

Service Record / Pro-forma Invoice

ASSA ABLOY

Service Record No: **C 10784**

Reg. No: 1971/008368/07
 Vat No: 4270120779
 PO Box: 146, Roodepoort 1724
 Address: Unit 1 Okavango Park, 13 Patrys Cresc. Brackenfell 7560
 Switchboard: +27 (0)21 981 7631
 Fax: +27 (0)21 981 9314
 Website: www.assaabloyentrance.com

Banking Details
 Assa Abloy (SA) Pty Ltd
 Citibank
 Acc: 0201523028
 Branch: 320005 (Citi N.A.)

Invoice No:

Date: **20/11/18**

Company Name		Cape Town Airport	
Postal Address		Cape Town	
		Code	
Contact Person	W. COHNS	Tel	061 8438713
Email		Fax	
Order No.		Customer VAT No	

Customer (Company to be invoiced)

Site Details	
Site Name	Cape Town Airport
Physical Address	Cape Town
	Code
Contact Person	Tel

Job Description	Installation of S500

Service Required

Service Report			
Work Completed Installed S500 with lock, Battery, SAS2(x2) Auto Door Release(x2), Mode Selector and Micro Cell. Did Commission door, handed User Manual to Client. Door style need to be change.			
Mileage per km	Quantity	Each	Total
Start Time: 20 h 00 Finish Time: 00 h 55			
Materials/Other:			
Sub Total			
VAT @ 14%			
Total			

Work Completed Stelton	Technical Signature 
Customer Name Billy	Customer's Signature 
Site Contact	Site Contact's Signature

Signed Off

GLOBAL STANDARD FOR BESAM WARRANTY TERMS & CONDITIONS

Besam Product Warranty Information. Warranty Statement – Terms & Conditions:

- Besam warrants that all products sold and installed by its personnel or authorized installers will be free from defects in material and workmanship under intended use and service for a warranty time of 12 months, beginning at time of delivery / installation date.
- This warranty extends only to the original buyer of the equipment.
- Besam warrants that the software will operate substantially in accordance with its functional descriptions and that it has been recorded on non-defective media.
- Besam does not warrant that the software will be error-free or operate without interruption.
- If several products are installed at any particular site, the warranty period shall commence on the day of delivery/installation of each respective Product.
- The warranty provides cover against mechanical / electrical breakdown of the products and goods supplied by Besam and it is limited to the repair and/or exchange of the damaged parts, exclusively, as well as the labour and callout charges involved during normal working hours (9 am to 5 pm Monday to Friday excluding public holidays), and does not mean any kind of special priority or emergency.
- In some cases Besam may provide support outside of the previously stated normal working hours, or could treat it as an emergency call on behalf of a customer, however there could be a separate charge for the labour that will be not covered under the warranty that will be charged at our published service rate for the time frame related or due to the emergency callout required.
- The warranty period for the exchanged material will expire at the same time as the original warranty for the rest of the original equipment supplied.

Limitations of the Warranty:

- This warranty is valid ONLY if the equipment has been installed by Besam personnel or by its authorized installer's network.
- This warranty is valid ONLY if Besam receives from the customer / end user all the information and details requested for registration in the first 60 days after the completion of the installation.
- This warranty is void if a defect is caused by error, negligence or inappropriate use by the customer or third party, including but not limited to:
 - Damages caused by electric supply line not properly protected by the correct fuses and switches, or not properly installed and with the correct connections.
 - System deviations caused by an installer other than Besam or its authorized installers.
 - Any unit that has been tampered with, modified or otherwise taken apart by non-Besam personnel or its authorized installers.
 - Damage caused by improper electrical connections of non-Besam provided equipment.
 - System that has been additionally equipped with non-Besam original branded parts and/or non-Besam supplied spare parts and accessories.
 - Damage caused by other manufacturers' equipment attached to the installed product.
 - Damage caused by improper usage, or alterations by others than Besam or its authorized installers.
 - Non-required visits where a fault could not be found with the equipment (system resetting, power discontinuation, wrong selection in position switch, etc).
 - Accidental damage.
 - Deliberate damage, neglect of the equipment or vandalism.
 - Repair to cosmetic parts, the wiring carcass, furniture and all wiring and accessories exterior to the equipment.
 - Damage caused by foreign objects or substances.
- Cost in relation to routine inspection, regular maintenance or service adjustments, including sensor detecting fields, door speeds, hold-opening time or other adjustments needed as a consequence of the normal use of the equipment, etc., outside of the site acceptance test carried out together with the customer at the end of the installation process.
- Adjustments due to customer requests.
- General wear and tear parts on the system, items that would be deemed as consumables, including but not limited to batteries, carriage wheels, belts, door end stops, pivots and floor guides, sliding tracks, rubber sealing, brushes, vibration absorbers, fuses, etc.
- Glass and profile damages, unless damage is found during the site acceptance test carried out together with the customer at the end of the installation process.
- Any damage caused, directly or indirectly, by a circumstance beyond the control of the applicable company within Besam ASSA ABLOY Entrance Systems or its authorized installers, such as damages caused by industrial dispute, water damages, fire, lightening, adverse weather conditions, natural disaster, or any other act of God, vandalism, terrorism, war, extensive military mobilization, insurrection, requisition, seizure, embargo, restrictions in the use of power, and defects or delays in deliveries by sub-contractors caused by any such circumstances.
- **Besam ASSA ABLOY Entrance Systems reserves the right in its sole discretion to void this warranty on account of any amounts due owing for this or any other accounts Besam may have with the holder of this warranty.**

Extended Warranty:

- In some cases and under certain conditions this Warranty could be extended for further periods. Please contact your Besam representative to understand how to achieve this, if possible.

Customer Responsibility:

- You are responsible to follow local regulations, basic conditions for safe operation and usage of the equipment and you shall perform safety checks and planned maintenance of the installed equipment as recommended by us.
- Failure to do so could leave your business liable to claims for injuries caused by the incorrect support and use of the equipment.
- Failure to do this in a proper way or non-compliance with manufacturer's care and maintenance recommendations may void the warranty.
- Besam-authorized resellers shall extend this warranty to end-users only, but have no authority to extend a greater or different warranty on behalf of Besam
- Please contact your Besam representative to learn how we can help with our extensive service options.
- A service agreement with Besam will protect your initial investment, insure reliable operation of your equipment, and include priority status at call-out according to the agreed terms. Regular maintenance prevents problems and minimizes the time that the system is unfit for use, while prolonging the life of the equipment and providing optimum convenience and safety for those using it.

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED, WRITTEN OR ORAL AND ALL OTHER WARRANTIES INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS LIMITED WARRANTY. REPAIR OR REPLACEMENT AT BESAM'S OPTION IS OWNER'S SOLE REMEDY AND IN NO EVENT SHALL BESAM BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, LOSS OF USE OF THE COMPONENT OR FACILITIES OR SERVICE DOWNTIME, OR CLAIMS OF OTHERS. BESAM'S LIABILITY PURSUANT TO THIS WARRANTY SHALL IN NO CASE EXCEED THE PURCHASE PRICE ALLOCABLE TO THE AUTOMATIC DOOR COMPONENT OR PORTION THEREOF WHICH GIVES RISE TO THE CLAIM.