LETTER OF AWARD FOR THE PROVISION OF BANKING SERVICES TO THE CCMA FOR A PERIOD OF THIRTY– SIX (36) MONTHS

The CCMA is pleased to inform you that your proposal for provisioning of banking services has been accepted and approved at the below quoted rates:

ITEMS	RATES (INC VAT)
a. Cash deposit:	
Branch- deposit fee	0
ATM- deposit fee	0
EFT- deposit fee	0
b. Withdrawals:	
Branch - withdrawal fee	0
ATM - withdrawal fee	28.75
c. EFT Payment Charges:	
Payment Batch File	0

CCMA Head Office:

Call Center Tel: 0861 16 16 16 - 28 Harrison Street, Johannesburg, 2001 - HO Reception Tel: (011) 377 6600

Web: www.ccma.org.za - e-mail: ho@ccma.org.za - Fraud Hotline: 0860 666 348

Payment Per Transactions	0	Regional Offices: Eastern Cape – East London Eastern Cape – Port Elizabeth Free State – Bloemfontein Free State – Welkom Gauteng – Ekurhuleni Gauteng – Johannesburg Gauteng - Tshwane Gauteng – Vaal KwaZulu-Natal – Durban KwaZulu-Natal – Newcastle KwaZulu-Natal – Pietermaritzburg KwaZulu-Natal – Port Shepstone KwaZulu-Natal – Richards Bay Limpopo – Polokwane Mpumalanga – Nelspruit Mpumalanga - Witbank Northern Cape – Kimberley North West – Klerksdorp North West – Rustenburg Western Cape – Cape Town Western Cape - George
Payment Rejections (Per transaction)	0	
Debit Order Collection (Per transaction)	0	
Rejected Collection (Per transaction)	0	
Payment Reversal/ Recall	326	
d. Other Bank Charges		
Monthly Service Fee	99	
Monthly Bank Statements	0	
Bank Guarantees Fees	810	
Customer Identification per transaction	0.95	
e. Online Banking		
Monthly Service Fee	0	
Setup/initiation/installation fee	0	
Support and Maintenance fee per hour	0	
Training fee per hour	0	
f. Host to host / Connect Direct		
Annual License fee	0	
Monthly service fee	0	
Setup/initiation/installation fee per hour	0	
Maintenance charges client visit fee per hour	0	
Training fee per hour	0	

N.B The above rates are firm for the first twelve (12) months of the contract period, any future pricing/fees adjustments must be in line with the regulated price adjustments.

Additional Items costs not included in the above table will be billed as per the additional Costs Appendix.

We confirm that the award is for a period of **thirty-six (36)** months, effective from **14 June 2022 to 13 June 2025**.

This award is subject to compliance with all terms and conditions embodied in the original bid documents issued.

LETTER OF AWARD FOR PROVISIONING OF BANKING SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

Once **FNB** has accepted the offer, both parties will formulate and enter into a contract that indicates the obligations of both parties. No service should be rendered without a valid signed contract.

In light of the above, you are requested to contact the project manager, Zinhle Zikalala at (011 377 6966) or ZinhleZ@ccma.org.za, to discuss and agree on the expected deliverables of this award. Please note that price changes will not be entertained.

Please acknowledge receipt of this award letter and confirm your acceptance of the contents thereof by signing the acceptance below and e-mail to: FreddyM@ccma.org.za for attention, Mr Freddy Monama.

We trust you find the above in order and look forward to a good working relationship.

Yours faithfully



Cameron Morajane
20/12/2021 15:55:36(UTC+02:00)
Signed by Cameron Morajane,
cameronm@ccma.org.za

SIGNIFLOW.COM

Mr. CAMERON MORAJANE

CCMA DIRECTOR

OFFER ACKNOWLEDGEMENT BY SERVICE PROVIDER

ACCEPT

Sign Online
Karl
Diedricks

Digitally signed by Karl Diedricks
DN: cn=Karl Diedricks, c=ZA,
o=FNB, ou=Public Sector Banking,
email=karl.diedricks@fnb.co.za
Date: 2021.12.21 13:26:59 +02'00'

SIGNATURE

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