



RESPONSES TO QUESTIONS FROM BIDDERS - DOJ@CD 2021 05 AND 06 -4000 LAPTOPS AND DESKTOPS

Question	Bidder's Question	DOJ&CD's Response
1.	Please assist with our queries on DOJ - RFQ 2021 05 and RFQ 2021 06. With reference to points 2.2 and 2.3 2.2 Could you please advise what CDMB system is currently in place at the DOJ for us to better establish the format of the report that is to be provided, whether electronic or manual. 2.3 Could you please specify what Asset information would need to be recorded in the system Bios of the new devices? General question – Does the DOJ currently have its own Management system for Laptops in its existing Eco system in the form of a Microsoft Intune and/or SCCM/ Microsoft Endpoint Configuration Manager (MECM)?	2.2. The Department is using BMC Remedy and its configuration database. The format of reports will be agreed with between the Department and the winning bidder. 2.3. Asset Number and Serial Number. Yes. The department use the Microsoft system centre suite of tools to manage endpoints.
2.	For neatness and ease of reading, can we complete the document electronically and then print and sign in black ink before hand-delivering to the tender box?	• Yes , it's acceptable
3.	I refer to paragraph 2.1 (scope of works) on page 53 of 62. Please clarify quantity of desktops required? The bid Description and pricing sheet states 4000 units but the scope of work says 400.	4000 Desktops are required

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	2. SCOPE OF WORK 2.1. The successful bidder is expected to provide a total of 400 Desktop computers including 5 years OEM warranty (from date of delivery) to the ~~various sites~~ across the country. 2.2. Ensure that all Desktop computers are asset tagged before dispatching and provide a report to the Department, to update the Departmental Asset and Configuration Database (CMDB). 2.3. Ensure that all new devices BIOS are updated with DOJ&CD Asset information as provided. 2.4. Deliver the Desktop computers to different DOJ&CD sites nationally (the list of sites will be made available to the winning bidder, and can be adjusted at the discretion of the Department). 2.5. Project Duration – all deployment is to be finalized within a period of one (1) year from date of Letter of Award. The first batch (1/3rd) of the Desktops are expected to be delivered within a period of 6- 8 weeks from date of Letter of Award.	