



NAT: SMALL BUSINESS DEVELOPMENT

ORDER \ SERVICE

ORDER NO.

OR-001249

PAGE 1 OF 1

SUPPLIER

ED795 STATE INFORMATION TECHNOLOGY AGEN

REPRINT NUMBER 1

ORDER DATE	17/May/2023	DELIVERY DATE	10/Jun/2023	SYSTEM DATE	17/May/2023	STORE NUMBER & DESCRIPTION	8310383001 SMALL BUSINESS DEVELOPMENT HEAD OFFICE	ENQUIRES TO	LILLIAN	TELEPHONE NO.	(012)3941904 OR 1290
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SUPPLIER NAME & ADDRESS		POSTAL INVOICE ADDRESS		DELIVERY ADDRESS		COMMENTS 144 INVOICE MUST BE SUBMITTED TO SCM_ (N/B) 144 77 MENTUIES STREET, DTI COMPUS.SUNNYSIDE 144 PRETORIA 144 SOUTH AFRICA 0002 0002 0002 Suppliers are responsible for ensuring bank details for payment are correctly captured, active and verified on CSD and reflects on the invoice. The Department reserves the right to use the supplier's preferred account. Departments are not liable for delays if the supplier has no usable banking details on CSD.
STATE INFORMATION TECHNOLOGY AGEN		STATE INFORMATION TECHNOLOGY AGENCY		INVOICE MUST BE SUBMITTED TO SCM_ (N/B)		
P. O. BOX 26100		SUNNYSIDE, DTI COMPUS, BLOCK G		77 MENTUIES STREET, DTI COMPUS.SUNNYSIDE		
MONUMENT PARK		PRETORIA		PRETORIA		
CITY OF TSHWANE		SOUTH AFRICA		SOUTH AFRICA		

ITEM	ITEM DESCRIPTION	NUMBER	GOVERNMENT CONTRACT / QUOTE DETAILS	UNIT	QTY.	RATE	AMOUNT
99983S0303875	INSTALL, MAINTAIN COMPUTER EQUIPMENT & SOFTWARE PAYMENT OF PERSAL	PERSAL/PAYMENT2023/26	ITEM PART	EACH	36	R6,036,36	R217,309,16

HASH TOTAL				36	PAGE TOTAL	R217,309,16
					RUNNING TOTAL	R217,309,16
					GRAND TOTAL	R217,309,16

THE ONUS OF RESPONSIBILITY TO VERIFY THE CORRECTNESS OR ACCURACY OF THE CONTENT OF THIS ORDER RESTS WITH THE APPOINTED SUPPLIER BEFORE DELIVERY.

CONDITION OF DELIVERY		AUTHORISATIONS		PAYMENT DETAILS	
FREE ON RAIL	RQ-001932	DEPARTMENT			
WAYBILL NO.	PA-003126	TREASURY			
TRANS. ACC. NO. L NAIKER		TENDER BOARD			
BY POST	INV TO SCM	PROCUREMENT			
FILE NO.		FINANCIAL			

THIS AREA IS INTENTIONALLY LEFT BLANK

SIGNATURE AUTHORIZING OFFICER	NAME AUTHORIZING OFFICER	DESIGNATION	DATE
CSD REFERENCE NUMBER: MAAA0146218		PLEASE ENSURE THAT THE ABOVE REFERENCE NUMBER IS CORRECT.	
		IF NOT, PLEASE CONTACT THE DEPARTMENT.	



ED 795

PA-3124

RECEIVED AT SCM

SIGNATURE:

DEPARTMENT OF SMALL BUSINESS DEVELOPMENT

REQUEST MEMO

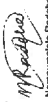
PERSAL Payment 2023/26

COST CENTRE NUMBER	250C	ITEM NUMBER	1349911
REQUESTING OFFICIAL	L NAIKER	OBJECTIVE	30078911
TELEPHONE NUMBER / EXT	41457	RESPONSIBILITY	30017911
ROOM NUMBER & BUILDING	BLOCK G, GROUND FLOOR	FUND	38911
		PROJECTS	18911
		ASSETS	22911
REQUEST MEMO No (RQ)	RQ-001932	REGIONAL IDENTIFIER	30001911
SUPPLIER FOR ORDER		NON-INFRASTRUCTURE	49911
ORDER AMOUNT	217309,1635		
PERIOD ORDER		PA NUMBER (SCM)	PA-0

ICN NUMBER	DESCRIPTION OF ITEM	QUANTITY REQUESTED	QUANTITY APPROVED
999983S0303875	INSTALL MAINTAIN COMPUTER EQUIPMENT & SOFTWARE PAYMENT OF PERSAL	36	

MOTIVATION / REMARKS :

SIGNATURE & NAME PRINTED OF COST CENTRE CLERK (CCC) : L NAIKER SIGNATURE:  DATE: 09 May 2023 / 2023

SIGNATURE & NAME PRINTED OF COST CENTRE MANAGER (CCM) : N RADEBE SIGNATURE:  DATE: 09 May 2023 / 2023

SIGNATURE & NAME PRINTED (BUDGET CONFIRMATION): SIGNATURE: _____ DATE: _____ / _____ / 2023

600648833

COMPLIANCE CHECKLIST

REQUISITION FOR GOODS AND/OR SERVICES

A. SUPPLY CHAIN MANAGEMENT - VERIFICATION <i>SITA</i>		Yes	No	Comments SCM
Is budget verified and confirmed by Management Accounting (Internal RFQ template)?	Is the NCSD Summary Report for all 3 suppliers attached?	✓		
Is the recommended supplier registered on Central Supplier Database and tax compliant (CSD)?		✓	N/A	
Is the supplier not on a deregistration process?			✓	
Are the bank details of the supplier Verified on CSD and active? (If not, was supplier requested to amend on NCSD)		✓		
Is the supplier not on the National Treasury list of restricted suppliers? (Also indicate date checked)			✓	
Are three quotations attached, dated, valid, vat inclusive and comparative?		N/A		
If applicable was deviation from the procurement processes (e.g. no 3 quotations, emergency, or sole provider) approved by the D: SCM/CFO/DG				
Is the Price Comparative Schedule attached for requirements with a value of R30,000.00 and above		✓		
Is the valid BEE certificate or Sworn Affidavit attached?				
SBD 4 (Declaration of Interest) completed and duly signed?				
1. Is section 2.8.1 completed section accurately?				
2. Has the supplier conducted business with DSBD? If so, has this been declared?		✓		
3. Is the SBD dated correctly?				
SBD 6.1 (Claim the points for the BEE) completed and duly signed?				
1. Is section 8.4 completed accurately?				
2. Is section 8.6 completed accurately?		✓		
3. Is the SBD dated correctly?				
Is there no conflict of interest between companies as per SBD4 (i.e. no company share Directorship in another company bidding for the same requirements)?		✓		
Is the Acting letter of last signatory on submission attached according to delegations (if relevant)?		N/A		
Is the PDP for attendees attached and signed (Training and Course)				

COMPLIANCE CHECKLIST

REQUISITION FOR GOODS AND/OR SERVICES

A. SUPPLY CHAIN MANAGEMENT - VERIFICATION		Yes	No	Comments SCM
Checklist compiled by (SCM Official) <i>Sibusiso Mazibuko</i>				
			Signature and date <i>[Signature]</i> 11/05/2023	
B. SUPPLY CHAIN MANAGEMENT ORDER AUTHORIZATION				
Is the order amount inclusive of VAT/ NOT a VAT vendor?		YES/NO		
Are the budget allocations correct?		YES /NO		
		/ / 2023		
Signature of SCM Official who authorized order online, checked & signed it:		Date		
Printed name of SCM Official who authorized order online, checked & signed it:				



DSBD: REQUEST FOR QUOTATIONS (RFQ) FOR GOODS, ASSET AND SERVICES
REQUEST NO: _____

PART A

Chief user name	Lloyd Naiker	RFQ date	24 April 2023
Chief User no (Budget Code):	30017911	Contact number	
SCOA item:		Contact name	Lloyd Naiker
Date Service Required:	24 April 2023		

Description of goods, assets and services required	Quantity
Renewal of the Business Agreement for mainframe hosting services with SITA (BAS)	36
Renewal of the Business Agreement for mainframe hosting services with SITA (BAS and persal printing)	36
Renewal of the Business Agreement for mainframe hosting services with SITA (Persal)	36
Renewal of the Business Agreement for mainframe hosting services with SITA (Logis)	36

DSBD: REQUEST FOR QUOTATIONS (RFQ) FOR GOODS, ASSET AND SERVICES
REQUEST NO: _____

Motivation/Reason for requesting quotations (if not sufficient space, attach a separate specification document):

Renewal of the Business Agreement for mainframe hosting services with SITA

Name and Signature of the Requester


Lloyd Naiker

Delegated Official approval: Name and Signature: Requester


Mball Mbatha

BUDGET AVAILABILITY (CONFIRMATION)

Budget Availability (Amount)

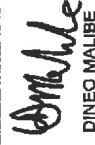
R317 747.42 for 2023/2024

Date of Approval

25 April 2023

Comments by Budget Officer:

Delegated Official approval: Name and Signature: Budget


DINEO MALIBE

DSBD: REQUEST FOR QUOTATIONS (RFQ) FOR GOODS, ASSET AND SERVICES

REQUEST NO: _____

PART B : APPROVAL AND ACCEPTANCE OF QUOTATIONS

Recommended service provider based on highest PPPFA points: **SITA** Amount: **R 1006,631,76**

Do you have any interest in or relationship (family, friend, other) with the attached selected companies? Indicate YES / NO on the table below.

Delegated signatories	Approved for ordering (signature)	Approving official (Initial and Surname)	Declaration of interest	Amount accepted (as per the quotation)
Director Up to R200 000.00			YES / NO (if yes specify)	
Date				
Chief Director			YES / NO (if yes specify)	
>R200 000.00 up to R400 000.00				
Date				
Deputy Director-General >R400 000.00 up to R999 999.99			YES / NO (if yes specify)	
Date			✓	
Director General Unlimited		L Mkhumane	YES / NO (if yes specify)	R1 006 631,76
Date 10 May 2023	 LINDOKUHLE MKHUMANE			

Thresholds for approval of expenditure upon receipt of quotations and a comparative schedule. Please note that ONLY officially appointed as Budget Managers can accept quotations. If acting on behalf of the Budget Manager, is delegation to act attached? YES/NO



CSD REGISTRATION REPORT

SUPPLIER IDENTIFICATION

Supplier number	MAAA0146218	South African company/CC registration number	1999/001899/30
Is supplier active?	Yes	Have Bank Account	Yes
Supplier type	CIPC Company	Registration date	29 Jan 1999 00:00:00:000
Supplier sub-type	State Owned Company	Created by	bavika.munien@sita.co.za
Legal name	STATE INFORMATION TECHNOLOGY AGENCY	Created date	23 May 2016 11:41:35:000
Trading name	State Information Technology Agency SOC Ltd.	Edit by	bavika.munien@sita.co.za
Identification type	South African Company/Close Corporation Registration Number	Edit date	11 May 2023 03:08:27:837
Government breakdown	State Owned Company (SOC Ltd)	Restricted Supplier	No
Business status	In Business	Restricted Director	No
Country of origin	South Africa	Government Employee	Yes

SUPPLIER CONTACT INFORMATION

CONTACT 1

Contact type	Administration	Do you want this contact to also be a CSD user ?	Yes
Is this your preferred Contact?	Yes	Created by	bavika.munien@sita.co.za
Name(s)	Bavika	Created date	23 May 2016 11:41:35:567
Surname	Munien	Edit by	bavika.munien@sita.co.za
Identification type	South African Identification Number	Edit date	23 May 2016 11:41:35:567
Prefer communication via email	Yes		
Email address	bavika.munien@sita.co.za		
Cellphone number	0833762156		

CONTACT 2

Contact type	Finance	Email address	tasnim.vorajee@sita.co.za
Is this your preferred Contact?	No	Telephone number	0124822122
Name(s)	Tasnim	Cellphone number	0826745050
Surname	Vorajee	Fax number	0866321133





CSD REGISTRATION REPORT

Identification type	South African Identification Number	Website address	www.sita.co.za
Prefer communication via cellphone	Yes	Do you want this contact to also be a CSD user ?	Yes
Prefer communication via email	Yes	Created by	bavika.munien@sita.co.za
		Created date	23 May 2016 11:41:35:630
		Edit by	bavika.munien@sita.co.za
		Edit date	26 May 2016 09:58:00:000

SUPPLIER ADDRESS INFORMATION

ADDRESS 1

Is this a preferred address?	Yes	Postal code	0001
Address line 1	459 Tsitsa Street	Ward Number	42
Address line 2	Erasmuskloof	Country	South Africa
Suburb	Erasmuskloof	This address S/A delivery	Yes
Province	Gauteng	Created by	bavika.munien@sita.co.za
Municipality	City of Tshwane	Created date	23 May 2016 09:49:51:000
City	Pretoria	Edit by	bavika.munien@sita.co.za
		Edit date	23 May 2016 11:41:35:537

ADDRESS 2

Is this a preferred address?	No	Ward Number	42
Address line 1	P. O. Box 26100	Country	South Africa
Address line 2	Monument Park	Created by	bavika.munien@sita.co.za
Suburb	Monument Park	Created date	23 May 2016 09:51:54:000
Province	Gauteng	Edit by	bavika.munien@sita.co.za
Municipality	City of Tshwane	Edit date	23 May 2016 11:41:35:553
City	Pretoria		
Postal code	0105		

SUPPLIER BANK ACCOUNT

BANK ACCOUNT 1



CSD REGISTRATION REPORT

Account type	Current Accounts	Created by	bavika.munien@sita.co.za
Bank	STANDARD BANK OF SOUTH AFRICA	Created date	02 Jun 2016 13:03:20:000
Branch number	051001	Edit by	csd.safetynetbatch@treasury.gov.za
Branch name	STANDARD BANK SOUTH AFRICA	Edit date	30 Jun 2016 16:13:23:363
Account number	410298158	Bank Verification Status	Verification Succeeded
Account holder	SITA SOC LTD	Foreign Bank Account	No
Is this a preferred account?	Yes	Is the identifier linked at the bank	Yes
Creation start date	23 May 2016 09:52:42:000	Is this a Shared Funding Account	No

TAX INFORMATION

Income tax number	9511089642	Overall Tax Status	Tax Compliant
VAT number	4450180346	Created by	bavika.munien@sita.co.za
Is this supplier a VAT vendor?	Yes	Created date	23 May 2016 11:41:35:000
PAYE number	7940712401	Edit by	csd.reverifybatch@treasury.gov.za
Are you Registered with SARS?	Yes	Edit date	02 May 2023 15:51:07:000
Last validation date	11 May 2023 07:24:00:000		

B-BEEE INFORMATION

Certificate type	None		
Created by	bavika.munien@sita.co.za	Edit by	bavika.munien@sita.co.za
Created date	23 May 2016 11:41:41:897	Edit date	22 Jun 2016 09:57:15:000

DIRECTORS/MEMBERS/OWNERS INFORMATION

DIRECTOR/MEMBER 1





CSD REGISTRATION REPORT

Director type	Director	Created date	09 Feb 2021 09:39:08:000
Director status	Active	Edit by	csd.reverifybatch@treasury.gov.za
Name(s)	MOLATLHEGI KHUNOU	Edit date	18 Apr 2023 15:01:33:000
Surname	KGAUWE	Restricted Supplier	No
Country	South Africa	Restriction Last Verification Date	11 May 2023 07:23:52:297
Identification type	South African Identification Number	Government Employee	No
South African identification number	8011225460087	Government Employee Last Verification Date	11 May 2023 07:23:52:000
Work permit	0000000	SA identification number Verified	Yes
Appointment date	01 Dec 2020 00:00:00:000	SA identification number verification date	11 May 2023 07:23:52:077
Owner	No	Companies involved in	MAAA0597042;
Created by	csd.reverifybatch@treasury.gov.za		

DIRECTOR/MEMBER 2

Director type	Director	Created date	22 Feb 2022 15:40:52:000
Director status	Active	Edit by	csd.reverifybatch@treasury.gov.za
Name(s)	MAKANO	Edit date	18 Apr 2023 15:01:34:000
Surname	MOSIDI	Restricted Supplier	No
Country	South Africa	Restriction Last Verification Date	11 May 2023 07:23:52:297
Identification type	South African Identification Number	Government Employee	No
South African identification number	6401250295080	Government Employee Last Verification Date	11 May 2023 07:23:52:000
Work permit	0000000	SA identification number Verified	Yes
Appointment date	01 Feb 2022 00:00:00:000	SA identification number verification date	11 May 2023 07:23:52:093
Owner	No	Companies involved in	MAAA0169164; MAAA1151117;
Created by	csd.reverifybatch@treasury.gov.za		

DIRECTOR/MEMBER 3

Director type	Director	Created date	22 Feb 2022 15:40:53:000
Director status	Active	Edit by	csd.reverifybatch@treasury.gov.za
Name(s)	MOTLHAGO STELLA	Edit date	18 Apr 2023 15:01:34:000
Surname	BVUMA	Restricted Supplier	No
Country	South Africa	Restriction Last Verification Date	11 May 2023 07:23:52:297
Identification type	South African Identification Number	Government Employee	No





CSD REGISTRATION REPORT

South African identification number	7709230426081
Work permit	0000000
Appointment date	01 Feb 2022 00:00:00:000
Owner	No
Created by	csd.reverifybatch@treasury.gov.za

DIRECTOR/MEMBER 4

Director type	Director
Director status	Active
Name(s)	ZIMBINI
Surname	HILL
Country	South Africa
Identification type	South African Identification Number
South African identification number	7901090312085
Work permit	0000000
Appointment date	01 Feb 2022 00:00:00:000
Owner	No
Created by	csd.reverifybatch@treasury.gov.za

DIRECTOR/MEMBER 5

Director type	Director
Director status	Active
Name(s)	TSHILIDZI
Surname	RATSHITANGA
Country	South Africa
Identification type	South African Identification Number
South African identification number	7510075533084
Work permit	0000000
Appointment date	01 Feb 2022 00:00:00:000
Owner	No

Government Employee Last Verification Date	11 May 2023 07:23:52:000
SA identification number Verified	Yes
SA identification number verification date	11 May 2023 07:23:52:110
Created date	22 Feb 2022 15:40:54:000
Edit by	csd.reverifybatch@treasury.gov.za
Edit date	18 Apr 2023 15:01:34:000
Restricted Supplier	No
Restriction Last Verification Date	11 May 2023 07:23:52:313
Government Employee	No
Government Employee Last Verification Date	11 May 2023 07:23:52:013
SA identification number Verified	Yes
SA identification number verification date	11 May 2023 07:23:52:127
Companies involved in	MAAA0110380; MAAA0327764; MAAA0419719; MAAA0585272; MAAA0878781;

Created date	22 Feb 2022 15:40:55:000
Edit by	csd.reverifybatch@treasury.gov.za
Edit date	18 Apr 2023 15:01:34:000
Restricted Supplier	No
Restriction Last Verification Date	11 May 2023 07:23:52:313
Government Employee	Yes
Department	National: The Presidency; State Information Technology Agency;
Government Employee Last Verification Date	11 May 2023 07:23:52:013
SA identification number Verified	Yes
SA identification number verification date	11 May 2023 07:23:52:140





CSD REGISTRATION REPORT

Created by

csd.reverifybatch@treasury.gov.za

Companies involved in

MAAA0004912; MAAA0173338;

DIRECTOR/MEMBER 6

Director type

Director

Created date

22 Feb 2022 15:40:57:000

Director status

Active

Edit by

csd.reverifybatch@treasury.gov.za

Name(s)

VINCENT MATODZI

Edit date

18 Apr 2023 15:01:34:000

Surname

RATSHIMBILANI

Restricted Supplier

No

Country

South Africa

Restriction Last Verification Date

11 May 2023 07:23:52:313

Identification type

South African Identification Number

Government Employee

No

South African identification
number

7309056184086

Government Employee Last
Verification Date

11 May 2023 07:23:52:013

Work permit

0000000

SA identification number Verified

Yes

Appointment date

01 Feb 2022 00:00:00:000

SA identification number
verification date

11 May 2023 07:23:52:157

Owner

No

Companies involved in

MAAA0333974; MAAA0354850;
MAAA0886018; MAAA0906162;
MAAA1223996;

Created by

csd.reverifybatch@treasury.gov.za

DIRECTOR/MEMBER 7

Director type

Director

Created date

22 Feb 2022 15:40:58:000

Director status

Active

Edit by

csd.reverifybatch@treasury.gov.za

Name(s)

NOLITHA

Edit date

18 Apr 2023 15:01:35:000

Surname

PIETERSEN

Restricted Supplier

No

Country

South Africa

Restriction Last Verification Date

11 May 2023 07:23:52:313

Identification type

South African Identification Number

Government Employee

No

South African identification
number

8209120627087

Government Employee Last
Verification Date

11 May 2023 07:23:52:013

Work permit

0000000

SA identification number Verified

Yes

Appointment date

01 Feb 2022 00:00:00:000

SA identification number
verification date

11 May 2023 07:23:52:173

Owner

No

Companies involved in

MAAA0750061; MAAA1304353;

Created by

csd.reverifybatch@treasury.gov.za

DIRECTOR/MEMBER 8

Director type

Director

Created by

csd.reverifybatch@treasury.gov.za

Director status

Active

Created date

22 Feb 2022 15:40:59:000





CSD REGISTRATION REPORT

Name(s)	JEANNETTE MMATSIATE	Edit by	csd.reverifybatch@treasury.gov.za
Surname	MORWANE	Edit date	18 Apr 2023 15:01:35:000
Country	South Africa	Restricted Supplier	No
Identification type	South African Identification Number	Restriction Last Verification Date	11 May 2023 07:23:52:330
South African identification number	7909050372080	Government Employee	Yes
Work permit	0000000	Department	National:Communications and Digital Technologies;
Appointment date	01 Feb 2022 00:00:00:000	Government Employee Last Verification Date	11 May 2023 07:23:52:013
er	No	SA identification number Verified	Yes
		SA identification number verification date	11 May 2023 07:23:52:187

DIRECTOR/MEMBER 9

Director type	Director	Created by	csd.reverifybatch@treasury.gov.za
Director status	Active	Created date	22 Feb 2022 15:41:00:000
Name(s)	OLWETHU	Edit by	csd.reverifybatch@treasury.gov.za
Surname	KETSEKILE	Edit date	18 Apr 2023 15:01:35:000
Country	South Africa	Restricted Supplier	No
Identification type	South African Identification Number	Restriction Last Verification Date	11 May 2023 07:23:52:330
South African identification number	8511150634085	Government Employee	No
Work permit	0000000	Government Employee Last Verification Date	11 May 2023 07:23:52:030
Appointment date	01 Feb 2022 00:00:00:000	SA identification number Verified	Yes
er	No	SA identification number verification date	11 May 2023 07:23:52:203

DIRECTOR/MEMBER 10

Director type	Director	Created by	csd.reverifybatch@treasury.gov.za
Director status	Active	Created date	22 Feb 2022 15:41:01:000
Name(s)	WILLIAM	Edit by	csd.reverifybatch@treasury.gov.za
Surname	VUKELA	Edit date	18 Apr 2023 15:01:35:000
Country	South Africa	Restricted Supplier	No
Identification type	South African Identification Number	Restriction Last Verification Date	11 May 2023 07:23:52:343
South African identification number	6912225471085	Government Employee	Yes





CSD REGISTRATION REPORT

Work permit	0000000	Department	National:Public Service and Administration;
Appointment date	01 Feb 2022 00:00:00:000	Government Employee Last Verification Date	11 May 2023 07:23:52:030
Owner	No	SA identification number Verified	Yes
		SA identification number verification date	11 May 2023 07:23:52:220
DIRECTOR/MEMBER 11			
Director type	Director	Created by	csd.reverifybatch@treasury.gov.za
Director status	Active	Created date	22 Feb 2022 15:41:02:000
Name(s)	RENDANI	Edit by	csd.reverifybatch@treasury.gov.za
Surname	RAMABULANA	Edit date	18 Apr 2023 15:01:36:000
Country	South Africa	Restricted Supplier	No
Identification type	South African Identification Number	Restriction Last Verification Date	11 May 2023 07:23:52:360
South African identification number	8409245461087	Government Employee	No
Work permit	0000000	Government Employee Last Verification Date	11 May 2023 07:23:52:030
Appointment date	01 Feb 2022 00:00:00:000	SA identification number Verified	Yes
Owner	No	SA identification number verification date	11 May 2023 07:23:52:233
		Companies involved in	MAAA0081561; MAAA0081726; MAAA0382206; MAAA1014583; MAAA1015091;
DIRECTOR/MEMBER 12			
Director type	Director	Created by	csd.reverifybatch@treasury.gov.za
Director status	Active	Created date	22 Feb 2022 15:41:03:000
Name(s)	LAURA	Edit by	csd.reverifybatch@treasury.gov.za
Surname	MSEME	Edit date	18 Apr 2023 15:01:36:000
Country	South Africa	Restricted Supplier	No
Identification type	South African Identification Number	Restriction Last Verification Date	11 May 2023 07:23:52:360
South African identification number	6803100006080	Government Employee	Yes
Work permit	0000000	Department	National:National Treasury;
Appointment date	01 Feb 2022 00:00:00:000	Government Employee Last Verification Date	11 May 2023 07:23:52:030
Owner	No	SA identification number Verified	Yes





CSD REGISTRATION REPORT

DIRECTOR/MEMBER 13

Director type	Director
Director status	Active
Name(s)	BONGANI ANDY
Surname	MABASO
Country	South Africa
Identification type	South African Identification Number
South African identification number	8705065764082
Work permit	0000000
Appointment date	01 Apr 2023 00:00:00:000
Owner	No

SA identification number
verification date

11 May 2023 07:23:52:250

Created by

csd.reverifybatch@treasury.gov.za

Created date

18 Apr 2023 15:01:36:000

Edit by

csd.reverifybatch@treasury.gov.za

Edit date

18 Apr 2023 15:01:36:000

Restricted Supplier

No

Restriction Last Verification Date

11 May 2023 07:23:52:360

Government Employee

Yes

Department

State Information Technology Agency;

Government Employee Last
Verification Date

11 May 2023 07:23:52:030

SA identification number Verified

Yes

SA identification number
verification date

11 May 2023 07:23:52:267

Companies involved in

MAAA1252999;

The CSD does not automatically verify foreign company registration number, international securities identification number, foreign identification numbers, foreign passport numbers, work permit numbers, foreign bank accounts, B-BBEE, demographic and accreditation information. Organs of State are required to manually verify this information with the applicable verification institutions as per their current policies and procedures.





CSD REGISTRATION REPORT

Tips and Frequently Asked Questions (FAQ)

Identifier

CSD cannot electronically verify the identity of a supplier other than a South African Individual / Sole Proprietor (through Home Affairs) or a company registered at the Companies and Intellectual Property Commission (CIPC). For this reason, a disclaimer is displayed for supply chain practitioners to obtain supporting documentation to verify the identity and legitimacy of a supplier in these cases.

Bank

For help on how to resolve bank failures click here: [I received an email stating the bank information I captured on the CSD was sent for bank account validation and could not be validated. The response received from the bank contains an error message.](#)

The various possible error messages received from the bank are highSemiBolded in red. Search for the applicable message and follow the detailed steps associated with that error message.

Tax

Tax Compliance Status

For help on how to deal with tax status differences between CSD and the tax clearance certificate click here: [What should a supplier do if the tax status on CSD differs from the tax clearance certificate?](#)

Tax Compliance Expiry Date

For help on how to deal with tax status differences between CSD and the tax clearance certificate click here: [How does CSD determine the tax compliance expiry date?](#)

CIPC

Should the director/member information reflected on the CIPC registration report differs to that reflected on CSD for help click here: [The active Directors/Members are not being populated on the CSD Directors/Members screen as they appear at CIPC, how can I rectify this?](#)

State Employee

For more information pertaining to government employment status click here: [Will there be verification done to identify if a supplier is a government employee?](#)

BBBEE

CSD does not automatically verify all certificate information with the various accreditation bodies. Organs of State are required, where not automatically verified by CSD, to manually verify this information with the applicable accreditation body as per current policies and procedures. Expired certificate information do not reflect on the report.

RESTRICTION

Restricted Supplier - A supplier is restricted by using the identification number of the entity e.g. CIPC registration -, trust -, Social Development non-profit -, South African ID -, Foreign company registration number or ID number. If there is more than one CSD Supplier profile registered on CSD with the same entity identification number, all those related supplier profiles will be restricted.

Restricted Director - A director/owner is an individual person and is restricted by using the South African ID or Foreign ID number. If a director belongs to different companies and has been restricted, the director will reflect as restricted in all companies where identification number is detected.

Restricted Suppliers & Directors are listed on CSD under Help - [Am I restricted?](#)





CENTRAL SUPPLIER
DATABASE
FOR GOVERNMENT

Report Date:

11 May 2023 09:10:32.250 AM

Report Ran By:

smazibuko@dsbd.gov.za

CSD REGISTRATION REPORT

Print Date:

5/11/2023 9:10:31 AM

Page: 11 of 11



national treasury

Department:
National Treasury
REPUBLIC OF SOUTH AFRICA

DSBD: REQUEST FOR QUOTATIONS (RFQ) FOR GOODS, ASSET AND SERVICES
REQUEST NO: _____

PART A

Chief user name	Lloyd Naiker	RFQ date	24 April 2023
Chief User no (Budget Code):	30017911	Contact number	
SCOA item:		Contact name	Lloyd Naiker
Date Service Required:	24 April 2023		

Description of goods, assets and services required	Quantity
Renewal of the Business Agreement for mainframe hosting services with SITA (BAS)	36
Renewal of the Business Agreement for mainframe hosting services with SITA (BAS and persal printing)	36
Renewal of the Business Agreement for mainframe hosting services with SITA (Persal)	36
Renewal of the Business Agreement for mainframe hosting services with SITA (Logis)	36

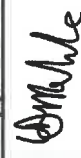
DSBD: REQUEST FOR QUOTATIONS (RFQ) FOR GOODS, ASSET AND SERVICES
REQUEST NO: _____

Motivation/Reason for requesting quotations (if not sufficient space, attach a separate specification document): _____

Renewal of the Business Agreement for mainframe hosting services with SITA

<u>Name and Signature of the Requester</u>  Lloyd Naiker DSBD/DSK/2024	<u>Delegated Official approval: Name and Signature: Requester</u>  Mbali Mbatha DSBD/DSK/2024
---	--

BUDGET AVAILABILITY (CONFIRMATION)		
Budget Availability (Amount)	R317 747.42 for 2023/2024	Date of Approval
Comments by Budget Officer:		25 April 2023

<u>Delegated Official approval: Name and Signature: Budget</u>  DINEO MALIBE DSBD/DSK/2024

DSBD: REQUEST FOR QUOTATIONS (RFQ) FOR GOODS, ASSET AND SERVICES

REQUEST NO: _____

PART B : APPROVAL AND ACCEPTANCE OF QUOTATIONS

Recommended service provider based on highest PPPFA points: SITA

Amount: R1 006,631,76

Do you have any interest in or relationship (family, friend, other) with the attached selected companies? Indicate YES / NO on the table below.

Delegated signatories	Approved for ordering (signature)	Approving official (Initial and Surname)	Declaration of interest	Amount accepted (as per the quotation)
Director Up to R200 000.00			YES / NO(if yes specify)	
Date				
Chief Director			YES / NO(if yes specify)	
>R200 000.00 up to R400 000.00				
Date				
Deputy Director-General			YES / NO(if yes specify)	
>R400 000.00 up to R999 999.99				
Date			✓	
Director General		L Mkhumane	YES / NO(if yes specify)	R1 006 631,76
Unlimited				
Date				

10 May 2023

Thresholds for approval of expenditure upon receipt of quotations and a comparative schedule. Please note that ONLY officially appointed as Budget Managers can accept quotations. If acting on behalf of the Budget Manager, is delegation to act attached? YES/NO

DSBD: REQUEST FOR QUOTATIONS (RFQ) FOR GOODS, ASSET AND SERVICES

REQUEST NO: _____

PART B : APPROVAL AND ACCEPTANCE OF QUOTATIONS

Recommended service provider based on highest PPPFA points: _____

Amount: _____

Do you have any interest in or relationship (family, friend, other) with the attached selected companies? Indicate YES / NO on the table below.

Delegated signatories	Approved for ordering (signature)	Approving official (Initial and Surname)	Declaration of interest	Amount accepted (as per the quotation)
Director Up to R200 000.00			YES / NO(if yes specify)	
Date				
Chief Director >R200 000.00 up to R400 000.00			YES / NO(if yes specify)	
Date				
Deputy Director-General >R400 000.00 up to R999 999.99			YES / NO(if yes specify)	
Date				
Director General Unlimited			YES / NO(if yes specify)	
Date				

Thresholds for approval of expenditure upon receipt of quotations and a comparative schedule. Please note that ONLY officially appointed as Budget Managers can accept quotations. If acting on behalf of the Budget Manager, is delegation to act attached? YES/NO



GENERAL SUBMISSION

FILE NUMBER: ICT/2023/02/13

TO: Mr. L. Mkhumane: Director General

FROM: Mr. Lekoloane LE – Deputy Director: ICT

SUBJECT: RENEWAL OF THE BUSINESS AGREEMENT FOR
MAINFRAME HOSTING SERVICES WITH SITA

CLASSIFICATION: CONFIDENTIAL

1. PURPOSE

- 1.1 To request the Director General to consider and approve a renewal of the Business Agreement for the provision of Mainframe Hosting Services by SITA for a period of 3 years.

2. BACKGROUND

- 2.1 The Department of Small Business Development (DSBD) is compelled by the SITA Act to have a signed Business Agreement (BA) in place which governs all services rendered to it by SITA. The current BA for Mainframe Hosting Services expires on 31 March 2023.
- 2.2 The Mainframe Hosting Service are still required hence a new BA has to be concluded for SITA to continue rendering the service and for the department to comply with the relevant regulatory framework. Mainframe Hosting Services form part of the technology collective that enable the department to access and use the BAS, PERSAL, and LOGIS systems.



GENERAL SUBMISSION

3. FINANCIAL CONSIDERATIONS

The following table detailing the cost of the service over the term is extracted from **page 8, section E6** of the business agreement attached hereto.

Mainframe Project	Application	2023/24	2024/25	2025/26
PRA57	BAS	R 52 547,07	R 55 437,16	R 58 486,20
PRS57	BAS	R 109 589,50	R 115 616,92	R 121 975,85
OZV4P	LOGIS	R 54 518,12	R 57 516,62	R 60 680,03
BAP83	PERSAL	R 59 647,41	R 62 928,02	R 66 389,06
SUBTOTAL PER ANNUM		R 276 302,10	R 291 498,72	R 307 531,14
PLUS: 15% VAT		R 41 445,32	R 43 724,81	R 46 129,67
TOTAL PER ANNUM		R 317 747,42	R 335 223,53	R 353 660,81

4. ATTACHMENTS

4.1 Annexure A: Annexure E to SLA 8211_001: Mainframe Hosting Service

5. RECOMMENDATION/S

5.1 It is recommended that the Director General considers and approve the Business Agreement with SITA for the provision of Mainframe Hosting Services for a 3-year period.

✓

SUPPORTED / NOT SUPPORTED

Mbali Mbatha

SIGNATURE.COM

Ms. Mbali Mbatha

Chief Director Corporate Management

Date: 15 February 2023



GENERAL SUBMISSION

✓

RECOMMENDED / NOT RECOMMENDED

.. RUDZANI MATODZI

SEARLOW.COM

four separate system orders to be created for easy monitoring.

Ms. Rudzani Matodzi

Acting Director SCM

Date: 15 February 2023

RECOMMENDED / NOT RECOMMENDED

..... SEMPHETE OOSTERWYK

SEARLOW.COM

Oosterwyk and not Oorsterwyk. Average cost of R26 478,95 per month in 2023/24, increasing by 5.5% per annum. Total over MTEF R1 006 631.75 for BAS, Logis & persal hosting.

Ms. Semphete Oosterwyk

Chief Financial Officer

Date: 16 February 2023

✓

APPROVED / NOT APPROVED

.. LINDOKUHLE MKHUMANE

SEARLOW.COM

Thank you but for the next submissions the author must also sign their own submission

Mr. Lindokuhle Mkhumane

Director General

Date: 20 February 2023



Annex E to SLA 8211_001: Mainframe Hosting Service

Document No:	8211_E
Version:	3.0
Author:	N. Modiselle
Effective Date:	1 April 2023
Electronic File:	8211_E ver 3.0

Annex E: Mainframe Hosting Service

E1. Service Classification

Mainframe Hosting Service is classified as Managed Infrastructure in terms of the SITA Services Catalogue and as a mandatory service in terms of the SITA Act.

E2. Reference(s)

None.

E3. Benefit Statement

#	Aspect of business challenge	Value statement	
		Area	Statement
1	Economies of scale based on volumes (storage)	Price	An increase of volumes results in a lower price per unit
2	Economies of scale based on CPU utilisation	Price	An increase of volumes results in a lower price per unit
3	Economies of scale over shared capability (licensing, resources, technology, facilities, scalability)	Price	Shared capability for multiple customers results in lower unit cost based on sharing
4	Recovery of data (System failure)	Business Continuity	Recovery of information System data within contracted timeframes
5	Recovery of data (Disaster recovery)	Business Continuity	Recovery of information System data within contracted timeframes
6	Elimination of duplication of secure Data Centre facilities	Elimination of duplication	Secure, controlled and shared Data Centre environment

E4. Service Category – Configured Service

E4.1 Service Metric: Mainframe Hosting Service

Service Offering	Service Description	Configured Service		Workload		Service Components	Measurement	
		Basic features	Additional features required	Contracted	C a p		Metric	Unit of measure
Mainframe Hosting	Hosting provides capacity on the information technology infrastructure (hardware and software) in terms of storage, backup, servers, network switches, DBMS, application platforms and systems management software. This capability has a preparation, administration and management, user support and reporting activity associated with it. The collective capability enables information technology systems by means of Hosting Services defined as Mainframe Application Hosting (proprietary, open source).	- Managed Data Centre for hosting of ICT infrastructure. - Hosting platform together with its operating system environment. - Connectivity of mainframe to SITA WAN and data centre network infrastructure. - Disk storage capacity and management thereof. - Backup and recovery infrastructure and enabling software. - Management tools: Capacity, Security, Configuration, Tape Library, Automated Scheduling. - Administration: Technical Administration and support of all infrastructure components. - Manage the service offering according to approved Service Management Framework. - Web Services Administration and Support. (Optional) - Database Management Systems: Repository for storing transactional data. - Database Administration and support. - Database Backup and Recovery.	None Available			System Availability (24X7 Service)	Monthly System Availability of 98%	% System Availability
			None Available			Database Availability	Monthly Database Availability of 98%	% Database Availability
		- Failover infrastructure for: - Hosting platform - Storage platform - Backup platform - Remote Mirroring.	None Available			Disaster Recovery (Warm: Passive DR for all service components)	- Recovery Time Objective: 8 hrs - DR Testing: Twice a year	- Hours - Number of DR Tests
		Responsiveness and quality of Service Desk	None Available			Service Desk: Call Answering	80% of calls handled in 20 seconds. 80% Satisfaction Levels	Responsiveness and quality of Service Desk

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	Implementation of the Incident/ Request Management process supporting effective monitoring and escalation as defined by the escalation procedure with the Customer.	2. Incident / Request Escalations	None Available			5. Incident and Request Management: Monitoring and escalation	90% Escalations as per agreed escalation procedure	Incident / Request Escalations
Mainframe Hosting	Provision of Incident/ Request Management reports on the performance of all Technical Support environments.	3. Availability of Incident/ Request Management Performance Reports	None Available			6. Incident Management: Reporting on performance against all Incidents and Request	1. 90% Availability of Service Management Reporting Platform	Platform Availability
	Resolution of calls logged by users through defined inbound communication channels	4. Responsiveness to incidents and requests	None Available			7. MTTr / MTTR (Mean time taken to respond / resolve) calls logged for support in a calendar month during business hours.	95% of calls will be responded to within response times rolled up across all priorities as follows, MTTr: a. Critical: 2 Hrs b. High: 4 Hrs c. Medium: 8 Hrs d. Low: 16 Hrs 95% of calls will be resolved within resolution times rolled up across all priorities as follows, MTTR: a. Critical: 4 Hrs b. High: 8 Hrs c. Medium: 16 Hrs d. Low: 24 Hrs	% Respond and Resolve times

E4.2 Service Detail

Service Category	Service Sub Category	Service Component	Service Component Description	Service Measures	Definition of service measures	Service Level Metrics	Dependencies
Hosting	Mainframe Hosting	1. System Availability	- Managed Data Centre: Physical location for hosting of ICT infrastructure. - Network: SITA WAN and any data centre network infrastructures. - Storage: Physical storage space required. - Backup and Recovery: Backup and recovery infrastructures and enabling software. - Hosting Platform: Provide the server hardware together with its operating system environment. - Management tools: Capacity, Security, Configuration, Automated Scheduling, Tape Library Management. - Administration: Technical Administration and support of all infrastructure components. - Manage the service offering according to approved Service Management Framework. - Web Services Administration and Support. (Optional)	- Service Availability - System Availability	Monthly SLA reporting on service & system availability	- Service Availability: 24x7 - System Availability: 98%	- Production application systems shall be available as specified in Service Level Metric, except for: - Scheduled downtime as negotiated with the Application Owner (the Application Owner will notify their users of scheduled downtime). The Application Owner will be informed at least 48 hours in advance of any scheduled downtime. - Unscheduled downtime in cases of emergency. - Extended service hours - When essential, the availability of services with regard to production application systems additional to the times specified in this SLA may be requested by the Application Owner via the logging of a call at the SITA Service Desk. Requests for extended service hours shall be requested via the Application Owner at least 48 hours beforehand (the notice period may be shorter in cases of emergency) and will be authorized by SITA should it be acceptable.
Hosting	Mainframe Hosting	2. Database Availability	- Database Management System: Repository for storing transactional data. - Administration: Database - Backup and recovery: Databases.	Database Availability	Monthly SLA reporting on Database availability	Database Availability: 98% per month	- Database availability is subject to the operational requirements of the Application Owner. - Databases shall be available as specified in Service Level Metric, subject to dependencies of System Availability.
Hosting	Mainframe Hosting	3. Disaster Recovery	- Failover host platform for: - Hosting platform - Storage platform - Backup platform - Remote Mirroring	Recovery Time Conducting DR Tests	- Warm: Passive DR for all service components - Bi-annual reporting for DR Testing	- Recovery Time Objective (RTO) : 8 hrs - Testing: Twice a year	- Connectivity from client site to DR site. - Client participation in DR tests. - Downtime for DR tests approved by Application Owners. - RTO measurement to start upon declaration of a disaster.

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Service Category	Service Sub Category	Service Component	Service Component Description	Service Measures	Definition of service measures	Service Level Metrics	Dependencies
Hosting	Mainframe Hosting	4. Service Desk: Call Answering	The handling of agreed inbound communication channels within acceptable response times and quality levels.	Responsiveness and quality of Service Desk	Number of calls handled that have breached 20 seconds before being answered) / Total number of calls received for the calendar month (within stipulated service hours.)	1. 80% of calls handled in 20 seconds over a period of one calendar month. 2. 80% Satisfaction Levels, i.e. (Inbound calls)	Users participating in the survey to obtain a reasonable sample.
Hosting	Mainframe Hosting	5. Incident and Request Management: Monitoring and escalation	Implementation of the Incident/ Request Management process supporting effective monitoring and escalation as defined by the escalation procedure with the Customer.	Incident / Request Escalations	% of automated escalations carried out as per agreed escalation procedure.	90% Escalations as per agreed escalation procedure	As per agreed scope of the escalation procedure enabled by the Customer and/or 3rd Parties.
Hosting	Mainframe Hosting	6. Incident Management: Reporting on performance against all Incidents and Request	Provision of Incident/ Request Management reports on the performance of all Technical Support environments.	Availability of Incident/ Request Management Performance Reports	1. Provision of access to automated reports on a. Mean Time to Respond (MTTr) per service category. b. Mean Time to Resolve (MTTR) per service category.	90% Availability of Service Management Reporting Platform	Customer and/or 3rd Parties must have internet access.
Hosting	Mainframe Hosting	7. Service Support	Resolution of calls logged by users through defined inbound communication channels	Responsiveness	MTTr /MTTR (Mean time taken to respond /resolve) calls logged for support in a calendar month during business hours.	95% of calls will be responded to within response times rolled up across all priorities as follows, MTTr: a. Critical: 2 Hrs b. High: 4 Hrs c. Medium: 6 Hrs d. Low: 8 Hrs 95% of calls will be resolved within resolution times rolled up across all priorities as follows, MTTR: a. Critical: 4 Hrs b. High: 8 Hrs c. Medium: 16 Hrs d. Low: 24 Hrs	Users must log a call for support via the support process

E5. Roles and responsibilities

Description	Responsibilities	
	SITA	Client
System Availability	- Operate, manage and maintain ICT infrastructure. - Manage the reliability of the service to such an extent that unplanned service interruptions are minimized at all times. - Plan and coordinate hardware installations. - Manage operating system installations, configurations, new versions, testing, adaptation and deployment by following formal change control processes. - Configure and install third party system software products. - SITA will take reasonable measures and precautions to protect Client data from unauthorised, accidental or malicious modification, destruction and disclosure. SITA cannot however accept responsibility for the loss or theft of data and no penalties will be payable in the event of such loss or theft. - Manage access to the mainframe systems via the RACF Security Server environment, in accordance with standards defined by SITA. - Provide access to applications based on defined rules of access; upon receipt of a formal request from Client's security administrator. - Adherence to applicable security and Auditor-General requirements as may be set from time to time. - Assisting the respective Application Owners with forecasting and planning for the capacity requirements. (where applicable) - Ensuring the availability of information as and when needed by the Client. - Execution and implementation of job schedules in accordance with the requirements of the Application Owner. (where applicable) - Notify the Application Owner with regard to the failure of jobs executed by SITA in accordance with job schedules. (where applicable) - Create, manage and maintain automated scheduling rules in accordance the requirements of the Application Owner. - Ensuring the availability of adequate disk space to cater for projections made in the applications systems capacity plan (where applicable). - Deploy Client's Web Services Application to WebSphere in accordance with the requirements of the Client. (Optional)	- Report all incidents (calls) and service requests to the SITA Service Desk via the Toll free number (0800 11 55 75). - Report all service requests for transversal systems implementation directly to the Application Owner in writing. - Advise the Application Owner for transversal systems of significant changes in usage forecasts and of changed/new service requirements deviating from capacity planning forecasts. - Provide approval to SITA within requested time frame for change control to be implemented as requested from time to time. - Perform acceptance tests after installation of new software releases as requested by SITA. - Rules of access for applications are defined by the Client and/or Application Owner. - Client is responsible for permitting of access to applications and data, based on defined rules of access. - Management of Client user profiles. - If the Client is the Application Owner, the Client may choose to create its own rules for automated scheduling. In such cases, the Client will be responsible for the correct functioning, management and maintenance of such rules. - Provide SITA with growth roadmap. - Inform SITA in writing in the event of decommissioning a service. - Provide SITA with correct Web Services Application and configuration requirements for deployment to WebSphere. (Optional) - Comply with technical standards recommended by SITA, as described in document eSDHS-00450 Mainframe Technical Standards for Clients.
Database Availability	- Manage the system database administration process within a formal documented procedure. - Perform data integrity checks as requested by the Client. - Provide backup and recovery for Applications owned by the Client, in accordance with the Client's requirements. - Provide risk/impact analysis of new or changed operating systems and database management systems.	- Report all DBMS related incidents and requests to the SITA Service Desk via the Toll free number (0800 11 55 75). - Provide approval to SITA within requested time frame for change control to be implemented as requested from time to time.
Disaster Recovery	- Develop DR Plan together with Application Owner (where applicable). - Maintain DR Plan. - Schedule, manage and perform DR Tests.	Participate in DR testing as and when requested by SITA.

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E6. Pricing

Mainframe Project	Application	2023/24	2024/25	2025/26
PRA57	BAS	R 52 547,07	R 55 437,16	R 58 486,20
PRS57	BAS	R 109 589,50	R 115 616,92	R 121 975,85
OZV4P	LOGIS	R 54 518,12	R 57 516,62	R 60 680,03
BAP83	PERSAL	R 59 647,41	R 62 928,02	R 66 389,06
SUBTOTAL PER ANNUM		R 276 302,10	R 291 498,72	R 307 531,14
PLUS: 15% VAT		R 41 445,32	R 43 724,81	R 46 129,67
TOTAL PER ANNUM		R 317 747,42	R 335 223,53	R 353 660,81

Notes:

1. Year one is actual and the other years CPI added for budgetary purposes and the new MTEFs will be applied in that specific year or when there are new guidelines from National Treasury.
2. Pricing reflected is only an estimate and have been based on an average monthly usage. The pricing has also been converted to a twelve (12) month period to provide an estimate price per annum. Actual pricing for services rendered will be reflected on the monthly invoices.

E7. Penalties

No penalties apply.

E8. Dependencies and constraints

E8.1 Dependencies:

1. Database availability is subject to the operational requirements of the Application Owner.
2. The service level shall be revised in consultation with the Application Owner if an impact analysis of a newly required application indicates that adding the application may affect the response time.
3. Non-routine batch jobs and abnormal transaction loads not specified in the capacity planning inputs obtained from the Application Owner.

E8.2 Constraints:

1. Unplanned increases in the number of users and transaction volumes. This shall not deter SITA from doing proper planning with inputs obtained from the Application Owner.

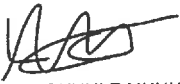
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E9. Certification:

We hereby certify that this Annex covers the full extent of the Mainframe Hosting Service as required. We further accept the service and the price accordingly.

This Annex shall be effective from 1 April 2023 until 31 March 2026.

Thus done and signed at PRETORIA on this 17th day of February 2023


Signature: LINDOKUHLE MKHUMANE SHOWFLUID.COM

Full names: Lindokuhle Mkhumane
On behalf of Department of Small Business Development
And duly authorised thereto

Thus done and signed at _____ on this _____ day of _____ 20____

Signature: _____

Full names: _____
On behalf of State Information Technology Agency SOC Ltd
And duly authorised thereto