

Sasria SOC Limited

Data and Analytics Implementation system

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REQUEST FOR INFORMATION (RFI)

28 October 2024

To: Prospective Service Providers
Ref: **RFI- 2024/28**

Sasria SOC Limited hereby invites suitably qualified service providers to provide information with regard to big data analytics initiative. Based on the responses to the questions and the requested requirements in the RFI document, Sasria SOC Ltd ("Sasria") will decide on the process going forward.

1. Background

Sasria embarked on a digital transformation journey, including a Data and Analytics programme in 2019, with a vision to move towards decision-making based on data analytics. Demonstrating a strong commitment to data-driven decision-making, one of the key milestones of this programme has been the development of a modern data warehouse which stores data from various sources to meet Sasria's business objectives. These objectives include better risk awareness and management, as well as compliance.

To fully meet these objectives, Sasria needs to continue its Data and Analytics journey and fully utilize the current technology for data ingestion, storage, governance, and security.

Sasria therefore seeks information in the form of proposals and subsequently bidders will be invited for presentations and demos. Sasria would request Microsoft service providers with experience and expertise in the implementation of a data and analytics initiative or project. This will provide Sasria with insights into its technological, governance, and skills gaps towards the full implementation of the data and analytics project.

2. Objective of the Request for Information (RFI)

The aim of these RFI is for the service providers to showcase their Microsoft Data and Analytics implementation and share more about the following:

1. Case Studies:

Bidders are to share with Sasria examples of successful data and analytics projects completed, and indicate the use of Microsoft Tools and Other Technologies for:

- o Ingestion of multiple data sources e.g. social media feeds, live events, multiple insurers
- o Data quality and validation - have experience on the consolidation of the of policy information
- o Automation of data from ingestion to visualization
- o Storage of ingested data
- o Data access
- o Data visualization
- o Data Management
- o Data governance and security
- o Artificial intelligence
- o Machine Learning

2. Microsoft Data Architecture

- o Demonstrate the Microsoft data and analytics technology architecture

3. Project Approach:

- o Detailed explanation of the project approach used for data and analytics

4. Partnership Approach

- o Detail the workings of the partnership

5. Project Team:

- o Establishment of the project team and the roles of its members

6. Lessons Learned

- o Provide lessons learned that Sasria should consider.

This RFI will only be sent to Microsoft implementation partners with experience and expertise in data and analytics using the Microsoft technology stack.

3. Requirements

NB: Bidders to provide proposals/brochure/Information pack based on the below questions:

No	Requirements
1.	Have you implemented capabilities to ingest data from multiple internal and external data sources?
2.	Have you implemented capabilities to perform data quality validations and checks?
3.	Have you implemented an automated process for the ingestion and visualisation of the data?
4.	Have you implemented data storage capabilities?

5.	Have you implemented data access capabilities?
6.	Have you implemented data visualization capabilities?
7.	Have you implemented data management capabilities?
8.	Have you implemented data governance and security capabilities?
9.	Have you implemented Artificial intelligence capabilities in the data and analytics?
10.	Have you implemented machine learning capabilities?
11.	Have you prepared a Microsoft technology architecture?
12.	Are you able to perform a demo on the data and analytics solution

Please provide an indication of the costing of the system

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4. Method and Place of Delivery

The closing date and time for the submission of bids is **18 November 2024 at 12h00PM**. Bidders should click on this link <https://procurement.sasria.co.za/> to be able to register on the Sasria' Online Tender Portal on or before the closing date and time in order to submit their proposals. Bidders should follow the system prompts and submit all schedules to the Online Tender Portal. All correspondence will be done via the Online Tender Portal. Should bidders not be able to register, they should send the email to Procurement@sasria.co.za for assistance.

It is the bidder's responsibility to familiarise with our Online Tender Portal well before the tender close. It is the bidder's responsibility to ensure that the bid is submitted as directed above and that the submission is received by Sasria before the closing date and time. Therefore, bidders are advised to allow adequate time for submission of bids through Sasria Online Tender Portal to mitigate against any possible technical challenges, which may result in delays in submission of bid responses.

Please note that Sasria Online Tender Portal is configured to receive electronic documents of maximum size of 4MB per file and each Schedule is limited to 30MB. The bidder will not be able to submit a bid unless all four (4) Schedules are completed.

Sasria will not enter into any negotiations regarding bids that could not be submitted on time through the Sasria Online Tender Portal. Sasria will take no responsibility for failure by the bidder to submit their bid response on time due to technical challenges of any sort.

5. Correctness

While every effort has been made to provide comprehensive and accurate background information, requirements and specifications, bidders must form their own conclusions about the solutions needed to meet the requirements set out in this RFI.

6. Contractual Commitment

No commitment of any kind, contractual or otherwise shall exist unless and until a formal written agreement has been executed by or on behalf of Sasria. Any notification of preferred service provider status by Sasria shall not give rise to any enforceable rights by the service provider. Sasria may cancel this RFI any time prior to the formal written agreement being executed by or on behalf of Sasria.

Sasria reserves the right at its sole discretion, and at any time, to amend, deviate from, postpone, discontinue or terminate the transaction/procurement process without incurring any liability whatsoever to any other party.

NB: Please note that bidders will be required to perform demos of the solution and take us through their project implementation.

7. Submission Format

The Request for Information documentation and all written material and attachments must be submitted in English. All price values must be stated in South African Rand values.

8. Queries and Clarifications

Any additional information required which is not clarified in the specifications must be addressed during the proposed solution demonstration session.

9. Proposal Costs

All costs and expenses incurred by the Service Provider relating to their participation in, and preparation of this request for information process shall be borne by the Service Provider exclusively.

IMPORTANT NOTES

- Please note that this enquiry is a **Request for Information** only and does not constitute a guarantee of business, or an agreement.
- This RFI is a stand-alone information gathering and market-testing exercise, intended only to inform and assist Sasria's further decisions.
- Sasria reserves the right not to proceed with any further engagement on the requirements presented.

We look forward to receipt of your response.

Yours Faithfully

Procurement Department

