



national treasury

Department:
National Treasury
REPUBLIC OF SOUTH AFRICA

PARTICIPATION AGREEMENT FOR LEASES

ANNEXURE L2

**THE PARTICIPATION AGREEMENT HAVE BEEN VETTED LEGALLY AND SHOULD
NOT BE AMENDED BY PARTICIPANTS BUT SIGNED AS IS**

BETWEEN

Name of State Institution (Participant): Department of Military Veterans	AND	Name of Service Provider: Introstat (Pty) Ltd
Physical Address: 328 Festival Street Hatfield, Pretoria 0001		Physical Address: 14 Enterprise Close, Linbro Business Park, Sandton, 2065
Signature: <i>N Mafu</i>		Signature: <i>[Handwritten Signature]</i>

MS NM

h.

Service Provider's
Details

Name: Introstat (Pty) Ltd Reg. No. 1989/007241/07

Physical Address: 14 Enterprise Close, Linbro Business Park, Sandton, 2065

Postal Address: P. O Box 651555, Benmore, 2010

Contact Person: Mr. William Du Preez Cell 0824418597

Tel No. 011 723 7500 Fax No. 0117237600

Email address: williamd@introstat.co.za

Participant's
Details

Name: Department of Military Veterans

Physical Address: 328 Festival Street, Hatfield, Pretoria, SOUTH AFRICA

Postal Address: Private Bag X943 Pretoria 0001

Contact Person: Moloko Madiba Cell 063 422 6016

Tel No. (+27) 012 765 9300 Fax No. N/A

Email address: moloko.madiba@dmv.gov.za

Equipment Details,
Lease, Minimum
Lease period, Lease
Due Date and
Commencement Date

The Equipment Details, Lease, Minimum Lease period, Lease Due Date and Commencement Date are embodied in the Schedule.

Participant's Signatory

Full Names NONTOSBEKO Capacity¹: ADG

Surname: MAFU

Thus, done and signed PRETORIA on this 15 day of APRIL 2026

Full Names: Ludwig Peter Capacity: DP: Spoor

Participant's Witness

Surname: Peter Signature: [Signature]

Service Provider's
Signatory

Full Names: William Capacity: CEO

Surname: Du Preez

Thus, done and signed at Sandton on this day of 2026

Service Provider's
Witness

Full Names: Nicky Capacity: Sales Manager

Surname: Jagernath Signature: [Signature]

¹ Participants must provide a Delegation of Authority document where requested by the Service Provider for proof of Capacity.

Table of Contents

ANNEXURE L2A : LEASE SCHEDULE	3
RECITAL.....	4
1. DEFINITIONS AND INTERPRETATION	4
2. RELATIONSHIP BETWEEN THE PARTICIPATION AGREEMENT AND THE MASTER TRANSVERSAL AGREEMENT	5
3. COMMENCEMENT AND DURATION	6
4. LEASE PAYMENTS	6
5. SCHEDULE TO THE PARTICIPATION AGREEMENT	7
6. DELIVERY OF OFFICE AUTOMATION SOLUTIONS	7
7. OWNERSHIP OF OFFICE AUTOMATION SOLUTIONS	7
8. USE OF OFFICE AUTOMATION SOLUTION	8
9. CESSION	8
10. GENERAL TERMS	9

ANNEXURE L2A : LEASE SCHEDULE

Handwritten signature
N.S.

Handwritten initials
NM

Handwritten mark
h.

RECITAL

This Participation Agreement is concluded pursuant to the Master Transversal Agreement (MTA) signed between National Treasury (Customer) and the Service Providers resulting from Bid no RT3-2022 for the Supply, Delivery, Installation, Commissioning and Maintenance of Office Automation Solutions to the State.

The Master Transversal Agreement concluded between the Customer and Service Providers enables Participants in possession of a valid Participation Letter to enter into Participation Agreements with the Service Providers.

In the event that the Service Provider's Office Automation Solution is financed by a registered Financial Service Providers, or their Asset Financier Partners, or state institutions established for the express purpose of providing funding to Service Provider for purposes of this Agreement, the Participant hereby confirms that it acknowledges such a relationship.

1. DEFINITIONS AND INTERPRETATION

1.1 The interpretations set forth in the Master Transversal Agreement shall apply *mutatis mutandis* to this Agreement.

1.2 Unless the context otherwise provides, any terms used in this Participation Agreement and for which no definition is provided in this Participation Agreement, shall bear the meaning ascribed thereto as defined in the Master Transversal Agreement (and cognate terms shall bear corresponding meanings). In addition, the following definitions apply to this Participation Agreement:

1.2.1 **"Copy Period"** means a period of one (1) calendar month during which copies are made and calculated by means of a monthly opening and closing meter reading,

1.2.2 **"Data Cleansing Service"** means any request for the Service Provider to carry out a secure deletion service for the Participant to delete the Stored Data,

1.2.3 **"Device Data"** means all information, images or content retained by or resident in any Office Automation Solution serviced and maintained by the Service Provider, whether through a digital storage device, hard drive, or other electronic medium,

1.2.4 **"Initial Start Date"** shall mean 1st April 2026 (*state the period*) being the first day of the month following the first delivery, installation, and commissioning of Office Automation Solution emanating from a Purchase Order (PO) issued 18th March 2026 (*state the PO date*) with a Service Provider as recorded on the Schedule to this Participation Agreement notwithstanding the date of signature of the Participation Agreement,

- 1.2.5 **"Parties"** under this Participation Agreement means the Parties (or either of them) indicated on the front page of this Participation Agreement, who concluded this Participation Agreement,
- 1.2.6 **"Purchase Order"** means a commercial source document that is issued by a Participant when placing an order with a Service Provider. The purchase order indicates the details of the Office Automation Solution that is leased which may include the type of printer, quantity, price and more.
- 1.2.7 **"Secure Data Erasure Services"** means any request by the Participant to carry out a secure deletion of any Device Data to be provided by the Service Provider, and
- 1.2.8 **"Stored Data"** means data which may or may not be confidential or personal data processed by the Office Automation Solution during its use by the Participant and which may be stored in any data storage components in the Office Automation Solution.

2. RELATIONSHIP BETWEEN THE PARTICIPATION AGREEMENT AND THE MASTER TRANSVERSAL AGREEMENT

- 2.1. The terms of the Master Transversal Agreement are incorporated into this Participation Agreement by reference as if set forth in full in this Participation Agreement subject to any variations to the terms of the Master Transversal Agreement as described in this Participation Agreement. Save to the extent agreed upon to the contrary in this Participation Agreement, the Parties to this Agreement shall be bound to the terms and conditions. Any lawful modifications or amendments to the terms of the Master Transversal Agreement, executed in accordance with the provisions of that Agreement, shall also be applicable to this Participation Agreement, without requiring any further amendment to be executed under this Participation Agreement.
- 2.2. This Participation Agreement may vary the terms and conditions of the Master Transversal Agreement only in respect of the service levels with respect to the subject matter of this Participation Agreement. Notwithstanding the above, the Parties acknowledges that any amendment of this Participation Agreement that has the effect that it conflicts with the provisions, or the spirit of the Master Transversal Agreement shall have the effect that this Participation Agreement falls outside the application of the Master Transversal Agreement and shall be deemed as such.
- 2.3. This Participation Agreement is to include all the specific leased Office Automation Solution as would be detailed on each Schedule attached as offered by the Service Provider(s) and accepted by the Participant.
- 2.4. The expiration or termination of this Participation Agreement shall not affect such of the provisions of the Schedule to the Participation Agreement as expressly provided that they will operate after any such expiration or termination or which of necessity must continue to have effect after such expiration or termination, notwithstanding that the clauses themselves do not expressly provide for this.

3. COMMENCEMENT AND DURATION

- 3.1. All Participation Agreements shall commence on the first day of the month following the first² delivery, installation, and commissioning of Office Automation Solution with a Service Provider as recorded on the Schedule(s) to the Participation Agreement notwithstanding the date of signature of the Participation Agreement and shall endure until expiry of the Master Transversal Agreement being 31 March 2026 unless extended for a further period or terminated on an earlier date in accordance with the provision of the Master Transversal Agreement.
- 3.2. The Participation Agreement shall be signed together with the first Schedule that has each lease that will run for 36 (thirty-six) months within fourteen (14) business days after delivery, installing and commissioning of any Office Automation Solution. The lease period in each Schedule may be extended in accordance with Clause 4 of the Master Transversal Agreement at a zero (R0) monthly rental and only cost per copy charges payable.

4. LEASE PAYMENTS

- 4.1. Monthly lease payments and copy charges for all printers shall be paid in accordance with Clause 8 of the Master Transversal Agreement during a Copy Period which is a period of one (1) calendar month during which copies are made and calculated by means of a monthly opening and closing meter reading.
- 4.2. All concluded monthly lease payments shall be fixed for the initial period of 36 (thirty-six) months.
- 4.3. Participants to pay the **applicable** cost per copy charges for leases on a monthly basis as this cost is adjusted on a bi-annual basis.
- 4.4. Cost per copy charges do not apply on leased paper shredders but only the monthly lease payments are to be payable to Service Providers.
- 4.5. The Participant(s) shall settle all undisputed outstanding invoices for lease payments of the Service Provider within 30 (thirty) working days of the date of termination of Agreement and will settle all lease payments to the Service Provider for the remainder of the initial lease period.
- 4.6. On termination of the MTA or this Participation Agreement for any reason, all amounts payable for Services rendered shall become due and payable even if they have not been invoiced. Such amounts may not be withheld for any reason and must be paid within 30 (thirty) days following receipt of an invoice from the Service Provider.
- 4.7. Termination of the MTA and Participation Agreement shall not affect the enforceability of the provisions which are intended to operate after such expiry or termination.

² First even in instances of multiple Office Automation Solution

- 4.8. Should the Customer terminate the MTA and Participation Agreement, termination charges equivalent to the monthly lease charge multiplied by the number of months remaining in the unexpired lease period will be applicable in the event of unresolved disputes by Participants.

5. SCHEDULE TO THE PARTICIPATION AGREEMENT

- 5.1. All details of each lease shall be recorded in a Schedule to the Participation Agreement.
- 5.2. The Parties must put a notice period to either in writing or system generated 60 (sixty) days prior to the expiry of the initial 36 (thirty-six) months lease period to effect the new lease extension.
- 5.3. The Participant may with the permission of the Service Provider upgrade the Office Automation Solution any time before the completion of the Initial Lease Period, provided that the upgrade may not take place prior to 12 (twelve) months of the Initial Lease Period.

6. DELIVERY OF OFFICE AUTOMATION SOLUTIONS

- 6.1. The Participant shall obtain and accept delivery of the Office Automation Solution from the Service Provider thereof and the Service Provider for all printers as part of the services to be provided shall arrange for installation and commissioning thereof. The Participant shall, upon such delivery, installation, and commissioning sign the requisite delivery and installation certificates as may be required by the Service Provider and furnish the Service Provider with a copy of such delivery and installation certificate, duly completed and signed by an authorized representative of the Participant.
- 6.2. The Participant shall have examined the Office Automation Solution or cause the Office Automation Solution to have been examined and shall have satisfied itself on installation and commissioning as to its good condition and serviceability.

7. OWNERSHIP OF OFFICE AUTOMATION SOLUTIONS

- 7.1. Ownership of leased Office Automation Solutions shall at all times remain vested in the Service Provider or its cessionary unless the Office Automation Solution is owned by the Participant other than under this Agreement. The Participant shall NOT after expiry of this Participation Agreement and once all monthly lease payments due as per the Schedule(s) to the Service Provider has been fully paid including penalty interest if any obtain the rights of ownership of the Office Automation Solution.
- 7.2. The Participant shall keep the Office Automation Solution free from claim of third parties and from attachment, shall not alienate or transfer or encumber the Office Automation Solution, either in part or as a whole, nor allow any lien to arise in respect thereof.

7.3. The Participant shall advise the owner or landlord of the premises where the Office Automation Solution has been installed of the Service Provider's ownership thereof throughout the subsistence of this Participation Agreement and thereafter.

7.4. The Participant shall advise the Service Provider of the name and address of the owner or landlord of the premises where the Office Automation Solution has been installed and of any intended change in the location of the Office Automation Solution at least 30 (thirty) days prior to such change.

8. USE OF OFFICE AUTOMATION SOLUTION

8.1. The Service Provider grants the use and enjoyment of the Office Automation Solution to the Participant subject to the provisions of this Participation Agreement.

8.2. The Participant shall:

8.2.1. use the Office Automation Solution with care and subject to any instructions issued by the Service Provider and/or the Original Equipment Manufacturer of the Office Automation Solution from time to time, which latter instructions shall be deemed to have been issued by the Service Provider,

8.2.2. not use the Office Automation Solution in contravention of this Participation Agreement,

8.2.3. not, without the prior written consent of the Service Provider, make any alteration to the Office Automation Solution. All replacements and/or renewals of component parts and/or accessories, and/or all additions and/or alterations to the Office Automation Solution, with the consent of the Service Provider during the currency of the Schedule, shall be deemed to form part of the Office Automation Solution and shall accede to and become the property of the Service Provider,

8.2.4. keep the Office Automation Solution in its own possession and control and shall not permit the same to be used by any unqualified operator or in any manner contrary to the law, this Participation Agreement and/or the terms and conditions of any insurance policy relating to this Participation Agreement, and

8.2.5. not alter any identification markings on the Office Automation Solution.

9. CESSION

9.1. The Customer (National Treasury) accepted that due to the capital amount (monthly lease) of the Schedule(s) of the Participation Agreement, there is external funding required by the Service Provider(s) of which the purpose of cession may be required and will be applicable in accordance with Clause 19.2.1 and 19.2.2 of the Master Transversal Agreement.

10. GENERAL TERMS

10.1. The Participant selects its *domicilium citandi et executandi* for all purposes hereunder at the address recorded in the cover page and Schedule(s) to this Participation Agreement as annexed. Any notice delivered by hand shall be deemed to have been duly received by the Participant on the date of delivery. Any notice sent by prepaid registered post to the Participant shall be deemed to have been received by the Participant on the 5TH (fifth) day after posting thereof. Any notice transmitted by facsimile shall be deemed to have been received by the Participant on the first business day following dispatch.

10.2. Stored Data - notwithstanding anything to the contrary set forth in this Participation Agreement, the Parties acknowledge and agree that for any Stored Data on the Office Automation Solution: -

10.2.1. The Service Provider shall ensure that it sanitizes the internal hard drives before the Office Automation Solution leaves the Participants site with a certificate to confirm sanitation which means that all information has been deleted, or

10.2.2. The Service Provider shall remove and/or delete, all information, images or content retained by or resident in any Office Automation Solution serviced and maintained by the Service Provider if required by Participant whether through a digital storage device, hard drive, or other electronic medium (Device Data) in return for a service charge (Secure Data Erasure Services).

10.2.3. The Service Provider shall not be responsible for preserving, maintaining, or otherwise safeguarding any Office Automation Solution data.

10.2.4. The Participant is responsible for ensuring its own compliance with legal requirements in connection with data retention and protection and that the Service Provider does not provide legal advice or represent that the Office Automation Solution will guarantee compliance with such requirements. The selection and use of any Secure Data Erasure Services, and any decisions arising with respect to the deletion or storage of data, as well as the loss of any data resulting therefrom, shall be the sole and exclusive responsibility of the Participant.

10.2.5. If the Participant requests the Service Provider to carry out a secure deletion service to delete the Stored Data (a Data Cleansing Service) in respect of Office Automation Solution which is being returned back by Participant at expiry of lease, and the Service Provider agrees to provide such Data Cleansing Services, this will be set out in the Purchase Order or otherwise notified to the Participant.

10.3. The Participant warrants that all information supplied to the Service Provider or anyone on its behalf concerning the Participant's business in whatever form, is true and correct in all material respects; specifically, the information supplied to the Service Provider during its investigation or vetting prior to the commencement date.

10.4. The Participant shall make all payments to the Service Provider's bank account as follows –

Account Holder	:	<u>Introstat Pty Ltd</u>
Bank	:	<u>Standard Bank</u>
Type of account	:	<u>Current Account</u>
Account number	:	<u>022689427</u>
Branch	:	<u>Sandton City</u>



ANNEXURE L2A OF THE MASTER TRANSVERSAL AGREEMENT: LEASE SCHEDULE OF THE PARTICIPATION AGREEMENT
The Schedule is to be completed for each lease transaction (applicable to category 1 to 4)

ORIGINAL LEASE DURATION: 36 Months Start Date 1st April 2026 End Date 28th March 2029

EXTENDED LEASE DURATION: _____ Months Start Date _____ End Date _____
(as applicable as per Section 10 of the Special Conditions of Contract)

APPLICABLE MODEL: Rental & Copy Charge ☒ Managed Print Service ☐ Pay for Use/MDS ☐

Purchase Order Number: AJ-098444

Purchase Order issue date: 18th March 2026

#	Description	Serial Number	Category and Device model	Total Cost of Ownership (36 months)	Total Cost of Ownership (36 months)	Extended Lease Duration
1	Offer	7566445011V6 7566443010ZM8	MFPc8	36 months		Months
2	Product		LEXMARK CX963SE COLOR MFP			
3	Physical location of office automation solution	328 Festival Street, Hatfield, Pretoria (for serial #7566445011V6) Ikusasa House, 129 Fox St, Marshalltown, Johannesburg, 2000 (for serial #7566443010ZM8)	328 Festival Street, Hatfield Pretoria Ikusasa House, 129 Fox St, Marshalltown, Johannesburg, 2000			
4	Basic Price	Solution (customize this)				

#	Description	Serial Number	Category and Device model	Total Cost of Ownership (36 months)	Total Cost of Ownershipship (36 months)	Extended Lease Duration
	section per office automation solution)					
4a	Monthly Rental		R 10,946.32 (VAT Incl)	R 394 067,52 (VAT Inc)	R 394 067.52	
4b	Copy Charge, Black A4		R0.2371 (VAT Incl)	Per click	(VAT Inc) Per click	
4c	Copy Charge, Black A3		R 0.4742 (VAT Incl)	Per click		
4d	Copy Charge, Colour A4		R0.5315 (VAT Incl)	Per click	Per click	
4e	Copy Charge, Colour A3		R1.0630 (VAT Incl)	Per click		
4f	Copy Charge, Spot Colour A4		N/A			
5	Additional / Optional Services					
5a	Additional technical support per hour (over and above standard SLA)		RXXXX			
5b	Installation of software (e.g. drivers) on multiple clients (hourly rate)		RXXXX			
5c	Additional end-user training (hourly rate)		RXXXX			
5d	Connection of device to client's		RXXXX			

 N-J NM

h.

#	Description	Serial Number	Category and Device model	Total Cost of Ownership (36 months)	Total Cost of Ownershipship (36 months)	Extended Lease Duration
	directory service (e.g. AD)					
5e	Integration into ICT systems back-end (e.g. ECM system) (hourly rate)		RXXXX			
5f	Set up user accounts/logins, mailboxes, access, preferences		RXXXX			
6	Options and Accessories					
6a	Input options	2x Sheet Trays	Included in above rental amount			
6b	Finishing and output options	2x Staple Finishers	Included in above rental amount			
6c	Software		RXXXX			
6d	Stands and cabinets		RXXXX			
6e	Communications		RXXXX			
6f	Additional consumables		RXXXX			
6g	Additional accessories		RXXXX.			
7	Other unique services					
7a	XXXX		RXXXX			

Nm
2-3

Total TCO Rental for 36 Months

R 342,667.41 Excl. VAT R R394,067.52 Incl. VAT

Total TCO extension to Months

R 0.00 Excl. VAT R 0.00 Incl. VAT

Total Addendum Costs R 394,067.52 Incl. VAT

Details for Meter Reading

Contact Name: Moloko Madiba | Ramphele
Rapolai

Contact Number: 063 266 5579 | 063 422 6016

Email address: moloko.madiba@dmv.gov.za |
amphele.rapolai@dmv.gov.za