



OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR THE PERIOD OF THREE YEARS

BIDDER'S NAME:

AMOUNT:

AMOUNT IN WORDS:

**OKHAHLAMBA LOCAL MUNICIPALITY
CORPORATE DEPARTMENT
CONTRACT NO: 8/1/1/4/8 – COR 05/2023
HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR
THE PERIOD OF THREE YEARS**

INDEX TO BID DOCUMENTS

	PAGE
1. INVITATION TO BID	3
2. CONDITIONS OF BID	6
3. GENERAL CONDITIONS OF CONTRACT	9
4. SPECIAL CONDITIONS OF CONTRACT	24
5. SCOPE OF CONTRACT	27
6. FORMS TO BE COMPLETED BY THE BIDDER	33
1. FORM OF ACCEPTANCE AND DECLARATION	34
2. PRICING SCHEDULE (MBD 3.1)	37
3. DECLARATION OF INTEREST (MBD4)	38
7. PROCUREMENT DOCUMENTS	41
A) PREFERENCE POINTS CLAIM FORM (MBD 6.1)	42
B) CONTRACT FORM –PURCHASE FOR GOODS/SERVICES (MBD 7.2)	48
D) DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES (MBD 8)	50
E) CERTIFICATE OF INDEPENDENT BID DETERMINATION (MBD 9)	52
F) PARTICULARS OF BIDDER	56
G) ENQUIRY CONTACT DETAILS	58
8. FUNCTIONALITY	59
9. PRICING SCHEDULE	65
10. CHECK LIST	67

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

INVITATION TO BID

INVITATION TO BID – PART A

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE OKHAHLAMBA LOCAL MUNICIPALITY

BID NUMBER:	8/1/14/8 – COR 05/2023	CLOSING DATE:	18 AUGUST 2023	CLOSING TIME:	11H0am
DESCRIPTION	HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR THE PERIOD OF THREE YEARS				

THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX
SITUATED AT (STREET ADDRESS)

259 KINGSWAY STREET (OPPOSITE CALTEX GARAGE)

PO BOX 71

BERGVILLE

3350

SUPPLIER INFORMATION

NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE NUMBER	CODE	NUMBER	
CELLPHONE NUMBER			
FACSIMILE NUMBER	CODE	NUMBER	
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			
TAX COMPLIANCE STATUS	TCS PIN:	OR	CSD No:
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	Yes No	B-BBEE STATUS LEVEL SWORN AFFIDAVIT	Yes No

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes No [IF YES, ANSWER PART B:3]
TOTAL NUMBER OF ITEMS OFFERED		TOTAL BID PRICE	R
SIGNATURE OF BIDDER		DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED			

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:

DEPARTMENT	FINANCE – SUPPLY CHAIN MANAGEMENT DEPT
CONTACT PERSON	THULILE MAPHALALA
TELEPHONE NUMBER	036 – 448 8056
FACSIMILE NUMBER	036 – 448 1986
E-MAIL ADDRESS	Thulile.Maphalala@okhahlamba.gov.za

TECHNICAL INFORMATION MAY BE DIRECTED TO:

CONTACT PERSON	THEMBEKA HLATSHWAYO
TELEPHONE NUMBER	036 448 8040
FACSIMILE NUMBER	036 – 448 1986
E-MAIL ADDRESS	Thembeke.Hlatshwayo@okhahlamba.gov.za

PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR ONLINE**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.
- 2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

- 3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?
YES NO
- 3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA?
YES NO
- 3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?
YES NO
- 3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?
YES NO
- 3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?
YES NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID. NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.

SIGNATURE OF BIDDER:

.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:

.....

DATE:

.....

OKHAHLAMBA LOCAL MUNICIPALITY

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

CORPORATE DEPARTMENT

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

CONDITIONS OF CONTRACT

**OKHAHLAMBA LOCAL MUNICIPALITY
CORPORATE DEPARTMENT
CONTRACT NO: 8/1/1/4/8 – COR 05/2023
HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR
THE PERIOD OF THREE YEARS**

CONDITIONS OF THE BID

A. GENERAL

1. Bid documents must be completed in black ink and prices must **NOT** include VAT.
2. **All pages and annexures must be initialled / sign in full signature where required.**
3. The lowest or any bid will not necessarily be accepted and Okhahlamba Local Municipality reserves the right to accept the whole or any part of a bid or to reject any or all the bid without stating the reasons thereof.
4. No bid will be accepted by fax or e-mail.
5. Bids are to remain open for acceptance for a period of ninety (90) days from the date they are lodged and may be accepted at any time during the said period of ninety (90) days.
6. All prices and details must be legible / readable to ensure the bid will be considered for adjudication.
7. Full details of services offered must be supplied together with the return documents. All additional documents returned with the bid documents must be firmly bound and marked as **“Additional”** to the specific bid reference number.
8. Only bids on Okhahlamba Local Municipality official bid document will be accepted and the original document must be returned, fully completed and signed, in the form presented. **Failure to do so will invalidate such bid.**
9. **Corrections may not be made by means of a correcting fluid. In the event of a mistake having been made it shall be crossed out in ink and be accompanied by a full signature at each and every alteration. The Municipality reserves the right to reject the bid if corrections are not made in accordance with the above.**
10. Should it be considered necessary by the bidder that officials of Okhahlamba Local Municipality should proceed to other centres for inspection purposes, such costs shall be for the account of the bidder.
11. This contract will be governed by Okhahlamba Local Municipality “Conditions of the Bid” only and not any conditions supplied by the bidder.
12. The bidder must submit a comprehensive company profile, for example the founding company statements, as well as detailed exposition of previous work done.
13. If items are not bid for a line must be drawn through the space in pen.
14. Only bids received by **11:00** on the given closing date in the bid box will be considered.

B. DEMONSTRATIONS AND INSPECTIONS

1. All bidders must be prepared to demonstrate where required, free of charge and obligation, at the Okhahlamba Local Municipality or any other area within the boundary of the Okhahlamba Local Municipality, any services offered in this bid.
2. Where officials are required to attend demonstrations or inspections outside the boundary of the Bergville Area, all costs to attend such demonstration must be borne by the bidder.

OKHAHLAMBA LOCAL MUNICIPALITY

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

GENERAL CONDITIONS OF CONTRACT

**OKHAHLAMBA LOCAL MUNICIPALITY
CONTRACT NO: 8/1/1/4/8 – COR 05/2023
HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR
THE PERIOD OF THREE YEARS**

GENERAL CONDITIONS OF CONTRACT

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information inspection
6. Patent Rights
7. Performance security
8. Inspections, tests and analyses
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental Services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Variation orders
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Anti-dumping and countervailing duties and rights
25. Force Majeure
26. Termination for insolvency
27. Settlement of Disputes
28. Limitation of Liability

29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. Transfer of contracts
34. Amendments of contracts
35. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:

- | | |
|---|---|
| 1.1 "Closing time" | means the date and hour specified in the bidding documents for the receipt of bids. |
| 1.2 "Contract" | means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein. |
| 1.3 "Contract price" | means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations. |
| 1.4 "Corrupt practice" | means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution. |
| 1.5 "Countervailing duties" | are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally. |
| 1.6 "Country of origin" | means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components. |
| 1.7 "Day" | means calendar day. |
| 1.8 "Delivery" order. | means delivery in compliance of the conditions of the contract or order. |
| 1.9 "Delivery ex stock" | means immediate delivery directly from stock actually on hand. |
| 1.10 "Delivery into consignee's store or to his site" | means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the goods are so delivered and a valid receipt is obtained. |
| 1.11 "Dumping" | occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA. |
| 1.12 "Force majeure" | means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. |

Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- 1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 “GCC” means the General Conditions of Contract.
- 1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the goods covered by the bid will be manufactured.
- 1.17 “Local content” means that portion of the bidding price, which is not included in the imported content provided that local manufacture does take place.
- 1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 “Project site,” where applicable, means the place indicated in bidding documents.
- 1.21 “Purchaser” means the organization purchasing the goods.
- 1.22 “Republic” means the Republic of South Africa.
- 1.23 “SCC” means the Special Conditions of Contract.

- 1.24 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 “Supplier” means the successful bidder who is awarded the contract to maintain and administer the required and specified service(s) to the State.
- 1.26 “Tort” means in breach of contract.
- 1.27 “Turnkey” means a procurement process where one service provider assumes total responsibility for all aspects of the project and delivers the full end product / service required by the contract.
- 1.28 “Written” or “in writing” means hand-written in ink or any form of electronic or mechanical

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services (excluding professional services related to the building and construction industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific goods, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 Invitations to bid are usually published in locally distributed news media and on the municipality/municipal entity website.

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information inspection

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent Rights

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 6.2 When a supplier developed documentation / projects for the municipality /municipal entity, the intellectual, copy and patent rights or ownership of such documents or projects will vest in the municipality / municipal entity.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) A bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) A cashier's or certified cheque.

- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that goods to be produced or services to be rendered should at any stage be subject to inspections, tests and analyses, the bidder or contractor's premises shall be open, at all reasonable hours, for inspection by a representative of the purchaser or organization acting on behalf of the purchaser.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the goods to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the goods or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such goods or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Goods and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract goods may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected goods shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with goods, which do comply with the requirements of the contract. Failing such removal the rejected goods shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute goods forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected goods, purchase such goods as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 22 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation

during transit, and open storage.

Packing, case size weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods and arrangements for shipping and clearance obligations, shall be made by the supplier in accordance with the terms specified in the contract.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.

13. Incidental Services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any:

(a) Performance or supervision of on-site assembly and/or commissioning of the supplied goods;

(b) Furnishing of tools required for assembly and/or maintenance of the supplied goods;

(c) Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

(d) Performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

(e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly,

start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

(a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this

election shall not relieve the supplier of any warranty obligations under the contract and;

(b) In the event of termination of production of the spare parts:

(i) advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements and;

(ii) Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the

supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized or in the purchaser's request for bid validity extension, as the case may be.

In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

18. Variation orders

18.1 In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under these contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the goods are required, or the supplier's services are not readily available.
- 21.4 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.
- 21.5 Upon any delay beyond the delivery period in the case of a goods contract, the purchaser shall, without cancelling the contract, be entitled to purchase goods of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) If the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by purchaser pursuant to GCC Clause 21.2;
 - (b) If the supplier fails to perform any other obligation(s) under the contract; or
 - (b) If the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for

any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the supplier as having no objection and proceed with the restriction.

23.5. Any restriction imposed on any person by the purchaser will, at the discretion of the purchaser, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the purchaser actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) The date of commencement of the restriction
- (ii) The period of restriction; and
- (iii) The reasons for the restriction.
- (iv) These details will be loaded in the National Treasury's central database of
- (v) Suppliers or persons prohibited from doing business with the public sector.

23.7. If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Bid Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits.

According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Antidumping and countervailing duties and rights

- 24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such

anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the supplier to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the supplier in regard to goods or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and

(b) The purchaser shall pay the supplier any monies due the supplier for goods delivered and / or services rendered according to the prescripts of the contract.

28. Limitation of Liability

28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;

(a) The supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or

(b) Interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(c) The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid SARS must have certified that the tax matters of the preferred bidder are in order.
- 32.4 No contract shall be concluded with any bidder whose municipal rates and taxes and municipal services charges are in arrears.

33. Transfer of contracts

- 33.1 The contractor shall not abandon, transfer, cede assign or sublet a contract or part thereof without the written permission of the purchaser.

34. Amendment of contracts

- 34.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.

35. Prohibition of restrictive practices

- 35.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is / are or a contractor(s) was / were involved in collusive bidding.
- 35.2 If a bidder(s) or contractor(s) based on reasonable grounds or evidence obtained by the purchaser has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in section 59 of the Competition Act No 89 Of 1998.
- 35.3 If a bidder(s) or contractor(s) has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

SPECIAL CONDITIONS OF BID

**OKHAHLAMBA LOCAL MUNICIPALITY
CORPORATE DEPARTMENT
CONTRACT NO: 8/1/1/4/8 – COR 05/2023
HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR
THE PERIOD OF THREE YEARS**

SPECIAL CONDITIONS OF BID

1. DURATION

The duration for the above contract will three years from the date of finalisation of appointment.

2. PAYMENT

All payments will be made to the service provider within 30 days upon the receipt of an invoice.

3. PRICE

Prices charged by the service provider for services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized or in the purchaser's request for bid validity extension, as the case may be.

In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

3. RETURNABLE DOCUMENTS

The issued documents must be returned in the form and order in which they were issued to assist the Municipality to expedite adjudication of the bids. The Okhahlamba Local Municipality reserves the right to disqualify a bid if the bidder does not fully comply with this provision.

4. BID VALIDITY

This bid shall not be withdrawn during a period of ninety (90) days from the date on which it is to be lodged and it may be accepted at any time during that period.

5. DOCUMENTS TO BE SUBMITTED TOGETHER WITH BID DOCUMENT

- CSD Registration Summary Report
- Document with SARS Status pin Verification.
- Certified copies of B-BBEE Status Level Verification or sworn affidavit.

COMPULSORY DOCUMENTS FOR EVALUATION PURPOSES

- Rates bill and/or proof residence
- Letter of good standing from the bank

6. MANDATORY OBJECTION PERIOD

All administrative actions and decisions taken by the Municipality through its officials may become subject to an appeal process. As such, in terms of Section 49 of the Municipal Supply Chain Management Regulations No 27636 of 2005, a period of fourteen (14) days will be set aside to allow for the submission of appeals against the award/ process of making the award to a particular bidder by any interested party. Except in scenarios where the decision of a duly appointed appeal panel sets aside the appointment of the successful bidder as the service provider for this contract, the appointment will then be confirmed by the municipality in writing.

6. THE APPLICATION PREFERENCE POINT SYSTEM

The applicable preference point system for this tender is the 80/20 preference point system.

Points for this tender shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

POINTS AWARDED FOR SPECIFIC GOALS

Table 1: Specific goals for the tender/quotation and points claimed are indicated per the table below.

80/20 preference point system is applicable, corresponding points must also be indicated as such.

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Race: *100% Black owned enterprise – 10 points *51% Black & 49% Other – 6 points *50% Black & 50% other – 4 points	10	

* Other – 2 Points		
Gender : *Women – 2 points *Men – 0 points	02	
Youth (18 – 35years) – 2 points	02	
Disabled - 1 points (medical document proof provided)	01	
Geographical Location (Enterprises located in:- *Bergville – 5 points *Uthukela District - 3 *Provincial – 2 *National – 1	05	

Note to service providers : The service provider must indicate how they claim points for each preference point system.

Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

SCOPE OF WORK/ SPECIFICATION

**OKHAHLAMBA LOCAL MUNICIPALITY
CORPORATE DEPARTMENT
CONTRACT NO: 8/1/1/4/8 – COR 05/2023
HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR
THE PERIOD OF THREE YEARS**

Requirements on Hosted System:

Take over and Maintain Polycom Hardware for the period of 36 months	150 Users
Install all phones required extra to take out Telkom system	Phones and switches in stock and will be supplied
Setup Hosted PBX to have the following	150 users
	Add 20 Softphone licenses for Management
	Two-way voice recording (Internal and External)
Take over and Maintain Cisco Catalyst Switches	
Port all required lines as stated	
Replace faxes with I fax Capability	
Service Provider must be a tier 1 internet and voice provider	
Have 80% self-provided infrastructure	
Must have SDWAN expertise	

Voice and data Requirements:

ANNEXURE A: LIST OF SITES

Site Name	Data line Size	Voice tion	Parti-	PBX quired	Re-	VPN Required
Municipality Main building	30mbps	2mbps		Yes		Yes
Traffic Department	20mbps	2mbps		Yes		Yes
Library 1	20mbps	2mbps		Yes		Yes
Library 1	20mbps	2mbps		Yes		Yes
Library 1	20mbps	2mbps		Yes		Yes
Technical Department	20mbps	2mbps		Yes		Yes
Mechanical Workshop	20mbps	2mbps		Yes		Yes

Service Level Agreement (SLA) – Mandatory requirement

- All services to be delivered as per timelines mutually defined and agreed by Okhahlamba Local Municipality and the preferred bidder. This will include the management of 3rd party vendors.
- The successful bidder will ensure support (24 hours everyday x 365 days in each year) for any issue related to availability and accessibility.
- The successful bidder would be solely responsible for any defect in the solution(s).
- Service Uptimes per location - The successful bidder will be required to adhere to the service levels outlined in the table below, which contains the classification of Service Levels by priority and location type.

Service Level Type	Time to Re-pond	Time to Resolve	Target Up-time	Maximum Monthly Down-time	Typical OKHAHLAMBA LOCAL MUNICIPALITY Locations
Priority 1	15 mins	2 hours	99.99%	2 hours	
Priority 2	20 mins	3 hours	99.95%	3 hours	
Priority 3	20 mins	3 hours	99.90%	4 hours	

- Link performance requirements will be required to proactively monitor the MPLS and its related services to ensure high availability of the service to OKHAHLAMBA LOCAL MUNICIPALITY in compliance with required service levels as outlined in the link performance requirement table below.

Link	Latency	Packet Loss	Jitter
	<100ms	<1%	<25ms
	<150ms	<1%	<25ms

Solution Implementation Roadmap

The delivery of the required services should be aligned to the OKHAHLAMBA LOCAL MUNICIPALITY roadmap and priorities. Even though the OKHAHLAMBA LOCAL MUNICIPALITY have some of these solutions implemented in various locations, the implementation may not be successfully deployed to all the OKHAHLAMBA LOCAL MUNICIPALITY sites and required business (with reference to PABX installations). The Bidders are therefore required to provide proposals, implementation plans and costing for each of the proposed work streams i.e. Corporate Network, Demilitarised Zoning (network segregation(s)), PABX and VoIP using Microsoft Teams.

The bidder needs to supply a converged scalable network with a view of delivering on future services (technology refresh) that will reduce costs and promote high availability.

➤ Governance deliverables

- Detailed Project Plan including milestones and project phases
- Risk Management Plan that will address risks associated with scope, quality, schedule and cost.
- Clear and proven Project Management methodology (e.g. Agile, PRINCE 2).
- Project Execution Plans detailing the execution and monitoring of the project
- Project Acquisition Plan describing the acquisition of materials, goods and enabling system services supplied
- Project Quality Plan that describes the quality criteria of the project deliverables
- Project Requirements and Change Control Plan
- Project Communications and Change Management Plan
- Project Resource Plan that describes the key resources who will be assigned to the project including the Project manager and Project manager's certification.
- A Service Transition Plan to ensure that there are no disruptions during the change-over phase between service providers if applicable covering a maximum period of eight (8) weeks
- Change control processes and roll-back plans.
- Preliminary information gathering such as sites visits and site surveys and infrastructure assessments.
- Service continuity obligation to provide support for the smooth transition to new network.

➤ Technical deliverables

- The Software Defined Wide Area Network (SD-WAN) which connects the OKHAHLAMBA LOCAL MUNICIPALITY sites and the Head Office should be made up of links of different sizes and speeds according to the business requirements of each site.
- Bidders are required to set up the WAN network localized at each OKHAHLAMBA LOCAL MUNICIPALITY site as per (Annexure A: OKHAHLAMBA LOCAL MUNICIPALITY Site Listing) to provide connectivity to OKHAHLAMBA LOCAL MUNICIPALITY Head Office (Bergville, KwaZulu Natal 3350) and Disaster Recovery site (Winterton, KwaZulu Natal) of OKHAHLAMBA LOCAL MUNICIPALITY through the MPLS & broadband link with SD WAN Technology at optimal speeds.
- The bidders are required to structure their tariffs for extending MPLS, VoIP and Internet services to new locations on a fixed-cost basis per technology and service type for the contract duration, while allowing flexibility for periodic price benchmarking for similar services in the market to enable OKHAHLAMBA LOCAL MUNICIPALITY to benefit from cost reductions as technologies and services become cheaper.
- Internet Services

The bidder should supply an Internet Breakout on the MPLS that terminates at the main provider Datacentre and should start off with 20 Mbps with a 1:1 contention ratio and will be either increased

or decreased over the contract period according to the needs of the organisation. In addition, the bidder will be required to supply a second Internet Breakout terminating at the OKHAHLAMBA LOCAL MUNICIPALITY head office that should start off with of 20 Mbps with a minimum contention ratio of 1:1 and will be either increased or decreased over the contract period according to the needs of the organisation. Internet traffic from the national OKHAHLAMBA LOCAL MUNICIPALITY sites should be transported via local PE (Provider Edge) routers (shortest path) to the Internet and not via the core MPLS link. A hosted managed firewall before the Internet capable of web, layer 3 and layer 4 filtering, intrusion detection, and reporting and auditing should be supplied.

- Access Point Name (APN)
 - a) Provide a secure reverse billed (corporate) Access Point Name (APN) which is an extension of the MPLS network.
 - b) A portal must be provided for the provisioning and management of SIM cards connecting to the APN.
 - c) All traffic from the APN must pass through the firewall at the Internet breakout as a security measure.
 - d) One of the main use cases for the APN would be to provide connectivity for the OKHAHLAMBA LOCAL MUNICIPALITY kiosks/branch in a box and mobile units to the MPLS network.
 - e) It may also be used for providing connectivity at Co-location points, which must incorporate an extra layer of security such as radius authentication.
- Security
 - a) All routers including the Internet breakout router should have the ability to be remotely managed and also export data to the OKHAHLAMBA LOCAL MUNICIPALITY management tools.
 - b) Connectivity devices' operating systems must be patched regularly to the latest versions as per software releases.
 - c) Router information and configurations must be made available for audit purposes and OKHAHLAMBA LOCAL MUNICIPALITY or any third party appointed to audit OKHAHLAMBA LOCAL MUNICIPALITY's network security.
 - d) OKHAHLAMBA LOCAL MUNICIPALITY will supply the successful bidder a set of rules for the initial configuration of the firewall and further change requests will be logged via the successful bidder's Service Desk.
 - e) Read-only access to the firewall must be supplied to designated OKHAHLAMBA LOCAL MUNICIPALITY technical contacts for the purposes of troubleshooting and auditing. A DMZ (demilitarise zone) must be supplied to host services such as the Website and Web portal, etcetera in this segment. The Service Provider must have the capability to provide OKHAHLAMBA LOCAL MUNICIPALITY with hosted virtual machine instances when required in the DMZ segment.
 - f) Bidders must be able to promptly submit proof of security vetting of their key personnel who will be working on the MPLS Infrastructure supplied by the bidder when requested and ensure that such clearance is maintained.
 - g) Bidders must also maintain a sufficient number of technically certified and security cleared personnel to supply the necessary MPLS network services.
 - h) Bidders must adhere to highest integrity standards in the industry. Bidders must be able to supply a managed firewall for which they must be duly certified by appropriate vendors (e.g. Cisco or Fortigate). The successful bidder must also for the duration of the contract, maintain such firewall security certification.
- ICASA Licensing and ISPA Certification
 - a) In the case of the successful bidder being a telecommunications company, they must provide proof of valid licensing with the Independent Communications Authority of South Africa (ICASA).

- b) In the case where the successful bidder is not a telecommunications company, they must provide proof of valid membership of the Internet Service Provider Association of South Africa (ISPA), which must be in good standing. It is further required for such a bidder, that if any of their infrastructure at any point connects to a telecommunications company's infrastructure, that the dependent telecommunication company's valid ICASA licence be produced.
 - c) All networking devices used in the provision of the envisaged services must be duly certified by ICASA for use in the Republic of South Africa.
- o The proposed SD-WAN solution should have the following minimum features:
 - a) On-premise Customer Edge Device (CoE)
 - b) Application visibility and Analytics,
 - c) High Availability,
 - d) Centralized Orchestration & Policy Management,
 - e) Transport Independent Overlay Solution,
 - f) Voice Over IP (VOIP),
 - g) Video Conferencing
 - h) Application Aware Routing,
 - i) Performance based App Aware Routing & Load Sharing,
 - j) Segmentation & Dynamic Topologies,
 - k) Application Based QoS (Quality of Service),
 - l) Local Internet Break out,
 - m) Path Brownout,
 - n) Security & Encryption,
 - o) Managed service offering,
 - p) Self Service Portal.

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

FORMS TO BE COMPLETED BY BIDDER

FORM OF ACCEPTANCE

DEPARTMENT:

FORM OF BID:

**To: Municipal Manager
 P O Box 71
 Bergville
 3350**

1. I/we hereby bid to supply and deliver the goods as and when ordered by the Head of Department at prices quoted and/or to render all of any of the services described in the attached documents to the Okhahlamba Local Municipality on the terms and conditions and in accordance with the specifications stipulated in the bid documents (and which shall be taken as part of, and incorporated into, this bid) at prices and on the terms regarding time for delivery and/or execution inserted therein.
2. I/we agree that: the offer herein shall remain binding upon me/us and open for acceptance by the Okhahlamba Local Municipality during the validity period of 90 days indicated and calculated from the closing time of bid.
 - 2.1. this bid and its acceptance shall be subject to the terms and conditions contained in the Preference Points Claim Form;
 - 2.2. if I/we withdraw my/our bid within the period for which I/we have agreed that the bid shall remain open for acceptance, or fail to fulfill the contract when called upon to do so, the Council may, without prejudice to its other rights, agree to the withdrawal of my/our bid or cancel the contract that may have been entered into between me/us and the Council and I/we will then pay to the Council any additional expense incurred by the Council having either to accept any less favorable bid or, if fresh bids have to be invited, the additional expenditure incurred by the invitation of fresh bids and by the subsequent acceptance of any less favorable bid. The Council shall also have the right to recover such additional expenditure by set-off against monies which may be due to become due to me/us under this or any other bid or contract and pending the ascertainment of the amount of such additional expenditure to retain such monies, guarantee or deposit as security for any loss the Council may sustain by reasons of my/our default;
 - 2.3. If my/our bid is accepted, the acceptance may be communicated to me/us by letter or order by ordinary post or registered post and that the SA Post Office Ltd shall be regarded as my/our agent, and delivery of such acceptance to SA Post Office Ltd shall be treated as delivery to me/us;
 - 2.4. I/we understand that the Council is not bound to accept the lowest or any bid and also reserves the right to divide the contract between one or more bids;
 - 2.5. this bid, together with Council's written acceptance thereof, shall constitute a binding contract between us;
 - 2.6. that this contract or part thereof shall not be ceded;

2.7. the law of the Republic of South Africa shall govern the contract created by the acceptance of my/our bid and that I/we choose Domicilium citandi et executandi in the Republic at (full address of this place):

-
3. I/we furthermore confirm that I/we have satisfied myself/ourselves as to the correctness and validity of my/our bid, that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid documents and that the price(s) and rate(s) cover all my/our obligations under a resulting contract and that I/we accept that any mistakes regarding price(s) and calculations will be at my/our risk.
 4. I/we hereby accept full responsibility for the proper execution and fulfillment of all obligations and conditions devolving on me/us under the agreement as the Principal(s) liable for the due fulfillment of this contract.
 5. I/we agree that any action arising from this contract may in all respects be instituted against me/us and I/we hereby undertake to satisfy fully any sentence of judgment which may be pronounced against me/us as a result of such action.

5.1 Are you duly authorized to sign the bid? *

5.2 Has the Declaration of Interest been duly completed and included with the other bid forms? *

*Delete whichever is not applicable
SIGNATURE:

DATE:

CAPACITY AND PARTICULARS OF THE AUTHORITY UNDER WHICH THIS BID IS SIGNED:

NAME OF BIDDER:

POSTAL ADDRESS:

TELEPHONE

NUMBERS:

FACSIMILE

NUMBERS:

BID NUMBER:

NAME OF CONTACT PERSON:

Refer to the under-mentioned important Conditions:

IMPORTANT CONDITIONS

1. Failure on the part of the bidder to sign this bid form and thus to acknowledge and accept the conditions in writing or to complete the attached forms, questionnaire and specifications in all respects, may invalidate the bid.
2. Bids should be submitted on the official forms and should not be qualified by the bidders own conditions of bid. Failure to comply with these requirements or to renounce specifically the bidders own conditions of bid, when called upon to do so, may invalidate the bid.
3. If any of the conditions of this bid form are in conflict with any special conditions, stipulations or provisions incorporated in the bid, such special conditions, stipulations or provisions shall apply.

PRICING SCHEDULE – FIRM PRICES (PURCHASES)

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of Bidder.....	Bid Number.....
Closing Time	Closing Date

OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)
----------	----------	-------------	--

1.	Required by:	
----	--------------	-------

	At:	
--	-----	-------

2.	Brand and Model	
----	-----------------	-------

3.	Country of Origin	
----	-------------------	-------

-	Does the offer comply with the specification(s)?	*YES/NO
---	--	---------

4.	If not to specification, indicate deviation(s)	
----	--	-------

5.	Period required for delivery	
----	------------------------------	-------

		*Delivery: Firm/Not firm
6.	Delivery basis	

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

*Delete if not applicable

DECLARATION OF INTEREST

1. No bid will be accepted from persons in the service of the state¹.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
- 3 **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

3.1 Full Name of bidder or his or her representative:.....

3.2 Identity Number:

3.3 Position occupied in the Company (director, trustee, hareholder²):.....

3.4 Company Registration Number:

3.5 Tax Reference Number:.....

3.6 VAT Registration Number:

3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8 Are you presently in the service of the state? **YES / NO**

3.8.1 If yes, furnish particulars.

.....

¹MSCM Regulations: "in the service of the state" means to be –

(a) a member of –

- (i) any municipal council;
- (ii) any provincial legislature; or
- (iii) the national Assembly or the national Council of provinces;

(b) a member of the board of directors of any municipal entity;

(c) an official of any municipality or municipal entity;

(d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);

(e) a member of the accounting authority of any national or provincial public entity; or

(f) an employee of Parliament or a provincial legislature.

² Shareholder" means a person who owns shares in the company and is actively involved in the

management of the company or business
and exercises control over the company.

3.9 Have you been in the service of the state for the past twelve months? **YES / NO**

3.9.1 If yes, furnish particulars.....

.....

3.10 Do you have any relationship (family, friend, other) with persons
in the service of the state and who may be involved with
the evaluation and or adjudication of this bid? **YES / NO**

3.10.1 If yes, furnish particulars.

.....

.....

3.11 Are you, aware of any relationship (family, friend, other) between
any other bidder and any persons in the service of the state who
may be involved with the evaluation and or adjudication of this bid? **YES / NO**

3.11.1 If yes, furnish particulars

.....

.....

3.12 Are any of the company's directors, trustees, managers,
principle shareholders or stakeholders in service of the state? **YES / NO**

3.12.1 If yes, furnish particulars.

.....

.....

3.13 Are any spouse, child or parent of the company's directors
trustees, managers, principle shareholders or stakeholders
in service of the state? **YES / NO**

3.13.1 If yes, furnish particulars.

.....

.....

3.14 Do you or any of the directors, trustees, managers,
principle shareholders, or stakeholders of this company
have any interest in any other related companies or
business whether or not they are bidding for this contract. **YES / NO**

3.14.1 If yes, furnish particulars:

.....

.....

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	State Employee Number

.....
Signature

.....
Date

.....
Capacity

.....
Name of Bidder

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

PROCUREMENT DOCUMENTS

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution)..... in accordance with the requirements and task directives /proposals specifications stipulated in Bid Number..... at the price/s quoted. My offer/s remains binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.

2. The following documents shall be deemed to form and be read and construed as part of this agreement:

Bidding documents;
 Invitation to bid;
 Tax clearance certificate;
 Pricing schedule(s);
 Filled in task directive/proposal;
 Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2011;
 Declaration of interest;
 Declaration of Bidder's past SCM practices;
 Certificate of Independent Bid Determination;
 Special Conditions of Contract;
 General Conditions of Contract; and
 Other (specify)

3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

2. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.

3. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

I confirm that I am duly authorised to sign this contract.

NAME (PRINT):

CAPACITY:

SIGNATURE:

WITNESSES

1.....

2.....

DATE:

NAME OF FIRM:

DATE:

MBD 7.2

CONTRACT FORM - RENDERING OF SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

I..... in my capacity as.....
accept your bid under reference numberdated.....for the rendering of services
indicated hereunder and/or further specified in the annexure(s).

An official order indicating service delivery instructions is forthcoming.

I undertake to make payment for the services rendered in accordance with the terms and conditions of the
contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	B-BBEE STATUS LEVEL OF CONTRIBUTION	MINIMUM THRESHOLD FOR LOCAL PRODUCTION AND CONTENT (if applicable)

I confirm that I am duly authorized to sign this contract.

SIGNED AT ON

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

--

WITNESSES

.....

.....

DATE:.....

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- (i) This Municipal Bidding Document must form part of all bids invited.
- (ii) It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- (iii) The bid of any bidder may be rejected if that bidder, or any of its directors have:
- abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - been convicted for fraud or corruption during the past five years;
 - willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - been listed in the Register for BID Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- (iv) In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.	Yes	No
4.1.1	If so, furnish particulars:		

4.2	Is the bidder or any of its directors listed on the Register for BID Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for BID Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page. (v)	Yes	No
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes	No
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes	No
4.7.1	If so, furnish particulars:		

CERTIFICATION

**I, THE UNDERSIGNED (FULL NAME)
CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS
TRUE AND CORRECT.**

**I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE
TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.**

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

CERTIFICATE OF INDEPENDENT BID DETERMINATION

1. This Municipal Bidding Document (MBD) must form part of all bids¹ invited.

1. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.

2. Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - (a). take all reasonable steps to prevent such abuse;
 - (b). reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - (c). cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.

3. This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.

4. In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

In response to the invitation for the bid made by:

(Name of Municipality / Municipal Entity)

Do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:

that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) Has been requested to submit a bid in response to this bid invitation;
 - (b) Could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) Provides the same goods and services as the bidder and/or is in the same line of business as the bidder

MBD 9

6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) Prices;
 - (b) Geographical area where product or service will be rendered (market allocation)
 - (c) Methods, factors or formulas used to calculate prices;
 - (d) The intention or decision to submit or not to submit, a bid;
 - (e) The submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) Bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

MBD 9

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

PARTICULARS OF BIDDER

THE FOLLOWING PARTICULARS MUST BE FURNISHED
(FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED)

Name of Bidder:_____

Postal Address_____

Street Address_____

Telephone Number

Code_____Number_____

Cellphone Number_____

Facsimile Number Code_____Number_____

E-mail Address_____

Contact Person_____

Company / Enterprise Income Tax

Reference Number:_____

Has an original Tax Clearance Certificate been attached? (MBD2) (Tick one box)

☐ YES

☐ NO

Vat Registration Number_____

Company Registration No_____

Is the Firm registered or does it have a Business Licence(s): (Tick one box)

☐ YES

☐ NO

If YES, give details and quote relevant Reference numbers and dates

Are you the accredited Representative in South Africa for the Goods / services offered by you?

YES / NO (If YES enclose proof)

A VALID TAX CLEARANCE CERTIFICATE MUST BE ATTACHED TO YOUR BID.

The undersigned, who warrants that he/she is duly authorised to do so on behalf of the firm, affirms that the information furnished is true and correct.

Signature: _____

Date: _____

Duly authorised to sign on behalf of: _____

Address: _____

Telephone Number: _____

Banking Details:

Name of Bank: _____

Account Number: _____

Branch Code: _____

ENQUIRY CONTACT DETAILS

ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

MUNICIPALITY: OKHAHLAMBA LOCAL MUNICIPALITY

DEPARTMENT: FINANCE DEPARTMENT

CONTACT PERSON: MS T MAPHALALA

TEL: 036 448 8000 (Ext 8056)

FAX: 036 448 1986

ANY ENQUIRIES REGARDING TECHNICAL INFORMATION MAY BE DIRECTED TO:

CONTACT PERSON: THEMBEKA HLATSHWAYO

DEPARTMENT CORPORATE DEPARTMENT

TEL: 036 448 8040

FAX: 036 448 1986

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

FUNCTIONALITY

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND INTERNET SERVICES PROPOSALS FOR
THE PERIOD OF THREE YEARS**

FUNCTIONALITY POINTS FOR BID EVALUATION

Functionality - Phase 1:

The following is the pre-qualifying criteria that are applicable to this tender, any bidder who does not meet them will be disqualified and shall not be evaluated further

No.	Qualification criteria	Supporting Documents Required	Reference page	Remarks
1	The Bidder must have at least three years' experience in supplying, installing, commissioning and Managing of SD-WAN solutions and must have implemented SD-WAN and VoIP in two institutions in the last 2 calendar years. The Bidder (Service Provider) must also have delivered MPLS VPN or managed broadband link or combination of both Link connectivity at least to 50 sites across South Africa.	2 Client letters from the previous clients where these services have been successfully completed within the predefined time period. Letters are to be dated with Client letterhead and authorised signatory.		
2	The Bidder must have their own Network Operation Centre (NOC) existence in South Africa for at least three years, with a centralized call logging facility to provide customer support.	Letter in a company's letter head confirming existence of the NOC from the bidder duly signed by authorized signatory, dated.		
3	Bidder must have Service support centres managed by own staff in at least 10 major cities/ locations in South Africa covering all the locations of PPECB where onsite support is required	The bidder's support centres containing Office Address, Telephone nos., and contact person to be submitted. Certification / Undertaking on company's letter head from the bidder duly signed by authorized signatory with company seal.		
4	The Bidder must have a back-to-back service level agreement with OEM provider of physical devices.	Partner/solution certification / Undertaking on company's letter head from the bidder duly signed by authorized signatory with Company seal.		
5	The Bidder must provide proof of ICASA Certification for MPLS infrastructure and if applicable any partnership arrangement must be proven where ICASA certification is not issued directly to the Bidder.	A valid ICASA Certificate to be provided OR proof of valid membership of the Internet Service Provider Association of South Africa (ISPA), which must be in good standing.		

**Paper-Based Technical Evaluation –
Phase 2**

No.	Technical Evaluation	Mark Allocation	Compliance Y/N	Bidder page reference and page number
1	Networking Networking - The bidder is required to demonstrate networking certification which is valid and current from a legitimate vendor (for example: Cisco, Juniper, Huawei and Fortigate etc.) through the provision of one networking certificate which indicates the highest level of certification. - Partnership: Advanced Level - 15 Points - Partnership: Intermediate Level - 10 Points - Partnership: Entry Level - 5 Points	15		
2	Security The bidder is required to provide legitimate Firewall Security Certification. - Advanced Certification - 15 Points - Intermediate Certification - 5 Points - Entry Certification - 0 Points	15		
3	Technical Resources The bidder is required to provide detailed Curriculum Vitae (CV) of key technical staff that will be assigned to this project with defined roles. <i>Note:</i> 1) <i>Certificates must be provided with the CV of the assigned key technical staff, in order to be considered to be awarded points for the minimum certification requirement; and</i> 2) <i>CV's of assigned staff must reflect the minimum experience requirement in order to be considered when awarded points for this evaluation criteria, which can be verified.</i> 3) <i>Individual identities such as names may be omitted to maintain the privacy of individuals.</i> a) Specify by means of an organogram, which needs to be attached, the structure and key technical staff which will be allocated to PPECB. – 5 Points b) CV's Provided for all key technical staff (Minus 1 point for each CV not provided) – 8 Points c) CV's should demonstrate the following minimum skills of technical staff being recommended for this project: -Total 4 Points - Please attach minimum certification of CCIE or equivalent, ITIL v3, CISSP or equivalent; – 2 Points - Please attach certified Solutions Architect on vendor networking devices (CCDP or equivalent); – 2 Points	20		

No.	Technical Evaluation	Mark Allocation	Compliance Y/N	Bidder page reference and page number				
	d) Please provide post certification experience working on projects of a similar nature, scope, size and scale in planning, installation, configuration and supporting of MPLS/VPN/WAN and ISP Services. - 5 years or more experience provided – 3 Points - <i>Less than 5 years' experience provided - 0 Points</i>							
4	Project Manager The bidder is required to provide the detailed Curriculum Vitae of the Project Manager(s) who will be assigned to the project who has acquired the following certification and skills: - Post Certification Experience in the management of projects of a similar nature, scope, size and scale in planning, installation, configuration and supporting of SD WAN technology and ISP Services; Note: 1) PMP Certificates must be provided with the Project Managers' CV in order to be considered to be awarded points for this evaluation criteria; in addition to 2) Relevant post certification experience which can be verified. 3) Individual identities such as names may be omitted to maintain the privacy of individuals. a) Provided CV of Project Manager (s) – 5 Points b) Provided PMP Certificate – 5 Points c) Post Certification Experience – 5 Points	15						
5	Experience and Track Record In order to prove experience and understanding of the scope, size and scale of this project for MPLS/VPN/WAN and ISP Services, the bidder is required to provide a minimum of three (3) detailed case studies of same/ similar projects successfully implemented. <table border="1"><tr><td> Requirements fully met: Has successfully implemented all services of same, size and scale and has adequately experience in SD WAN technology and ISP Services contained in three separate detailed case studies and references fully met verification requirements. </td><td> 10 Points </td></tr><tr><td> Requirements partially met: Has not implemented projects on same size and scale comprising of all the elements of SD WAN technology and ISP services and/or two case studies presented and/ or partial reference verification proven. </td><td> 5 Points </td></tr></table>	Requirements fully met: Has successfully implemented all services of same, size and scale and has adequately experience in SD WAN technology and ISP Services contained in three separate detailed case studies and references fully met verification requirements.	10 Points	Requirements partially met: Has not implemented projects on same size and scale comprising of all the elements of SD WAN technology and ISP services and/or two case studies presented and/ or partial reference verification proven.	5 Points	10		
Requirements fully met: Has successfully implemented all services of same, size and scale and has adequately experience in SD WAN technology and ISP Services contained in three separate detailed case studies and references fully met verification requirements.	10 Points							
Requirements partially met: Has not implemented projects on same size and scale comprising of all the elements of SD WAN technology and ISP services and/or two case studies presented and/ or partial reference verification proven.	5 Points							

No.	Technical Evaluation	Mark Allocation	Compliance Y/N	Bidder page reference and page number
	Requirements not met: Has not presented evidence of relevant experience in SD WAN technology and/ or one case study presented and/ or partial and/ or no reference verification could be proven.	0 Points		
6	Company Experience A minimum of ten (10) years' company experience working in the industry must be proven through the provision of the company's profile, which covers the history of the organisation's services to date, spanning the full ten (10) year period. Fully Met: Company profile provided spanning ten (10 years' experience in the industry 05 Points Not Met: Company profile provided with less than 10 years' experience in the industry 0 Points	05		
7	Financial Stability Provide your latest audited and signed off comparative financial statements. – 10 Points Provide your organisations plans to maintain; - Financial stability, and achieve healthy and profitable growth – 5 Points - Improve long-term competitiveness and market position – 5 Points <i>(Please note that disclosure of financial information by the bidder will be treated with strict confidentiality by PPECB)</i>	10		
8	Project Methodology Provide the overview of the project management methodology to be used and the phases included in the methodology in line with the delivery of this project Methodology provided – 10 Points Detailed Project Plan on how these systems will be implemented. A detailed project implementation plan (including but not limited to Gantt Charts, Work Breakdown Structure (WBS), Resource Allocation, Timelines and Critical Path)	10		

No.	Technical Evaluation	Mark Allocation	Compliance Y/N	Bidder page reference and page number
	with respect to operational readiness within an eight (8) week period must be provided. (i) A good project plan presented is fully detailed and aligned to requirements, included timeframe – 10 Points (ii) An average project plan presented partially meets requirements – 5 Points (iii) Poor project plan presented does not meet requirements – 0 Points			
9	(i) Total Points	100		

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

PRICING SCHEDULE

PRICING

1.1. The quotations must clearly reflect all items as per specification on the official company letterhead: prices should indicate if VAT is inclusive or exclusive.

OKHAHLAMBA LOCAL MUNICIPALITY

CORPORATE DEPARTMENT

CONTRACT NO: 8/1/1/4/8 – COR 05/2023

**HOSTING OF TELEPHONE SYSTEMS AND
INTERNET SERVICES PROPOSALS FOR THE
PERIOD OF THREE YEARS**

CHECK LIST

CHECK LIST

No	Description	Ticked by Bidder	Ticked by Municipal Representative
1	Initial/ Sign of all pages		
2	Briefing Session attended on ...N/A.....		
3	Closing/ Bid Submission at 18 August 2023 @ 11H00am		
4	Form of bid completed		
5	Copy of valid Tax Clearance Certificate plus SARS pin		
6	Copy of CK Certificate		
7	Original valid B-BBEE Status Level Verification Certificates or certified copies		
8	Pricing Schedule completed – MBD 3.1		
9	Bid Declaration of interest Completed – MBD 4		
10	Preferential Points Claimed – MBD 6.1		
11	Preferential % Calculated and claimed		
12	Contract Form - Rendering of Services – MBD 7.2		
13	Declaration of Bidder's Past Supply Chain Management Practices – MBD 8		
14	Certificate of Independent Bid Determination MBD 9		
15	All witnesses signed where it's required		
16	Particulars of Bidders Completed		
17	Functionality Score Card		
18	Pricing Schedule		