

 Eskom	Generic Scope of Work	Matimba Power Station
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Title: **Ash Conditioners
Refurbishment for Matimba
Power Station**

Unique Identifier: **N/A**

Alternative Reference Number: **N/A**

Area of Applicability: **Engineering**

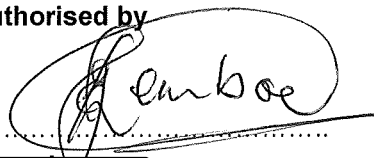
Documentation Type: **Report**

Revision: **1**

Total Pages: **22**

Next Review Date: **N/A**

Disclosure Classification: **CONTROLLED
DISCLOSURE**

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Date: 2026/04/24	Date: 2026/04/24	Date: 2026/05/04

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1. INTRODUCTION

This document defines the work required for the systematic refurbishment of the ash conditioners at Matimba Power Station. The scope covers the inspection, disassembly, refurbishment and replacement of critical parts, and final commissioning to ensure optimal ash handling performance and plant availability.

2. SUPPORTING CLAUSES

2.1 SCOPE

2.1.1 Purpose

The purpose of this scope is to define the Ash conditioners repairs activities Requirements for Matimba. The station is expected to perform as per system demand and conditioners repairs strategy efforts must support this requirement. It is therefore imperative that the successful and suitably qualified Partner aligns his/her organisation fully to the conditioner repairs activities and processes laid down in this scope.

2.1.2 Applicability

This scope is applicable to all Ash conditioners components activities associated with Matimba Power Station and adjacent Eskom power stations as per when required. This contract relationship will naturally terminate upon the end of 5-year period, or the budget money is finished, whichever comes first.

2.2 NORMATIVE/INFORMATIVE REFERENCES

Parties using this document shall apply the most recent edition of the documents listed in the following paragraphs.

2.2.1 Normative

- [1] ISO 9001 Quality Management Systems.
- [2] Insert normative document references here.
- [3] Supplier Contract Quality Requirements Specification.
- [4] SABS Quality Standards
- [5] Occupational Hygiene
- [6] Construction Regulations
- [7] SANS Code of Practice for Design, Erection, Use and Inspection of Access Scaffolding
- [8] 32 -303 Requirements for The Safe Processing, Storing, Removing and Handling of Asbestos and Asbestos Containing material, Equipment and Articles
- [9] SABS Thermal insulation materials for industrial applications Part 2: Metal-mesh-faced mineral fibre mattresses.

2.2.2 Informative

Contractor employees shall comply with Eskom's policies and site regulations, including non- use of cell phones in restricted areas, adherence to Eskom's cardinal rules, adherence to Generation Occurrence

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Management Procedure, no smoking policy, Maintenance URS, etc. These requirements will be detailed during the induction training process and are stipulated in the referenced documents and their references.

- [1] Plant Safety Regulations
- [2] Programming and Progress Monitoring Services-Equipment Supply Contractor
- [3] Accident Prevention Activity Report
- [4] Eskom Environmental Practices and Standards
- [5] Eskom vehicle and driver safety management
- [6] Eskom Standard NWS 1454 Specification for Thermal Insulation
- [7] GGSS 1181 – Specification for chemical product and material used in a power plant
- [8] GGA 1182 – Control of chemical products in a power station
- [9] 36-821 – Minimum specification for steam turbine oils
- [10] SAB 5555 – Transformer oil
- [11] GGSS 0879 – Minimum specification for reciprocating air and gas compressor oil
- [12] GGSS 0900 – Eskom minimum specification for semi fluid enclosed gear greases
- [13] GGSS 0895 – Minimum specification for general purpose greases
- [14] GGSS 0897 – Eskom specification for molybdenum and graphite.

2.3 DEFINITIONS

Definition	Description
Agitator Conditioner	A device or an apparatus for stirring or shaking.
Blade	The flat, wide section of an implement or device such as an oar or a propeller.
Base/ Core crew	A complement of the <i>Contractor's</i> personnel based on site for the duration of at least one year and detailed in the Site Addendum
Contractor	Service provider contracted for supply specific service to ESKOM Matimba power station.
Contract services	The services specified in this contract including supply and installation services that complies with all the requirements stated in the Service Information.
Employer	Eskom or Eskom Matimba power station representative appointed in writing.
Outage	A planned or unplanned shutdown project related to one or more of the <i>Employer's</i> Power Station units
Regular site maintenance and repair work	Work that does not form part of an <i>outage</i> scope of service. This could include opportunity maintenance performed while a unit is on <i>outage</i>

2.3.1 Disclosure Classification

Controlled disclosure: controlled disclosure to external parties (either enforced by law, or discretionary).

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2.4 ABBREVIATIONS

Abbreviation	Description
DOL	Department of labour
GO	General Overhaul
IR	Interim Repair
KPA	Key performance area
KPI	Key performance indicators
NCR	Non-Conformance Report
SOS/SOW	Scope of service/ Scope of work
PCLF	Planned capability loss factor
PPE	Personal protective equipment
SABS	South African bureau of standards
SAP	System, application, products (plant maintenance, procurement, finance, and materials management.
SHE	Safety, health and environment
QCP	Quality control plan/ inspection and test plan

2.5 ROLES AND RESPONSIBILITIES

2.5.1 Contract Manager:

- 2.4.1.1. Co-ordinating and manage contract budget and expenses
- 2.4.1.2. Ensure that the contractor operates within the budget
- 2.4.1.3. Holds monthly meetings with the contractor
- 2.4.1.4. Communicate technical interface between Eskom and the contractor
- 2.4.1.5. Ensure that all work performed complies with the OHS act regulation and quality requirements
- 2.4.1.6. Review, verify, and approve receipt of services/deliverables from the contractor
- 2.4.1.7. Manage and maintain contract records and correspondence between both parties.
- 2.4.1.8. Ensure that the contractor compliance with the conditions of contract.
- 2.4.1.9. Resolving any deviations and breaches in relation to the agreed conditions of the contract
- 2.4.1.10. Contracts manager must keep the original copy to file for history purposes

2.5.2 Contractor:

- 2.4.2.1. The Contractor to provide technical support and advice on constant failure trends of the equipment
- 2.4.2.2. Ensure that the application and implementation of appropriate maintenance tools and innovative techniques
- 2.4.2.3. Develop Key performance Indicator (KPI), objectives and targets which support and which in line with the Employer's objectives

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2.4.2.4. To provide adequate resources capabilities to carry out maintenance and inspection work and that support the Employer's objectives

2.4.2.5. The contractor to adhere to all Employer's health and safety requirements and procedures on site

2.4.2.6. All other maintenance activities to be performed in accordance with the relevant procedure and specification where applicable

2.4.2.7. The contractor shall record and report to the Employer the following;

2.6 PROCESS FOR MONITORING

2.6.1 Technical KPIs

Item	KPI	Targets
1	No. of PM's due	0
2	No. of P1-P3 overdue	0
3	Manpower utilisation	> 63%
4	No. of reworks	BCEA
5	Total hours overtime	100%
6	Safety finding	1/M
7	Assessment > 25 th	0
8	No. of NCR's	< 2
9	SD & L	100%
10	PSR authorisation	100%

2.6.2 SHEQ KPIs

Item	KPI	Targets
1	SHEQ Performance Report	>95%

2.7 RELATED/SUPPORTING DOCUMENTS

N/A

3. SCOPE OF WORK

3.1 TECHNICAL SCOPE

3.1.1. The Services provided by the contractor under this contract includes the provision as and when required.

3.1.2. The Scope of work is not limited to conditioners components only

3.1.3. The scope of service includes amongst others the supply of spares and of a complete new equipment.

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- 3.1.4. The contractor is responsible for transportation of the equipment.
- 3.1.5. Part of or complete conditioner may need refurbishment.
- 3.1.6. The damaged conditioner as a unit or its components is to be collected within 4 days of notice.
- 3.1.7. The failure report must be ready within 10 working days.
- 3.1.8. Eskom personnel will inspect and verify all the damaged components.
- 3.1.9. Refurbishment programme should be available within 5 working days after verification.
- 3.1.10 The contractor to develop a QCP and approved by Eskom personnel.
- 3.1.11. All hold and witness points to go through verification by Eskom personnel.
- 3.1.12. The contractor to possess the workshop from which the scope of work is to be executed.
- 3.1.13. Eskom personals will visit such site to verify adherence to safety standards.
- 3.1.14. In case of any work been subcontracted, Eskom personals will visit such workshop.
- 3.1.15. Where it is required, all procedure for painting is to be followed.
- 3.1.16. Procedure for welding, B-class welder and trade-tested artisan are a prerequisite.
- 3.1.17. Packaging should be such that all points of water and dust ingress must be sealed.
- 3.1.18. Eskom will supply all the required drawings.

3.2 SERVICES WORK SCOPE

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	Items to be replaced	Drawing	material/grade	Dimensions(mm)	QTY	note
conditioner liner	Main liner	0.58/61375	3CR12	3355x3500x6	1	Liner to be rolled as a complete section and not to be cut into smaller sections
	Discharge liner L&R	0.58/61375	3CR12	501x378x6	2	All liner holes to be countersunk drilled
	Discharge liner F&B	0.58/61375	3CR12	1530x519x6	2	see drawing for profile dimensions
	Side liners bottom	0.58/61376	3CR12	474x1583	2	
	Side liners top	0.58/61376	3CR12	619x1583	2	
	M12 counter sunk bolts and acorn nuts	0.58/61375	CSK HT screws galvanised	m12x25	134	Acorn nuts to be welded to casing
Conditioner casing	main drum	0.58/61375	mild steel	669x821	2	conditioner sides to be window patched on worn through areas
	lid support frame	0.58/61375	mild steel angle iron	60x60*6	24545	consist out of 6 frames
	lid support frame	0.58/61375	PFC 120x55	120x55	1611	for 3 frames
	lid to drum attachment face	0.58/61375	angle iron	50x50x6	7000	severely rusted need to be cut out and new one welded in
	baffle sides	0.58/61375	3CR12	1595x600	2	see drawing for profile dimensions
	baffle arc	0.58/61375	3CR12	1016x400	2	see drawing for profile dimensions
	M12 assembly bolts	0.58/61375	HT Galvanised	M12 x25	108	

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Spray water system	Spray nozzle assembly	0.58/61392 &94 &95	80 NB pipe with bronze spray nozzle	See drawings for details	2	Spray nozzles to be fabricated up until first flange and installed on conditioner lid
Conditioner lid	Lid	0.58/61377	3CR12	3612x1707x6	1	Openings and holes for inspection doors, water valves and ash inlet pipe to be made as per drawing
	Lid inspection door flange	0.58/61377	3CR12	25x6	16944	flanges to be welded onto 8 doors
	Spray valve protection pipe	0.58/61377	3CR12	200diax200	2	
	inspection door frame	0.58/61377	mild steel angle iron	40x40x5	21600	frames to be made up as per drawing
	Inspection doors type A	0.58/61377	3CR12	385x535x6	4	
	Inspection doors type B	0.58/61377	3CR12	720x390x6	2	
	Inspection doors type C	0.58/61377	3CR12	790x720x6	2	
	inspection door flanges	0.58/61377	3CR12	25x6	17000	
	Inspection door seals type A	0.58/61377	high temperature silicone, baked	385x535x7.5	4	
	Inspection door seals type B	0.58/61377	high temperature silicone, baked	720x390x7.5	2	
	Inspection door seals type C	0.58/61377	high temperature silicone, baked	790x720x7.5	2	
	Door hold down clamp	0.58/61377	heavy duty industrial hold down clamp		16	industrial hold down clamp with part no 11469 to be used
	water pipe supports	0.58/61377	mild steel PFC	100 x 50	2	

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Conditioner seals	dead box	0.58/61379	mild steel	500 dia x 3 with 25 mm flange	4	
	dead box rotating disc	0.58/61379	mild steel	498 dia x 3	4	
	labyrinth seals outer stationary	0.58/61379	mild steel	256 dia 161 hole	4	to be machined as per drawing split into two halves
	labyrinth seals inner rotating	0.58/61379	UHDPE	203 dia 161 hole	8	to be machined as per drawing to be machined as per drawing split into two halves
Conditioner bearings	cooper split baring NDE + labyrinth seals	0.58/61374	bcp 150 EX OTL 160BP		2	
	cooper split baring DE + labyrinth seals	0.58/61374	bcp 150 GX OTL 160BP		2	
Conditioner bull/tandem gears	Drive gear	0.58/61390	C55 EN9		1	induction hardened gears 58 HRC, refer to drawing
	Driven gear	0.58/61390	C55 EN9		1	induction hardened gears 58 HRC, refer to drawing
Gear housing	inspection door with hinge	0.58/61380 & 81	mild steel	160 x 250x6	1	
	housing seals	0.58/61382	double lip oil seal	560 ID		felt seals needs to be removed and replaced with oil seals
	housing seals	0.58/61382	double lip oil seal	145 ID		felt seals needs to be removed and replaced with oil seals
Conditioner vibration pads	body		stainless steel	120 dia pressed over rubber	6	
	rubber		80 shore	113 dia x36	6	
	threaded rod		stainless steel	m16 x 130	6	

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	lifting nut		stainless steel	m16 x 80 dia flange	6	
	assembly and installation	0.58/61374				Assembly and installation to take place as per drawing indication
Low speed coupling	low speed coupling		RFK 140F-140M	120 dia	1	coupling to be connected to conditioner drive shaft
	coupling guard	0.58/61384	3 mm mild steel & diamond mesh	530 x 350 x690		
	coupling frame	0.58/61378	mild steel angle iron	60 x 60 x6	820	
Conditioner shaft	paddle blade holders	0.58/61388	EN8			worn flanges to be replaced
	paddle blades	0.58/61389	VRN 200 & kramgrit 46(tungsten)	50 mm tungsten on face and tip	50	paddle blades manufactures as per drawing
Conditioner sealing	conditioner flanges to be sealed with high temperature silicone gasket					
Sandblasting and painting	body and frame		DCS 900	to be sandblasted and painted using spec DCS 900		
Assembly	Final assembly of conditioner	0.58/61374	final assembly to take place as per drawing			
NOTE : please refer to cad files & drawings for cutting dimensions' any problems contact Matimba ash plant system engineer						

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3.3 ASH CONDITIONERS SPARES LIST

Material Number	Description
27250	GEAR, SPUR: TYPE: PLAIN HUB
100919	SEAL, MECHANICAL: TYPE: LABYRINTH SHAFT DIAMETER: 160 MM
34829	BEARING: TYPE: CARTRIDGE
31770	BEARING, ROLLER: TYPE: SPLIT
32034	BEARING, ROLLER: TYPE: SPLIT ROW: SINGLE
574563	BOLT: TYPE: FASTENING; DIAMETER: M14; LENGTH: 55
219606	COUPLING: TYPE: LOCKING ELEMENT; SIZE: ID 120 X OD 165 X HT 100
44797	SHAFT: TYPE: DRIVEN PADDLE; LENGTH: 4.245 M;
44798	SHAFT: TYPE: DRIVE PADDLE; LENGTH: 4.52 M;
44799	PADDLE BLADESBLADE: TYPE: PADDLE; DIMENSIONS: WD 440 X LG 370 X THK 15 MM;.
617700	SEAL,LBRNTH:SHAFT ;DIA 289 MM
177049	ASSY:BTB260-73;BEWGEAR;ASH CONVEYOR
622557	ALVE:ROTARY FLOW CONTROL;530 X 390 MM
620824	SHAFT:SOLID OUTPUT SHAFT ;LG 516.5 MM
611804	ASSY:GIANT MIXER CONVEYOR ;SS 3CR12
618381	COUPLING:LOCKING ELEMENT ;STL ;TC115
625993	PIPE,MTLC:OD 300 MM;MS;LG 6 M;THK 6 MM
628016	COUPLING:RFK 140F-140M; DF=120; DM=120

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3.4 CONTRACTORS MANAGEMENT, SUPERVISION AND KEY PEOPLE

- 3.4.1. The contractor shall provide a 24/7 (hour/day) services as per scope of work in case of emergency.
- 3.4.2. Each individual in the team is to be formally qualified in his/her trade with adequate experience.
- 3.4.4. Proof of qualifications is to be supplied to the Employer.
- 3.4.4. The contractor shall ensure that his staff brought onto site in connection with the works and shall have a good communication skill.
- 3.4.5. Non-compliant report (NCR) shall be raised against the contractor for any abnormality that threatens Eskom's mandate to supply electricity.

3.5 SITE VISIT

- 3.5.1. Clarification meeting and site visit is compulsory for all contractors.
- 3.5.2. Procurement officer to form part of the site visit team.
- 3.5.3. Invited contractors to bring own PPE during site visits.
- 3.5.4. All official communication will be in the form of writing.
- 3.5.5. A register will be signed by all in attendance and kept as record
- 3.5.6. Contractors who do not attend and goes to site visit won't be considered
- 3.5.7. List the contact information of the end users

3.6 OUTAGE OR PROJECT WORK

The employer representatives, in conjunction with the contractor, is to prioritise work on non-outage to ensure that Conditioners refurbishments services are available during both outage and non-outage period. A full inspection/maintenance plan shall be carried out and going to be utilised within an outage. Should a malfunction occur; the contractor is to provide the service requirement to restore the plant operating order within 12 hours of receiving a notification. The Contractor will be responsible to supply transport to collect the damaged item within a specified time and deliver the repaired one at his/her costs. The packaging should be such that the items must be delivered without scratch and or dent. The relevant drawings will be handed over to the successful tenderer. The conditioner must first be painted with red oxide, then tractor grey.

3.7 RE- COMMISSIONING

All the equipment isolated for maintenance intervention shall be re-commissioned after start up and recorded in history on SAP-PM. All plant equipment shall be re-qualified after any maintenance intervention.

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3.8 CONTINUOUS IMPROVEMENT

- 3.8.1. The Contractor shall implement continuous improvement program to optimize performance and reduce failure rates.
- 3.8.2. The Contractor will be responsible for participating in root cause failure investigations as required by the Client representative.
- 3.8.3. The Contractor will participate in improvement programs pertaining to conditioner downtime.
- 3.8.4. The contractor shall provide the employer with the updated calendar on repairs undertaken

Note: Contractor Performance Target: **100% reliability** of conditioners is **non-negotiable**, specifically because of the safety risk involved in use of the equipment. This reliability requirement drives the maintenance approach on the conveyor drives.

3.9 NON-EXCLUSIVE SCOPE

3.10 CONTRACT PERFORMANCE

- 3.10.1 To provide a 8 hours consultation per day, seven (5) day per week basis maintenance service
- 3.10.2 Optimisation of the system and equipment to reduce costs, maintain and enhance the condition of the equipment
- 3.10.3 Maintain the equipment according to best practice and Eskom Computerised Maintenance Management System
- 3.10.4 Perform maintenance work in accordance of specified standard procedures and check sheet as agreed between the contractor and employer.
- 3.10.5 All work performed within the parameter of the scope of work and act
- 3.10.6 To keep all instructions/ procedures on hand and supply Eskom power station with reference to be included in this document and supply record and history requirements.
- 3.10.7 Ensure that the work is performed to the highest standard and safety standards and regulations
- 3.10.8 Eskom may at any time visit the worksite where our equipment are repaired/manufactured.

3.11 CRITICAL SPARES

The contractor will be required to provide all stock and non-stock items spares for the replacement and maintenance based on the work order and defects. The contractor will only use spares that are approved by Eskom. The ownership and management of the critical spares reside with the contractor.

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3.11.1 The contractor shall timeously identify delays and adjust plans accordingly

3.11.2 The employer will only be invoiced on spares procured by the contractor, once it is consumed or used in the plant.

3.11.3 The Contractor will be required to supply spares in which all claims will be supported by substantiating documentation.

3.12 SHEQ

3.12.1. Each location where the service is carried out has a health and safety specification or procedure and safety risk management requirements relevant to that location (the Employer's site Health and Safety Plan). The CSM shall ensure that he is a registered recipient of such documentation at each location where work is carried out and is always in possession of the current version of such documentation before any work in this contract is undertaken at that location.

3.12.2. The Contractor shall comply with the requirements imposed on a contractor / Contractor stated in the current version of such documentation at each location where work in this contract is carried out and shall identify to the relevant SM the name of the Contractor's person responsible for monitoring such compliance.

3.12.3. The Contractor shall ensure that he is in possession of documentation relevant to protection of the environment at each location where work in this contract is carried out and shall comply with the requirements imposed on a contractor / Contractor stated therein. The Contractor shall keep records which demonstrate compliance with all health, safety and environmental requirements whether statutory or otherwise and shall allow the SM or relevant SM to inspect them at any time within working hours Employer's Health and Safety Requirements.

6.3.4. In carrying out its obligations to the Employer in terms of this contract; in providing the Services; in using Plant, Materials and Equipment; and while at the Site for any reason, the Contractor complies and procures and ensures the compliance by its employees, agents, Subcontractors and mandatories with:

6.3.5. The provisions of the Occupational Health and Safety Act 85 of 1993 (as amended) and all regulations in force from time to time in terms of that Act ("the Occupational Health and Safety Act, ACT 85, OF 1993"); and The Eskom "Safety, Health and Environmental Requirements for Contractors" document (as amended from time to time) and such other Eskom Safety Regulations as are applicable to the Services and are provided in writing to the Contractor (collectively "the Eskom Regulations"). The Eskom Regulations may be amended from time to time by the Employer and all amendments will be provided in writing to the Contractor. The Contractor complies with the provisions of the latest written version of the Eskom Regulations with which it has been provided; and the health and safety plan prepared by the Contractor in accordance with the SHEQ Requirements.

6.3.6. The Contractor, at all times, considers itself to be the "Employer" for the purposes of the Health and Safety Act, Act 85, OF 1993 and shall not consider itself under the supervision or management of the Employer with regard to compliance with the SHEQ Requirements, the Contractor shall furthermore not consider itself to be a subordinate or under the supervision of the Employer in respect of these matters. The Contractor is always responsible for the supervision of its employees, agents, Subcontractors and mandatories and takes full responsibility and accountability for ensuring they are competent, aware of the SHEQ Requirements and execute the Services in accordance with the SHEQ Requirements

6.3.7. The contractor shall follow all Eskom's safety requirements including all lifesaving rules and regulations required to perform the work. No work will be performed without a permit to work being issued; therefore, the contractor must be authorised to take permit within six months from the award of the contract or contract start.

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3.13 TURN-AROUND AND RESPONSE TIME

The contractor together with Eskom personnel will determine the programme after evaluations. The contractor will therefore immediately inform the Eskom personnel of any deviation from the programme.

3.14 DATA PACK

After failure, an investigation will to be conducted. The following shall be submitted to the employer:

3.14.1 Failure analysis report with pictures

3.14.2 Detailed service report specifying the work to be done

3.14.3 All reports to be signed and submitted to the contract manager within 2 weeks after service rendered.

3.15 QUALITY CONTROL STANDARDS:

Quality control plan shall be produced, maintained and implemented per task as agreed by the employer. The QCP must be discussed with the employer for approval. This QCP shall comply with ISO 9001:2015 standards. Any amendments to the QCP shall be discussed with the employer for approval.

3.16 ESKOM POLICIES

The contractor's employees shall comply with Eskom's policies and site regulations, including but not limited to the use of cell phone while driving, in restricted areas, adherence to Eskom's lifesaving rules, smoking policy, zero tolerance on alcohol usage, etc. these requirements will be discussed in details during induction training process.

3.17 EMERGENCY

The contractor will be required to attend to emergencies.

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3.18 PRICING/COST BREAKDOWN

- 3.18.1 Costs to be provided against categorised activities.
- 3.18.2 Cost to be provided in Rands, and in an electronic excel workable formats.
- 3.18.3 Cost should at least be valid for 60 days in order to accommodate Matimba procurement process.
- 3.18.4 Cost should be listed in the spreadsheet and broken-down accordingly. E.g. SHEQ, travelling, spares.
- 3.18.5 Contractor to provide warranties and guarantee
- 3.18.6 The safety costs must be quoted separately.

4. TECHNICAL EVALUATION

- 4.1 Technical evaluation will be based on the technical evaluation criteria
- 4.2 Valuation report should be signed by maintenance manager
- 4.3 Commercial documents should be signed by commercial manager.

5. RECORDS

- 5.1 Every official meeting will have an attendance register and meeting minutes recorded and kept in a file.
- 5.2 Minutes of the meeting shall be signed by all parties
- 5.3 All communications must be recorded in an email and kept in a file.

6. GENERAL

- 6.1 Housekeeping must always be good and follow proper stacking standards
- 6.2 Contractor must consider local skills and local to Lephalale
- 6.3 Employees must be provided with proper accommodation at least with water, lights and sanitation. (evidence required)
- 6.4 Contractor will provide own PPE, branded with contractor's name. No Eskom PPE to be used by the contractor.
- 6.5 Contractor will attend meetings as required
- 6.6 Assessments to be submitted on the 25th of every month, failure to submit will lead to NCR being issued.

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7. AUTHORISATION

This document has been seen and accepted by:

S Manena	Engineer Prof Engineering
M Matloga	Manager Maintenance
E Lemboe	Middle Manager Maintenance

8. REVISIONS

Date	Rev.	Compiler	Remarks
June 2018	0	SK Matlakala	To define the purpose for the contract
March 2026	1	S Tyabule	Amended with additional items to meet new requirements

9. DEVELOPMENT TEAM

The following people were involved in the development of this document:

- Sello Matlakala
- Qolile Shiviti

10. ACKNOWLEDGEMENTS

- Shandukani Manena

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