



Terms of Reference Request for Proposal

Procurement Oracle EBS

Support, Maintenance and New Implementations (Enhancements).

Version 1.00

Bid Number: SASSA:10-25-ICT-HO

Bidder Notice

17-10-2025

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1. Bid Information

Bid Number: SASSA:06-25-ICT-HO

The South African Social Security Agency hereby invites proposals from potential service providers for the provision of Oracle EBS Support, Maintenance and New Implementations (Enhancements) for a period of 3 years

Name of Institution: South African Social Security Agency

Place where goods, works or services are required:

SASSA Head Office, 501 Prodinsa Building, Cnr Steve Biko (Beatrix) and Pretorius streets, Arcadia, Pretoria

Date Published: 02 October 2025

New Closing Date / Time: 28 October 2025 @11:00 AM

Enquiries:

Contact Person: Ms Mogafe Mphahlele

Email: [:oracleebs2025@sassa.gov.za](mailto:oracleebs2025@sassa.gov.za)

Telephone number: 012 400 2412

Physical Address: Where bids should be delivered:

Physical Submission

Address: SASSA Head Office, 501 Prodinsa Building, Cnr Steve Biko (Beatrix) and Pretorius streets, Arcadia, Pretoria

Online and Physical Address: Where bids should be delivered:

An original response should be accompanied by an electronic soft copy submitted on e-tender portal: etenders.treasury. All the contents of the copies should be in the exact same order as in the hard copy to make it easier to navigate and evaluate the bid response

2. Bidders Questions

No.	Question / Query	SASSA Response
1.	Terms of Reference document Page 30 - 1.7. Cost Breakdown (1.7.1) Refers – Annexure D must be fully completed with monthly cost and annual cost. Please kindly provide Annexure D so that we comply with your requirement.	SASSA uploaded Annexure D for your attention and information on SASSA website and E-tender portal
2.	Kindly confirm that electronic signatures will be accepted for this response.	Yes, electronic signatures are accepted if signed by the delegated authority
3.	Requesting a two-week deadline for extension. We believe the tender is very complex and requires additional time to ensure that a solution that best meets your requirements is proposed.	SASSA extended a tender Bid Number: SASSA:10-25-ICT-HO from the closing date of the 24 October 2025 to 28 October 2025