



KRUGER NATIONAL PARK
PRIVATE BAX 402, SKUKUZA, 1350

BID NUMBER KNP-006-23 INVITATION TO BID FOR THE APPOINTMENT OF A OF SERVICE PROVIDER(S) NOT EXCEEDING TWO (02) PER CATEGORY FOR SUPPLY AND DELIVERY OF LAUNDRY CHEMICALS, CLEANING CHEMICALS, CLEANING EQUIPMENT AND HYGIENE PRODUCTS IN THE KRUGER NATIONAL PARK FOR A PERIOD OF FIVE (5) YEARS

QUESTIONS AND ANSWERS

Question 1: List of approved pesticides for use Page 68-73, are we supposed to quote this if so where to record the amount?

Answer 1: List of Approved Pesticides addendum to the tender documents are there for bidders' information on allowed pesticides in the Kruger National Park. There is no need to quote on them. Bidders can quote on the items listed under the pricing schedules.

Question 2: On page 18 there are the description and the sizes of the chemicals. So, I want to find out regarding the samples because on page 37 it says only shortlisted bidders will be required to submit samples. I would like to get clarity that we send samples with the documents or samples to follow after shortlisted.

Answer 2: It is correct, only shortlisted bidders will be required to submit samples. No samples are to be sent with the bid documents.

Question 3: Kindly advise on section B, item number 24 the stainless-steel chemical dosing pump for 25L, what is it for? Can you please advise on the following for the pump:

- The max flowrate? l/h
- Operating Bar Pressure ?
- Application i.e., the type of chemical/fluid ?

Answer 3: A manual pump will be sufficient as these will be used to dispense the cleaning products from the 25L containers to prevent spillage.

Question 4: Should bidders bid for a specific category or allowed to bid for all categories?

Answer 4: Bidders are welcome to bid for all categories or a specific category that are more familiar with as per the separated pricing schedules. However, the appointment of service provide (s) will not exceed two per category.

Question 5: Do we require any further documents to tender besides the 75-page document reviewed? First time tendering to a company on Central Database (National Treasury).

Answer(s) 5: Bidders are required to submit the whole bid document indicating the category (s) they are bidding for.

Ques: Do we send the Resolution to you as an acceptance of invitation, or do you have a formal acceptance document?

Ans: Bidders must submit all the required documents as listed in the bid document.

Ques: Also kindly advise what other paperwork you may require from us. Did not see a request for the usual paperwork, I see the actual information is on both the Central Database and your 75-page document.

- Will you require copies of our BBBEE Certificate, VAT 103, Tax Clearance, Letter of Good standing with the Proposal? Perhaps you are minimizing paperwork before shortlisting and awarding the tender?
- Will you require the SDS sheet for bidding or will you prefer to receive them once contract is awarded.

Ans: All the documents that are listed in the bid document must be returned.

Question 6: Would like to find out regarding the samples, what size are you looking at?
Or can I send 750ml of each?

Answer 6 : The sizes can be found from page 18 of the tender document.

Question(s) 7: I have a few questions that maybe you can help me with Table B:

I wanted to ask the **General-purpose soluble metal working fluid**, what would be the application as not much detail is given in the tender documents.

Answer (s): Reduce the heat and friction between the cutting tool and the workpiece and help prevent burning and smoking.

Ques: **Fabric Softener - SANS 1828** – it's a chemical used for the food industry – the Fabric Softener would not carry this mark; as this is related to food contact surfaces.

- Ans:** Bidders should quote on all items as per the specification list. Should your SABS approval differ from what we have supplied, please provide the relevant SANS proof of compliance certification and standards as required under the mandatory evaluation of the bid document.
- Ques:** **The Laundry Acetic Acid** – we do not use Acetic acid – could I still quote on a souring agent for PH Control
- Ans:** The purpose of the Acetic Acid is for PH Control. Should your product have similar attributes as per the specifications, bidders should quote as such ensuring that the specifications are met.
- Ques:** **Polish Stripper** ,Floor Polish Spray Buffer liquid and Floor polish Sealer Polish floor liquid –states it must comply with the NRCS – but it is not a disinfectant – would we still quote on our products?
- Ans:** Bidders should quote on all items as per the specification list. Should your SABS approval differ from what we have supplied, bidders should provide the relevant SANS proof of compliance certification and standards as required under the mandatory evaluation of the bid document.
- Ques:** Our hand soap is registered with the SANS 1828 – but is green not pink is this acceptable.
- Ans:** Bidders should quote on all items as per the specification list.
- Ques:** Our product for the **Ammonia Detergent** – we have a product, but the ammonia cannot carry the SANS 1828 mark can I quote on my product.
- Ans:** Bidders should quote on all items as per the specification list. Should your SANS number differ from what we have supplied, please provide the relevant SABS proof of compliance certification and standards as required under the mandatory evaluation of the bid document.
- Ques:** **The Drain Disinfectant** it mentions PAA – it doesn't get used as a drain cleaner and it doesn't come in powder form – we have a Drain Cleaner is registered with the SANS 1828 – is this acceptable – 1853 is disinfectant for food industry?
- Ans:** Bidders should quote on all items as per the specification list. There are products in the market that provide such. Should your SABS approval differ from what we have supplied, please provide the relevant SANS proof of compliance certification and standards as required under the mandatory evaluation of the bid document.
- Ques:** If we do not comply **Stainless steel brightener / liquid metal polish** with the SANS 1579-2022
- Ans:** Bidders should quote on all items as per the specification list. There are products in the market that provide such. Should your SABS approval differ from what we have supplied, please provide the relevant SANS proof of compliance certification and standards as required under the mandatory evaluation of the bid document.
- Ques:** **Shower and Tile Grout Cleaner** – you ask for the SANS 1828
- Ans:** Bidders should quote on all items as per the specification list. There are products in the market that provide such. Should your SABS approval differ from what we have supplied, please provide the relevant SANS proof of compliance certification and standards as required under the mandatory evaluation of the bid document.

Ques: **Air freshener** you ask for it to comply with 1828 and 1853 – but it has a perfume it cannot have either mark?

Ans: Bidders should quote on all items as per the specification list. There are products in the market that provide such. Should your SABS approval differ from what we have supplied, please provide the relevant SANS proof of compliance certification and standards as required under the mandatory evaluation of the bid document.

Ques: **Hand Sanitiser** – we have a liquid or a gel which would be you been needing.

Ans: Liquid