

RFB 3057/2024: DEVELOPMENT, MAINTENANCE, SUPPORT AND ENHANCEMENT OF THE GCIS DRUPAL WEBSITES AND MOBILE APPLICATIONS FOR A PERIOD OF 36 MONTHS.

<u>No</u>	<u>QUESTIONS</u>	<u>ANSWERS</u>
1	Updating of websites is excluded – see section 2.1 b (ii). The next section 2.1 c talks about development, enhancement, maintenance and support of Drupal websites. Please explain more what is excluded in terms of “Updating of websites”?	Uploading of new content on the website is done by the team at GCIS. However, updates with regards to security updates, etc. that relates to the CMS will be the responsibility of the service provider.
2	Are the resources need to be onsite or offshore resources will be adequate?	The service provider will work from their own offices
3	What platform and programming language are you using for the mobile app?	ionic with vue.js
6	What are the specific security clearance requirements for personnel working on the project?	Sign an Oath of Secrecy
8	Can you provide more details on the expected frequency and format of performance reports?	Monthly performance reports in terms of hours and maintenance issues in line with service level agreement (SLA) to the GCIS
9	Are there any specific training requirements for GCIS staff regarding the new CMS developments?	The users are familiar with Drupal. Training will be required on using any new features and/or functionalities. Usually a step by step instruction are sufficient, but if more complex online training could be necessary.