



Dear Bidder

BID WCGHSC0414/2023: FOR THE SUPPLY OF MEDICAL LOCUMS OF ALL GRADES AND SPECIALITIES INCLUDING STANDBY, ON CALL (EXCLUSIVE OF NURSING AND ADMINISTRATIVE PERSONNEL) TO ALL HOSPITALS/INSTITUTIONS UNDER THE WESTERN CAPE GOVERNMENT OF HEALTH FOR A THREE-YEAR PERIOD.

Clarification questions posed by bidder:

Question	Response from the Department of Health and Wellness
Could you please provide guidance on how to properly complete this section as the WCB3.2 document does not provide space to stipulate section 12 Allied Workers page 9.	• Kindly refer to section 12 of the bid document referring the various Allied Workers. Bidders are required to indicated in the column. Furthermore, the department refers to the cover page whereby bidders should provide all their pricing on the USB Therefore all pricing for all services must be provided on the USB.
Could you please confirm whether this is Specialist (Metro) or Medical Officers with a Specialty Diploma (Anesthesia)? As the next page stipulate Specialist (Rural) but we noticed there is no pricing Schedule then for Specialist (Metro)?	• For both Metro and Rural this refers to a Specialist.
The following professions is not listed on the new tender documentation. Could you kindly confirm whether these professions are excluded from the scope of the new medical locum tender? • Medical Officer with diploma in Anaesthetics • Disability Grant Medical Officer • Specialist not specified • Psychiatrist • Radiation Oncologist • Environment Health Practitioner • Orthotist • Dispensing Optician • Internal Medicine • Audiologist • Speech Therapist • Optometrist • Family Paediatrics • Physicist	• The following professional cadres are to be included: ○ Audiologist ○ Speech Therapist ○ Optometrist ○ Occupational Therapist ○ Medical Officer for Disability Grant Assessment Services • The Department will investigate if the other cadres of professionals are still required. Once this process has been finalized and it is established these services are needed within the Department a supplementary bid will be issued. Please note that it can only be done once the Department has finalized the current process.
The shift timetable in the pricing schedule has been amended to 07h00–19h00. Could you kindly confirm whether the previous 06h00–18h00 shift no longer applies to the medical locum professions under this tender?	• The shift timetable reflected in the pricing schedule has been amended to 07h00–19h00.
The pricing schedule for Assistants and Allied Workers only make provision for one rate. Could you kindly advise on how we should price all assistants under one rate and all allied workers on one rate as payrate for these professions differs?	• The Department refers to the cover page, whereby a USB must be used to provide pricing for all assistants and allied with the rates that the agency is quoting.



With regards to indemnity Insurance could DOH please clarify the minimum amount insurance cover needed for medical professionals and will the minimum amount vary on the different medical professionals?	• The Department does not determine the minimum and maximum amounts for insurances cover.
Could DOH please clarify the below by providing an actual example	• If the locum is on call, the agency can only bill the DOHW 30%. Example the agency can only bill the DOHW 30% of the per hour rate if the locum is providing the service from home.
Could you please clarify if all roles should be graded or only Doctors and Pharmacy staff as previously?	• All roles should be graded as per the occupation specific dispensation (OSD).

BID SPECIFICATION COMMITTEE: CHAIRPERSON

DATE: 17 March 2026