

|                                                                                   |                                                                                                                                       |                     |              |     |    |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----|----|
|  | <b>(FORM A)</b><br><b>TENDER &amp; CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD</b> | Template Identifier | 240-43921804 | Rev | 3  |
|                                                                                   |                                                                                                                                       | Document Identifier | 240-68099512 | Rev | 10 |
|                                                                                   |                                                                                                                                       | Authorisation Date  | May 2026     |     |    |
|                                                                                   |                                                                                                                                       | Review Date         | May 2031     |     |    |

|                      |                                        |                                                                                                                                           |                                                             |                    |                                         |                                                             |
|----------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|--------------------|-----------------------------------------|-------------------------------------------------------------|
| SECTION A            | ENQUIRY/ CONTRACT No:                  | TBA                                                                                                                                       |                                                             |                    |                                         |                                                             |
|                      | ENQUIRY/ CONTRACT DESCRIPTION          | Provision of General Building Maintenance services for Transmission Real Estate (Eastern Grid, Coastal KwaZulu Natal)                     |                                                             |                    |                                         |                                                             |
|                      | CLAUSES OF 240-105658000 SPECIFICATION | CLAUSE DESCRIPTION                                                                                                                        |                                                             |                    |                                         | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |
| SECTION B (ESKOM)    | CLAUSE 3                               | PRE-CONTRACT AWARD QUALITY REQUIREMENTS                                                                                                   |                                                             |                    |                                         | X                                                           |
|                      |                                        | (*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable. |                                                             |                    |                                         |                                                             |
|                      |                                        | Category 1 (refer to clause 4.1.1 of 240-105658000)                                                                                       |                                                             |                    |                                         | -                                                           |
|                      |                                        | Category 2 (refer to clause 4.1.2 of 240-105658000)                                                                                       |                                                             |                    |                                         | -                                                           |
|                      |                                        | Category 3 (refer to clause 4.1.3 of 240-105658000)                                                                                       |                                                             |                    |                                         | x                                                           |
|                      |                                        | Category 4 (refer to clause 4.1.4 of 240-105658000)                                                                                       |                                                             |                    |                                         | -                                                           |
|                      |                                        | Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 4.2 of 240-105658000)                                  |                                                             |                    |                                         | -                                                           |
|                      |                                        | POST-CONTRACT AWARD                                                                                                                       |                                                             |                    |                                         |                                                             |
|                      |                                        | Contract Execution (refer to clause 5.1 of 240-105658000)                                                                                 |                                                             |                    |                                         | X                                                           |
|                      |                                        | Supplier Quality Performance Monitoring Phase (refer to clause 5.2 of 240-105658000)                                                      |                                                             |                    |                                         | X                                                           |
|                      |                                        | Supplier Quality Audit (refer to clause 5.3 of 240-105658000)                                                                             |                                                             |                    |                                         | X                                                           |
|                      |                                        | STANDARD CONDITIONS                                                                                                                       |                                                             |                    |                                         |                                                             |
|                      |                                        | Eskom Rights of Access (refer to clause 6.1 of 240-105658000)                                                                             |                                                             |                    |                                         | X                                                           |
|                      |                                        | Eskom Rights to Information (refer to clause 6.2 of 240-105658000)                                                                        |                                                             |                    |                                         | X                                                           |
|                      |                                        | Preservation (refer to clause 6.3 of 240-105658000)                                                                                       |                                                             |                    |                                         | X                                                           |
|                      |                                        | Quality Audits Related Conditions (refer to clause 6.4 of 240-105658000)                                                                  |                                                             |                    |                                         | X                                                           |
|                      |                                        | Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 6.5 of 240-105658000)                        |                                                             |                    |                                         | X                                                           |
|                      |                                        | Special Processes (refer to clause 6.6 of 240-105658000)                                                                                  |                                                             |                    |                                         | X                                                           |
|                      | CLAUSES OF ISO 9001 STANDARD           | ISO 9001 STANDARD CLAUSE DESCRIPTION                                                                                                      | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE | QUALITY PRINCIPLES | ISO 9001 STANDARD PRINCIPLE DESCRIPTION | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |
| SECTION C (ESKOM)    | CLAUSE 4                               | Context of the Organisation                                                                                                               | X                                                           | PRINCIPLE 1        | Customer focus                          | X                                                           |
|                      | CLAUSE 5                               | Leadership                                                                                                                                | X                                                           | PRINCIPLE 2        | Leadership                              | X                                                           |
|                      | CLAUSE 6                               | Planning                                                                                                                                  | X                                                           | PRINCIPLE 3        | Engagement of people                    | X                                                           |
|                      | CLAUSE 7                               | Support                                                                                                                                   | X                                                           | PRINCIPLE 4        | Process approach                        | X                                                           |
|                      | CLAUSE 8                               | Operation                                                                                                                                 | X                                                           | PRINCIPLE 5        | Improvement                             | X                                                           |
|                      | CLAUSE 9                               | Performance evaluations                                                                                                                   | X                                                           | PRINCIPLE 6        | Evidence based decision making          | X                                                           |
|                      | CLAUSE 10                              | Improvement                                                                                                                               | X                                                           | PRINCIPLE 7        | Relationship management                 | X                                                           |
| SECTION D (ESKOM)    | ESKOM'S QUALITY REPRESENTATIVE         | NAME                                                                                                                                      | DESIGNATION                                                 |                    | DATE                                    | SIGNATURE                                                   |
|                      |                                        | Sithelwa Mdlalo                                                                                                                           | Snr Adv Supplier Quality                                    |                    | 20.07.2026                              | <i>S.Mdlalo</i>                                             |
| SECTION E (TENDERER) | TENDERER'S QUALITY REPRESENTATIVE      | NAME                                                                                                                                      | DESIGNATION                                                 |                    | DATE                                    | SIGNATURE                                                   |
|                      |                                        |                                                                                                                                           |                                                             |                    |                                         |                                                             |

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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