FOSKOR	REQUEST FOR RFP CLARIFICATION	

Tender Number : FOSRBY-RFP-29-24/25

Tender Description : REQUEST FOR PROPOSAL FOR MES APPLICATION REDEVELOPMENT AND IMPLEMENT ENHANCEMENT

RFP deadline for questions / RFP Clarifications: Before 12:00 pm on **17TH September 2024**

- Can you please confirm the duration of the project that we must quote for now? 8 – 10 Months to complete the redevelopment

- Our assumption is that the resources required now are to assist with phase 1 of the project. Resources to be present for the duration of the project, 8-10 Months

- The full extent of the scope and duration for phase 2 will be determined during phase 1. Yes
    - The document states phase 1 and 8 months and the complete redevelopment as 36 months (Redevelopment should be 8-10 Months as stipulated in the SOW). The SOW states that phase 1 will take 8 months; however, the timeframe for phase 2 is not stipulated (Phase 2 will be determined after the completion of Phase 1). Can we assume that the project's total duration is 36 months, phase 1 is 8 months, and phase 2 is 36 months—8 months = 28 months? (As an Assumption, YES, you can assume duration of 36 months since it's not stipulated yet.)
    - Should we quote for phase 1only (8 months) or for a period of 36 months? (If possible, please separate the quotes.)

- Is the application support and standby service required for the current FOSMES system as well as post-go-live of the new MES System? Only post Go-Live support
    - Are we required to provide support and standby on the current FROSMES system during the development phase, or are the support services only required after the redevelopment of the new MES system? Support required after redevelopment.

- Are we required to make enhancements on FOSMES during the 1st phase of the project, and after that phase 2 will kick-off for redeveloping the MES System? No, you redevelop with required functionality on the new platform.

- Does Foskor have its own service desk (YES), and will incidents and requests be assigned to the Digital Industries team we deploy from your service desk?

- Do we have to submit a soft copy of our proposal in an envelope marked correct accompanied with a flash disk containing all tender documentation or will an electronic submission be sufficient as stated during the briefing session? Hard Copies must be accompanied by a flash disk, or email your documents as instructed on the advertisement.

- Will Foskor provide a project manager for at least phase 1 of the project duration(YES), and will a decision on the exact project team composition for phase 2 be made during phase 1?