

REQUEST FOR QUOTE FOR PROFESSIONAL SERVICES – STANDARD FORMAT

RFQ	THE PURCHASE OF NEW LICENSES AND RENEWAL OF EXISTING LICENSES FOR A FIXED TERM PERIOD OF 60 MONTHS
ISSUE DATE	09 July 2024
CLOSING DATE	19 July 2024
CLOSING TIME	16h00

BRIEFING SESSION	n/a
DATE	n/a
LOCATION ADDRESS	n/a
CONTACT PERSON	All queries must be directed in writing to scm@nasmus.co.za SCM Manager. Mr G Dlamini.

NB: Only ICT companies will be considered for this bid

1. Background to the National Museum

The National Museum - a natural history, cultural history and art museum was established in 1877 and is a declared cultural institution, which resorts under the Department of Arts and Culture and is governed by a council. The mission of the National Museum is to provide heritage resources and an enjoyable experience to all people through quality research, conservation, education and exhibitions. More information about the organisation can be found at www.nasmus.co.za

2. Purpose and Background

The Museum has an annual demand plan to purchase of new and renew existing software licenses needed by staff to perform their various tasks. We are looking for a knowledgeable and experienced provider to purchase and renew all software licenses for the National Museum for a period of 60 months.

3. Scope/Specifications with deliverables of Service(s) required.

3.1 Contract Period

The contract period will be for 60 months. A contract will be signed with the appointed service provider. The contract will be renewed annually based on the ability of the supplier to be able to meet our requirements and prices to remain competitive taking into account exchange rates.

3.2 Place Of Work

All services are to be performed at the National Museum's offices in Mangaung.

3.3 Key Performance Requirements

The provider must provide a written proposal and how they will meet the Museum's needs for the provision of purchase new licenses and renewal of software licenses for a period of 60 months.

Technical proposal area	Detail
Capacity of service provider and Location	• The service provider must be an established company in the business of providing this type of service for a minimum of 5 years. • The service provider must have established shop/offices based in Mangaung. • The Museum will only visit the service provider who is the top scorer to confirm that they have fully operational offices in Mangaung as per their representations. • Service provider should provide copies of at least 3 appointment or reference letters to show they have provided services related to purchasing or renewing computer software licenses for entities in the past 3 years. The Museum will verify the references of the winning bidder.
Capacity of the team	• The service provider must have at least one qualified IT technician or higher skilled employee in their employment who can provide product related information and advice to the Museum on available products in the market. • Provide a concise CV of such member (max 2 pages) who is knowledgeable on computer software and has at least 3 years' experience.
Ability to source genuine computer software licenses and renewal on an annual basis.	• The service provider must have established relationship with major suppliers of software licenses or show that they can access software purchases or renewals from any sole supplier (should there be such in South Africa) to be able to source for all the Museum's needs. • This will allow the provider to always source genuine software licenses. • Service provider can give more information on the existing relationships they have in place with major brands in their technical proposal.
Service delivery proposal	• The service provider must be able to provide the Museum with quotes for our needs during the 60-month contract period.

	Existing software licenses unfortunately ends at different times and a schedule of these can be provided to the winning bidder. • Written Quotes must be provided within 7 days of written request to ensure renewals happen timeously • Software purchases or renewals must be provided within 7 days of provision of the purchase order.
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4 Compulsory requirements

The bidder must attach the following documents to the quotation as follows.

- 4.1.1 The bidder must submit a company profile with a **technical proposal** showing how the bidder will meet the requirements of the Museum as detailed in Key Performance Areas paragraph 3 above.
- 4.1.2 3 Written appointment or reference letters showing prior experience in supply and delivery of computer software purchasing or renewal.
- 4.1.3 A concise CV of one (1) IT technician or higher in bidders' employment to show knowledge and experience with computer software sourcing.
- 4.1.4 Completed, signed, and witnessed SBD forms 4.
- 4.1.5 Proof of location of offices in the form of recent rates and taxes account or lease agreement if renting. This will be verified by a site visit to the winning bidder's offices.
- 4.1.6 The bidder must be tax compliant, and a tax pin issued by SARS must be attached.
- 4.1.7 the bidder must be registered on CSD and CSD supplier report must be attached.
- 4.1.8 A copy of latest financial statements

5 Additional requirements

- 5.1.1 a valid copy of BBBEE certificate or completed and signed BBBEE declaration may be attached to score more points on bid evaluation. This document is not compulsory.
- 5.1.2 the bidder must be an active company registered in the Republic of South Africa and a copy of CIPC registration documents must be attached.

Matters for noting.

1. Non-compliance to the above compulsory requirements will lead to a disqualification of the bidder, except where non-tax compliant with tax matters which is subject to grace

period of at least 7 days that will be provided to a preferred service provider should that service provider be non-compliant following bid evaluation.

2. Failure by this preferred service provider to rectify its tax matters to a compliant status within the grace period provided will lead to an automatic disqualification.
3. Validity period for bids or formal written quotations submitted shall be valid for a minimum period of 90 days. The formal written price quotations received from the service provider/supplier will be regarded as valid for 90 days.
4. The bidder must note that the Museum is an educational institution that often enjoys discounted software license purchases, and thus the appointed bidder must source quotes at discounted rates where applicable.

5 Price and Preference Points Evaluation

	Preference Points Criteria	Points Allocation
1	Price	80
2	Specific goals	20
	Total Points	100

5 Bid Evaluation.

All bidders will be subject to a three-stage technical evaluation process as follows:

- 5.1 Pre-screening, i.e. determination of compliance to compulsory requirements. The bidder will be required to pass pre-screening to be eligible for further evaluation.
- 5.2 Technical assessment, measurement of capability. The bidder will be required to obtain a minimum of 60 points to be eligible for preferential procurement evaluation.
- 5.3 Preferential procurement calculation 80/20, whereby 80 is for price and 20 points for specific preferential goals.

6 Technical Assessment

FUNCTIONALITY CRITERIA	POINTS ALLOCATION
Technical proposal 1 = The proposal does not address the requirements of the Museum and provider has Not demonstrated a capacity to execute the project brief. 2 = The proposal addresses some of the requirements of the Museum and provider has	30

demonstrated some capacity to execute the project brief. 3 = The proposal addresses the requirements of the Museum and provider has demonstrated adequate capacity to execute the project brief. 4 = The proposal addresses and exceeds the requirements of the Museum and provider has demonstrated adequate capacity to execute the project brief. 5 – The proposal addresses and exceeds the requirements of the Museum and provider has demonstrated more than adequate capacity to execute the project brief.	
Capacity of staff: One IT technician level or higher employed with knowledge and experience about computer hardware and electronic equipment. Score points. 1 = The bidder has NO IT technician employed 1 + The bidder has at least 1 IT technician employed with less than one years' experience 2 = The bidder has at least 1 IT technician employed with two years' experience. 3 = The bidder has at least IT technician employed with less than three years' experience. 4 = The bidder has at least 1 IT technician employed with less than four years' experience. 5 = The bidder has at least 1 IT technician employed with five or more years' experience.	20
Location of service provider to be supported by a recent rates and taxes account or lease agreement. Score points. 0 = supplier has no Mangaung offices 5 = supplier has an operational office in Mangaung office	20
Experience of service provider in purchasing and supplying computer software licenses Score points 1 = has less than 3 years' experience in purchasing and supplying computer software licenses 2 = has less than 5 years' experience. 3 = has 5 years' experience. 4 = has more than 5 years' experience. 5 = has more than 10 years' experience.	20
Appointment or Reference letters for computer software purchases and or renewals Score points 0= no appointment or reference letter or no relevant appointment or reference letters 1 = Below 2 relevant appointment or reference letters 2 = Below 3 relevant appointment or reference letters 3 = Has 3 relevant appointment or reference letters 4 = Has 4 relevant appointment or reference letters 5 – Has 5 relevant appointment or reference letters	10
Total points	100 points

7 Price

- 7.1. Bidder must complete pricing in table below inclusive of VAT.
- 7.2. The item descriptions are for comparative purposes and will enable the Museum to compare bidders pricing on the same product. These represent typical items that the Museum will place orders for during the contract period and the quantities will differ. The Museum has not included all its software requirements in the table below.
- 7.3. The bidder will provide for all the Museum's needs as and when they arise.
- 7.4. Hand delivered bids/quotes will not be considered.

Make and Delivery	Description of software	price including VAT
1	Adobe creative suites	R
1	Jarisson Annual License x 1 for the records of 150 employees 12 months only	R
1	Freepik	R
1	Office 365 license	R
1	Firewall	R
1	ESET Antivirus and any other antivirus license	R

8 BBEE Assessment

Preferential procurement calculation 80/20, whereby 80 is for price and 20 points for specific goals.

Preference Point System

In accordance with the Preferential Procurement Regulations of 2022, NM has determined the following specific goals for which preference points will be awarded:

Goal 1: Broad-Based Black Economic Empowerment

Section 10 of the B-BBEE Act enjoins every public entity to take into account and apply the B-BBEE Codes of Good Practice in determining and implementing a preferential procurement policy. NM will thus award preference points to suppliers based on their B-BBEE specific preferential goals.

Goal 2: Empowerment of Local Businesses

NM is in the Free State, a rural province on the margins of economic activity. To develop and empower local businesses based in the Free State, NM will award preference point to suppliers based in the Free State.

Goal 3: Youth Empowerment

Youth participation in the economy is crucial for the growth and development of the South African economy, but their participation has been limited by several factors. One of the main challenges for youth has been the high levels of unemployment. The unemployment rate for young people in South Africa is much higher than the national average, which makes it difficult for them to enter the labour market and participate in the economy.

In an effort to empower youth and encourage their participation in the economy, NM will award preference points to businesses which are at least 51% owned by youth.

Goal 4: Women Empowerment

Women participation in the economy is crucial for the growth and development of the South African economy, but their participation has been limited by several factors. For women, the challenge has been unequal access to economic opportunities, including education, training, and employment. Women in South Africa often face discrimination and gender-based violence, which can limit their ability to participate in the economy. Additionally, women tend to be concentrated in low-paying, informal sector jobs, which offer little security and limited opportunities for advancement.

To empower women and encourage their participation in the economy, NM will award preference points to businesses which are at least 51% owned by women.

Goal 5: Empowerment of People with Disabilities

People with disabilities face significant barriers to participating in the South African economy. According to the World Bank, about seven million South Africans have some form of disability, and they are more likely to experience poverty and unemployment compared to those without disabilities.

People with disabilities often face discrimination in the labour market and have limited access to education, training, and employment opportunities. They may also face physical and attitudinal barriers, making it difficult for them to fully participate in the economy.

In an effort to empower people with disabilities and encourage their participation in the economy, NM will award preference points to businesses which are at least 51% owned by people with disabilities.

Points awarded for each goal

Preferential points will be awarded as per below scoring:

CRITERION	80/20	90/10
B-BBEE Status	4	2
Businesses Based in the Free State	4	2
Ownership by Youth	4	2
Ownership by Women	4	2
Ownership by People with Disabilities	4	2
	20	10

B-BBEE Status Points will be awarded as per below:

B-BBEE STATUS	80/20	90/10
Level 1	4	2
Level 2	3	1.5
Level 3	2	1
Level 4 and below	1	0.5
Non-compliant	0	0

Ownership Points for Youth, Women, and People with Disabilities will be awarded as per below:

OWNERSHIP	80/20	90/10
Above 50%	4	2
Above 40%	3	1.5
Above 25%	2	1
Above 10%	1	0.5

Proof of claim

Bidders must submit valid proof of claim for any of the above criteria as stipulated in the bid documents. Failure to submit proof of claim will not disqualify a bid but will result in points not being awarded for any criterion for which proof of claim has not been submitted or is invalid.



an agency of the
Department of Sport, Arts and Culture

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Incorporating the satellites:	Insluitend die satelliete:
Oliewenhuis Art Museum	Oliewenhuis-kunsmuseum
Freshford House Museum	Freshford-huismuseum
First Raadsaal	Eerste Raadsaal
Wagon Museum	Wagenuismuseum
Florisbad Research Station	Florisbad-navorsingstasie

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BIDDER'S DISCLOSURE

1. Purpose of the form

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in the table below.

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the **National Museum, Bloemfontein**? **YES/NO**

2.2.1 If so, furnish particulars:

.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....

3 Declaration of shareholding

3.1 Are any of the bidder's directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise, designated as youth, women, and/or people with disabilities? **YES/NO**

3.1.1 If so, furnish particulars of the names, individual identity numbers, sex, shareholding and, if applicable, disability of sole proprietor/ directors /

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trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in the table below.

Full Name	Identity Number	Sex	Disability	Shareholding %

4 DECLARATION

I, the undersigned, (name)
in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 4.1 I have read and I understand the contents of this disclosure;
- 4.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 4.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement, or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 4.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

- 4.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 4.6 There have been no consultations, communications, agreements, or arrangements made by the bidder with any official of the **National Museum, Bloemfontein** in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 4.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2, 3 and 4 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature

Date

Position

Name of Bidder