



employment & labour

Department:
Employment and Labour
REPUBLIC OF SOUTH AFRICA

RESPONSES TO THE CLARITY SEEKING QUESTIONS

TENDER NUMBER: TCF 04: 2024/25

TENDER DESCRIPTION: THE APPOINTMENT OF SERVICE PROVIDER FOR
TRAVEL MANAGEMENT SERVICES FOR THE COMPENSATION FUND FOR
A PERIOD OF THIRTY-SIX (36) MONTHS.

THE FOLLOWING QUESTIONS/ENQUIRIES WERE ASKED:

NO	QUESTIONS	RESPONSES
1	What is the current ERP System the Compensation Fund using?	SAP.
2	What does the paragraph mean in 3.6.3 “ TMC must provide the Compensation Fund with the approved appointment letter, that <i>entails all responsibility of the Key Account Manager (KAM)</i> ” ?	TMC must provide the approved letter that entails all the responsibilities of the Key Account Manager(KAM).
3	Are we supposed to complete SBD 3.3, together with Transaction Fee Model, and Management Fee Model?	Yes, all the documents must be on the financial proposal envelope.
4	What is the difference between On-line and Off-line services?	On-line booking is when a booking is initiated and completed on-line without consultants intervention and Off-line booking is done in the system with a message directed to a consultant for assistance.
NB: Kindly note that the editable vision template of Transaction Fee Model and Management Fee Module will be uploaded on the National Treasury eTenders portal.		



Compensation Fund
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