

STATE INFORMATION TECHNOLOGY AGENCY (SOC) LTD

Registration number 1999/001899/30

RFB 2802-2023- Supply, Installation, Maintenance and Support of VMWARE Software to The Department of Agriculture Land Reform and Rural Development (DALRRD) for the period of 60 months.

QUESTION	ANSWER
Are these new licenses or are renewals required- If renewal, please provide EA/contract no.	NEW LICENSES (SKU CODE ARE ON THE TENDER DOCUMENT).
Please provide current versions of VMware software running and what version you would like to get	CURRENT VERSION: 7 (ACCORDING VMWARE VERSION 7 HAS BEEN DISCONTINUED, SO REQUIRE VERSION 8).
Provide details of the installation services required	INSTALLATION OF THE LICENSES AND CONFIGURATION OF THE VCENTRE IS REQUIRED
Please provide details of the service hours required to be provided over the five-year period.	YES MUST QUOTE 100 HOURS OVER A PERIOD OF 5 YEARS.
What is expected from the service provider from a services perspective	AD-HOC SUPPORT SERVICES OVER PERIOD OF 5 YEARS (100 HOURS).
The document is referring to vRealize in the heading but then .you talk about SRM licences? Do you want both or which one of the two	ONLY REQUIRES SRM LICENSES (TYPO ERROR ON VREALIZE).
Are you currently running VMware and do you only want the new licences installed or do you need to install and configure VMware for them?	YES CURRENTLY RUNNING VMWARE AND REQUIRE LICENSES TO BE INSTALLED AND VCENTRE TO BE CONFIGURED.
If it's a new installation of VMware – what hardware do you have? How many ESXi hosts at each site	INTERNAL RESOURCES WILL INSTALL ESXi ON ALL HOSTS JUST REQUIRE INSTALLATION AND CONFIGURATION OF VCENTRE
We wanted to confirm if we can quote the normal VMware SKU's and not Fujitsu	YES YOU MAY QUOTE ON NORMAL VMWARE SKUs BECAUSE HAVE CONFIRMED WITH VMWARE THAT THE SKUs PROVIDED ON THE TENDER BID ARE NORMAL VMWARE LICENSES.