

Tender Number:	TPL/2024/11/0005/82345/RFP
Bid Name :	The Provision of Specialized Security Services in the form of Aerial Surveillance Services, Information Gathering, Information Management, Conducting Effects Based Operations and Investigation to Safeguard Transnet Pipelines Infrastructure and Assets for a period of 5 years
Revision no.	1



No.	Date	Clarification Question	Transnet Response	Revised document attached
1	2025-05-08	During one of the briefing sessions, it was mentioned that 400 helicopter flight hours per month would be required as part of the aerial surveillance services. However, I could not locate this specific detail in the documents provided (Annexures A through I and supporting appendices). Could you kindly confirm if this flight hour requirement is accurate and still applicable?	Yes, refer to section 4.4.6 Helicopter Essential Functions of Annexure A (Scope of Specialised Services)	N/A
2	2025-05-08	(Drone) Deployment Expectations - While the scope highlights the requirement for 28 RPAS units and suitable licensing (ROC, RLA, etc.), there is no reference to an expected number of operational flight hours or patrol frequencies. Could Transnet kindly clarify if there are minimum flight hour expectations or operational duty cycles envisioned for RPAS deployment across the sectors?	8 hr shift with 6hrs in the air. The difference of 2 hours is allowance for travel and battery change. Refer to section 4.4.3 RPAS Essential Functions for more details	N/A
3	2025-05-08	Can you kindly elaborate on what you will accept as tangible evidence with regards to the references? We are compiling a list as requested with reference letters, however, the letters received from the client does not state each and every aspect listed in the tender, even though we do the work there. This references particularly the list of services as per Annexure C, we do however cover the main topics. The tender states that you will be calling the references and they in turn can confirm all the services. Will that suffice as tangible to TPL?	Tangible evidence of comparable work may be in a form of Letter of Award, Service Level Agreement, Reference Letter from the client or any form of agreement with the client that can substantiate the required experience. Evidence as provided must demonstrate the experience required and shall be assessed and scored accordingly. Transnet may only contact references in a case it is deemed necessary.	N/A
4	2025-05-08	Can you please clarify the scoring system in Annexure C. The section titled "Evaluation Schedule: Management & Cv's" differs from the scoring sheet titled "scoring of Resources". The first document references that the resources should, for example, have a diploma and 5 years experience, however the scoring sheet states that the resource should have 11 years to score full marks.	5 years is the minimum acceptable level of experience	N/A
5	2025-05-08	On the Pricing schedule - Section 8 RPAS Drone Service 1. Should the pricing include the vehicle ? 2. Should the pricing include an armed guard traveling with the pilot?	Bidders are to ensure that the rate provided covers all other applicable costs associated with the activity.	N/A
6	2025-05-08	Does the tender permit a joint venture with a company that did not attend the compulsory briefing, provided the bidding entity (which attended) meets all other requirements?	Yes, the entity that attended the briefing session is regarded as representative of a tendering entity that intends to form a Joint Venture	N/A
7	2025-05-08	If a joint venture is allowed, must all JV partners have attended the compulsory briefing, or can the non-attending partner contribute specific expertise (e.g., for outsourced services) without affecting eligibility?	Yes, the entity that attended the briefing session is regarded as representative of a tendering entity that intends to form a Joint Venture	N/A

8	2025-05-08	Are there restrictions on outsourcing services where the bidding entity lacks experience, and can this be managed through a joint venture or subcontracting arrangement with a qualified partner?	Outsourcing or Sub-contracting requirements are only defined in the RFP to govern the claiming for Special Goals (B-BBEE status level) points and are stated as follows: A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract. A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract. (Refer to Specific Goals Claim Form, Section 9 of the RFP)	N/A
9	2025-05-08	"For the drone requirements, point 4.9 requests for an IP Rating of 67. This type of rating is for devices that operate under water. Please confirm the correct IP rating requirement."	The IP67 rating remains an RFP requirement. This application is required to ensure better protection of drones against heavy rain (wet weather) conditions and for the drones to handle and resist water from all directions.	N/A