

**25 September 2026**

## **CLARIFICATION NO 1**

**APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE 300 FINANCE UPGRADE, GL CONSOLIDATIONS, SEI REPORTS, INTERCOMPANY TRANSACTIONS AND BANK SERVICES CONFIGURATION, INVOICE DUPLICATION PREVENTION, SUPPORT AND MAINTENANCE FOR A PERIOD OF EIGHTEEN (18) MONTHS; RFB NO: 024/2026/EWSS/SAGE300/RFB**

Herewith please find clarification No 1 which forms an integral part of the above-mentioned RFQ.

### **PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:**

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address [tenders09@tcta.co.za](mailto:tenders09@tcta.co.za); for the attention of The Receiving Officer to confirm that you have received this clarification.

**Regards**

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**Tina Mkhulise**

**SCM ACQUISITION MANAGER: CORPORATE**

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for  
**RFB NO: 024/2026/EWSS/SAGE300/RFB**

SIGNATURE: ..... DATE: .....

ON BEHALF OF: .....

## **QUESTION 1**

1. If a new product needs to be purchased to deliver one of the requirements, how is the purchase of the product going to be handled as additional modules and ISV products can only be purchased through the business partner of record at sage.

### **RESPONSE:**

Additional software will be procured and licensed by the business partner of record with Sage when required.

## **QUESTION 2**

2. Point 4.3.3 states Implementation and configuration of Sage Enterprise Intelligence please confirm the current status and percentage of completion of the SEI implementation.

### **RESPONSE:**

The Sage Enterprise Intelligence implementation is still in the early stages, and progress to date is about 10%.

## **QUESTION 3**

3. Point 4.7.6.1 states that verify if that specific invoice number already exists for that supplier. Clarification needed is the verification needed for the exact invoice number for the vendor or similar as well e.g. the INV001 and then similar would be INV 001 or INV001. Or INV-001

### **RESPONSE**

The verification is needed for the exact invoice number for the vendor.

## **QUESTION 4**

4. Is the verification only needed for AP invoices or Invoices for PO as well? Are debit notes and credit notes processed in PO?

### **RESPONSE:**

The verification is needed for both AP invoices and invoices for Purchase Orders (POs). All contracts must be linked to a PO. Also, all debit and credit notes must be processed through the PO to ensure appropriate validation and auditability.

## **QUESTION 5**

5. The requirement of configuring GL consolidations/ Inter company Transactions/ Banks services to be configured prior or after the upgrade.

## **RESPONSE**

GL consolidations, Intercompany Transactions and Banks Services must be configured after the upgrade of the system to the latest supported version.