

No.1- Question and Answer Clarification Register

Date: 07 February 2025

QUESTION	RESPONSE
How should bidders provide the CV and qualifications of an independent Lift Maintenance Inspector (LMI) not affiliated with the maintenance company?	Bidders should provide the CV and qualifications of an independent Lift Maintenance Inspector (LMI) not affiliated with the maintenance company. If they do not have an in-house LMI, they may contract one, provided the inspector meets all regulatory and industry standards. Ensure the LMI's independence is clearly stated.
Why is an electrician required as a key resource for lift maintenance work if a lift technician is already dual-skilled in both electrical and mechanical trades?	While lift technicians are dual-skilled in electrical and mechanical trades, the requirement for a dedicated electrician ensures specialized expertise for complex electrical systems, compliance with electrical safety standards, and efficient troubleshooting. This provides an additional layer of safety and reliability in maintaining lift operations.

Comments to Note:

1. Bidders must submit a project-specific organogram reflecting the key personnel listed in this tender, rather than a generic company organogram.
2. It was agreed during the briefing to provide a project program detailing the activities or task breakdown for the monthly service, six-monthly rope inspection, and annual gear inspections, including the yearly gear maintenance check.
3. It was emphasized that for ad-hoc repairs, the successful bidder for service and maintenance must provide a report and a quotation if they identify any necessary repairs during servicing. If the quoted cost is deemed market-related, they will receive approval to proceed with the repair. However, if the quotation is not market-related, the repair work will be advertised for open bidding. If another bidder wins the repair contract instead of the servicing contractor, an LMI must endorse the work before the servicing contractor resumes their maintenance duties. To avoid this inconvenience, it is in the best interest of the servicing contractor to ensure their pricing remains market competitive.
4. Regarding the company's historical experience criteria, a bidder may submit a positive reference letter for an ongoing contract that has not yet been completed. The reference letter must be relevant to the scope of this project.