



Provincial Supply Chain Management

REQUEST FOR INFORMATION

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BID NUMBER													
BID DESCRIPTION													
CUSTOMER DEPARTMENT													
CUSTOMER INSTITUTION													
BRIEFING SESSION	Y		N		SESSION COMPULSORY				Y		N		
					SESSION HIGHLY RECOMMENDED				Y		N		
BRIEFING VENUE							DATE				TIME		
COMPULSORY SITE INSPECTION	Y		N			DATE				TIME			
SITE INSPECTION ADDRESS													
TERM AGREEMENT CALLED FOR?	Y		N		TERM DURATION								
CLOSING DATE					CLOSING TIME								
TENDER BOX LOCATION													

NOTES

THE TENDER BOX IS OPEN

- Bids / tenders must be deposited in the Tender Box on or before the closing date and time.
- Bids / tenders submitted by fax will not be accepted.

ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL GPG RFI FORM – (NOT TO BE RE-TYPED) - ALL REQUIRED INFORMATION MUST BE COMPLETED (FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED)

THE TENDERING SYSTEM

The purpose of advertising a Request for Information (RFI) is to obtain as wide an exposure as possible for the requirements and to offer an equal opportunity to as many prospective suppliers as possible to submit quotation, thereby promoting competition. To this effect please note that GPT endeavour to use multiple channels for advertising its Request for Information (RFI), namely the Government Tender Bulletin.

TRAINING SESSIONS

Non-compulsory **"How to tender"** workshops are held every Wednesday from 10:00 to 13:00. Kindly follow our social media platforms / etenders@gauteng.gov.za (Publications) for the venue of the training.



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SUPPLIER INFORMATION

NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	☐ Yes ☐ No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES OFFERED?		☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐ YES ☐ NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	☐ YES ☐ NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐ YES ☐ NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES ☐ NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	☐ YES ☐ NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.	



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TENDER DOCUMENTS CAN BE OBTAINED FROM: <https://e-tenders.gauteng.gov.za/Pages/Advertised-Open-Tenders.aspx>
OR

ALTERNATIVELY SEND AN E-MAIL TO: Tender.admin@gauteng.gov.za

ANY ENQUIRIES REGARDING BIDDING PROCEDURE MAY BE DIRECTED TO:

DEPARTMENT	
CONTACT PERSON	
TELEPHONE NUMBER	
FACSIMILE	
E-MAIL ADDRESS	

ANY ENQUIRIES REGARDING TECHNICAL INFORMATION MAY BE DIRECTED TO:

DEPARTMENT	
CONTACT PERSON	
TELEPHONE NUMBER	
FACSIMILE	
E-MAIL ADDRESS	



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PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER		DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED (Proof of authority must be submitted e.g. company resolution)			



GAUTENG PROVINCE

e-GOVERNMENT

REPUBLIC OF SOUTH AFRICA

Request for Information (RFI): Cloud Computing Services

1. Introduction

The Gauteng Department of e-Government is seeking information from qualified cloud computing service providers to understand capabilities, solutions, and pricing structures available in the market. This RFI is issued for planning purposes only and does not constitute a commitment to purchase.

2. Objectives

The primary goals of this RFI are to:

- Identify service providers capable of delivering Scalable and Secure cloud computing services.
- Gather information about potential service offerings, infrastructure models (IAAS, PAAS, SAAS), and pricing structures.
- Understand service provider capabilities in Security, Compliance, Service Level Agreements (SLAs), and support.

3. Requested Information

Service providers are asked to provide responses that include the following:

A. Company Profile

- Company name, Physical address location
- Years in business and Cloud experience
- Client references (especially in Local, Provincial and National Government)

B. Service Offerings

- Types of cloud services offered: IAAS, PAAS, SAAS
- Public, Private, Hybrid, or Multi-cloud options
- Core features, Tools, and Automation capabilities

C. Architecture & Technology

- Data Center locations Must be within the borders, including Multi-Regional centres for Disaster Recovery capabilities
- Networking Architecture which includes Public and Private access
- Supported technologies (including Microsoft, Oracle, Unix, Linux etc.)
- Support Technologies for various Databases
- Migration and deployment capabilities

D. Security and Compliance

- Data encryption (in-transit and at rest)
- Identity and Access Management
- Perimeter Firewalling and Intrusion Protection System
- Managed services: Security services as per IAAS, PAAS and SAAS, and Monitoring
- Compliance certificates (ISO 27001 - information security management systems (ISMS), HIPAA, POPIA)

E. Service Level Agreements

- Provide an SLA IAAS, PAAS, SAAS
- Uptime guarantees
- Incident response times
- Support options and escalation paths.

F. Pricing Information

- General pricing models
- Billing frequency
- Licensing

G. Value-Added Services

- Monitoring and reporting
- Technical consulting
- Training and support services

4. RFI Response Instructions

Each service provider to provide a table with the following costing for comparative and budget purposes

- (a) Cost per vCPU from entry level to highest spec vCPU
- (b) RAM per GB
- (c) Disk storage from entry level to high-speed Solid-State Drives (SSD). Please include disk drive / Storage throughputs
- (d) Cost per network interface.

This is by no means a comprehensive or exhaustive list of cloud technologies required. However, it's a simplified version for cost comparisons and budgeting.

5. Disclaimer:

This RFI is issued solely for information and planning purposes. It does not constitute a Request for Proposal (RFP), a Request for Quotation (RFQ), or a commitment to purchase. Respondents will not be reimbursed for any costs incurred in responding to this RFI.

Format: PDF or Microsoft Word format preferred.

Submission: Please Send responses to:

Contact Person: Dell Modingwane and Nonkululeko Kekana

Email: Dell.Modingwane@gauteng.gov.za and Nonkululeko.Kekana@gauteng.gov.za