



**TECHNICAL SERVICES CLUSTER
WASTE MANAGEMENT DIRECTORATE
STRATEGIC AND NEW DEVELOPMENT DIVISION**

34284-6W, 34285-6W, 34287-6W, 34288-6W, 34289-6W, 34290-6W, 34291-6W, 34292-6W AND 34293-6W
BID CLARIFICATION ENQUIRIES FOR THE ADVERTISED 9 TENDERS CLOSING 20 FEBRUARY 2026

1. ENQUIRY No.1 (Sent by email dated 2026-01-12 at 11h31)

Question: *"I refer to the tender advertisement for the Provision of Services for the Supply of Comprehensive Refuse Removal, Recycling, Including the Management of Exempt Micro Enterprises (EMEs) in the West Region of eThekweni Municipality for a period of 36 months, and note with interest that subcontractors will be appointed directly by the municipality. In this regard, I kindly request further information on the municipality's process for the appointment of subcontractors, particularly Exempt Micro Enterprises (EMEs). Specifically, clarity on the following would be appreciated:*

- The procedure and criteria the municipality will apply in selecting and appointing subcontractors;*
- The anticipated timing of the subcontractor appointment process in relation to the main contract award;*
- Any registration, compliance, or prequalification requirements that prospective subcontractors must meet;*
- Whether the municipality intends to establish a database, panel, or open call for interested EMEs to submit their details."*

Response: With regards to the application of Exempt Micro Enterprises (EMEs), kindly refer to ACC7 and ACC8 (EMPOWERMENT REQUIREMENT) which details the process to be followed by the successful bidder. Further to this, the Scope and Specification of Required Work/ Services provides Clause 17 (ii) (a) addresses the compliance requirements of the Sub-Contractor.

2. ENQUIRY No.2 (Sent by email dated 2026-01-13 at 09h04)

Question: *"Please confirm whether bidders are required to submit proof of accreditation with the eThekweni waste management service providers as a compulsory returnable document at the*

time of bid submission, or whether this requirement will apply only to the successful bidder upon contract award."

Response: Please refer to ACC30 (COMPULSORY ACCREDITATION OF WASTE MANAGEMENT), bidders are required to submit proof of accreditation which must be valid at the time of the award of the tender. In the event the accreditation is about to expire or bidders do not have accreditation, they are strongly advised to apply for the accreditation at eThekweni Municipality.

The accreditation for the responsive bidders shall be checked on the eThekweni Municipality's database. All awarded service providers whose accreditation do not appear on the database shall be given a period of three (3) months to acquire and submit proof of accreditation. Failure to submit the accreditation within this period shall result in the application of clause 23.1 of the General Conditions of Contract.

3. ENQUIRY No.3 (Sent by telephone call dated 2026-01-13 at 13h25)

Question: *"When will the appointed contractor be expected to appoint subcontractors?"*

Response: Upon receipt of the letter of appointment, the Main Contractor must commence with the processes of appointing the Sub-Contractors.

4. ENQUIRY No.4 (Sent by email dated 2026-01-14 at 10h52)

Question: *"I trust you are well. I am inquiring on behalf of Waste Carriers Pty Ltd tender department with regards to tender: 34291-6W. We have tried to make use of the website provided pertaining to registration with eThekweni vendor database. However there seems to be a technical problem with the websites provided: <https://ethekwinivendor.durban.gov.za> page cannot be reached & site SSS:supplier.selfservice@durban.gov.za states the web page is blocked. Will you kindly provide a resolution to this issue. Thank You."*

Response: Enquires details regarding SSS are available on Page 11 of the tender document, just above Clause SCT3 (6).

5. ENQUIRY No.5 (Sent by email dated 2026-01-20 at 13h26)

Question: *"I am reaching out to seek clarity regarding the abovementioned tender. Our client's company's registered office is in Gauteng, however they have business operations and offices in Ethekeeni. We are assisting with the submission of the tender and wish to find out how locality points will be determined. Our CIPC documents reflect our Gauteng address however, we have lease agreement for our office in KZN. Kindly advise on how the city will determine locality points under these circumstances."*

Response: To assist you further, kindly clarify whether the Durban based offices are belonging to your company or your client who intends to submit an application for this tender. This information is crucial for us to process your enquiry accurately. For further clarity, please refer to page 12 of the tender document, SCT 14 clause 14.2 **“RDP Goal: The promotion of South African owned enterprises.** The tendering entity's Address (as stated on the National Treasury Central Supplier Database (CSD) or on the eThekweni Municipality Vendor Portal) is to be used in the determination of the tenderer's claim for Preference Points for this Specific Goal.”

6. ENQUIRY No.6 (Sent by telephone call dated 2026-01-21 at 10h08)

Question: “Where do I obtain the Tender Document.”

Response: Tender documents are available on the following websites:-

1. National Treasury's eTenders website (<https://www.etenders.gov.za/>)
2. eThekweni Municipality's website
(<https://www.durban.gov.za/pages/business/procurement>).

7. ENQUIRY No.7 (Sent by email dated 2026-01-22 at 13h35)

Question: “I have been looking through the document for a certificate that will be signed as proof of compulsory clarification meeting, it seems like the certificate has not been included, was it omitted on purpose?”

Response: Please be informed that the attendance forms for the upcoming tender briefing session will be distributed during the meeting. Please make sure you attend the meeting punctually to receive and complete this form and any other necessary documentation at that time

8. ENQUIRY No.8 (Sent by email dated 2026-01-29 at 08h35)

Question: “We kindly request clarity on the below matters relating to Tender No: 34288-6W, as raised during our internal review of the tender document. Your guidance will assist us in ensuring a fully compliant submission.

1. Municipal Account Compliance

The tender document indicates that bidders should not owe the municipality. Kindly confirm whether a municipal account that is outstanding for less than 90 days would result in disqualification, or if such a bidder would still be regarded as compliant.

2. Municipal Account Details (Page 22)

On page 22 of the tender document, municipal account details are requested. Our water, electricity, sewer, and refuse services are billed under one consolidated municipal account.

Please confirm whether it would be acceptable to complete and submit only this single account number.

3. Audited Financial Statements

Our most recent audited annual financial statements are currently being finalised by our accountant.

Kindly advise whether it would be acceptable to submit management accounts together with a confirmation letter from the accountant, or whether we should rather submit the previous three years' financial statements.

Additionally, please confirm whether a bidder would be disqualified if the 2022 financial statements were independently reviewed and not audited, considering that at the time, the company was not legally required to have audited financial statements.

4. Vehicle Logbooks

Lastly, please confirm whether tax logbooks generated from a vehicle tracking application would be accepted as valid supporting documentation."

Response: 1. Municipal Account Compliance - Please note that if your municipal account has outstanding amount, it is advisable to visit the municipal offices and make arrangements to pay the outstanding fees. You will therefore be required to attach the statement plus the arrangement that you entered into with municipality. It is also advisable not to default from the arrangement as compliance is checked throughout the evaluation process.

2. Municipal Account Details (Page 22) - Yes, the municipality bill that accommodates all services is still acceptable as long as it bears the name company. In the event the company has leased premises, then the municipal bill must be accompanied by a copy of the lease agreement

3. Audited Financial Statements- The financial statements that should be submitted are 2024/ 2025, 2023/ 2024 and 2022/ 2023. If your company was NOT legally required to have audited financial statements in the 2022/ 2023, then the unaudited financial statement must still be submitted for that year and be accompanied by a letter indicating not legally required to have audited financial statements.

4. Vehicle Logbooks- Only proper logbooks (official vehicle registration certificate) issued by the Dept of Transport (DoT) shall be accepted. If your company is still paying for the vehicles, it advisable to request the copies from the financial institution that has financed the vehicles.

9. ENQUIRY No.9 (Sent by email dated 2026-01-29 at 09h22)

Question: *"Our company is currently preparing a submission for The provision of comprehensive waste management. We require clarification regarding the following requirement on the application form:*

*"Are you the accredited representative in South Africa for the goods / services / works offered?
If YES, enclose proof at the back of the tender submission."*

*Could you please specify what documentation the evaluation committee accepts as "proof" for
this section? Specifically, we would like to know if any of the following are required:*

- A formal **Letter of Authority or Manufacturer's Authorization** (if we are a distributor).*
- Proof of registration with a specific **South African regulatory body** or professional council.*
- An **Affidavit** confirming our status as the primary service provider.*

*If the requirement varies based on the type of goods or services, please let us know the
specific expectations for this bid so we can ensure our submission is fully compliant."*

Response: For accreditation, kindly refer to the Additional Conditions of Contract (ACC). Page 53 refers to the accreditation, waste management is regarded as the provision of services hence service providers are required to be accredited in terms of eThekweni Waste Removal By-laws of 2016. Page 54 last paragraph, "all awarded service providers whose names does not appear on the list or whose accreditation is about to expire shall be given a period of three (3) months to acquire and submit proof of accreditation"
If the answer is yes to the accreditation, then proof shall have to be attached. A guide on how to apply for the accreditation has been provided at the bottom of page 53.

10. **ENQUIRY No.10 (Sent by email dated 2026-02-02 at 10h55)**

Question: *"We are writing to seek clarification regarding the vehicle requirements outlined on Page 78, Section 4 (Transportation and Supervision) of Tender Number 34290-6w. The document specifies a requirement for 2x 4-ton tipper box trucks. We would like to confirm the following:*
1. Minimum vs. Fixed Capacity: Is the "4-ton" specification a strict requirement, or is it a minimum threshold?
2. Larger Capacity Vehicles: Would the evaluation committee accept vehicles with a larger capacity (e.g., 6-ton or 8-ton tipper box trucks) provided they serve the same functional purpose and meet all other operational requirements?
We want to ensure our proposed fleet meets your expectations without inadvertently deviating from the scope."

Response: please be advised that vehicles with larger capacity but meeting all requirements as stated in the tender document shall earn the same number of points as would have earned by vehicles stated in the tender document. In other words tenderers will not penalised for supplying higher specked vehicles meeting all minimum requirements but also should NOT expect more point because of the higher specked vehicles.

NB: it is important to note that specified vehicles should be able access all roads within the jurisdiction of the contract and reach the communities which is served under the contract.

11. ENQUIRY No.11 (Sent by email dated 2026-02-04 at 13h22)

Question: "Kindly clarify the following:

1. On page 82 of 86 (SCHEDULE OF EXPERIENCE BY KEY PERSONNEL), it is mentioned that each CV should not be a maximum of three (3) pages each. Kindly clarify if a CV of 3 pages will be acceptable or you will strictly accept CVs of less than 3 pages."

Response: Yes, CVs of up to three (3) pages shall be acceptable.

12. ENQUIRY No.12 (Sent by email dated 2026-02-05 at 12h21)

Question: "I wish to be informed about days of working per week and also hours, I want to fill my documents"

Response: Working hours shall be Mondays to Fridays between 06h30 and 16h00. The service providers are expected to carry out normal duties in a case where a statutory holiday falls within weekdays.

For further clarity, please refer to Section 7 (Scope and Specification of Required Work/ Service), clause 12 of the tender document.

13. ENQUIRY No.13 (Sent by email dated 2026-02-05 at 14h43)

Question: "Please clarify the pricing requirement for this line item. Based on the calculation $200 \times 4 \times 36$, the total amounts to R28 800.00. However, the BOQ indicates a maximum allowable amount of R500 000.00.

Kindly confirm whether a rate is still required for this item, as applying the maximum rate will result in a total that does not align with the maximum allowable amount reflected in the BOQ? Or should we just slot in our rate and ignore that the line item is not adding up?"

Response: R500 000 is the sum allowed (provided) by the eThekweni Municipality. You are required to provide your costing per 1 X 240L bin. The cost of which should not exceed R200 per bin. It should be noted that this costed amount is for emptying, clearing, transportation, and disposal and is applicable when the bin has been emptied four (4) times in a month. It must also be noted that the cost required in this item is an indication. The actual number 240L bins to be serviced shall be given to the contractor through an instruction. This item on the BILL OF QUALITY (BOQ) has been allowed and shall only be executed if and when the contractor has been instructed to do so by an Official/ Manager or representative from the eThekweni Municipality. Payment for this item shall be calculated and effected if and only when there was instructed to perform this function.

14. ENQUIRY No.14 (Sent by email dated 2026-02-05 at 15h07)

Question: "I would like to enquire about Functionality evaluation relating to transportation and waste disposal. As part of the requirements, it is stated that a vehicle logbook must be submitted as proof of transportation. I would like to kindly confirm whether a Vehicle Registration document (NATIS) would suffice in place of the vehicle logbook."

Response: Yes, the vehicle registration documents (NATIS) is acceptable. It is commonly known as the logbook. Kindly ensure that the documents are in the name of the bidding contractor. If the vehicles are hired, the logbooks must be accompanied by a letter from the hiring party committing that vehicles shall be hired out to the bidding contractor in case of an award.

Compiled by: Winile Sokhela

(Signature)

10/02/2026
(Date)

Authorised by:

(Signature)

10/02/2026
(Date)