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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|--------------------------------------------|---------------|
|  Eskom                                                                                                                                                               | <b>Supplier Quality Management:</b><br><b>List of Tender Returnables Documents</b> | Unique Identifier                          | 240-12248652  |
|                                                                                                                                                                                                                                                       |                                                                                    | Revision                                   | 7             |
|                                                                                                                                                                                                                                                       |                                                                                    | Effective Date                             | 2022/01/26    |
|                                                                                                                                                                                                                                                       |                                                                                    | Specification                              | 240-105658000 |
| Category 2 : Quality Requirements                                                                                                                                                                                                                     |                                                                                    | Deliverables to be evaluated indicator = 1 |               |
| <b>SECTION A : Quality Management System Requirements ISO 9001</b><br><b>(Option 1) Valid certification of Quality Management System by an ISO accredited body</b>                                                                                    |                                                                                    |                                            |               |
|                                                                                                                                                                                                                                                       |                                                                                    | Apply =1                                   |               |
| A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant OR the Licence/ Certificate/ Permit that demonstrate the required Product/ Service is highly specialized or proprietary, and the company has the capability to deliver. |                                                                                    | 1                                          |               |
| A.2 Certificate by Approved and Authorized certification authority                                                                                                                                                                                    |                                                                                    | 1                                          |               |
| A.3 Certification Authority has Recognized International Accreditation                                                                                                                                                                                |                                                                                    | 1                                          |               |
| A.4 Validity (expiry date) of certificate                                                                                                                                                                                                             |                                                                                    | 1                                          |               |
| Section A Score Option 1                                                                                                                                                                                                                              |                                                                                    | 4                                          |               |
| <b>SECTION A : Quality Management System Requirements ISO 9001</b><br><b>(Option 2) Objective evidence of documented QMS that is not certified but complies with ISO 9001</b>                                                                         |                                                                                    |                                            |               |
|                                                                                                                                                                                                                                                       |                                                                                    | Apply =1                                   |               |
| A.1 Operational plan/ Operating Philosophy for Provision of Ash conveyor WA16 head station repairs<br>Clause 6,7 and 8 of ISO 9001:2015                                                                                                               |                                                                                    | 1                                          |               |
| A.2 Documented information for control of nonconforming outputs(Product/service) and including handling of customer complaints.<br>Clause 8.7 of ISO 9001:2015.                                                                                       |                                                                                    | 1                                          |               |
| Section A Score Option 2                                                                                                                                                                                                                              |                                                                                    | 2                                          |               |
| <b>SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)</b>                                                                                                                                                      |                                                                                    |                                            |               |
|                                                                                                                                                                                                                                                       |                                                                                    | Apply =1                                   |               |
| B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role)<br>(Clause 5.3 of ISO 9001:2015)                     |                                                                                    | 1                                          |               |
| B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)    |                                                                                    | 1                                          |               |
| B.3 Records of Management Review meetings (minutes, attendance registers, Presentation e.t.c)                                                                                                                                                         |                                                                                    | 1                                          |               |
| Section B Score                                                                                                                                                                                                                                       |                                                                                    | 3                                          |               |
| <b>SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).</b><br><b>Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)</b>                                  |                                                                                    |                                            |               |
|                                                                                                                                                                                                                                                       |                                                                                    | Apply (Yes=1)                              |               |
| NB! Draft Contract/Project Quality Plan has important QA deliverables                                                                                                                                                                                 |                                                                                    | 1                                          |               |
| Section C Score                                                                                                                                                                                                                                       |                                                                                    | 1                                          |               |
| <b>SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)</b><br><b>QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)</b>                                                                  |                                                                                    |                                            |               |
|                                                                                                                                                                                                                                                       |                                                                                    | Apply = 1                                  |               |
| NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done                                                                                                                           |                                                                                    | 1                                          |               |
| Section D Score                                                                                                                                                                                                                                       |                                                                                    | 1                                          |               |
| <b>SECTION E: User defined additional Requirements &amp; miscellaneous (Ref 240-105658000)</b><br><b>Customer specific requirements &amp; other standards and required can be listed and evaluated here</b>                                           |                                                                                    |                                            |               |
|                                                                                                                                                                                                                                                       |                                                                                    | Apply (Yes=1)                              |               |
| E.1 Form A is completed and signed.                                                                                                                                                                                                                   |                                                                                    | 1                                          |               |
| E.2 Verifiable proof of successful execution/ history similar sizes project in an industrial environment not > 2 years including lessons learnt                                                                                                       |                                                                                    | 1                                          |               |
| E.3 Product/ Service Risk Register( List all Risks associated with delivering the scope of work, what actions will be taken to minimise and mitigate the identified risks)                                                                            |                                                                                    | 1                                          |               |
| E.4 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)                                                                                               |                                                                                    | 1                                          |               |
| Section E Score                                                                                                                                                                                                                                       |                                                                                    | 4                                          |               |
| NAME OF ESKOM REPRESENTATIVE                                                                                                                                                                                                                          |                                                                                    | Risk and Assurance                         |               |
| DATE ISSUED                                                                                                                                                                                                                                           |                                                                                    | 31/07/2025                                 |               |
| PROJECT: TENDER TITLE                                                                                                                                                                                                                                 |                                                                                    | Ash conveyor WA16 head station repairs     |               |
| SIGNATURE                                                                                                                                                                                                                                             |                                                                                    | Risk and Assurance                         |               |