



home affairs

Department:
Home Affairs
REPUBLIC OF SOUTH AFRICA

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Oracle Corporation SA (Pty) Ltd

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Dear Sir/Madam

RENEWAL OF ORACLE LICENSES SUPPORT AND MAINTENANCE AND PROCUREMENT OF ADDITIONAL SECURITY SOFTWARE FROM ORACLE AS OEM FOR A PERIOD OF TWELVE (12) MONTHS.

1. This letter serves to inform you that your proposals dated 20 February 2025 has been provisionally accepted on the following conditions that:
 - 1.1. The Department of Home Affairs (the Department) and Oracle Corporation SA (Pty) Ltd, negotiate, conclude and sign a Service Level Agreement (SLA) within thirty (30) days from the date of receipt of your letter of acceptance of these conditions; and;
 - 1.2. The Department and Oracle Corporation SA (Pty) Ltd sign a contract form (SBD 7.2) attached hereto.
2. Your entity has been provisionally awarded the above-mentioned bid for the renewal of Oracle Corporation SA (Pty) Ltd Agreement for a period of twelve (12) months, commencing from 01 April 2025 – 31 March 2026.
3. Please note that in the event that either of the conditions above is not met due to the parties' inability to reach an agreement, the Department reserves the right not to appoint Oracle Corporation SA (Pty) Ltd and appoint another service provider in line with the Department's supply chain processes.

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4. Your entity is requested to complete and sign the attached contract form (SBD 7.2.) for the rendering of the required service and submit to this Department within two (2) working days from the date of this letter. The bid documentation, this provisional letter of appointment and the signed contract form (SBD 7.2) forms a provisional appointment pending the conclusion of an SLA.
5. Please acknowledge receipt of this letter and confirm your acceptance of the contents thereof in writing, within two (2) working days to any of the above-mentioned contact details.
6. The project manager is Mr. Xola Monakali, Chief Director: Application Management, and may be contacted at (012) 406-7249.
7. You are advised not to start with any service without an official order, which will be sent to you in due course.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'G. Hollamby', is written over a horizontal line.

MR. G. HOLLAMBY

CHIEF FINANCIAL OFFICER

DATE: 31/3/2025