



QUESTIONS AND ANSWERS: PPSA/2025/BID002

APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE SECURITY GUARDING SERVICES TO PUBLIC PROTECTOR SOUTH AFRICA (PPSA), PRETORIA HEAD OFFICE AND MAFIKENG PROVINCIAL OFFICE FOR A PERIOD OF THREE (3) YEARS.

ID	Question	Answer
1.	Will the appointed service provider be provided with a declaration of secrecy or PPSA will provide?	PPSA will provide the declaration of secrecy to the winning bidder.
2.	What is the minimum qualifying score for functionality A and explain?	Minimum qualifying score for Functionality A is 50 points. Only bidders scoring 50 or above will be evaluated further for Functionality B
3.	Does the 012 366 7152 provided on the SBD1 work?	Yes, it is operational
4.	Should bidders quote for 9 or 11 security guards for Head Office?	PPSA will issue an amendment to the bid to correct the error. 09 Security guards Total guards on site = Nine (9), Night shift guards rotate for weeknight shift and weekends shift (day and night)
5.	Is the total cost of security guards on page 27 for security grading D or C?	PPSA will issue an amendment to the bid to correct the error. Grade D security grading is for unarmed security guards. Grade C security grading is for armed security guards (firearm competent officers).

6.	Page 27 under Provincial Office: Mafikeng, is the required security guard unarmed or armed?	PPSA will issue an amendment to the bid to correct the error. Grade C security grading (armed guard) is required for Provincial Office: Mafikeng
7.	How will bidders be assessed if they don't have an office in Mafikeng?	The tender will be evaluated according to the advertised terms of reference and functionality criteria.
8.	The current functionality evaluation heavily favors large, established firms through: ☐ High weighting for >11 years' experience. ☐ Extensive infrastructure requirements (e.g., fully equipped control rooms within a 60km radius, vehicles, UPS, CCTV). High asset ownership thresholds that are difficult for emerging businesses to meet.	The tender will be evaluated according to the advertised terms of reference and functionality.
9.	The subcontracting provision (clause 19) only encourages, but does not enforce, participation of Black-owned emerging enterprises.	Yes, subcontracting is not enforced but an option.
10.	The specific goals score is limited to 20%, which is not sufficient to offset disadvantages faced by small businesses in the functionality criteria.	Yes, specific goals for this tender is 20. The tender was advertised on an 80/20 preference point system in accordance with Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).
11.	The single, combined contract covering both Pretoria and Mafikeng limits opportunities for smaller, regional service providers.	All eligible service providers are allowed to tender, including SMMEs, irrespective of their location.
12.	All proposed amendments to the advertised tender	PPSA will issue amendments to the advertised tender for all errors identified during the briefing session. Bidders must visit the PPSA website and the National Treasury e-tender portal for amendments publication, 10 working days before the closing of the bid.
13.	Should all bids be submitted to the Head Office, Pretoria?	Bid response documents must be deposited in the tender / bid box situated at: 175 Lunnon Street Hillcrest Office Park Pretoria, 0083

14.	How will PPSA monitor and verify briefing session attendance?	Microsoft teams have an attendance register. A bid amendment was published, and the briefing session was changed from compulsory to non-compulsory.
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