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TENDER BULLETIN 1 QUESTIONS & ANSWERS

ENQUIRY NO: CTT25377

DESCRIPTION: APPOINTMENT OF SERVICE PROVIDER(S) TO RENDER PROFESSIONAL SERVICES FOR INFRASTRUCTURE RELATED SERVICES TO PetroSA INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR PetroSA

1. Question:

Can PetroSA consider extending the closing date of the tender?

Answer:

Tenderers should always keep an eye on National Treasury and the PetroSA websites. The closing date will be extended until **2nd May 2023 at 15h00**

2. Question

Should the supplier complete the Draft Acceptance Agreement at this stage?

Answer:

No, the Agreement will be mapped on award. The Tenderer, must, however provide qualifications to the Agreement with its Tender.

3. Question:

Tenderer BBBEE Proposal –Wherein we meet the minimum requirements, does it therefore mean that completion of BEE Proposal is not a requirement for submission specific to the Tender?

Answer:

To promote Quality Bids, all suppliers that do not meet the minimum B-BBEE compliance of **contribution level 4 and at least 25,1% black ownership** as well as those identified as strategic to PetroSA which require specific B-BBEE improvement plans, are required to provide support (Refer to Tenderer BBBEE Proposal attached.)

If you do have plans in place, same can be submitted with the Tender – refer Tender Notice.

4. Question:

Must the suppliers provide the POPI Statement/Notice/Policy?

Answer:

Refer Tender Notice.

5. Question

Will suppliers be disqualified if the resources submitted do not meet the minimum numbers of years' experience or qualifications?

Answer:

Refer to the Technical Evaluation document – 70 points must be scored in order to qualify for this Tender.

6. Question

Are the hours stated on the CBA per month or per year?

Answer:

Per annum.

7. Question

How many resources are required. Is it one for each category?

Answer:

Yes, refer to the Scope of Work and Technical Evaluation Criteria. Resources could have more than 1 "Resource Role", however it must be clearly stated in the Proposal, i.e. the Solution Architect and Software Architect could be the same person, however it must be clearly stipulated.

8. Question

On the Microsoft accreditation, you ask for Gold Partner status but Silver on Cloud Productivity. Is this an error?

Answer:

No it is not an error, see Scope of Work and Technical Evaluation Criteria, 4 points will be scored for each of the Competency Requirement.

9. Question

How many users are there in the PetroSA environment?

Answer:

1000 users

10. Question

Will PetroSA allow responses per each Service Category and award accordingly? For companies that specializes on some of the listed categories.

Answer:

Please refer to the Technical Evaluation Criteria, Point 3 – Bidder References.

11. Question

If these resources should all be Cape Town based, hybrid or if remote work will be sufficient. Would PetroSA consider a remote support option or does PetroSA want to have FTE's onsite for this contract?

Answer:

On-Site & Remote (hybrid). All PetroSA sites, as required and will be confirmed on finalising of contract.

Sites are as follows:

Mossel Bay
George Heliport
Cape Town
Bloemfontein
Tzaneen
FA Platform
Sandton

12. Question

What software technologies are we looking at for the developers and architects? i.e. .Net, C#, Java, etc

Answer:

Microsoft Visual Studio developer Tool
Languages and technologies, Microsoft Power BI, Power Apps, Automate
Microsoft .NET , .NET Core 3 to 6
Visual studio 2022
Sharepoint 2019
.NET Rest API's and WCF Web Services
Microsoft Biztalk Server 2016 R2

13. Question

Provide clarification on Job description or specification on resource roles?

Answer:

Refer Scope of Work (Clause 2.2)

14. Question

What is technology stack (platforms) that suppliers need to work with for the different roles that we need to provide CVs for?

Answer:

Refer Scope of Work (Clause 1.1)

15. Question

Kindly confirm how many systems are windows or linux based? Confirm the versions of OS and applications on for the systems referenced above?

Answer:

Less than 300 Windows Servers

Less than 5 Linux Servers

16. Question

What Technologies are currently in use (Storage and Backup)?

Answer:

Storage is on EMS VNX and Backup is NetWorker with Data Domain

17. Question

Would the individuals be expected to do Standby and travel to various sites for PetroSA, if yes are, these hours included in the bucket hours?

Answer:

The pricing must be inclusive of ALL costs including disbursements (travel, accommodation etc) where applicable.

18. Question

Is PetroSA looking for Oracle and/or Sequel Database Resources?

Answer:

Microsoft SQL Server

19. Question

What Network Experience is PetroSA looking for? Is it WAN or LAN?

Answer:

LAN, but resources would have to understand WAN

20. Question

Refer to Technical Evaluation Questionnaire

"Tenders that fail to meet the technical threshold score **will** be automatically disqualified and excluded from further evaluation"

Answer

Note change below;

"Tenders that fail to meet the technical threshold score **may** be disqualified and excluded from further evaluation"