



SOUTH AFRICA

Electoral Commission

Auction 0010570614

Privilege Access Management

IMPORTANT NOTICE

Failure to comply with the completion of the auction conditions and the required information or submission of the required stipulated documents indicated below shall invalidate a bid.

1 Introduction

- 1.1 The Electoral Commission (IEC) is seeking to procure an enterprise-grade Privileged Access Management (PAM) solution including software licensing, implementation, support, and maintenance for a period of three (3) years for both Production and Disaster Recovery environments.
- 1.2 The PAM solution must be delivered with a centralized management platform capable of configuring, managing, monitoring, and auditing privileged access across the organization's infrastructure. The solution must enable administrators to enforce security policies, manage privileged accounts and sessions, monitor privileged activities, manage credentials, perform access governance, generate audit reports, and ensure compliance with applicable security standards and regulatory requirements.
- 1.3 The PAM solution must include assurance and analytics capabilities with the ability to discover privileged accounts, service accounts, application accounts, SSH keys, and credentials across the environment, identify privileged access security risks, policy violations, orphaned accounts, excessive privileges, unused privileged accounts, embedded credentials, and shared administrative accounts, provide automated remediation and mitigation recommendations for privileged access security gaps, monitor, record, and analyse privileged sessions and activities, detect anomalous privileged behaviour using behavioural analytics and machine learning capabilities, generate compliance and audit reports aligned to standards and regulations including ISO 27001, NIST, POPIA, and related cybersecurity governance frameworks.
- 1.4 **Bidders must place a bid on the Votaquotes (e-Procurement) system and then provide all the required documentation before the due dates as specified in this document and on the Votaquotes web site. In order to participate in this auction, bidders must be registered and approved on Votaquotes (e-Procurement).**

2 Background Information

- 2.1 The Electoral Commission has invested extensively in ICT technologies, which provide a platform to effectively support and enable its business processes and to meet its goal of providing a secure, transparent, and reliable operational environment. The Electoral Commission's ICT Department intends to continue operating a highly efficient, secure, and stable ICT environment by leveraging industry standards, cybersecurity best practices,

governance frameworks, and secure access management technologies.

- 2.2 The current environment consists of enterprise systems, servers, network devices, databases, cloud platforms, applications, and administrative accounts distributed across Production environment. The environment requires centralized privileged access governance, secure credential management, privileged session monitoring, audit logging, and reporting capabilities to strengthen security visibility and reduce privileged access risks.
- 2.3 The proposed Privileged Access Management (PAM) solution must maintain a secure and resilient architecture supporting High Availability (HA), Centralized privileged access administration, Centralized credential vaulting, Privileged session monitoring and recording, Comprehensive event logging, audit reporting, analytics, Secure management of privileged accounts across on-premises, cloud, and hybrid environments.
- 2.4 The Electoral Commission requires a vendor-neutral enterprise PAM solution that aligns with the organization's cybersecurity strategy, defence-in-depth principles, Zero Trust architecture, and segregation of duties requirements. The proposed solution must reduce privileged access risks, minimize standing administrative privileges, strengthen audit and compliance capabilities, and mitigate risks associated with shared accounts, excessive privileges, and unauthorized privileged access.

3 Technical Specifications

Bidders are invited to propose an on-premises PAM solution including support and maintenance for a period of 36 months. It must be noted that the technical specifications below are the minimum requirements. The only deviation that may be accepted will be in case where the service provider's specification exceeds the minimum requirements. Any offers below the minimum specification requirement will be disqualified.

The PAM solution components should include the following:

No.	Requirements	Description	Functionalities
3.1	Architecture and Deployment	Infrastructure, scalability, deployment architecture, platform compatibility, and resilience requirements.	• High Availability (HA) • Disaster Recovery (DR) • Virtual Appliance Deployment • Web-Based Administration • Scalability, Infrastructure Sizing • Cloud Deployment Support • Hybrid Deployment • Platform Compatibility • Load Balancing
3.2	Privileged Credential Management	Secure storage, control, and lifecycle management of privileged credentials and secrets.	• Password Vaulting • Password Rotation • Password Randomization • Password Check-In/Check-Out • SSH Key Management • Secrets Management • Service Account Management • Credential Discovery • Hard-Coded Credential Discovery • Policy Enforcement
3.3	Privileged Session Management	Monitoring, recording, and control of privileged sessions across systems and applications.	• Session Proxy • Session Recording • Session Replay • Real-Time Session Monitoring • Keystroke Logging • Command Logging • File Transfer Monitoring • Session Termination • Credential Injection • Secure RDP/SSH Access
3.4	Privileged Session Analytics	Detection of anomalous privileged behavior and threat analysis.	• Behavioral Analytics • Machine Learning Analytics • Risk Scoring • Anomaly Detection • User Behavior Analytics • Login Pattern Analysis • Command Usage Analytics • Session Risk Analysis

No.	Requirements	Description	Functionalities
3.1	Architecture and Deployment	Infrastructure, scalability, deployment architecture, platform compatibility, and resilience requirements.	• High Availability (HA) • Disaster Recovery (DR) • Virtual Appliance Deployment • Web-Based Administration • Scalability, Infrastructure Sizing • Cloud Deployment Support • Hybrid Deployment • Platform Compatibility • Load Balancing
3.5	Identity and Access Management Integration	Integration with enterprise identity and authentication platforms.	• Active Directory Integration • LDAP Integration • Azure AD Integration • SAML Authentication • RADIUS Authentication • Federation Services • Single Sign-On (SSO) • MFA Integration • Role-Based Access Control (RBAC)
3.6	Access Governance and Policy Control	Governance and enforcement of privileged access policies and approvals.	• Approval Workflows • Just-in-Time (JIT) Access • Break-Glass Access • Time-Based Access Control • Segregation of Duties (SoD) • Access Certification • Policy-Based Access • Emergency Access Control
3.7	Compliance, Audit and Reporting	Audit visibility, compliance reporting, and forensic investigation capabilities.	• Audit Logging • Compliance Reporting • Session Audit Trails • SIEM Log Export • Forensic Reporting • Evidence Retention • Operational Reporting • Security Reporting • Compliance Dashboards
3.8	Integration and Interoperability	Connectivity and interoperability with enterprise security and operational systems.	• SIEM Integration • ITSM Integration • REST API Integration • PowerShell Automation • Syslog Forwarding • SNMP Traps • Third-Party Integration • Workflow Automation

No.	Requirements	Description	Functionalities
3.1	Architecture and Deployment	Infrastructure, scalability, deployment architecture, platform compatibility, and resilience requirements.	• High Availability (HA) • Disaster Recovery (DR) • Virtual Appliance Deployment • Web-Based Administration • Scalability, Infrastructure Sizing • Cloud Deployment Support • Hybrid Deployment • Platform Compatibility • Load Balancing
3.9	Endpoint Privilege Management	Enforcement of least privilege and application control on endpoints.	• Local Administrator Removal • Least Privilege Enforcement • Application Control • Privilege Elevation • Application Whitelisting • Endpoint Policy Enforcement • Temporary Elevation
3.10	Security and Hardening	Protection of PAM infrastructure and communications against unauthorized access or tampering.	• TLS 1.2+ Encryption • AES-256 Encryption • Secure APIs • Tamper-Proof Logs • FIPS Compliance • Secure Communications • Security Hardening • Certificate Management
3.11	Business Continuity and Resilience	Ensuring solution availability, recoverability, and operational continuity.	• Backup Management • Failover Support • Replication • Disaster Recovery Testing • Redundancy • High Availability Clustering
3.12	Vendor and Third-Party Access Management	Secure management of privileged access for external vendors and contractors.	• Vendor Remote Access • VPN-Less Access • Temporary Vendor Accounts • Session Oversight • Third-Party Session Monitoring • Time-Bound Vendor Access
3.13	Cloud and DevOps Security	Protection and management of privileged access in cloud and DevOps environments.	• Cloud Integration • Kubernetes Secrets Management • CI/CD Integration • API Secret Protection • Cloud Credential Management

No.	Requirements	Description	Functionalities
3.1	Architecture and Deployment	Infrastructure, scalability, deployment architecture, platform compatibility, and resilience requirements.	• High Availability (HA) • Disaster Recovery (DR) • Virtual Appliance Deployment • Web-Based Administration • Scalability, Infrastructure Sizing • Cloud Deployment Support • Hybrid Deployment • Platform Compatibility • Load Balancing
3.14	Mobility and Remote Access	Mobile and remote privileged access management capabilities.	• Mobile Approvals • Remote Privileged Access • iOS Support • Android Support • Remote Session Management • Secure Remote Connectivity

4 Planning Assumptions

The Electoral Commission has made the following assumptions:

- 4.1 The Electoral Commission will provide technical resources and relevant access required for the installation, configuration, integration, and testing of the supplied Privileged Access Management (PAM) solution.
- 4.2 Where required, the successful bidder shall perform the initial configuration and hardening of the PAM solution, including operating system configurations, security patches, integration components, privileged account on boarding, and environment-specific configuration requirements.
- 4.3 The delivery, implementation, configuration, testing, and commissioning of the solution must be completed within the timelines stipulated in the delivery and implementation schedule contained in this document.
- 4.4 The bidder's project management, implementation methodology, and change control processes must align with the Electoral Commission's governance, security, and change management procedures.
- 4.5 The successful bidder shall provide all relevant technical documentation, implementation documentation, operational procedures, architecture diagrams, knowledge transfer sessions, and administrator training required to ensure successful operational capability

within the organization.

- 4.6 The successful bidder shall work closely with the Electoral Commission's ICT and Information Security teams to ensure seamless integration with existing identity management, logging, monitoring, and cybersecurity platforms.
- 4.7 All implementation activities must be performed in accordance with the Electoral Commission's approved maintenance windows, operational procedures, security standards, and access control requirements.
- 4.8 The proposed solution must support future scalability and expansion requirements as the organization's privileged access management requirements evolve.

5 General Auction Conditions

The following standard bid conditions must be adhered to and complied with; failing which the bid will be disqualified.

- 5.1 All bids must be placed online on eProcurement website <https://votaquotes.elections.org.za>.
- 5.2 Bidders must complete and submit [Appendix A: Technical Bid Response](#) to demonstrate compliance with the required technical specification.
- 5.3 The bidder must provide at least three (3) contactable reference of past services of a similar nature that the bidder provided or was involved in. Reference details must include the following: customer name, contact person, contact details (telephone, email, physical address) and Fortinet products delivered, the number of units delivered and the timeframe. Bidders are to use [Appendix C: Guideline Reference Table](#) as guideline.
- 5.4 The bidder must be authorized to sell and install the solution supplied.
- 5.5 An OEM letter of proof of the reseller agreement/authorization must accompany the written documentation for this bid.
- 5.6 Should the reseller authorization be from a distributor, then a proof of authorization authorizing the distributor to resell and/or to authorize others by the OEM must be submitted together with the reseller authorization from the distributor.
- 5.7 The bidder must include a formal proof of OEM statement of licensing stating associated services terms and conditions.

- 5.8 Bidder must have at least three (3) years' experience in providing the solution required. A company profile or details of company experience on a letterhead must be submitted as part of the bid's response.
- 5.9 The bidder must also include a CV of a resource that is qualified to perform installations on the proposed solution. The qualifications of the resource must also be attached to the CV.
- 5.10 The bidder must include a project plan for the implementation of the solution.
- 5.11 Bidders must provide solutions that are based on a standard existing product in the market and not products specifically designed and/or cloned for this bid. The Electoral Commission may require market penetration indicators and references. The bidder must provide a data sheet for the proposed product.
- 5.12 Bidders must adhere to the delivery schedule in Section 10**

6 Quality Control

The following quality control conditions must be adhered to and complied with, failing which the bid may be disqualified.

- 6.1 The bidder takes responsibility for the completeness and quality of their bid submission.
- 6.2 The Electoral Commission may also call on bidders to make presentations in order for the Electoral Commission to ensure full compliance with all its requirements and as part of the bid evaluation process prior to the conclusion of the adjudication of the bid. Any such request for presentations shall only be for clarification purposes in support of mandatory requirements that must be adhered to as part of the written submission requirements of this bid. Failure to submit mandatory requirements shall not be rectified by the call for presentations.
- 6.3 Any restrictions or conditions associated with any elements of the service offering/s must be detailed. The Electoral Commission reserves the right to reject conditions which are considered unfavourable to its business or unacceptable.
- 6.4 The bidder must provide the associated support and maintenance for the duration of the contract. The support and maintenance must include all services as per product code.
- 6.5 The submission of a bid implies acceptance of the terms specified in the provisions laid

down in the specifications, the procurement regulations and additional documents where applicable.

- 6.6 Bidders are expected to examine carefully and respect all instructions and standard formats contained in these specifications
- 6.7 A bid that does not contain all the required information and documentation will be disqualified.
- 6.8 Although the Electoral Commission will only deal with the principal service provider, if a bidder plans to sub-contract any of the services in this bid, they are required to attach copies of sub-contracting agreements in their bid response documentation.
- 6.9 Bidders are advised to refer to this [Appendix D: Bid Evaluation Criteria](#) to ensure that they have addressed all critical bid requirements which will be used to assess the bids
- 6.10 Notwithstanding any shortcomings in these specifications, service providers must ensure that the proposed solution will form a workable and complete solution.
- 6.11 The Electoral Commission will issue a formal purchase order to the successful bidder before any services can be delivered.
- 6.12 Awarding of the bid to the successful bidder will be subject to the Electoral Commission's due diligence audit requirements, where applicable.
- 6.13 The Electoral Commission reserves the right and discretion to amend the quantities or cancel or not award this bid based on any reason including operational or financial requirements.
- 6.14 Awarding the bid to a successful bidder will be subject to the bidder entering into a service level agreement (SLA) with the IEC that will formalize and regulate the final deliverables and associated processes and procedures.
- 6.15 There will be monthly SLA meetings with the successful bidder for the duration of the contract to monitor and manage the SLA.

7 Pricing Requirements

Completion of the detailed pricing schedule by responding to each item is compulsory. Failure to complete and submit this detailed pricing schedule as part of the bid submission shall lead to disqualification.

- 7.1 Total bid price must be submitted online on the eProcurement (Votaquotes) portal.
- 7.2 The total bid price on the [Appendix B: Pricing Schedule](#) must be the same as the total bid price submitted online.
- 7.3 All costs associated with the hardware, software licensing, and associated support must be included in the total bid price. The total bid price must be inclusive of all factors which may contribute the cost of fulfilling the bid, factors such as:
 - a) Hardware costs
 - b) Installation, Customization and Migration Costs
 - c) Software license subscription including OEM-backed support and maintenance costs for 36.
 - d) Support and maintenance will be paid annually in advance and not for the 3 years at once.
 - e) Delivery costs to the Electoral Commission's national office in Centurion, Gauteng, South Africa.
- 7.4 Bid prices must be VAT inclusive and must be firm for a period of 180 days.
- 7.5 The Electoral Commission reserves the right to adjust costs by excluding some cost factors.
- 7.6 All costs associated with the solution must be captured on the pricing schedule - no additional costs will be entertained.
- 7.7 The solution must be a complete solution.

8 Adjudication and Award of Contract

- 8.1 Bidders are advised to refer to the [Appendix D: Bid Evaluation Criteria](#) to ensure that they

have addressed all critical bid requirements.

- 8.2 The bid will be awarded to a bidder whose solution successfully conforms to specifications and is able to deliver the services, and in terms of the provisions of the Preferential Procurement Policy Framework Act, 2000 and specifically the Preferential Procurement Regulations, 2022.
- 8.3 The Electoral Commission will issue a formal order before any services can be delivered
- 8.4 It should be noted that the Electoral Commission seeks to gain the best solution technically and financially.
- 8.5 Awarding the bid to a successful bidder is subject to the bidder entering into a service level agreement (SLA) with the Electoral Commission that will formalize and regulate the final deliverables and associated processes and procedures.

9 Supplier Performance

- 9.1 Upon notification of the Electoral Commission's intention to award a contract, the successful bidder may be required to enter into a service level agreement (SLA/contract) with the Electoral Commission.
- 9.2 The purpose of the SLA (if applicable other than what the Electoral Commission's standard purchase orders provide for) is to fix performance criteria within the key requirements of this request for quotation, namely quantity, quality and delivery.
- 9.3 The SLA may contain elements such as supplier progress milestones, delivery schedules, quality checkpoints and invoicing procedures.
- 9.4 The Electoral Commission reserves the right to reject any services delivered not conforming to the above.
- 9.5 Where previously-agreed delivery schedules are not met by a supplier, the Electoral Commission shall have the right to appoint an alternative supplier to make good the shortfall in supply. Any additional costs incurred by the Electoral Commission in obtaining such corrective services or products from another source will be for the account of the defaulting supplier.

10 Delivery and Implementation Timeframe

10.1 The successful bidder will be need to complete implementation of the solution within three (3).months of receiving a formal Purchase Order from the Electoral Commission

10.2 Delivery will be at the Electoral Commission's National Office in Centurion, Gauteng, South Africa. The DR site is also in Centurion area.

11 Written Submissions

11.1 All submissions must be received before the closing date and time for submissions as stipulated on the eProcurement website <https://votaquotes.elections.org.za>

11.2 Submissions received after the final date and time will lead to bids being disqualified and not considered.

11.3 All bids must be placed online on eProcurement website <https://votaquotes.elections.org.za>.

Supporting documentation can be submitted in any or both of the following options:

- Upload to the auction site.
- Place in the Electoral Commission tender box situated in the foyer of the Electoral Commission National Office in Centurion at the following address before the closing date and time of this auction

Election House
Riverside Office Park,
1303 Heuwel Avenue,
Centurion,
0157

Note: Clearly mark your submission: For the attention of Procurement and Asset Management Department – Auction 0010570614

11.4 Failure to submit all of the required documentation before the closing date and time shall invalidate the bid. It remains the responsibility of the bidder to confirm receipt of the required documentation with the Electoral Commission Procurement and Asset

Management Department.

11.5 The following supporting documents must be submitted as part of the written submissions.

Failure to submit these will lead to the bid being disqualified:

11.5.1 Completed technical specifications in accordance with the requirements in [Appendix A: Technical Bid Response Sheet](#) to demonstrate compliance with the bid specification as per 5.2

11.5.2 Three (3) relevant contactable References, as per [Appendix C: Guideline Reference Table](#) **as per 5.3**

11.5.3 Completed pricing schedule in [Appendix B: Pricing Schedule](#) **as per 7.2.**

11.5.4 A letter of proof of the reseller agreement either from the OEM or an authorized distributor; (i.e. if the reseller is authorized by a distributor). If the reseller agreement is from a distributor, then proof from the OEM authorizing the distributor needs to be included as per 5.4, 5.5 and 5.6

11.5.5 A statement of service, describing the service and support that is covered under the license renewal process including the roles of the bidder and the Original Equipment Manufacturer (OEM) as per 5.7

11.5.6 Company Profile showing relevant experience as per 5.8

11.5.7 CV of the resource that will be responsible for the installation as per 5.9

11.5.8 Project Implementation Plan as per 5.10

11.5.9 Data Sheet(s) of the proposed solution as per 5.11

12 Briefing Session

12.1 There will be no briefing session for this requirement.

13 Enquiries

All enquiries regarding this bid must be submitted exclusively through the VotaQuotes platform. This requirement supports the principles of fairness, openness, and transparency in the procurement process.

All questions and the official responses will be published on the public VotaQuotes website (www.votaquotes.elections.org.za) where the bid is advertised.

Bidders are responsible for regularly monitoring the platform for any updates, clarifications, or additional information published during the bidding period.

No telephonic, email, or other forms of communication regarding bid enquiries will be accepted or responded to.

An enquiry cut-off date applies to all bids. The final date and time for submitting enquiries is published on the VotaQuotes platform under the specific bid listing.

14 Closing Date

The closing date and time of this auction is specified on the eProcurement (Votaquotes) website in accordance the bidding requirements. The closing date and time is determined by the clock on the Electoral Commission's servers and is not negotiable.

Bidders must also take note supporting documentation must be delivered before closing date and time of the submission of supporting documentation.

15 Appendix A: Technical Bid Response Sheet

Technical Bid Response Sheet Completion of this technical response sheet by the bidder is compulsory. Bidder must respond to each and every item in the response sheet. Failure to complete and submit this technical bid response sheet as part of the bid submission shall lead to disqualification.								
	Solution Component	Category	Requirement	Compliance Minimum Requirement	Reference	Bidder must indicate whichever is applicable		Bidder must substantiate their selection in the space provided or refer to a section of their proposal
						Yes	No	
1.	PAM Solution	Architecture and Deployment	Enterprise PAM Platform	The solution must support centralized PAM deployment with HA and DR capability.	3.1			
2.	PAM Solution	Identity and Access Management Integration	Authentication Integration	The solution must integrate with AD, LDAP, MFA, and SAML authentication providers.	3.5			
3.	PAM Solution	Privileged Credential Management	Credential Vaulting	The solution must provide secure privileged credential vaulting and password rotation.	3.2			

Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Bidder must respond to each and every item in the response sheet.

Failure to complete and submit this technical bid response sheet as part of the bid submission shall lead to disqualification.

	Solution Component	Category	Requirement	Compliance Minimum Requirement	Reference	Bidder must indicate whichever is applicable		Bidder must substantiate their selection in the space provided or refer to a section of their proposal
						Yes	No	
4.	PAM Solution	Privileged Session Management	Session Monitoring	The solution must support privileged session recording, replay, and monitoring.	3.12			
5.	PAM Solution	Privileged Session Analytics	Behavioral Analytics	The solution must support behavioral analytics and anomaly detection capabilities.	3.12			
6.	PAM Solution	Compliance, Audit and Reporting	Audit and Compliance	&The solution must provide audit logging and compliance reporting capabilities.	3.3			

Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Bidder must respond to each and every item in the response sheet.

Failure to complete and submit this technical bid response sheet as part of the bid submission shall lead to disqualification.

	Solution Component	Category	Requirement	Compliance Minimum Requirement	Reference	Bidder must indicate whichever is applicable		Bidder must substantiate their selection in the space provided or refer to a section of their proposal
						Yes	No	
7.	PAM Solution	Integration and Interoperability	SIEM & API Integration	The solution must support SIEM integration, APIs, and automation capabilities.	3.8			
8.	PAM Solution	Endpoint Privilege Management	Least Privilege	The solution must support endpoint privilege management and least privilege enforcement.	3.9			
9.	PAM Solution	Vendor and Third-Party	Remote Vendor Access	The solution must support secure privileged remote access for vendors and third parties.	3.12			

Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Bidder must respond to each and every item in the response sheet.

Failure to complete and submit this technical bid response sheet as part of the bid submission shall lead to disqualification.

	Solution Component	Category	Requirement	Compliance Minimum Requirement	Reference	Bidder must indicate whichever is applicable		Bidder must substantiate their selection in the space provided or refer to a section of their proposal
						Yes	No	
		Access Management						
10.	PAM Solution	Mobility and Remote Access	Mobile Support	The solution must support mobile approval and remote privileged access capabilities.	3.14			

16 Appendix B: PRICING SCHEDULE

PRICING SCHEDULE Completion of this Price Breakdown response sheet by the bidder is compulsory. Failure to complete and submit this price breakdown as part of the bid submission shall lead to disqualification.					
	Product Code	Description	Quantity	Unit / Annual Cost	Total Cost
1.		Enterprise Privileged Access Management (PAM) Solution including Privileged Credential Management, Privileged Session Management, Privileged Remote Access, Endpoint Privilege Management, and Privileged Session Analytics Licenses	Enterprise Environment	R.....	R.....
2.		API, Integration, and Connector Licensing	1	R.....	R.....
3.		Professional Services – Installation, Configuration, Integration, and Migration	1	R.....	R.....
4.		Annual Software Support and Maintenance	3 Years	R.....	R.....
*TOTAL BID PRICE inclusive of VAT					R.....

*The total bid price is the bid price that must be placed on eProcurement (auction). No any other additional costs will be accepted for bid evaluation and adjudication purposes.

16.1 Appendix B1 – Annual Support and Maintenance Costs

PRICING SCHEDULE – Implementation Costs		
Completion of this Pricing Schedule response sheet by the bidder is compulsory		
	Description	Costs
1	Year 1 Support and Maintenance	R
2	Year 2 Support and Maintenance	R
3	Year 3 Support and Maintenance	R
Total Maintenance Costs		R

17 Appendix C: Guideline Reference Table

Reference #1

EACH REFERENCE MUST CONTAIN THE FOLLOWING DETAILS:		
Customer name		
Contact Person		
Contact Details	Email	
	Telephone	
	Physical address	
Service Description	Product	
	Services Provided	
Service Value	Budget (estimate)	
	Number of hardware devices supplied	
	When was this done?	

Reference #2

EACH REFERENCE MUST CONTAIN THE FOLLOWING DETAILS:

Customer name		
Contact Person		
Contact Details	Email	
	Telephone	
	Physical address	
Service Description	Product	
	Services Provided	
Service Value	Budget (estimate)	
	Number of devices supplied	
	When was this done?	

Reference #3

EACH REFERENCE MUST CONTAIN THE FOLLOWING DETAILS:

Customer name		
Contact Person		
Contact Details	Email	
	Telephone	
	Physical address	
Service Description	Product	
	Services Provided	
Service Value	Budget (estimate)	
	Number of devices supplied	
	When was this done?	

18 Appendix D: Bid Evaluation Criteria

Bidders are advised to refer to this section to ensure that they have addressed all critical bid requirements which will be used for the assessment of the bids. Bidders are NOT expected to complete and submit this section.

18.1 Stage 1: Assessment of Bidder's Disclosure

All bids received will be evaluated and assessed in respect of the mandatory information provided in the Bidder's Disclosure (SBD4) as well as the register for restricted suppliers and tender defaulters.

Any potential issues that may arise or transgressions that may identified will be pursued in accordance with statutory obligations and requirements.

In this regard, the following must be noted:

18.1.1 The Electoral Commission must, as part of its supply chain management (SCM) processes, identify and manage all potential conflicts of interest and other disclosures made by a person participating in procurement process to enable the accounting officer or delegated authority to make informed decisions about the person participating in the SCM process.

18.1.2 As such, the Bidders Disclosure form, issued as Standard Bidding Document (SBD) 4, is attached herewith for all entities who participate in the bid process.

18.1.3 As part of the evaluation of the procurement process, the information provided by a person on the SBD4 form must be evaluated.

18.1.4 In so doing, it must be noted that if the bid evaluation establishes that:

- (a) a person within the bidding entity is an employee of the State, the Electoral Commission's CEO must request the relevant accounting officer/accounting authority whether the person-
 - (i) Is prohibited from conducting business with the State in terms of Section 8 of the Public Administration Management Act, 2014; or
 - (ii) has permission to perform other remunerative work outside of their employment, where the PAMA does not apply to such employee;
- (b) the conduct of a person constitutes a transgression of the Prevention and Combating of Corrupt Activities Act, 2004;

- (c) the conduct of a person constitutes a transgression of the Competition Act, 1998, the conduct must be reported to the Competition Commission; and
- (d) the conduct of a person must be dealt with in terms of the prescripts applicable to the Electoral Commission.

18.1.5 If it is established that a person has committed a transgression in terms of the above, or any other transgression of SCM prescripts, the bid may be rejected and the person may be restricted.

18.1.6 The Electoral Commission's CEO must inform National Treasury of any action taken against a person within 30 days of implementing the action.

18.1.7 During the bid evaluation process, the Electoral Commission must in addition to other due diligence measures, establish if a person is not listed in-

- (a) the Register of Tender Defaulters; and
- (b) the list of restricted suppliers.

18.1.8 A bid related to a restricted bidder or tender defaulter shall be rejected.

18.1.9 The under-mentioned assessment criteria will be used to evaluate the elements relating to SBD4, CSD registration, tax compliance, restricted suppliers and tender defaulters:

	Assessment Criteria	Bidder Requirement (YES/NO)	Comments
1.	Bidder is registered on the National Treasury Central Supplier Database (CSD). *		
2.	Bidder is tax compliant. **		
3.	The bidder is not an employee of the state.		
4.	Having certified the SBD4, it is accepted that the bidder's conduct does not constitute a transgression of the Prevention and Combating of Corrupt Activities Act.		
5.	Having certified to the SBD4, it is accepted that the bidder's conduct does not constitute a transgression of the Competition Act.		
6.	The bidder is not a tender defaulter as per the register published on the National Treasury website.		

	Assessment Criteria	Bidder Requirement (YES/NO)	Comments
7.	The bidder is not a restricted supplier as per the register published on the National Treasury website.		

* No bid shall be accepted if a supplier is not registered on the National Treasury Central Supplier Database (CSD).

** A bidder must be tax compliant before a contract is awarded. A bid will be disqualified if the bidder's tax affairs remains non-compliant as per the provisions of National Treasury Instruction No 09 of 2017/2018 Tax Compliance Status Verification.

18.2 Stage 2: Key Qualifying Criteria

Stage 2 – Key Qualifying Criteria				
Failure to comply with any of the requirements below will result in the bid being disqualified				
No.	Description	Yes	No	Comments
1.	Did the bidder place their bid online as per 5.1			
2.	Did the bidder complete and submit technical specification as per 5.2? (Appendix A: Technical Bid Response Sheet)			
3.	Did the bidder complete and submit pricing schedule as per 7.2? (Appendix B: Pricing Schedule)			
4.	Did the bidder submit references showing past experience as per 5.3			
5.	Is the bidder authorized to sell the solution as per 5.4, 5.5 and 5.6?			
6.	Did the bidder submit a statement of service, describing the service and support that is covered under the contract including the roles of the bidder and the Original Equipment Manufacturer (OEM) as per 5.7			
Overall Stage 2 Outcomes:		<u>Assessment Comments:</u>		
		Bid qualifies for further consideration: (YES/NO):		

19 Stage 3: Technical Evaluation

Stage 3 – Technical Evaluation - Technical Disqualifying Factors. Failure to comply with any of the requirements below will result in the bid being disqualified.								
	Solution Component	Category	Requirement	Compliance Minimum Requirement	Reference	Bidder's Indication		Comments
						Yes	No	
1.	PAM Solution	Architecture and Deployment	Enterprise PAM Platform	The proposed solution must provide an enterprise-grade Privileged Access Management (PAM) platform deployable in High Availability (HA) configuration across Production and Disaster Recovery environments.	3.1			
2.	PAM Solution	Identity and Access Management Integration	Authentication Integration	The solution must integrate with Active Directory, LDAP, MFA, and SAML authentication providers.	3.5			
3.	PAM Solution	Privileged Credential Management	Credential Vaulting	The solution must provide secure encrypted credential vaulting with automated password rotation capabilities.	3.3			
4.	PAM Solution	Privileged Session Management	Session Monitoring	The solution must support privileged session recording, monitoring, replay, and auditing capabilities.	3.3			
5.	PAM Solution	Privileged Session Analytics	Behavioral Analytics	The solution must support behavioral analytics and anomaly detection functionality.	3.4			

Stage 3 – Technical Evaluation - Technical Disqualifying Factors. Failure to comply with any of the requirements below will result in the bid being disqualified.								
	Solution Component	Category	Requirement	Compliance Minimum Requirement	Reference	Bidder's Indication		Comments
						Yes	No	
6.	PAM Solution	Compliance, Audit and Reporting	Audit and Compliance	The solution must provide tamper-proof audit logging and compliance reporting capabilities.	3.7			
7.	PAM Solution	Integration and Interoperability	SIEM and API Integration	The solution must support SIEM integration, API integration, and automation capabilities.	3.8			
8.	PAM Solution	Endpoint Privilege Management	Least Privilege Enforcement	The solution must support endpoint privilege management and least privilege enforcement.	3.9			
9.	PAM Solution	Vendor and Third-Party Access Management	Secure Remote Access	The solution must support secure privileged remote access for vendors and third parties.	3.12			
10.	PAM Solution	Mobility and Remote Access	Mobile Access Support	The solution must support mobile approval workflows and remote privileged access capabilities.	3.6			

Stage 3 – Technical Evaluation - Technical Disqualifying Factors.								
Failure to comply with any of the requirements below will result in the bid being disqualified.								
	Solution Component	Category	Requirement	Compliance Minimum Requirement	Reference	Bidder's Indication		Comments
						Yes	No	
Overall Stage 3 Outcomes:			<u>Assessment Comments:</u>					
			Bid qualifies for further consideration: (YES/NO):					

19.1 Stage 4: Technical Scoring

Bid Evaluation Criteria Stage 4 – Technical Scoring					
To qualify to the next phase of adjudication a bidder must score a minimum of 75% (48/64)					
	Product Description	Available Score	Points Allocation	Actual Score	Comments
1	Relevant Reference	30	References: a) Customer Details (Customer name, Contact Person, Email Telephone) = 2 points b) Product/Solution = 2 points c) Description of Services provided = 2 points d) Value (Budget Estimate) = 1 point e) Value (Number of devices Supplied) = 1 point for 1 device and 2 points for more than 1 device f) Was this done in the past 36 months? = 1 point Total for references = maximum 10 points per reference (3 references)		
	Relevant Experience	6	Experience. (Max 6 points) a) ≥ 3 and < 5 years' experience (4 points). b) Bidder has more than 5 years' experience (6 points)		

Bid Evaluation Criteria Stage 4 – Technical Scoring					
To qualify to the next phase of adjudication a bidder must score a minimum of 75% (48/64)					
	Product Description	Available Score	Points Allocation	Actual Score	Comments
	Support and Maintenance	10	The solution is supplied with a 3 years' Support and Maintenance with the following: a) 4 hour MTTR (5 points) b) 24 x 7 x 365 support (5 points)		
	Scalability	4	The solution supports different operating system platforms (Open Source and Windows)		
	Data sheet (s)	6	Bidder has included data sheet(s) covering the following: a) Product solution with all details as per the specifications		
	CV & Project Plan	8	a) Bidder has included a CV of a resource to implement the solution (2 points) b) Bidder has included a project implementation plan (4 points) c) The project plan makes provision for project documentation including design, configuration guides, and as-built reports (2 points)		

Bid Evaluation Criteria					
Stage 4 – Technical Scoring					
To qualify to the next phase of adjudication a bidder must score a minimum of 75% (48/64)					
	Product Description	Available Score	Points Allocation	Actual Score	Comments
Overall Stage 4 Outcomes:	<u>Assessment Comments:</u>				
	Bid qualifies for further consideration: (YES/NO):				

19.2 Stage 5: Adjudication of Bids

Only bids that comply with the requirements and conditions of the bids and that meet the minimum criteria in the bid evaluation process as stipulated above will be considered for bid adjudication purposes.

Acceptable bids must be market related.

This bid is deemed not to exceed R50 million including VAT.

Therefore, the 80/20 preference point system (PPPFA scoring) in terms of the Preferential Procurement Policy Framework Act, 2005 (PPPFA) and the Preferential Procurement Regulations, 2022 shall apply in the adjudication process of this RFQ where all acceptable bids received are equal to or below R50 million including VAT. Preference points will be allocated as follows:

B-BBEE Status Level of Contributor	Number of Points
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

Bid Evaluation Committee

	Evaluation Committee Member's Name	Signature
1		
2		
3		
4		
5		

Overall Adjudication Outcomes:
