



OFFICE OF THE PREMIER: NORTHERN CAPE

**Request for proposal to appoint a service
provider for the supply, installation and
maintenance of a DECT multi-cell VOIP
telephone solution for the Office of the Premier:
Northern Cape**

Duration: 60 (sixty) months

PO 02/07/2023

Date Issued: 28 July 2023

Closing date and time: 18 August 2023 at 11h00

Bid Validity Period: 90 days

TENDER BOX ADDRESS:

Office of the Premier
DSC building
69 Memorial Road
Monument Heights
Kimberley

Delivered to:
Room number: 13
First Floor
Block B

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1. INTRODUCTION:

The Office of the Premier is centrally positioned within the provincial government and derives its mandates from the Constitution of the Republic of South Africa, 1996 (Act 108 of 1996). The department acts in accordance with Section 125 and Section 127 of the Constitution of the Republic of South.

2. PURPOSE OF THIS REQUEST FOR PROPOSAL (RFP)

The Office of the Premier seeks to appoint a service provider for the supply, installation and maintenance of a DECT multi-cell VOIP telephone solution at the DSC building in Kimberley.

This RFP document details and incorporates, as far as possible, the tasks and responsibilities of the potential bidder.

This RFP does not constitute an offer to do business with Office of the Premier: Northern Cape, but merely serves as an invitation to bidder(s) to facilitate a requirements-based decision process.

3. LEGISLATIVE FRAMEWORK OF THE BID

3.1. Tax Legislation

- 3.1.1. Bidder(s) must be compliant when submitting a proposal to Office of the Premier: Northern Cape and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).
- 3.1.2. It is a condition of this bid that the tax matters of the successful bidder are in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.
- 3.1.3. The Tax Compliance status requirements are also applicable to foreign bidders / individuals who wish to submit bids.
- 3.1.4. It is a requirement that bidders grant a written confirmation when submitting this bid that SARS may on an ongoing basis during the tenure of the contract disclose the bidder's tax compliance status and by submitting this bid such confirmation is deemed to have been granted.

3.1.5. Bidders are required to be registered on the Central Supplier Database and the National Treasury shall verify the bidder's tax compliance status through the Central Supplier Database.

3.1.6. Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.

3.2. **Procurement Legislation**

Office of the Premier: Northern Cape has a detailed evaluation methodology premised on Treasury Regulation 16A3 promulgated under Section 76 of the Public Finance Management Act, 1999 (Act, No. 1 of 1999), the Preferential Procurement Policy Framework Act 2000 (Act, No.5 of 2000) and the Broad-Based Black Economic Empowerment Act, 2003 (Act, No. 53 of 2003).

4. **BRIEFING SESSION**

A compulsory briefing session and site visit will be held to clarify to bidder(s) the scope and extent of work to be executed. Details of the compulsory session are as follows:

Date: 07 August 2023

Office of the Premier
DSC building
69 Memorial Road
Monument Heights
Kimberley

Room number: 04 (Finance boardroom)
First Floor
Block B

The briefing session is compulsory and non-attendance will lead to bid disqualification.

5. TIMELINE OF THE BID PROCESS

The period of validity of tender and the withdrawal of offers, after the closing date and time is 90 days. The project timeframes of this bid are set out below:

Activity	Due Date
Advertisement of bid on Government e-tender portal / print media / Tender Bulletin	E-tender portal – 28 July 2023 Mail and Guardian – 28 July 2023
Compulsory briefing and clarification session	07 August 2023 at 10:00 – 13:00
Questions relating to bid from bidder(s)	11 August 2023
Bid closing date	18 August 2023 at 11:00
Notice to bidder(s)	Office of the Premier: Northern Cape will endeavour to inform bidders of the progress until conclusion of the tender.

All dates and times in this bid are South African standard time.

Any time or date in this bid is subject to change at Office of the Premier: Northern Cape's discretion. The establishment of a time or date in this bid does not create an obligation on the part of Office of the Premier: Northern Cape to take any action, or create any right in any way for any bidder to demand that any action be taken on the date established. The bidder accepts that, if Office of the Premier: Northern Cape extends the deadline for bid submission (the Closing Date) for any reason, the requirements of this bid otherwise apply equally to the extended deadline.

6. CONTACT AND COMMUNICATION

- 6.1. Any SCM related enquiries in writing, should be directed to Ms A. Meyers via email meyersa@ncpg.gov.za and/or 066 301 4434. Any technical enquiries in writing should be directed to Mr E. Smit via email esmit@ncpg.gov.za and/or 084 250 0840. Bidder(s) must reduce all telephonic enquiries to writing and send to the above email address.

- 6.2. The delegated official of Office of the Premier: Northern Cape may communicate with Bidder(s) where clarity is sought in the bid proposal.
- 6.3. Any communication to an official or a person acting in an advisory capacity for Office of the Premier: Northern Cape in respect of the bid between the closing date and the award of the bid by the Bidder(s) is discouraged.
- 6.4. All communication between the Bidder(s) and Office of the Premier: Northern Cape must be done in writing.
- 6.5. Whilst all due care has been taken in connection with the preparation of this bid, Office of the Premier: Northern Cape makes no representations or warranties that the content of the bid or any information communicated to or provided to Bidder(s) during the bidding process is, or will be, accurate, current or complete. Office of the Premier: Northern Cape, and its employees and advisors will not be liable with respect to any information communicated which may not accurate, current or complete.
- 6.6. If Bidder(s) finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this bid or any other information provided by Office of the Premier: Northern Cape (other than minor clerical matters), the Bidder(s) must promptly notify Office of the Premier: Northern Cape in writing of such discrepancy, ambiguity, error or inconsistency in order to afford Office of the Premier: Northern Cape an opportunity to consider what corrective action is necessary (if any).
- 6.7. Any actual discrepancy, ambiguity, error or inconsistency in the bid or any other information provided by Office of the Premier: Northern Cape will, if possible, be corrected and provided to all Bidder(s) without attribution to the Bidder(s) who provided the written notice.
- 6.8. All persons (including Bidder(s)) obtaining or receiving the bid and any other information in connection with the Bid or the Tendering process must keep the contents of the Bid and other such information confidential, and not disclose or use the information except as required for the purpose of developing a proposal in response to this Bid.

7. LATE BIDS

Bids received after the closing date and time, at the address indicated in the bid documents, will not be accepted for consideration and where practicable, be returned unopened to the Bidder(s).

8. COUNTER CONDITIONS

Bidders' attention is drawn to the fact that amendments to any of the Bid Conditions or setting of counter conditions by Bidders or qualifying any Bid Conditions will result in the invalidation of such bids.

9. FRONTING

9.1. Government supports the spirit of broad based black economic empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the Constitution and in an honest, fair, equitable, transparent and legally compliant manner. Against this background the Government condemn any form of fronting.

9.2. The Government, in ensuring that Bidders conduct themselves in an honest manner will, as part of the bid evaluation processes, conduct or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in bid documents. Should any of the fronting indicators as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry, be established during such enquiry / investigation, the onus will be on the Bidder / contractor to prove that fronting does not exist. Failure to do so within a period of 14 days from date of notification may invalidate the bid / contract and may also result in the restriction of the Bidder /contractor to conduct business with the public sector for a period not exceeding ten years, in addition to any other remedies Office of the Premier: Northern Cape may have against the Bidder / contractor concerned.

10. SUPPLIER DUE DILIGENCE

Office of the Premier: Northern Cape reserves the right to conduct supplier due diligence prior to final award or at any time during the contract period. This may include site visits and requests for additional information.

11. SUBMISSION OF PROPOSALS

11.1. Bid documents may either be posted to Office of the Premier, DSC building, 69 Memorial Road, Monument Heights, Kimberley, room 13, First floor, Block

B (preferably registered mail) OR placed in the tender box OR couriered to the aforesaid address on or before the closing date and time.

11.2. Bid documents will only be considered if received by Office of the Premier: Northern Cape before the closing date and time, regardless of the method used to send or deliver such documents to Office of the Premier: Northern Cape.

11.3. The bidder(s) are required to submit two (2) copies of each file (one (1) original and one (1) duplicate) and one (1) CD-ROM adobe format containing the same information as per the bid document that was compiled in the hardcopy / file with content of each file by the closing date and time. Each file and CD-ROM must be marked correctly and sealed separately for ease of reference during the evaluation process.

11.4. Bidders are requested to initial each page of the tender document on the bottom right hand corner.

12. PRESENTATION / DEMONSTRATION

As part of the bid evaluation process the Office of the Premier: Northern Cape will request presentations/demonstrations from the short-listed bidders.

13. DURATION OF THE CONTRACT

14. The successful bidders will be appointed for a period of 60 (sixty) months.

15. SCOPE OF WORK

Refer to Annexure A for a comprehensive specification document.

16. PRICING MODEL

Grand total pricing should be firm and VAT inclusive. VAT should only be charged by service providers who are registered as a VAT Vendor with SARS. Detailed price schedule must be attached.

17. EVALUATION AND SELECTION CRITERIA

Office of the Premier: Northern Cape has set minimum standards (Gates) that a bidder needs to meet in order to be evaluated and selected as a successful bidder.

The minimum standards consist of the following:

Pre-qualification Criteria (Gate 0)	Technical Evaluation Criteria (Gate 1)	Price and Specific goals Evaluation (Gate 2)
Bidders must submit all documents as outlined in paragraph 15.1 (Table 1) below. Only bidders that comply with ALL these criteria will proceed to Gate 1.	Bidder(s) are required to achieve a minimum of 70 points out of 100 points to proceed to Gate 2 (Price and Specific goals).	Bidder(s) will be evaluated out of 100 points and Gate 2 will only apply to bidder(s) who have met and exceeded the threshold of 70 points.

17.1. Gate 0: Pre-qualification Criteria

Without limiting the generality of Office of the Premier: Northern Cape's other critical requirements for this Bid, bidder(s) must submit the documents listed in **Table 1** below. All documents must be completed and signed by the duly authorised representative of the prospective bidder(s). During this phase Bidders' responses will be evaluated based on compliance with the listed administration and mandatory bid requirements. The bidder(s) proposal may be disqualified for non-submission of any of the documents.

Table 1: Documents that must be submitted for Pre-qualification

Document that must be submitted	Non-submission may result in disqualification?	
Invitation to Bid – SBD 1	YES	Complete and sign the supplied pro forma document
Tax Status Tax Clearance Certificate – SBD 2	YES	i. Written confirmation that SARS may on an ongoing basis during the tenure of the contract disclose the bidder's tax compliance status. (Refer Section 2) ii. Bidder to submit proof of CSD registration reflecting tax compliant status. In the event where the Bidder submits a hard copy of the Tax Clearance Certificate, the CSD verification outcome will take precedence.
Bidders' disclosure – SBD 4	YES	Complete and sign the supplied pro forma document
Preference Point Claim Form – SBD 6.1	NO	Non-submission will lead to a zero (0) score on Specific goals
Registration on Central Supplier Database (CSD)	NO	The prospective bidder must be registered as a service provider on the Central Supplier Database (CSD). If you are not registered proceed to complete the registration of your company prior to submitting your proposal. Visit https://secure.csd.gov.za/ to obtain your vendor number (MAAA.....) Submit proof of registration.
Registration for UIF and Compensation for Occupational Injuries and Diseases (COIDA)	YES	Proof of valid registration should be submitted
Compulsory briefing session	YES	Non-attendance of the compulsory briefing session will lead to disqualification.
Registered as accredited service provider (ECN/ECNS license).	YES	Provide a valid ECN/ECNS license from ICASA to deliver telecommunications services in South Africa.

17.2. Gate 1: Technical Evaluation Criteria (functionality) = 100 points

Only Bidders that have met the Pre-Qualification Criteria in (Gate 0) will be evaluated in Gate 1 for functionality. Functionality will be evaluated as follows:

- i. Functionality evaluation points will be 100
- ii. Bidders are expected to achieve a minimum of 70 for functionality for the bid to be considered for further evaluation stage

As part of due diligence, Office of the Premier: Northern Cape may conduct a site visit at a client of the Bidder (reference) for validation of the services rendered. The choice of site will be at Office of the Premier: Northern Cape's sole discretion.

RATING SCALE THAT BID EVALUATION COMMITTEE MEMBERS WILL USE:

Definition	Score
Exceeds the requirement. Exceptional demonstration by the supplier of the relevant ability, understanding, experience, skills, resource and quality measures required to provide the goods / services. Response identifies factors that will offer potential added value, with supporting evidence.	5
Satisfies the requirement with minor additional benefits . Above average demonstration by the supplier of the relevant ability, understanding, experience, skills, resource and quality measures required to provide the goods / services. Response identifies factors that will offer potential added value, with supporting evidence.	4
Satisfies the requirement. Demonstration by the supplier of the relevant ability, understanding, experience, skills, resource, and quality measures required to provide the goods / services, with supporting evidence.	3
Satisfies the requirement with major reservations . Considerable reservations of the supplier's relevant ability, understanding, experience, skills, resource and quality measures required to provide the goods / services, with little or no supporting evidence.	2
Does not meet the requirement . Does not comply and/or insufficient information provided to demonstrate that the supplier has the ability, understanding, experience, skills, resource & quality measures required to provide the goods / services, with little or no supporting evidence.	1

The Bidder's information will be scored according to the following functionality criteria weights:

Key aspect of criterion	Evaluation criterion		Weight
Methodology	The prospective bidders' proposal must outline the methodology to be adopted to meet the deliverables by providing a clear, logical and unambiguous strategy of executing the project. The methodology must include but is not limited to the following: • A detailed project plan with clearly defined targets in line with the scope of work linked with turnaround times. • A detailed Work Breakdown Structure (WBS) • A detailed resource allocation plan • A detailed reporting plan to provide feedback between the bidder and the department outlining progress made.		50
Traceable project experience	Provided 4 and more traceable references of similar project in the past 05 years. (Attach letters of reference)	5	30
	Provided 3 traceable references of similar project in the past 05 years. (Attach letters of reference)	4	
	Provided 2 traceable references of similar project in the past 05 years. (Attach letters of reference)	3	
	Provided at least 1 traceable projects of similar projects in the past 05 years (Attach letters of references)	2	
	Provided no traceable references of similar projects	1	
Locality, proof of local office and service centre within the	Head Office with a service centre in the Northern Cape.	5	20
	Satellite Office with a service centre in Northern Cape.	4	

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Northern Cape (provide proof by submitting a municipal account/signed lease agreement etc).	Only a service centre in the Northern Cape.	3	
	Head office or satellite office in the Northern Cape without a service centre in the Northern Cape	2	
	No office or service centre in the Northern Cape	1	

15.3 Gate 2: Price and Specific goals (80+20) = 100 points

Only Bidders that have met the 70 point threshold in Gate 1 will be evaluated in Gate 2 for price and Specific goals. Price and Specific goals will be evaluated as follows:

In terms of regulation 4 of the Preferential Procurement Regulations, 2022 pertaining to the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000), responsive bids will be adjudicated on the 80/20-preference point system in terms of which points are awarded to bidders on the basis of:

- The bid price (maximum 80 points)
- Specific goals (maximum 20 points)

i. Stage 1 – Price Evaluation (80 Points)

Criteria	Points
Price Evaluation	
$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$	80

The following formula will be used to calculate the points for price:

Where

P_s = Points scored for comparative price of bid under consideration

P_t = Comparative price of bid under consideration

$P_{\min}$ = Comparative price of lowest acceptable bid

ii. Stage 2 – Specific goals (20 Points)

a. Specific goals Points allocation

A maximum of 20 points may be allocated to a bidder for attaining their Specific goals in accordance with the table below:

Specific goals	Percentage	Number of Points
Race	100% Black owned company	8
	76% - 99% Black owned company	6
	50% - 75% Black owned company	4
	Less than 50% Black owned company	0
Gender	100% Female owned company	5
	76% - 99% Female owned company	3
	50% - 75% Female owned company	2
	Less than 50% Female owned company	0
Youth	100% Youth owned company	4
	76% - 99% Youth owned company	3
	50% - 75% Youth owned company	2
	Less than 50% Youth	0

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	owned company	
Persons living with disability	100% Disability owned company	3
	76% - 99% Disability owned company	2
	50% - 75% Disability owned company	1
	Less than 50% Disability owned company	0

Specific goals points may be allocated to bidders on submission of the following documentation or evidence:

b. Joint Ventures, Consortiums and Trusts

Bidders must submit concrete proof of the existence of joint ventures and/or consortium arrangements. **Office of the Premier: Northern Cape** will accept signed agreements as acceptable proof of the existence of a joint venture and/or consortium arrangement.

The joint venture and/or consortium agreements must clearly set out the roles and responsibilities of the Lead Partner and the joint venture and/or consortium party. The agreement must also clearly identify the Lead Partner, who shall be given the power of attorney to bind the other party/parties in respect of matters pertaining to the joint venture and/or consortium arrangement.

iii. Stage 3 (80 + 20 = 100 points)

The Price and Specific goals points will be consolidated.

18. GENERAL CONDITIONS OF CONTRACT

Any award made to a bidder(s) under this bid is conditional, amongst others, upon –

- a. The bidder(s) accepting the terms and conditions contained in the General Conditions of Contract as the minimum terms and conditions upon which Office of the Premier: Northern Cape is prepared to enter into a contract with the successful Bidder(s).
- b. The bidder submitting the General Conditions of Contract to Office of the Premier: Northern Cape together with its bid, duly signed by an authorised representative of the bidder.
- c. The service provider must provide the Office of the Premier with an inception report regarding inception/transition plan (as per paragraph 13.1.1.a) and the roles and responsibilities of the Service Provider to the Office of the Premier upon assumption of duties

19. CONTRACT PRICE ADJUSTMENT

Contract price adjustments will be done annually on the anniversary of the contract start date. The price adjustment will be based on the Consumer Price Index.

20. SERVICE LEVEL AGREEMENT

- 20.1. Upon award Office of the Premier: Northern Cape and the successful bidder will conclude a Service Level Agreement regulating the specific terms and conditions applicable to the services being procured by Office of the Premier: Northern Cape, more or less in the format of the draft Service Level included in this tender pack.
- 20.2. Office of the Premier: Northern Cape reserves the right to vary the proposed draft Service Level Indicators during the course of negotiations with a bidder by amending or adding thereto.
- 20.3. Bidder(s) are requested to:
 - a. Comment on draft Service Level Indicators and where necessary, make proposals to the indicators;
 - b. Explain each comment and/or amendment; and

- c. Use an easily identifiable colour font or “track changes” for all changes and/or amendments to the Service Level Indicators for ease of reference.
- 20.4. Office of the Premier: Northern Cape reserves the right to accept or reject any or all amendments or additions proposed by a bidder if such amendments or additions are unacceptable to Office of the Premier: Northern Cape or pose a risk to the organisation.

21. SPECIAL CONDITIONS OF THIS BID

Office of the Premier: Northern Cape reserves the right:

- 21.1. To award this tender to a bidder that did not score the highest total number of points, only in accordance with section 2(1)(f) of the PPPFA (Act 5 of 2000)
- 21.2. To negotiate with one or more preferred bidder(s) identified in the evaluation process, regarding any terms and conditions, including price without offering the same opportunity to any other bidder(s) who has not been awarded the status of the preferred bidder(s).
- 21.3. To accept part of a tender rather than the whole tender.
- 21.4. To carry out site inspections, product evaluations or explanatory meetings in order to verify the nature and quality of the services offered by the bidder(s), whether before or after adjudication of the Bid.
- 21.5. To correct any mistakes at any stage of the tender that may have been in the Bid documents or occurred at any stage of the tender process.
- 21.6. To cancel and/or terminate the tender process at any stage, including after the Closing Date and/or after presentations have been made, and/or after tenders have been evaluated and/or after the preferred bidder(s) have been notified of their status as such.
- 21.7. Award to multiple bidders based either on size or geographic considerations.

22. OFFICE OF THE PREMIER: NORTHERN CAPE REQUIRES BIDDER(S) TO DECLARE

In the Bidder's Technical response, bidder(s) are required to declare the following:

22.1. Confirm that the bidder(s) is to: –

- a. Act honestly, fairly, and with due skill, care and diligence, in the interests of Office of the Premier: Northern Cape;
- b. Have and employ effectively the resources, procedures and appropriate technological systems for the proper performance of the services;
- c. Act with circumspection and treat Office of the Premier: Northern Cape fairly in a situation of conflicting interests;
- d. Comply with all applicable statutory or common law requirements applicable to the conduct of business;
- e. Make adequate disclosures of relevant material information including disclosures of actual or potential own interests, in relation to dealings with Office of the Premier: Northern Cape;
- f. Avoidance of fraudulent and misleading advertising, canvassing and marketing;
- g. To conduct their business activities with transparency and consistently uphold the interests and needs of Office of the Premier: Northern Cape as a client before any other consideration; and
- h. To ensure that any information acquired by the bidder(s) from Office of the Premier: Northern Cape will not be used or disclosed unless the written consent of the client has been obtained to do so.

23. CONFLICT OF INTEREST, CORRUPTION AND FRAUD

23.1. Office of the Premier: Northern Cape reserves its right to disqualify any bidder who either itself or any of whose members (save for such members who hold a minority interest in the bidder through shares listed on any recognised stock exchange), indirect members (being any person or entity who indirectly holds at least a 15% interest in the bidder other than in the context of shares listed on a recognised stock exchange), directors or members of senior management, whether in respect of Office of the Premier: Northern Cape or

any other government organ or entity and whether from the Republic of South Africa or otherwise ("Government Entity")

- a. engages in any collusive tendering, anti-competitive conduct, or any other similar conduct, including but not limited to any collusion with any other bidder in respect of the subject matter of this bid;
- b. seeks any assistance, other than assistance officially provided by a Government Entity, from any employee, advisor or other representative of a Government Entity in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity;
- c. makes or offers any gift, gratuity, anything of value or other inducement, whether lawful or unlawful, to any of Office of the Premier: Northern Cape's officers, directors, employees, advisors or other representatives;
- d. makes or offers any gift, gratuity, anything of any value or other inducement, to any Government Entity's officers, directors, employees, advisors or other representatives in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity;
- e. accepts anything of value or an inducement that would or may provide financial gain, advantage or benefit in relation to procurement or services provided or to be provided to a Government Entity;
- f. pays or agrees to pay to any person any fee, commission, percentage, brokerage fee, gift or any other consideration, that is contingent upon or results from, the award of any tender, contract, right or entitlement which is in any way related to procurement or the rendering of any services to a Government Entity;
- g. has in the past engaged in any matter referred to above; or
- h. has been found guilty in a court of law on charges of fraud and/or forgery, regardless of whether or not a prison term was imposed and despite such bidder, member or director's name not specifically appearing on the List of Tender Defaulters kept at National Treasury.

24. MISREPRESENTATION DURING THE LIFECYCLE OF THE CONTRACT

- 24.1. The bidder should note that the terms of its Tender will be incorporated in the proposed contract by reference and that Office of the Premier: Northern Cape relies upon the bidder's Tender as a material representation in making an award to a successful bidder and in concluding an agreement with the bidder.
- 24.2. It follows therefore that misrepresentations in a Tender may give rise to service termination and a claim by Office of the Premier: Northern Cape against the bidder notwithstanding the conclusion of the Service Level Agreement between Office of the Premier: Northern Cape and the bidder for the provision of the Service in question. In the event of a conflict between the bidder's proposal and the Service Level Agreement concluded between the parties, the Service Level Agreement will prevail.

25. PREPARATION COSTS

The Bidder will bear all its costs in preparing, submitting and presenting any response or Tender to this bid and all other costs incurred by it throughout the bid process. Furthermore, no statement in this bid will be construed as placing Office of the Premier: Northern Cape, its employees or agents under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the bidder(s) in the preparation of their response to this bid.

26. INDEMNITY

If a bidder breaches the conditions of this bid and, as a result of that breach, Office of the Premier: Northern Cape incurs costs or damages (including, without limitation, the cost of any investigations, procedural impairment, repetition of all or part of the bid process and/or enforcement of intellectual property rights or confidentiality obligations), then the bidder indemnifies and holds Office of the Premier: Northern Cape harmless from any and all such costs which Office of the Premier: Northern Cape may incur and for any damages or losses Office of the Premier: Northern Cape may suffer.

27. PRECEDENCE

This document will prevail over any information provided during any briefing session whether oral or written, unless such written information provided, expressly amends this document by reference.

28. LIMITATION OF LIABILITY

A bidder participates in this bid process entirely at its own risk and cost. Office of the Premier: Northern Cape shall not be liable to compensate a bidder on any grounds whatsoever for any costs incurred or any damages suffered as a result of the Bidder's participation in this Bid process.

29. TAX COMPLIANCE

No tender shall be awarded to a bidder who is not tax compliant. Office of the Premier: Northern Cape reserves the right to withdraw an award made, or cancel a contract concluded with a successful bidder in the event that it is established that such bidder was in fact not tax compliant at the time of the award, or has submitted a fraudulent Tax Clearance Certificate to Office of the Premier: Northern Cape, or whose verification against the Central Supplier Database (CSD) proves non-compliant. Office of the Premier: Northern Cape further reserves the right to cancel a contract with a successful bidder in the event that such bidder does not remain tax compliant for the full term of the contract.

30. TENDER DEFAULTERS AND RESTRICTED SUPPLIERS

No tender shall be awarded to a bidder whose name (or any of its members, directors, partners or trustees) appears on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury's List of Restricted Suppliers. Office of the Premier: Northern Cape reserves the right to withdraw an award, or cancel a contract concluded with a Bidder should it be established, at any time, that a bidder has been blacklisted with National Treasury by another government institution.

31. GOVERNING LAW

South African law governs this bid and the bid response process. The bidder agrees to submit to the exclusive jurisdiction of the Northern Cape courts in any dispute of

any kind that may arise out of or in connection with the subject matter of this bid, the bid itself and all processes associated with the bid.

32. CONFIDENTIALITY

Except as may be required by operation of law, by a court or by a regulatory authority having appropriate jurisdiction, no information contained in or relating to this bid or a bidder's tender(s) will be disclosed by any bidder or other person not officially involved with Office of the Premier: Northern Cape's examination and evaluation of a Tender.

No part of the bid may be distributed, reproduced, stored or transmitted, in any form or by any means, electronic, photocopying, recording or otherwise, in whole or in part except for the purpose of preparing a Tender. This bid and any other documents supplied by Office of the Premier: Northern Cape remain proprietary to Office of the Premier: Northern Cape and must be promptly returned to Office of the Premier: Northern Cape upon request together with all copies, electronic versions, excerpts or summaries thereof or work derived there from.

Throughout this bid process and thereafter, bidder(s) must secure Office of the Premier: Northern Cape's written approval prior to the release of any information that pertains to (i) the potential work or activities to which this bid relates; or (ii) the process which follows this bid. Failure to adhere to this requirement may result in disqualification from the bid process and civil action.

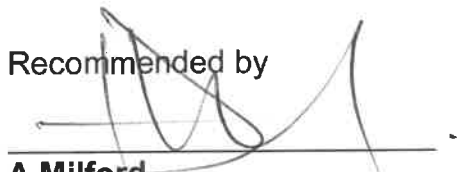
33. OFFICE OF THE PREMIER: NORTHERN CAPE PROPRIETARY INFORMATION

Bidder will on their bid cover letter make declaration that they did not have access to any Office of the Premier: Northern Cape proprietary information or any other matter that may have unfairly placed that bidder in a preferential position in relation to any of the other bidder(s).

34. AVAILABILITY OF FUNDS

Should funds no longer be available to pay for the execution of the responsibilities of this bid (RFP PO 02/07/2023), the Office of the Premier: Northern Cape may terminate the Agreement at its own discretion or temporarily suspend all or part of the services by notice to the successful bidder who shall immediately make arrangements to stop the performance of the services and minimize further expenditure: Provided that the successful bidder shall thereupon be entitled to payment in full for the services delivered, up to the date of cancellation or suspension.

Recommended by



A Milford
Chairperson: Specifications Committee

Date: 27/07/2023

APPROVED/NOT APPROVED

Comments:

.....

.....



J Bekebeke
Accounting Officer

Date: 27/07/2023

ANNEXURE A



**Office of the Premier
Information & Communication Technology
Northern Cape**

**BID PROPOSALS FOR THE APPOINTMENT OF A SERVICE PROVIDER
FOR THE SUPPLY, INSTALLATION AND MAINTENANCE
OF A DECT MULTI-CELL VOIP TELEPHONE SOLUTION FOR THE
NORTHERN CAPE, OFFICE OF THE PREMIERs NEW OFFICES AT DSC
BUILDING IN KIMBERLEY**

July 2023

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National and International Standards

- a) TIA/EIA-568-B: Commercial Building Telecommunications Cabling Standard;
- b) TIA/EIA-569-B: Commercial Building Standards For Telecommunications Pathways And Spaces;
- c) TIA/EIA-942: Telecommunications Standards for Data Centres;
- d) IEEE 802.3: Ethernet LAN;
- e) IEEE 802.11: Wireless LAN & Mesh;

ABBREVIATIONS

ADSL	Asymmetric Digital Subscriber Line
ATA	Analogue Telephony Adapters
BRI	Basic Rate Interface
COTS	Commercial Off the Shelf
CLI	Caller Line Identity
DECT	Digital Enhanced Cordless Telephone
DDI	Direct-Dial In
DID	Direct Inward Dial
DND	Do Not Disturb
DTMF	Dual-tone Multi-Frequency
ETSI	European Telecommunications Standard Institute
FXO	Foreign Exchange Office
FXS	Foreign Exchange Station
GoS	Grade of Service
GSM	Global System for Mobile Communications
ICASA	Independent Communications Authority of South Africa
IP	Internet Protocol
IP-PBX	Internet Protocol Private Branch Exchange
ISDN	Integrated Services Digital Network
ITU	International Telecommunication Union
IVR	Interactive Voice Response
LAN	Local Area Network
LCD	Liquid Crystal Display
LDAP	Lightweight Directory Access Protocol
MOS	Mean Opinion Score
PA	Public Address (or Public Announcement)
PABX	Private Automatic Branch Exchange

PC	Personal Computer
POTS	Plain Old Telephone System
PRI	Primary Rate Interface
PSTN	Public Switched Telephone Network
QoS	Quality of Service
SIP	Session Initiation Protocol
SNMP	Simple Network Management Protocol
VoIP	Voice over Internet Protocol

PART 1

GENERAL SPECIFICATION

1. GENERAL

This part of the specification describes general requirements of material, equipment and functions related to Electronic Equipment. The detail of the specification is included in the Project Specification that forms part of this document and shall however be read in conjunction with the General Specification.

The complete installation shall comply with the requirements of this specification. Should any differences or contradictions exist between this specification and the project specification, then the latter shall take preference.

It is in the interest of the Contractor to notify the Representative/Agent when the installation of equipment reaches various stages of completion so that the Representative/Agent may inspect the installation and point out deficiencies, thus setting a typical standard of craftsmanship of installing equipment. These inspections will be informal and under no circumstances will partly or wholly invalidate the requirements of the documents. Any costs incurred in correcting deficiencies shall be for the Contractor's account.

2. STANDARDS

2.1. Regulations

The installation of equipment and commissioning thereof shall be done in compliance with the latest amendments of the following acts and regulations:

- (1) The Occupational Health and Safety Act, Act No 85 of 1993.
- (2) The local Municipal bye-laws and regulations as well as the regulations of the local Supply Authority.
- (3) The local Fire Regulations.
- (4) The National Building Regulations and Building Standards Act including the Code of Practice for the Application of the Regulations, SANS 10400.
- (5) The regulations of Telkom SA Ltd.
- (6) The Independent Communications Authority of South Africa Act 13 of 2000;
- (7) National Electronic Communications and Transactions Act 25 of 2002;
- (8) National Electronic Communications Act 36 of 2005; and
- (9) National State Information Technology Agency Act 88 of 1998.

3. QUALITY CONTROL

- (1) The Contractor shall apply the codes of practice for quality systems as outline in SABS ISO 9000 to SABS ISO 9004.
- (2) Network cabling shall comply with TIA-568-B and ISO 11801:2017 standards.
- (3) The particular codes of practice for quality systems shall be applied and carried out by the Contractor during all stages of design, development, production, installation and servicing.

4. STANDARD OF CRAFTMANSHIP

- (1) All work for this installation shall be executed according to the latest professional standards.
- (2) The Contractor shall nominate a senior and competent member of his/her staff to supervise all his/her staff on site throughout the period of installation in order that standards of craftsmanship are maintained and safety regulations are adhered to.

This nominated person shall also liaise with other contractors, where necessary, and with the Representative/Agent on a day-to-day basis, where applicable.

- (3) Site staff shall be experienced and competent personnel, adequately trained to execute the various duties assigned to them.
- (4) Before equipment is installed, all installed wiring shall be checked to ensure that routes are correctly followed, category segregation is maintained, in respect of electrical power circuits, electrical control circuits and communications systems, and that no accidental damage has occurred to the cables during installation. All metal conduits shall be connected by a low impedance path to earth.
- (5) Material or workmanship which is not to the satisfaction of the Representative/Agent shall be rectified at the cost of the Contractor. All rejected material shall be removed from the site at the cost of the Contractor.

5. INSPECTIONS AND TESTS

5.1. Routine inspections and tests

- (1) The equipment and components of the installation will be inspected by the Representative/Agent on a routine basis during installation on site.
- (2) Such inspections shall not exempt the Contractor from his responsibility in respect of the control of quality of equipment and workmanship.
- (3) The Contractor must execute all tests on site during or before erection of the installation in compliance with the requirements of this specification.
- (4) Any additional tests which according to the judgement of the Representative/Agent may be necessary to determine whether the installation or equipment complies with the requirements of the specification, must be done upon instruction of the Representative/Agent. All tests must be done in the presence of and to the satisfaction of the Representative/Agent at the place, date and time mutually agreed to.
- (5) The Contractor shall provide all test equipment, test apparatus and other auxiliary equipment and must prepare test certificates as specified or as requested by the Representative/Agent.
- (6) The Contractor must report to the Representative/Agent on a routine basis regarding the progress of installing the equipment on site, so that the Representative/Agent may decide when progress inspections should be undertaken as necessary to inspect workmanship and quality of material.

5.2. Testing on Site

- (1) After the equipment has been installed on site, the Contractor shall undertake performance tests of the equipment to ensure that the equipment is fully operational in compliance with the requirements of this specification. These tests shall be undertaken during the commissioning of the equipment on site.
- (2) Should the Contractor be satisfied that such test meet all the requirements of the specification, the Representative/Agent shall be informed thereof so that inspection and test may be witnessed and undertaken by the Representative/Agent to determine whether the specified requirements have been met.

- (3) All equipment, instruments and test equipment, including all interconnections for executing such tests, must be supplied by the Contractor.
- (4) Should the results of such tests prove that the equipment does not comply with the requirements of this specification, the Contractor shall, without delay, at his own cost undertake modifications and adjustments as required, to ensure that the installation and equipment is modified to comply with the requirements of this specification. These modifications and adjustments shall be carried out with the full knowledge and approval of the Representative/Agent.

6. MAKING GOOD

The successful tenderer will be responsible for making good in all trades, any damage or disturbance to the building, installation, tarred surfaces, concrete surfaces, paved surfaces, drains and other surfaces his employees may have caused in the course of the construction of the system.

PART 2

PROJECT SPECIFICATION

1. GENERAL INFORMATION

1.1 Contractual Information

This part of the specification covers the detail technical requirements for the VoIP telephone solution for the Office of the Premier at the DSC Building in Kimberley.

The equipment offered by tenderers and the general installation requirements and standards shall be in accordance with the General Specification of this document. Where there are discrepancies between the General Specification and the Project Specification, the latter shall take precedence.

1.2 General Availability of Service

Only manufacturers tendering their own equipment through ICASA registered agents will be considered for this installation.

Manufacturers must have a service centre, where sufficient spares and qualified personnel are based.

All personnel based at the Service Centre must be in the full and permanent employment of the manufacturer or his agent.

2. GENERAL TECHNICAL INFORMATION

2.1 General technical requirements

The following general technical requirements shall be applicable to the equipment offered as a minimum standard:

- All equipment for the VoIP system shall be ICASA approved.
- All workmanship e.g. cabling etc. will be done in accordance with Telkom specifications and standards.
- Provide a monthly call log report to IT
- The bidder should have 24 hours support centre in place to receive and handle service requests regarding the provided network and telecommunication services
- Provide separate billing for callout fee and replaced equipment from the monthly invoice.
- The bidder should be in position of the following documents and must be submitted together with the tender:
 - The certified copies of the company registration;
 - Certified copy of ID Documents.
 - Provide a valid ECN/ECNS license from ICASA to deliver telecommunications services in South Africa. Where the license is not available, a signed agreement with a Party who has the required license;
 - Bidders must be registered on the Central Supplier Database (CSD).

3. **SCOPE OF WORK AND TERMS OF REFERENCE**

3.1 **General Description of Scope of Work**

The contract provides for a proposal on the detail design, manufacture, installation and commissioning of the complete installation as specified.

In terms of this contract tenderers must include the following in their tender offers:

- The supply, delivery, installation, testing and commissioning of a complete VOIP telephone solution with a VPN network at DSC Building for Office of the Premier: Northern Cape, as specified in this document.
- The supply, delivery and installation of a VOIP telephone system separate to the existing SITA VPN Network.
- Offer LAN Infrastructure, Switchboard and DECT devices to purchase with a once off cost.
- Provide DECT Multi-cell solution that provides devices to seamlessly roam within the perimeters of the multistory building.
- The Service Provider must provide and install router, switches, rack mounting, management features, etc. as required as part of the Solution which support VOIP.
- Provide a network diagram of the implemented solution.
- The proposal can provide a Business Case to show a value proposition.
- Show how the voice traffic will be categorised, to give priority on the network.
- The proposal further includes the supply and installation of all materials and equipment that are not specifically stated in these documents, but which are necessary to implement and commission in accordance with the requirements of this Specification and all other Regulations, Statutes and Codes of Practice which are applicable to the installation.
- The successful Tenderer shall undertake to install the complete installation in the Network Rooms and be presentable and show a high quality of workmanship.

3.2 **Terms of Reference for the solution**

- The solution must have an SLA for the full contract period
- Comprehensive maintenance must be included in SLA.
 - Provide a clear fault reporting and escalation plan.
 - Provide evidence of a 365/24/7 remote assistance call centre for support.
 - Ensure that warranty of procured assets is managed.
- the solution includes technology to utilise Voice over Internet Protocol (VoIP) to transmit voice data from phone calls over the Internet
- The Solution should offer the capability for VoIP communication for your extensions, on and off site (remote extensions).
- Call Management System - to monitor the outgoing calls for each user.
- Software to control a budget for each user/department – each user is allocated a set Budget for calls – once this is used up, management approval is needed to increase the limit – no calls will be allowed – controlled by Finance Management.
- NB: Please note that the SLA will be for a duration of **five years**.
- All bidders are required to attach the detailed project plan and methodology on the implementation of the project.

4. **DRAWINGS**

For details of the location of the Computer rooms, Switchboard, suggested DECT Multi-cell base station installation and Staff, tenderers are referred to the drawings included – See Annexure A. Building Floorplans are also available on request.

5. **EQUIPMENT AND ACCOMMODATION**

5.1 **General information**

The tenderers shall take note of the allocated accommodation for the VoIP system. The following requirements shall be incorporated in the design and manufacture of the tender equipment offered:

- (1) The equipment shall be enclosed in steel cabinets and sized so as to permit transportation into the computer room without the removal of partitioning, doors, etc.
- (2) It shall be possible to mount the equipment cabinets, if more than one cabinet is required, back to back or against a wall
- (3) Tenderers shall state the dimensions of cabinets in millimetres (width x height x depth)

5.2 **Cable Network Requirements**

Conduit, Sleeves, Manholes, etc.

Tenderers must refer to the schedule of drawings of the specification for a layout of the conduit, sleeves, manholes and ancillary services that form part of the contract for the purpose of accommodating the VoIP system for the project. .

6. **FEATURES AND FACILITIES OF THE VoIP SYSTEM**

6.1 **General**

The VoIP system described in this specification shall have the following minimum features and facilities integrated into the system and ancillary equipment:

- DDI and DDO: The system offered shall have Direct Dialling In (DDI) and Direct Dialling Out (DDO) facilities to be utilized to full advantage by the user to and from all extensions.
- The system will make provision for the following, amongst any other inherent feature:
 - Making calls
 - Answering calls
 - Call transfer
 - Follow me
 - Auto Attendant
 - Automated directory services
 - Password services
 - System features such music on hold
 - Call Management
 - Electronic Voice Mailbox

7 **TELEPHONE INSTRUMENTS**

The contractor shall supply, install, test and commission telephone instruments intended for use with the VOIP installation for all indoor extensions.

The VOIP system must offer a choice of telephone instruments to meet the various requirements of the users.

The tenderer shall define clearly in his tender every type of telephone instrument which may be used in conjunction with the system offered, as well as the type of telephone instruments that will be supplied, the facilities which each type of telephone offers and the cost of these instruments.

PART 3

PROJECT EQUIPMENT QUANTITIES

VOIP SYSTEM at DSC Building, 69 Memorial Road, Kimberley, 8301

Number of users: 256
Required Bandwidth: 10 Mbps (Please state solution offered eg Fibre, Microwave, LTE, etc.)
Coordinates: -28.76111, 24.76032
28°45'40.0"S
24°45'37.2"E

LAN Infrastructure: **Ground Floor Block A**

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
9 x Cat6 Network points (1X Switchboard and 8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
1 x Switchboard with 4 Expansion Modules
25 x IP DECT Phones

Ground Floor Block B

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
8 x Cat6 Network points (8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
21 x IP DECT Phones

Ground Floor Block C

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
8 x Cat6 Network points (8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
45 x IP DECT Phones

First Floor Block A

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
8 x Cat6 Network points (8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
23 x IP DECT Phones

First Floor Block B

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
8 x Cat6 Network points (8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
37 x IP DECT Phones

First Floor Block C

Fibre Patch panel
Fibre Patch leads
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
8 x Cat6 Network points (8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
32 x IP DECT Phones

Second Floor Block A

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
8 x Cat6 Network points (8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
29 x IP DECT Phones

Second Floor Block B

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
6 x Cat6 Network points (6 X Base stations or a number as per recommend based on the dependency on solution specifications).
6 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.

Second Floor Block C

Single Mode Fibre to Server Room (1st Floor Block C)
Fibre Patch panel
Fibre Patch lead
Fibre Midcouplers
Fibre Splicing
1 x 12U Swing Frame Cabinet
1 x UPS
1 x 5 Way Power Distribution Unit
1 x 24 way Patch Panel
1 x 1U Brush Panel with extensions
1 x 24 Port managed POE switch
8 x Cat6 Network points (8 X Base stations or a number as per recommend based on the dependency on solution specifications).
8 x Multi-Cell DECT Base Stations or recommend based on the dependency on solution specifications.
43 x IP DECT Phones

Handsets:

1 x Switchboard with 4 Expansion Modules
255 x IP DECT phones
Additional handsets to be provided as when needed.

Concurrent calls:

100

PART 4

PROJECT RESPONSE

7. RESPONSE REQUIREMENTS

Prospective service providers should familiarize themselves with the Northern Cape Preferential Procurement Framework document which is available from the Northern Cape Provincial Treasury.

Prospective service providers are requested to submit both an electronic and paper based hardcopy of their detailed proposed solution. Please attach a Gantt Chart indicating the time-line attached to delivering the final product, please indicate key milestones. Each service provider is required to provide a business background such as a company profile and attach a copy of the most recent annual report, if available. The Office of the Premier will honour the confidentiality of all company / technology confidential information included in the proposed solution, provided that such information is clearly marked as confidential / secret. The following questions need to be specifically addressed:

- 8.1 Please describe the value that you deliver to your clients.
- 8.2 What are your service offerings as they relate to the organization's project?
- 8.3 What are your company's industry vertical segments and in which of those have you delivered any services?
- 8.4 What is your experience with projects of similar size, scope and industry focus to the one under consideration? Please provide project summaries and describe the client's business objectives, the scope of work performed and the results delivered.
- 8.5 What number of resources do you have in the skill sets that would likely be called on for this project and where are those resources based? Please describe the skill sets and competencies of these resources.

8. DUE DATE, DELIVERY ADDRESS AND POINT OF CONTACT FOR ENQUIRIES

Kindly refer to specification document for the due date and delivery address.

Any technical questions can be directed in writing to:

Mr. E. Smit
Office of the Premier: ICT
Northern Cape Provincial Government

Cell: 084 250 0840

Email: esmit@ncpg.gov.za

9. TECHNICAL SPECIFICATIONS APPROVAL



Executive Manager: C Vala

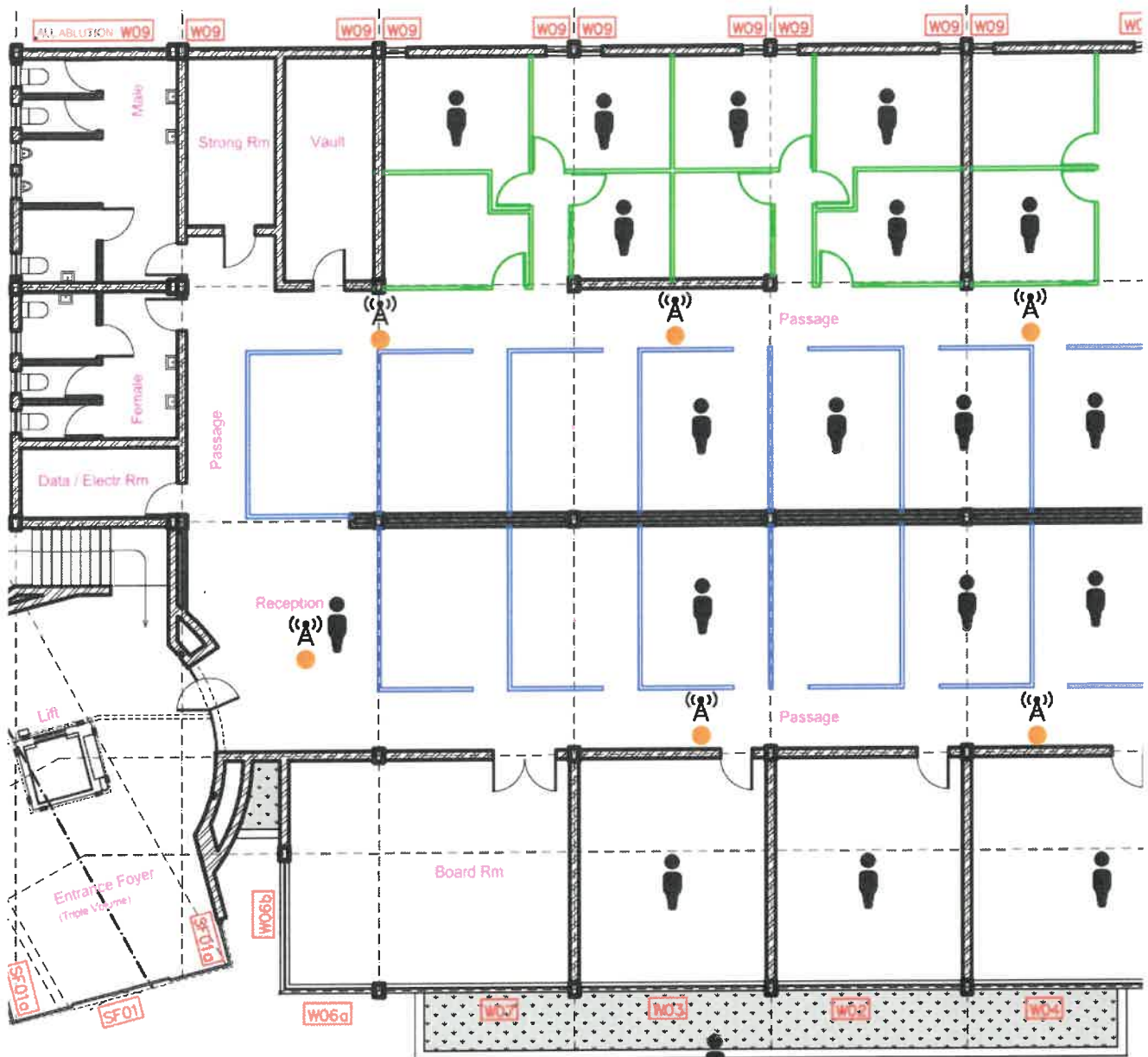
27 July 2023
Date

Annexure A



Ground Floor: Partitioning Layout
Scale 1:200

	Staff	- 26
	Multi-Cell DECT Base Station	- 8
	Network Points	- 9
	Network Cabinet	



Ground Floor: Partitioning Layout
Scale 1:200

Staff	- 21
Multi-Cell DECT Base Station	- 8
Network Points	- 8
Network Cabinet	- 1



Ground Floor: Partitioning Layout
Scale 1:200

- Staff - 45
- Multi-Cell DECT Base Station - 8
- Network Points - 8
- Network Cabinet - 1



First Floor: Partitioning Layout
Scale 1:200

Staff	-	23
Multi-Cell DECT Base Station	-	8
Network Points	-	8
Network Cabinet	-	

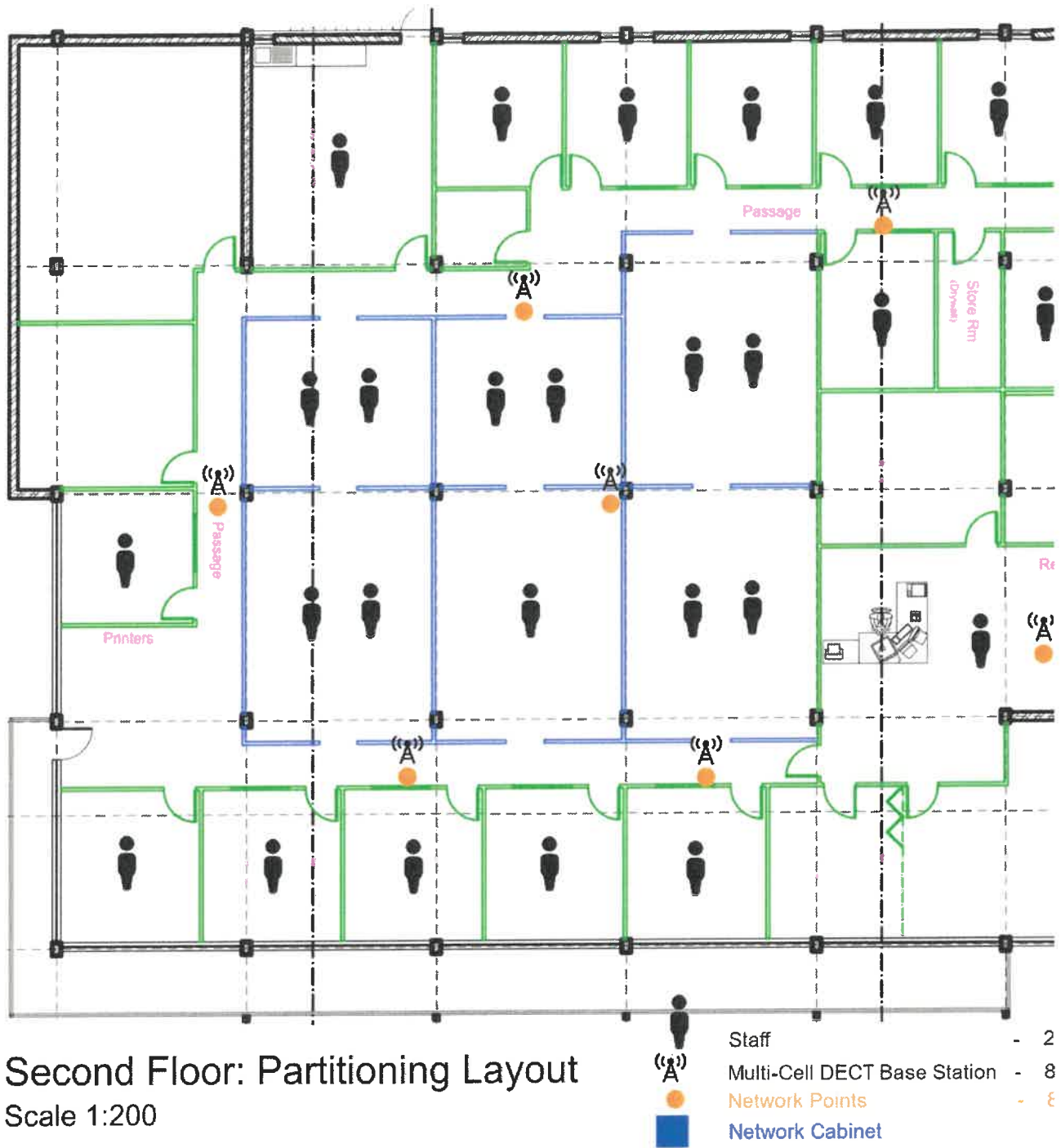


First Floor: Partitioning Layout
Scale 1:200

Staff	-	37
Multi-Cell DECT Base Station	-	8
Network Points	-	8
Network Cabinet		



Staff	-	32
Multi-Cell DECT Base Station	-	8
Network Points	-	8
Network Cabinet		





Second Floor: Partitioning Layout
 Scale 1:200



PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)							
BID NUMBER: PO 02/072023		CLOSING DATE: 18 AUGUST 2023			CLOSING TIME: 11H00		
DESCRIPTION Request for proposal to appoint a service provider for the supply, installation and maintenance of a DECT multi-cell VOIP telephone solution for the Office of the Premier- Northern Cape							
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)							
OFFICE OF THE PREMIER-NORTHERN CAPE							
DSC BUILDING							
MEMORIAL ROAD							
KIMBERLEY, 8301							
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO				TECHNICAL ENQUIRIES MAY BE DIRECTED TO:			
CONTACT PERSON		A MEYERS		CONTACT PERSON		Mr. E Smit	
TELEPHONE NUMBER		066 301 4434		TELEPHONE NUMBER		084 250 0840.	
FACSIMILE NUMBER				FACSIMILE NUMBER			
E-MAIL ADDRESS		MeyersA@ncpg.gov.za		E-MAIL ADDRESS		esmit@ncpg.gov.za	
SUPPLIER INFORMATION							
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER		CODE		NUMBER			
CELLPHONE NUMBER							
FACSIMILE NUMBER		CODE		NUMBER			
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS		TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE		TICK APPLICABLE BOX] ☐ Yes ☐ No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX] ☐ Yes ☐ No	
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]							
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?		☐ Yes ☐ No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?		☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS							
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?						☐ YES ☐ NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?						☐ YES ☐ NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?						☐ YES ☐ NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?						☐ YES ☐ NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?						☐ YES ☐ NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.							

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:

.....

(Proof of authority must be submitted e.g. company resolution)

DATE:

.....

PRICING SCHEDULE – FIRM PRICES (PURCHASES)

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of bidder.....	Bid number.....
Closing Time 11:00	Closing date.....

OFFER TO BE VALID FOR.....DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY ** (ALL APPLICABLE TAXES INCLUDED)
----------	----------	-------------	---

- | | | |
|---|--|-----------------------------------|
| - | Required by: | |
| - | At: |
..... |
| - | Brand and model | |
| - | Country of origin | |
| - | Does the offer comply with the specification(s)? | *YES/NO |
| - | If not to specification, indicate deviation(s) | |
| - | Period required for delivery |
*Delivery: Firm/not firm |
| - | Delivery basis | |

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

**** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.**

*Delete if not applicable

PRICING SCHEDULE – NON-FIRM PRICES (PURCHASES)

NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of Bidder.....	Bid number.....
Closing Time 11:00	Closing date.....

OFFER TO BE VALID FOR.....DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)
----------	----------	-------------	--

- | | |
|--|----------------|
| - Required by: | |
| - At: | |
| | |
| - Brand and model | |
| - | |
| - Country of origin | |
| | |
| - Does the offer comply with the specification(s)? | *YES/NO |
| - If not to specification, indicate deviation(s) | |
| - Period required for delivery | |
| - Delivery: | *Firm/not firm |

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

*Delete if not applicable

A NON-FIRM PRICES SUBJECT TO ESCALATION

- $$Pa = (1 - V)Pt \left(D1 \frac{R1t}{R1o} + D2 \frac{R2t}{R2o} + D3 \frac{R3t}{R3o} + D4 \frac{R4t}{R4o} \right) + VPt$$

P_a	=	The new escalated price to be calculated.
$(1-V)P_t$	=	85% of the original bid price. Note that P_t must always be the original bid price and not an escalated price.
$D_1, D_2..$	=	Each factor of the bid price eg. labour, transport, clothing, footwear, etc. The total of the various factors $D_1, D_2...$ etc. must add up to 100%.
$R_{1t}, R_{2t}...$	=	Index figure obtained from new index (depends on the number of factors used).
R_{1o}, R_{2o}	=	Index figure at time of bidding.
VP_t	=	15% of the original bid price. This portion of the bid price remains firm i.e. it is not subject to any price escalations.

- | Index..... Dated..... | Index..... Dated..... | Index..... Dated..... |
|-----------------------|-----------------------|-----------------------|
| Index..... Dated..... | Index..... Dated..... | Index..... Dated..... |

- [illegible]

B PRICES SUBJECT TO RATE OF EXCHANGE VARIATIONS

1. Please furnish full particulars of your financial institution, state the currencies used in the conversion of the prices of the items to South African currency, which portion of the price is subject to rate of exchange variations and the amounts remitted abroad.

PARTICULARS OF FINANCIAL INSTITUTION	ITEM NO	PRICE	CURRENCY	RATE	PORTION OF PRICE SUBJECT TO ROE	AMOUNT IN FOREIGN CURRENCY REMITTED ABROAD
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		

2. Adjustments for rate of exchange variations during the contract period will be calculated by using the average monthly exchange rates as issued by your commercial bank for the periods indicated hereunder: (Proof from bank required)

AVERAGE MONTHLY EXCHANGE RATES FOR THE PERIOD:	DATE DOCUMENTATION MUST BE SUBMITTED TO THIS OFFICE	DATE FROM WHICH NEW CALCULATED PRICES WILL BECOME EFFECTIVE	DATE UNTIL WHICH NEW CALCULATED PRICE WILL BE EFFECTIVE

PRICING SCHEDULE
(Professional Services)

NAME OF BIDDER: BID NO.
CLOSING TIME 11:00 CLOSING DATE.....

OFFER TO BE VALID FOR DAYS FROM THE CLOSING DATE OF BID.

ITEM NO	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)	
1.	The accompanying information must be used for the formulation of proposals.		
2.	Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.	R.....	
3.	PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)		
4.	PERSON AND POSITION	HOURLY RATE	DAILY RATE
		R.....	
		R.....	
		R.....	
		R.....	
		R.....	
5.	PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT		
		R.....	 days
		R.....	 days
		R.....	 days
		R.....	 days
5.1	Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.		
	DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY AMOUNT
			R.....
			R.....
			R.....
			R.....
		TOTAL: R.....	

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance contributions and skills development levies.

Name of Bidder:

- 5.2 Other expenses, for example accommodation (specify, eg. Three star hotel, bed and breakfast, telephone cost, reproduction cost, etc.). On basis of these particulars, certified invoices will be checked for correctness. Proof of the expenses must accompany invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....			R.....
.....			R.....
.....			R.....
.....			R.....
TOTAL: R.....			

6. Period required for commencement with project after acceptance of bid
7. Estimated man-days for completion of project
8. Are the rates quoted firm for the full period of contract? *YES/NO
9. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.
-
-
-

*[DELETE IF NOT APPLICABLE]

Any enquiries regarding bidding procedures may be directed to the –

(INSERT NAME AND ADDRESS OF DEPARTMENT/ENTITY)

Tel:

Or for technical information –

(INSERT NAME OF CONTACT PERSON)

Tel:

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of institution	State

- 2.2 Do you, or any person connected with the bidder, have a relationship

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....

3 DECLARATION

I, _____ the _____ undersigned,
 (name)..... in
 submitting the accompanying bid, do hereby make the following
 statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

This document must be signed and submitted together with your bid

THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME

INTRODUCTION

The National Industrial Participation (NIP) Programme, which is applicable to all government procurement contracts that have an imported content, became effective on the 1 September 1996. The NIP policy and guidelines were fully endorsed by Cabinet on 30 April 1997. In terms of the Cabinet decision, all state and parastatal purchases / lease contracts (for goods, works and services) entered into after this date, are subject to the NIP requirements. NIP is obligatory and therefore must be complied with. The Industrial Participation Secretariat (IPS) of the Department of Trade and Industry (DTI) is charged with the responsibility of administering the programme.

1 PILLARS OF THE PROGRAMME

1.1 The NIP obligation is benchmarked on the imported content of the contract. Any contract having an imported content equal to or exceeding US\$ 10 million or other currency equivalent to US\$ 10 million will have a NIP obligation. This threshold of US\$ 10 million can be reached as follows:

- (a) Any single contract with imported content exceeding US\$10 million.
or
- (b) Multiple contracts for the same goods, works or services each with imported content exceeding US\$3 million awarded to one seller over a 2 year period which in total exceeds US\$10 million.
or
- (c) A contract with a renewable option clause, where should the option be exercised the total value of the imported content will exceed US\$10 million.
or
- (d) Multiple suppliers of the same goods, works or services under the same contract, where the value of the imported content of each allocation is equal to or exceeds US\$ 3 million worth of goods, works or services to the same government institution, which in total over a two (2) year period exceeds US\$10 million.

1.2 The NIP obligation applicable to suppliers in respect of sub-paragraphs 1.1 (a) to 1.1 (c) above will amount to 30 % of the imported content whilst suppliers in respect of paragraph 1.1 (d) shall incur 30% of the total NIP obligation on a *pro-rata* basis.

1.3 To satisfy the NIP obligation, the DTI would negotiate and conclude agreements such as investments, joint ventures, sub-contracting, licensee production, export promotion, sourcing arrangements and research and development (R&D) with partners or suppliers.

- 1.4 A period of seven years has been identified as the time frame within which to discharge the obligation.

2 REQUIREMENTS OF THE DEPARTMENT OF TRADE AND INDUSTRY

- 2.1 In order to ensure effective implementation of the programme, successful bidders (contractors) are required to, immediately after the award of a contract that is in excess of **R10 million** (ten million Rands), submit details of such a contract to the DTI for reporting purposes.

- 2.2 The purpose for reporting details of contracts in excess of the amount of R10 million (ten million Rands) is to cater for multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as provided for in paragraphs 1.1.(b) to 1.1. (d) above.

3 BID SUBMISSION AND CONTRACT REPORTING REQUIREMENTS OF BIDDERS AND SUCCESSFUL BIDDERS (CONTRACTORS)

- 3.1 Bidders are required to sign and submit this Standard Bidding Document (SBD 5) together with the bid on the closing date and time.

- 3.2 In order to accommodate multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as indicated in sub-paragraphs 1.1 (b) to 1.1 (d) above and to enable the DTI in determining the NIP obligation, successful bidders (contractors) are required, immediately after being officially notified about any successful bid with a value in excess of R10 million (ten million Rands), to contact and furnish the DTI with the following information:

- Bid / contract number.
- Description of the goods, works or services.
- Date on which the contract was accepted.
- Name, address and contact details of the government institution.
- Value of the contract.
- Imported content of the contract, if possible.

- 3.3 The information required in paragraph 3.2 above must be sent to the Department of Trade and Industry, Private Bag X 84, Pretoria, 0001 for the attention of Mr Elias Malapane within five (5) working days after award of the contract. Mr Elias Malapane may be contacted on telephone (012) 394 1401, facsimile (012) 394 2401 or e-mail at Elias@thedti.gov.za for further details about the programme.

4 PROCESS TO SATISFY THE NIP OBLIGATION

- 4.1 Once the successful bidder (contractor) has made contact with and furnished the DTI with the information required, the following steps will be followed:

- a. the contractor and the DTI will determine the NIP obligation;
- b. the contractor and the DTI will sign the NIP obligation agreement;

- c. the contractor will submit a performance guarantee to the DTI;
- d. the contractor will submit a business concept for consideration and approval by the DTI;
- e. upon approval of the business concept by the DTI, the contractor will submit detailed business plans outlining the business concepts;
- f. the contractor will implement the business plans; and
- g. the contractor will submit bi-annual progress reports on approved plans to the DTI.

4.2 The NIP obligation agreement is between the DTI and the successful bidder (contractor) and, therefore, does not involve the purchasing institution.

Bid number Closing date:.....

Name of bidder.....

Postal address

.....

Signature..... Name (in print).....

Date.....

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) Either the 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20	or	90/10
$Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$	or	$Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations,

which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Race	100% Black owned company	8
	76% - 99% Black owned company	6
	50% - 75% Black owned company	4
	Less than 50% Black owned company	0
Gender	100% Female owned company	5
	76% - 99% Female owned company	3
	50% - 75% Female owned company	2
	Less than 50% Female owned company	0
Youth	100% Youth owned company	4
	76% - 99% Youth owned company	3
	50% - 75% Youth owned	2

	company	
	Less than 50% Youth owned company	0
Persons living with disability	100% Disability owned company	3
	76% - 99% Disability owned company	2
	50% - 75% Disability owned company	1
	Less than 50% Disability owned company	0

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:
.....

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any

of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

- (a) disqualify the person from the tendering process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

.....

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution)..... in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid .
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Proof of tax compliance status;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claim form for Preferential Procurement in terms of the Preferential Procurement Regulations;
 - Bidder's Disclosure form;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES

1

2

DATE:

CONTRACT FORM - RENDERING OF SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

1. I..... in my capacity as.....
accept your bid under reference numberdated.....for the rendering of services
indicated hereunder and/or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract,
within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	TOTAL PREFERENCE POINTS CLAIMED	POINTS CLAIMED FOR EACH SPECIFIC GOAL

4. I confirm that I am duly authorised to sign this contract.

SIGNED ATON.....

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

WITNESSES

1

2

DATE:

GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
 - 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable.

Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

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| 2. Application | <p>2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.</p> <p>2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.</p> <p>2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.</p> |
| 3. General | <p>3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.</p> <p>3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za</p> |
| 4. Standards | <p>4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.</p> |
| 5. Use of contract documents and information; inspection. | <p>5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.</p> <p>5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.</p> <p>5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.</p> <p>5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.</p> |
| 6. Patent rights | <p>6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.</p> |
| 7. Performance security | <p>7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.</p> |

- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

**8. Inspections,
tests and
analyses**

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with

supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

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| 16. Payment | <p>16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.</p> <p>16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.</p> <p>16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.</p> <p>16.4 Payment will be made in Rand unless otherwise stipulated in SCC.</p> |
| 17. Prices | <p>17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.</p> |
| 18. Contract amendments | <p>18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.</p> |
| 19. Assignment | <p>19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.</p> |
| 20. Subcontracts | <p>20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.</p> |
| 21. Delays in the supplier's performance | <p>21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.</p> <p>21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.</p> <p>21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.</p> <p>21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.</p> |

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard

the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security,

damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

**26. Termination
for insolvency**

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

**27. Settlement of
Disputes**

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

**28. Limitation of
liability**

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

		(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
29. Governing language	29.1	The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
30. Applicable law	30.1	The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
31. Notices	31.1	Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
	31.2	The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
32. Taxes and duties	32.1	A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
	32.2	A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
	32.3	No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
33. National Industrial Participation Programme	33.1	The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.