



RTMC BID 09/2025/26: APPOINTMENT OF A SERVICE PROVIDER FOR PROVISION OF AN INTEGRATED EMPLOYEE HEALTH AND WELLNESS PROGRAM FOR THE RTMC FOR A PERIOD OF THREE (03) YEARS

PRICING SCHEDULE

NB: THE BIDDER IS REQUIRED TO PROVIDE TWO (02) OPTIONS ON PRICING NAMELY MONTHLY RETAINER FEE AND RATE PER HEAD

EHWP SERVICE COST PER UNIT PRICE ON EACH ITEM LISTED	UNIT COST (Including VAT) YEAR 1	UNIT COST (Including VAT) YEAR 2	UNIT COST (Including VAT) YEAR 3
1. * Clinical & Professional Support Line Services 24/7 (calls / WhatsApp / text / emails / virtual) 1.1. Unlimited Access 1.2. Including pro-active outreach services to employees at risk			
2. * Referral Services 2.1. Assisted Referral 2.2. Formal Referral 2.3. Absence Referral 2.4. Healthcare Referral			
3. * Psycho-Social Support Services 3.1. Telephone Counselling – unlimited			

EHWP SERVICE COST PER UNIT PRICE ON EACH ITEM LISTED	UNIT COST (Including VAT) YEAR 1	UNIT COST (Including VAT) YEAR 2	UNIT COST (Including VAT) YEAR 3
3.2. Up to maximum of 8 face to face counselling sessions per employee per incident per year – each session to last 1 hour max (near place of work or residence)			
4. Medical Advice & Support Services 4.1. Health Coaching & Health Risk Management 4.2. HIV / AIDS Counselling and Support 4.3. Referral to existing company services such as Medical Aid / OH 4.4. Chronic Disease Management 4.5. Incapacity & Disability Management 4.6. Medical Case Management			
5. Conduct Health Risk Assessments to employees during the Employee Health and Wellness days as and when required.			
6. Empowerment Solutions/ Life Management Services 6.1. Financial and/ or Legal advice 6.2. Family Care Support Services			
7. Orientation sessions: 7.1. Managerial & Employee sessions 7.2. Managerial / Employee Consultancy to assist RTMC employees			

EHWP SERVICE COST PER UNIT PRICE ON EACH ITEM LISTED	UNIT COST (Including VAT) YEAR 1	UNIT COST (Including VAT) YEAR 2	UNIT COST (Including VAT) YEAR 3
8. Group Trauma & Crisis Interventions (sessions as and when required/ recommended)			
9. Marketing & Communications 9.1. Brochure and 1 Wallet Card per employee 9.2. 1 x Information poster for every 20 employees 9.3. Digital marketing inclusive of 2200 fridge magnets and posters, in year 1 and, with an additional extra for the subsequent years aligned with employee increases			
10. Dedicated Account Manager with Monthly, Quarterly and Annual Reporting			
ADDITIONAL COSTS COST PER UNIT PRICE ON EACH ITEM LISTED			
11. Any other fee / costs including overheads			
OTHER ADHOC SERVICES (AS AND WHEN REQUIRED / A NEED ARISE)			
STANDARD AMBULANCE SERVICES - With Full Ambulance Equipment			

*** Price must be inclusive of Marketing and Communications (e.g. material or services) on items 1, 2 and 3 for retainer fee option.**

NB: RTMC reserves the right to obtain quotations and compare prices when ambulance services are required.

SIGNED BY:

COMPANY NAME:

DATE: