

Q and A Pack

RAF/2023/00004: Request for Information (RFI) for the Road Accident Governance, Risk and Compliance System (GRC).

EMPLOYER:	The Road Accident Fund ("RAF")
RFP NUMBER:	RAF/2023/00004
DESCRIPTION:	Request for Information (RFI) for the Road Accident Governance, Risk and Compliance System (GRC).
DATE OF PUBLICATION:	28 February 2023
BID VALIDITY PERIOD:	90 days from the Bid Closing Date
BID CLOSING DATE:	31 March 2023
BID CLOSING TIME:	11h00
TENDERS MUST BE HAND DELIVERED OR COURIERED TO:	The Road Accident Fund (RAF) 420 Witch Hazel Avenue Eco Glades 2 Office Park, Block F (at reception) Attention: RAF's Representative mentioned below
RAF'S REPRESENTATIVE	Tshiamo Motitswe: e-mail Tshiamomo@raf.co.za

1. Would the RAF prefer the GRC Software to be hosted on-premises or on our cloud?

Answer: The GRC Software will be on-premises and cloud.

2. Would it be possible to please share the estimated number of users that will be using the system?

Answer: 10 for compliance and others will be determined in future.

3. Can the RAF please share a list of priority legislation for the Compliance Solution?

Answer:

1. RAF Act No. 56 of 1996
 2. RAF Amendment Act No. 19 of 2005
 3. RAF Transitional Act No 15 of 2012
 4. Protection of Personal Information Act No.04 of 2013
 5. Basic Conditions of Employment Act No 75 of 1997
 6. Employment Equity Act No 55 of 1998
 7. Public Finance Management Act No 01 of 1999
 8. Income Tax Act No 58 of 1962
 9. National Archives of South Africa Act No 43 of 1996
 10. Occupational Health and Safety Act No 85 of 1993
 11. Disaster Management Act No 57 of 2002
 12. Promotion of Access to Information Act No 2 of 2000
 13. Protected Disclosures Amendment Act No 5 of 2017
 14. Labour Relations Act No 66 of 1995
 15. Preferential Procurement Policy Framework Act No 5 of 2000
 16. Prescribed Rate of Interest No 55 of 1975
 17. Pension Fund Act No 24 of 1956
 18. Prevention and Combating of Corrupt Activities No.12 of 2004
 19. Use of Official Languages Act No 12 of 2012
 20. Public Audit Act No. 24 of 2004
 21. Skills Development Act No.97 of 1998
 22. Legal Deposit Act No.54 of 1997
 23. Tobacco Products Control Act No.83 of 1993
4. P1.
 - a. Modules – we do not have Forensic Instigation, BCM or Strategy, however we do have Objectives (strategy) functionality and an Incident management module that could address Forensics.

- b. Planning – BarnOwl works with one single methodology in order to obtain accurate reporting on a like for like basis. We can load documents containing methodologies, but can only configure one.

Answer: Kindly provide the information on your response to the RFI.

- 5. Pg 12
 - a. 3. Library – what is a 'Common language library'?

Answer: Taxonomy. It's contains information on risk ratings and control effectiveness ratings.

- 5. Pg 14
 - a. 8. Document Management – our check in/check out functionality is used in the Audit module and not in the Risk/Compliance modules.
 - b. 8. Doc Man – we do not provide for version control of documents.
 - c. 8. Doc Man – we cannot manage access/modification of a document.

Answer: Kindly provide the information on your response to the RFI.

- 6. Pg 17.
 - a. 12. Control Assessment – what are you requiring by 'Ability to link the key controls to a test script to have less information input requirements'

Answer: This requirement will be reviewed as it is required for the Internal Audit module which will not form part of this RFI.

- 7. Can we still submit a response considering the points above (4a, 4b, 5a, 5b, 5c)?

Answer: Yes

- 8. Can the RAF provide a number of system users?

Answer: +- 350 at different user levels.

- 9. Can the RAF provide of the current/previous systems used.

**Answer: Exclaim Solutions – Compliance System
Cura for Risk Management
SAP GRC**

- 10. Is there a system that the RAF is currently using for document storage?

Answer: Sharepoint

11. Is there a system that the RAF is currently using for case management?

Answer: No

12. Do service providers need to provide methodology point by point?

Answer: No. RAF will provide the Assurance Providers methodologies to automate.

1. Are licenses going to be priced per item?

Answer: No