

ADDENDUM
Tender No.: Q25/039/MD

Tender Description: Procurement of a Customer Relationship Management System

1. Purpose of the Addendum

The purpose of this addendum is to formally notify all prospective bidders of a change to the submission deadline for the abovementioned tender.

2. Background

Following a significant number of queries and requests for clarification received from interested bidders, it has been determined that additional time is required to ensure all parties are afforded a fair and equal opportunity to submit comprehensive and compliant bids.

After careful consideration and formal consultation between the Project User and the Procurement Manager, approval has been granted for an extension of the submission deadline.

This decision has been made in the interest of transparency, fairness, and promoting robust competition.

3. Justification for the Extension

This decision is guided by the principles of fairness, equity, transparency, and competitiveness, in accordance with Section 217 of the Constitution of the Republic of South Africa. The extension aims to ensure that all potential service providers are afforded a reasonable opportunity to prepare and submit comprehensive proposals.

4. Revised Submission Deadline

- **Original Deadline: 13 November 2025**
- **Revised Deadline: 20 November 2025**

All RFQ submissions must be received **on or before 20 November 2025**, by no later than the stipulated closing time.

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5. Submission

All submissions must be submitted to the following email:

Uwsquotes@uuw.co.za using Quote number as the email subject

1. Acknowledgement of Addendum

All bidders are required to acknowledge receipt of this addendum as part of their tender submission documentation.

Issued by:

For and on behalf of the Supply Chain Management.

Name: Thubelihle Nene

Designation: Procurement and Contract Manager

Date: 11 November 2025

Signature: 