

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2031		

To whom it may concern	Date	18 September 2026
	Enquiries	Ngimphiwe Mathenjwa
	E-mail address	MathenNG@eskom.co.za

Dear Sir/Madam

Request for Enquiry Number	E3448GXMPDUV
Description / Project Title	PROVISION OF CAR WASH SERVICE FOR DUVHA POWER STATION VEHICLES AND CONSTRUCTION EQUIPMENT INCLUDING VALLEY' FOR A PERIOD OF 60 MONTHS

Item	Questions	Answers	Clarity Published Dates
1.	Should the price be submitted in excel or PDF?	The pricing should be submitted in PDF format.	18 September 2026
2.	Regarding ownership of the car equipment. What type of ownership is Eskom looking for?	A letter of intent to buy or receipts and for lease – letter of intent to lease	18 September 2026
3.	Will Eskom accept a conditional Letter of Intent / Order Financing commitment from a DFI (such as FDC) alongside our continuous trading financial statements (2023–2026) to satisfy the financial capability requirement, given the contract scale?	Financial capability requirements are not applicable for this enquiry.	18 September 2026
4.	Does the 5-year contract allow for annual price escalation starting from Year 2?	Yes, CPA will be applicable from year 2.	18 September 2026
5.	The power that will be provided, because we are taking into consideration the mud and dust the cars will have? is it 3 phase or a single-phase power?	Previously it was a three phase, however currently there are renovations on the park home.	18 September 2026
6.	How many employees (car wash attendants) should be on site?	Two (2) employees.	18 September 2026

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7.	Can we appoint a contractor as a supervisor or car wash attendant?	You can have one of the employees on site who washes cars as your site supervisor.	18 September 2026
8.	As proof of experience, if I have been operating a car wash but have no contract with any entity can I submit reference letters from my clients ?	You can submit your reference letters, but your reference letters need to be on the letterhead, and they must be signed by the referee. There should be contactable references so that if Eskom wants to contact them to confirm, they will be able to get hold of them.	18 September 2026
9.	On the tractor how many kgs or what kind of tractors?	There are different kinds and different weights as well	18 September 2026
10.	Regarding Eskom's recommendation on local job retention and continuity, does Eskom prefer that bidders submit a signed Letter of Intent to Retain/Absorb Existing Site Staff as part of our SDL&I and Technical Staffing Plan? If so, can Eskom facilitate or allow an introductory handover with the current site supervisor to collect worker profiles for compliance?	No. The technical requirements request for CV's, qualification and experience only for the site supervisor not the car wash staff. Therefore, there is no need for tenderers to require CVs for the current staff. With regards to the supervisor, the expectation is that tenderers submit based on who they have currently in their company not information of employees currently working at Duvha.	18 September 2026
11.	Does the wash bay have a catwalk? Also, what system is in the washbay for stormwater management for debris.	No, we do not have a catwalk. It is just a simple washing bay with the drains where the water goes in. it was approved by Safety and environmental.	18 September 2026
12.	Is there deep cleaning/washing to be done on the vehicles and equipment or is just a normal standard wash throughout?	This is covered by the valet service which is done on an as and when required basis.	18 September 2026
13.	In a case where a vehicle is only washed twice per month, instead of the estimated number of times in the price list, how is the payment processed for that vehicle?	Payment will be as per wash for each vehicle based on the daily check sheets.	18 September 2026
14.	Is valet covered in the pricing or do the vehicle wash rates include valet services?	Valet services are to be priced separately as per the price list.	18 September 2026

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15.	In instances where it rains for a month and no cars are washed, how are employees paid?	The NEC contract clearly indicates adverse physical condition. All the adverse physical weather conditions, they are there and there's a process on how you can put up a claim on that.	18 September 2026
16.	With regards to the infrastructure, what must the service provider provide?	The equipment such as your pressure washers, buckets, chemicals, PPE etc. Eskom provides electricity, wash bay and water.	18 September 2026
17.	For the site supervisor, is any supervisory experience considered or specifically car wash experience?	Supervisory experience, individual must have managed/supervised work and employees.	18 September 2026
18.	I have equipment but lost invoices what must I submit?	An affidavit stating you are the owner and lost the slips will be considered in this instance.	18 September 2026
19.	Are we allowed to have another car wash employee at our cost?	Yes, the person would need to be inducted, trained and have a permit to enter site.	18 September 2026
20.	The supervisor is required to have a code 10 license, but in terms of the cranes, forklifts tipper trucks and tractors, those need competency. Will Eskom account for a person who will be able to move those vehicles around?	The construction equipment, the operators will bring those on site in the car wash. Once the equipment is washed, the operator will have to come and remove the vehicle from the bay. Car wash employees will only be required to drive sedans, bakkies etc.	18 September 2026
21.	With some government entities that we have got contracts with, they would ask us if, if you do get appointed, that you carry over the current staff that is already on sites because they already know the system	Based on the experience, we have changed suppliers over the years, but we've never changed employees. Suppliers that come in adopt the existing employees.	18 September 2026
22.	Do you allow private vehicles like an individual where is being allowed to bring his own vehicle for a wash or is strictly for Eskom only?	Scheme and private vehicles are not part of the service	18 September 2026
23.	Are ablution facilities included in the contract?	Your employees will come into our park homes. This is where they change and put their bags. There are also bathrooms inside.	18 September 2026
24.	Are we expected to submit these Environmental documents on tender closing date or what?	Environmental requirements are returnables required prior to Contract Award. They are not disqualifiable documents.	18 September 2026

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25.	We kindly request clarification regarding Page 2 of the C2.2 Price List for the above-mentioned tender. We have noted that Page 1 of the C2.2 Price List includes a column for the overall contract value, whereas Page 2 does not contain the same column. On Page 2, the pricing schedule only provides a column for Total per Month, with no column provided for the overall contract value for the full 5-year period (60 months). Could you please clarify whether bidders are required to provide only the monthly total on Page 2, or whether the overall 60-month contract total is also required? If the overall 5-year value is required, kindly advise where this amount should be captured, as the relevant column appears on Page 1 but is not provided on Page 2.	A revised pricing schedule has been issued with Addendum 1.	18 September 2026
26.	Under "management of works monthly", does "Admin" refer to an employee or to the running costs?	Admin refers to running costs.	18 September 2026
27.	What are "contract requirements"?	Contractual requirements refer to once off cost e.g. Site establishment or set up fee.	18 September 2026
28.	There is an X under Car wash equipment, does that mean we do not quote on that	Yes, you do not quote that equipment is provided by supplier at no cost to Eskom.	18 September 2026
29.	We do not have an option on the pricing list to price for 2 site employees "salaries	The 2x employees will be paid from the overall car wash invoice no separate rate for that.	18 September 2026
30.	The safety officer and admin must be onsite Monday to Friday?	No. As and when required.	18 September 2026

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