

## Bid Addendum

|                   |   |                                                                                                                            |
|-------------------|---|----------------------------------------------------------------------------------------------------------------------------|
| <b>Attention</b>  | : | All Prospective Bidders                                                                                                    |
| <b>From</b>       | : | Supply Chain Management                                                                                                    |
| <b>Date</b>       | : | 11 April 2024                                                                                                              |
| <b>Issue</b>      | : | First (1 <sup>st</sup> ) Issue                                                                                             |
| <b>Bid Number</b> | : | RFB 20/23                                                                                                                  |
| <b>Bid Title</b>  | : | APPOINTMENT OF A SERVICE PROVIDER TO DEPLOY AND IMPLEMENT AN END-TO- END (APM) APPLICATION PERFORMANCE MONITORING SOLUTION |

### 1. ISSUE ADDENDA

Supply Chain Management policy states... *“When any additions, deletions or changes are made to any part of the original bid documentation, all potential vendors, which collected a bid document, must be notified of these changes. It should be noted that amendments must allow bidders enough time to adjust their offers before submitting the bid to ITHALA. Any additions, deletions or changes must be done in writing and records should be maintained in the relevant file; and Bidders must acknowledge receipt of the amendments”*

### 2. YOU ARE HEREBY ADVISED OF THE FOLLOWING OMISSION

Kindly note questions and answers received before the closing date and time:

| Questions                                                                                                                                                  | Answers                                                                |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| Specify the required Applications Manager Edition (Professional/Enterprise)                                                                                | Enterprise                                                             |
| Supported Applications/Technologies                                                                                                                        | IBM Power 9 servers, Oracle Database, SQL, JAVA, Lotus, Windows Server |
| How many number of Monitors?                                                                                                                               | approximately 50.                                                      |
| How many users need access to the application?                                                                                                             | 4                                                                      |
| Do you require APM Insight Add-on for Java Web Transaction Monitoring? If yes, specify the total number of applications for which you require this Add-on. | NO                                                                     |
| Do you require APM Insight Add-on for .Net Agent? If yes, specify the total number of applications for which you require this Add-on.                      | No                                                                     |
| Do you require APM Insight Add-on for Node.js Agent? If yes, specify the total number of applications for which you require this Add-on.                   | No                                                                     |

|                                                                                                                                      |                     |
|--------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| Do you require APM Insight Add-on for PHP Agent? If yes, specify the total number of applications for which you require this Add-on. | NO                  |
| Do you require End User Monitoring (EUM)? If yes, specify the total number of applications for which you require this Add-on.        | NO                  |
| Do you require iSeries/AS 400 Monitoring? If yes, specify the total number of iSeries/AS 400 Servers.                                | 25                  |
| Do you require Microsoft Office SharePoint Monitoring? If yes, specify the total number of SharePoint Servers.                       | 4                   |
| Do you require Oracle EBS Monitoring? If yes, specify the total number of Oracle EBS Servers.                                        | NO                  |
| Do you require SAP Monitoring? If yes, specify the total number of SAP Servers.                                                      | NO                  |
| Do you require WebSphere MQ Monitoring? If yes, specify the total number of WebSphere MQ Servers.                                    | NO                  |
| Do you require Siebel Monitoring? If yes, specify the total number of Siebel Servers.                                                | NO                  |
| Do you require Application Discovery & Dependency Mapping Add-on?                                                                    | NO                  |
| Required License Type (Annual/Perpetual)                                                                                             | Annual Subscription |
| Total number of Physical Servers                                                                                                     | 8                   |
| Total number of Virtual Servers                                                                                                      | 16                  |
| Other IP/SNMP Enabled Devices (Printers, etc.)                                                                                       | 113                 |
| Total number of Network Swtiches                                                                                                     | 86                  |
| Total number of Network Routers                                                                                                      | 80                  |
| Total number of Network Load Balancers                                                                                               | 0                   |
| Number of Applications running Java Code                                                                                             | None                |
| Number of Applications running .NET Code                                                                                             | 2                   |
| How many servers are running the Java AS?                                                                                            | None                |
| How many servers are running the .NET Code?                                                                                          | 2                   |

|                                                      |      |
|------------------------------------------------------|------|
| Number of JVMs on each Application Server?           | None |
| Number of .NET IIS instances?                        | 2    |
| Total number of Backend Servers                      | 2    |
| Total Number of Containers                           | 2    |
| Total Number of Containers planned for next 3 years. | 3    |
| Total number of Middleware Servers                   | 2    |
| Total Number of JVMs on Middleware Servers           | 0    |

**NB:** Cover quoting sometimes referred to as “*shadow quoting*” or “*bid rigging*” is an offense which represents both corruption and acquisition of fraud. It undermines the fair determination of a supplier, corruptly eliminating free and open competition. Therefore, it is not allowed.