

REQUEST FOR QUOTATION - **UPS SERVICE AND BATTERY REPLACEMENT**

1. Scope

The Technology Innovation Agency requires a service provider for the replacement, installation and removal of old UPS batteries. The unit needs to be serviced including but not limited to filters, fans and capacitors.

2. Specifications

- **APC MGE Galaxy 3500 UPS**
- **4 x Complete APC SYBT4 battery modules / 16 x APC SYBTU1 battery trays**

3. Optional Site-Visit

Service Providers are invited to do a non-compulsory site-visit between 26 and 28 August 2026 at the premises indicated below for the inspection of the unit.

4. Address

28 Wharhirst Road, Umbogintwini Industrial Complex, 1 Dickens Road, Umbogintwini, Durban, 4120 GPS **-30.020745, 30.905836**

5. Mandatory Requirement

- Installation costs to be included
- Delivery costs to be included
- Servicing of Unit and other Parts to be included

Please Note: failure to comply with all of the stipulated mandatory requirements will result in the service provider being deemed **non-responsive** and will not be considered for further evaluation.