



(FORM A)
TENDER & CONTRACT QUALITY
REQUIREMENTS FOR 240-105658000 AND
QUALITY REQUIREMENTS FOR ISO 9001
STANDARD

Document Identifier	240-68099512	Rev	9
Effective Date	January 2022		
Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	MATLA BUILDING FACILITIES REPAIRS.				
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION			INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS			X	
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 (refer to clause 3.5.2 of 240-105658000)			-	
		Category 2 (refer to clause 3.5.3 of 240-105658000)			X	
		Category 3 (refer to clause 3.5.4 of 240-105658000)			-	
		Category 4 (refer to clause 3.5.5 of 240-105658000)			-	
	CLAUSE 5	POST-CONTRACT AWARD				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)			X	
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)			X	
	CLAUSE 6	STANDARD CONDITIONS				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)			X	
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)			X	
		Preservation (refer to clause 3.8.3 of 240-105658000)			X	
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)			X	
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)			X	
		SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)			X	
	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	X	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	X	PRINCIPLE 7	Relationship Management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION		DATE	SIGNATURE
			Officer QA		19/02/2026	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION		DATE	SIGNATURE

Public

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorized version on the system. No part of this document may be reproduced in any manner or form by third parties without the written consent of Eskom Holdings SOC Ltd, © copyright Eskom Holdings SOC Ltd, Reg No 2002/015527/30