

RFP TITLE: RFP/TVL/2023/35

RFP TITLE: THE APPOINTMENT OF ONE (01) DEBT COLLECTION AGENCY AND TWO (02) BACK-UP DEBT COLLECTION AGENCIES TO A PANEL, TO COLLECT ARREAR TV LICENCE FEES FOR A PERIOD OF FIVE (05) YEARS..

CONSOLIDATED QUESTIONS FROM BIDDERS AND ANSWERS FROM SABC ISSUED: 05 FEBRUARY 2023

BID CLOSING DATE: 09 FEBRUARY 2023

#	SERVICE PROVIDER QUESTION	SABC ANSWER
1.	When looking at the technical evaluation points specifically the “<i>track record of successfully completed projects of a similar nature</i>” – does each reference letter have to provide; a) The number of active matters per month, b) The total number of matters handed over, over a period of 5 years, not part of the criteria c) The number of matters handed over per month? – use the scale provided by SABC i.e. volumes falling into the ff brackets:	a) The evaluation criteria states:- Total volume per month of matters handed over by the client (in the last 5 years) (30 points) • 50 000 - 100 000 = 30 points • 30 000 - 49 999 = 15 points • 29 999 and below = 0 points b) this was not part of the criteria c) The number of matters handed over per month? The criteria refers to a scale provided i.e. volumes falling into the of brackets
2.	Please advise whether the above tender requires a minimum complement/ number of staff in order to facilitate the recourses as set out on page 32 of the tender document.	SABC does not dictate to the Service Provider. Service Provider needs to ensure their resources are sufficient to cater for the volumes.

END OF QUESTIONS AND ANSWERS