



SOUTH AFRICAN AIRWAYS

A STAR ALLIANCE MEMBER 

Disposable Cutlery

1) Scope

This specification defines the material, design, quality and packaging for disposable cutlery supplied for South African Airways (SAA) Economy Class onboard catering service.

SAA requires disposable cutlery supplied in bulk and as a hygienically sealed 7-in-1 set.

The proposed solution must reduce environmental impact and support weight reduction, without compromising food-contact safety, functionality, strength, appearance, passenger comfort or compatibility with existing onboard products and catering processes.

2) Definitions and Abbreviations

For the purpose of this specification, the following definitions shall apply:

- Acceptable: acceptable to the South African Airways
- Food grade products: Products that do not contain dyes or other chemical compounds that are deemed harmful for human consumption.

Term	Definition
Acceptable	Conforming to this specification and accepted by SAA following sample and operational evaluation.
Food-contact safe	Suitable for direct contact with food and compliant with applicable food-contact safety requirements.
Lower-carbon material	A material for which the bidder provides credible evidence demonstrating a lower carbon footprint than the proposed conventional plastic baseline.
Pre-packed set	A sealed pack containing all seven components specified.

3) Items Included in Scope

Component No.	Component	Minimum pack requirement
1	Knife	One per set
2	Fork	One per set
3	Spoon	One per set
4	Serviette / napkin	One per set
5	Salt sachet	One per set
6	Pepper sachet	One per set
7	Toothpick	One per set

All seven components must be supplied by one bidder and delivered as one complete, hygienically sealed 7-in-1 pack. Where SAA requests bulk cutlery separately, the same approved cutlery design and material must apply.

4) **Materials**

No materials will be supplied by South African Airways (SAA). The supplier shall be responsible for the provision of all materials required for the manufacture and supply of the disposable cutlery and pre-packed cutlery sets.

All materials shall:

- Be food-grade and suitable for direct food contact.
- Comply with all applicable food safety and regulatory requirements.
- Be suitable for commercial airline catering operations and normal onboard service conditions.
- Be free from substances that may pose a risk to passenger health or food safety.
- Be durable and fit for purpose, without compromising functionality, appearance, or passenger experience.

5) **Workmanship**

- All items must be of consistent manufacture, colour, finish, dimensions and quality across production batches.
- Items must have smooth, finished surfaces and must be free from burrs, rough edges, contamination, discolouration, cracks, warping and other visible or functional defects.
- The packaging seal must remain intact through normal transport, storage and catering handling.
- The supplier must maintain batch traceability and appropriate quality-control records.

6) **Design Overview**

As part of the Economy Class catering service, South African Airways (SAA) provides passengers with a pre-packed **7-in-1 cutlery set** consisting of the following items:

- Knife
- Fork
- Spoon
- Serviette (napkin)
- Salt sachet
- Pepper sachet
- Toothpick

The complete 7-in-1 pack shall be supplied by a single supplier and delivered to SAA in a hygienically sealed, ready-for-use format suitable for airline catering operations.

The cutlery components shall be individually packed within the complete meal accompaniment pack and shall be compatible with SAA's existing catering, storage, packing, and onboard service processes.

The proposed solution shall maintain a high standard of quality, functionality, durability, and presentation while supporting SAA's objective of reducing environmental impact and lowering overall product weight where feasible. The cutlery and packaging design must provide an elegant appearance suitable for the SAA passenger experience and must not compromise passenger comfort or operational efficiency.

7) Material Specification Overview

Item	Material	Size	Colour	Finish
Fork	Plastic	L: 167	Clear Mirror	Clear Plastic/Plastic with mirror electroplate
Knife	Plastic	L: 167	Clear Mirror	Clear Plastic/Plastic with mirror electroplate
Spoon	Plastic	L: 167	Clear Mirror	Clear Plastic/Plastic with mirror electroplate
Cutlery Packet – cellophane wrap	Plastic/Cellophane	L: 195 W: 60	Transparent	Standard
Comments: * The bidder shall propose an environmentally sustainable material with a lower carbon footprint than conventional disposable plastic.				

The complete 7-in-1 cutlery pack shall incorporate South African Airways branding in accordance with the latest SAA-approved Corporate Identity guidelines and artwork supplied or formally approved by SAA.

