

REQUEST FOR PROPOSALS: ATNS/RFP01/06/2026/27/TIME_SYNC_Dis_2017_234

The appointment of a service provider for the supply, delivery, installation, commissioning, maintenance, and support of global navigation satellite system (GNSS) network time protocol (NTP) time clock synchronisation systems with a system lifecycle of fifteen (15)-years

Numb	Question/Clarity Date	Name of the Company	Paragraph No. Bid Document	Questions	Response
1	04 September 2026	Pro Excellence Consulting	7.7F – Page 44	The explanation of this requirement implies and SD WAN requirement, but no mention is made of SD WAN controllers, orchestration platform etc? Is SD WAN a requirement ie: we need to specify SD WAN controllers in the BOM.	There is no requirement for an SDWAN solution. The requirement specifies the router specifications that need to be met.
2	04 September 2026	Pro Excellence Consulting	7.7M – Page 46	This requirement requires the routers to operate in a redundancy configuration to prevent frame / packet losses and allow zero dead time during failovers and lists a series of protocols – Do you require all of these protocols to be supported ? Or is it sufficient if the required redundancy is met using only a few of them required ie: a Subset.	As long as redundancy exists between the routers, it is not necessary to provide all the protocols.
3	04 September 2026	Pro Excellence Consulting	7.8A – Page 47	The requirement lists a need for 20x 48 port switches – the protocols listed above are only supported on Industrial Ethernet Switches – which are generally smaller scale than Enterprise devices. We do not have a 48port Industrial Ethernet switch – We can meet the requirement by stacking 2x 24port Industrial Ethernet switches – will this be acceptable?	Yes, the stacking of two x 24 port switches will be acceptable.
4	04 September 2026	Pro Excellence Consulting	7.8F – Page 48	The Industrial switches required to support the above protocols are Ruggedised Fanless designs – designed to function in environments with temperatures from -40 to +75DegC. Given the stated requirement for Switches to support dual fans – will this solution be acceptable?	The cooling requirement is intended to ensure that the devices remain operational in the event of a fan failure. For fanless designs, supporting information must be provided to demonstrate that the absence of fans will not result in excessive temperature increases and that the devices can operate reliably within the specified environmental conditions.