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PASSENGER RAIL AGENCY
OF SOUTH AFRICA

ANNEXURE A:SPECIFICATION

REQUEST FOR QUOTATION OF SUPPORT FOR EMPAC APPLICATIONS FOR A PERIOD OF 12 MONTHS

TABLE OF CONTENTS

1. EXECUTIVE SUMMARY
2. PURPOSE
3. BACKGROUND
4. BILL OF QUANTITIES
5. TECHNICAL COMPLIANCE REQUIREMENTS
6. TECHNICAL ENVIRONMENT

1. Executive Summary

Passenger Rail Agency of South Africa (PRASA) has a legacy linear asset management application software called EMPAC with a reporting software tool which is used nationally by Engineering in the Rail division.
This is the request for quotations for a period of twelve (12) months to ensure business continuity while a long-term solution is underway.

2. Purpose

The purpose of this document is to request quotations from service provider(s) who are experienced, have the skills and capacity to support the legacy EMPAC application software used nationally for a period of twelve months from the date of award, on an as when required basis.

3. Background

The EMPAC application is used by Engineering Infrastructure for the management of the linear assets with the reporting tool used for daily, weekly, monthly reporting. The legacy EMPAC application interfaces to the legacy financials. The EMPAC is used nationally by PRASA Rail Engineering.

Failure to have the support for the legacy application have direct impact on the operations for the maintenance management of the Engineering Infrastructure such as Perway, electrical and facilities.

4. Bill of Quantities

The fixed **total hours of 645** required for a period of twelve months and the proposal should be inclusive of the Value Added Tax.

The service provider needs to provide proposal with the hourly rate for the resource skillset in the table below and indicate the total cost over 12 months for the required hours. The total number of hours 645 **hours** for the duration of engagement:

Resource Skillset	Quantity (total hours)	Hourly Rate	Total Cost
EMPAC skillset	645		
Grand Total			

5. Technical Compliance Requirements

The below technical compliance requirement must be fully meet. PRASA requires a service provider with the experience, knowledge and skillset for supporting the legacy EMPAC application. PRASA reserve the right to request formal proof of compliance of all the elements / features offered in the quotation.
The bidder who fails to meet full compliance requirements for the support of the legacy EMPAC will be disqualified for further evaluation.

Description	Evidence (Indicate location / index for the evidence (documents).	Comply (Y/N)
Provide the details of the **architecture** and **EMPAC operational function** where support was performed including the number of years.	Indicate the architecture, number of years for support of EMPAC, related software working with EMPAC, the platform, database type, operating system, version of EMPAC, and contactable technical person who may be requested to corroborate the information.	
Letter from OEM for the support of the legacy EMPAC	Letter from OEM.	
EMPAC application support Experience (Resource) with a proof of 10 or more years' experience	Curriculum Vitae (CV) with a clear indication of the number of years of experience for the resource on supporting legacy EMPAC.	

6. Technical Environment

PRASA has the following EMPAC application environments in PRASA Rail environment as indicated below:

Region	Application Software
Western Cape	EMPAC
KwaZulu Natal	EMPAC
Gauteng (Pretoria)	EMPAC
Gauteng (Johannesburg)	EMPAC with a legacy reporting tool (used nationally)