

REQUEST FOR BID PROFESSIONAL SERVICES



BID DETAILS

BID NUMBER: NERSA/2324/ICT/MSHE/BID004

CLOSING Date: 05 JUNE 2023

Time: 11:00

DESCRIPTION: THE APPOINTMENT OF A SERVICE PROVIDER TO MAINTAIN , SUPPORT, HOST AND ENHANCE THE NERSA'S WEBSITE AS AND WHEN REQUIRED FOR A PERIOD OF THREE (3) YEARS

**NON-COMPULSORY
VIRTUAL BRIEFING
SESSION:**

Yes

☒

No

☐

See Section A Part 1: Bid Submission Conditions and Instructions.

DETAILS OF BIDDER

Organisation/individual:

Contact person:

Date:

Email address:

Telephone Number:

Cellular Number:

Fax Number:

Please indicate whether it is the original or copy, tick the applicable block.

ORIGINAL

☐

COPY

☐

Please do not retype the bid document.

SECTION A

GLOSSARY

AWARD	Conclusion of the procurement process and final notification to the effect to the successful bidder
B-BBEE	Broad-based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003) and the Codes of Good Practice issued there under by the Department of Trade and Industry
BID	Written offer in a prescribed or stipulated form in response to an invitation by NERSA for the provision of services, works or goods
CONTRACTOR	Contracting entity with whom NERSA will conclude a formal contract and potential service level agreement subsequent to the final award of the contract based on this Request for Bid
DTI	Department of Trade and Industry
GCC	General Conditions of Contract
IP	Intellectual Property
NIPP	National Industrial Participation Programme
ORIGINAL BID	Original document signed in ink Copies of original document signed in ink Facsimile of original document signed in ink
SCM	Supply Chain Management
SLA	Service Level Agreement

SECTION A

DOCUMENTS IN THIS BID DOCUMENT PACK

Bidders are to ensure that they have received all pages (pp. 52) of this document, which consist of the following sections:

SECTION A

Note: Documents in this section must be returned with bids.

- ☐ Bid Submission Conditions and Instructions
- ☐ Evaluation Process / Criteria
- ☐ Terms of Reference
- ☐ Contract Form (Rendering of Services Parts 1 & 2) - The pro forma contract is only included for bidders to take note of the contents of the contract that will be entered into with the successful contractor)

SECTION B

Note: Documents in this section must be fully completed, signed and returned or supplied with bids.

- ☐ Special Conditions of Bid and Contract – Special conditions that the bidder needs to accept
- ☐ SARS Tax Compliance Status Pin Letter or Printed Tax Clearance Certificate
- ☐ Bidder's Disclosure
- ☐ Preference Points Claim Form in terms of the Preferential Procurement Regulations 2001 (Purchases)
- ☐ B-BBEE Certificate, Sworn Affidavit for Exempted Micro Enterprises (EME)
- ☐ Invitation to Bid
- ☐ Technical Proposal
- ☐ Experience in this field
- ☐ Team Details (CV's)
- ☐ Pricing Schedule/Financial Proposal (Services: Professional)
- ☐ Labour Legislative Requirements (CIPC)
- ☐ Membership of professional bodies (Institutes, Affiliates, Accreditations or Associates)
- ☐ National Treasury CSD registration summary report
- ☐ Reference letters

SECTION A

SECTION A

BID SUBMISSION CONDITIONS AND INSTRUCTIONS **CONDITIONS AND INSTRUCTIONS THAT BIDDERS NEED TO TAKE NOTE OF**

1 FRAUD AND CORRUPTION

- 1.1 All service providers are to take note of the implications of contravening the Prevention and Combating of Corrupt Activities Act, Act No 12 of 2004 and any other Act applicable.

2 NON-COMPULSORY VIRTUAL BRIEFING SESSION

The non- compulsory virtual briefing session will be held on **22 May 2023 at 10:00**, MS TEAMS. Bidders who would like to participate in the meeting, must send their request/confirmation to: briefingsessions@nersa.org.za by **22 May 2023 at 09:00**.

CLARIFICATIONS/ QUERIES

- 2.1 Any clarification required by a bidder regarding the meaning or interpretation of the Terms of Reference, or any other aspect concerning the bid, is to be requested **from the date of bid publication** (15 May 2023) in writing by e-mail from scm@nersa.org.za not later than 12:00 on the **23 May 2023**. No clarification will be attended to after this closing time.
- 2.2 A reply will be forwarded on **24 May 2023**. The bid reference number should be mentioned in all correspondence. Telephonic requests for clarification will not be accepted. If appropriate, the clarifying information will be made available to all bidders by e-mail only.

3 SUBMITTING BIDS

- 3.1 One (1) original of the bid document plus one (1) **memory stick** that contains the duplicate of the original submission to be handed in / delivered to: The Procurement Manager, NERSA, Kulawula House, 526 Madiba (Vermeulen) Street, Arcadia, Pretoria.
- 3.2 The original version of the bid must be submitted with one (1) memory stick. Failure to submit the original plus one (1) memory stick and to include all attachments in the memory stick will result in automatic disqualification. Bidder(s) will also be disqualified for submitting a blank memory stick.
- 3.3 The original bid document must be fully completed and/or signed in ink and thereafter duplicate the original in the memory stick with all its attachments.
- 3.4 International bidders do not have to be a locally registered entity in South Africa in order to bid. See QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS on the Invitation to Bid Form. Therefore, if responses to all questionnaire were no, then it's not a requirement to register for a tax compliance status system pin code from the South African Revenue Service (SARS).
- 3.5 **NB:** Bidder(s) will be disqualified for failing to submit the original plus one (1) memory stick. Failure to include all attachments in the memory stick will result in automatic disqualification. Bidder(s) will also be disqualified for submitting a blank memory stick.

SECTION A Part 1: Bid Submission Conditions and Instructions

- 3.6 An original bid document may not be converted into word format or retyped, however, may be completed/filled in ink.
- 3.7 In addition, Bidders must submit a memory stick sealed in a closed envelope for submission.
- 3.8 **The financial proposal should be submitted separately in a sealed envelope.**
- 3.9 Bids should be submitted in a sealed envelope, marked with:
- Bid number **NERSA/2324/ICT/MSHE/BID004**
 - Closing date and time **(05 JUNE 2023 at 11:00)**
 - The name and address of the bidder.
 - Bids received in an envelope that is not sealed may be disqualified.
- 3.10 Documents submitted on time by bidders shall not be returned.

4 LATE BIDS

- 4.1 Bids received late shall not be considered. A bid will be considered late if it arrived even one second after 11:00 or any time thereafter. The tender (bid) box shall be locked at exactly 11:00 and bids arriving late will not be considered under any circumstances. Bids received late shall be returned unopened to the bidder. Bidders are therefore strongly advised to ensure that bids be despatched allowing enough time for any unforeseen events that may delay the delivery of the bid.
- 4.2 The official Telkom time (Dial 1026) will be used to verify the exact closing time.
- 4.3 Bids sent to NERSA via normal post or any other mechanism shall be deemed to be received at the date and time of arrival at the NERSA premises (in tender box in reception area or if too big for the tender box, over the counter in the reception area). Bids received at the physical address after the closing date and time of the bid, shall therefore be deemed to be received late.

5 DIRECTIONS TO NERSA OFFICES FOR DELIVERY OF BIDS**Physical Address**

NERSA, Kulawula House, 526 Madiba (Vermeulen) Street, Arcadia, Pretoria

Bidders should allow time to access the premises due to security arrangements that need to be observed.

DIRECTIONS TO NERSA

From OR Tambo International Airport

Take the R21 (North) to Pretoria
 Continue on the R21 for approximately 45 kilometers
 At the roundabout (Fountains Circle) follow the Sunnyside signs (M5)
 Continue driving on Mears Street (becomes Steve Biko Street)
 Turn right onto Madiba St
 Kulawula House (NERSA) will be on your left

NB: Parking available opposite NERSA at Sancardia Centre

From Johannesburg

Follow N1/M1 north
 Continue on the N1/M1 north
 This road then becomes M1
 Continue on the M1 and take the Eeufees off ramp
 At the bottom of the Eeufees T-junction turn right
 Turn left under the bridge
 Follow the Sunnyside signs (M5)
 Continue driving on Mears Street (becomes Steve Biko Street)
 Turn right onto Madiba St
 Kulawula House (NERSA) will be on your left

NB: Parking available opposite NERSA at Sancardia Centre

GPS coordinates

Dec: Latitude -25.743579
 Longitude 28.204839

DMS: Lat 25°44'37.6"S
 Long 28°12'17.3"E

3 NEGOTIATION AND CONTRACTING

- 3.1 NERSA has the right to enter into negotiation with one or more bidders regarding any terms and conditions, including price(s), of a proposed contract.
- 3.2 NERSA shall not be obliged to accept the lowest of any quotation, offer or proposal.
- 3.3 A contract will only be deemed to be concluded when reduced to writing in a formal contract and Service Level Agreement signed by the designated responsible person of both parties. The designated responsible person of NERSA is the Chief Executive Officer (CEO) or his/her written authorised delegate.
- 3.4 Under no circumstances will negotiation with any bidders constitute an award or promise / undertaking to award the contract.

4 ACCESS TO INFORMATION

- 4.1 All bidders will be informed of the status of their bid once the procurement process has been completed.
- 4.2 Requests for information regarding the bid process will be dealt with in line with the NERSA procurement policy and relevant legislation.

5 REASONS FOR REJECTION

- 5.1 NERSA shall reject a proposal for the award of a contract if the recommended bidder has committed a proven corrupt or fraudulent act in competing for the particular contract.
- 5.2 NERSA may disregard the bid of any bidder if that bidder, or any of its directors:
 - 5.3 Have abused the SCM system of NERSA.
 - 5.4 Have committed proven fraud or any other improper conduct in relation to such system.
 - 5.5 Have failed to perform on any previous contract and the proof exists.
- 5.6 Such actions shall be communicated to the National Treasury.

6 PAYMENTS

- 6.1 NERSA will pay the contractor the fees set out in the final contract according to the table of deliverables. No additional amounts will be payable by NERSA to the contractor.
- 6.2 The contractor shall from time to time during the currency of the contract, invoice NERSA for the services rendered.

SECTION A Part 1: Bid Submission Conditions and Instructions

- 6.3 The invoice must be accompanied by supporting source document(s) containing detailed information, as NERSA may reasonably require, for the purposes of establishing the specific nature, extent and quality of the services which were undertaken by the contractor.
- 6.4 No payment will be made to the contractor unless an original tax invoice complying with section 20 of the VAT Act No 89 of 1991, as amended, has been submitted to NERSA.
- 6.5 Payment shall be made by bank transfer into the Contractor's bank account normally 30 days after receipt of an acceptable, original, valid tax invoice. Money will only be transferred into a South African bank account. (Banking details must be submitted as soon as the bid is awarded).
- 6.6 The Contractor shall be responsible for accounting to the appropriate authorities for its income tax, VAT or other moneys required to be paid in terms of the applicable law.
- 6.7 Method of Payment in respect of services delivered by the Contractor will be made monthly, subject to the submission of detailed invoices, and verification by NERSA staff or person designated.

Invoices must be forwarded to:

Information Resources Management Department

NERSA

Postal Address:
P.O. Box 40343
Arcadia
South Africa
0007

Physical Address:
Kulawula House
526 Madiba Street
Arcadia
Pretoria
0083

7 CANCELLATION OF PROCUREMENT PROCESS

- 7.1 This procurement process can be postponed or cancelled at any stage provided that such cancellation or postponement takes place prior to entering into a contract with a specific service provider to which the bid relates.

BIDDERS MUST TAKE NOTE OF THE EVALUATION PROCESS THAT WILL BE FOLLOWED**1 EVALUATION PROCESS****1.1 COMPLIANCE WITH MINIMUM REQUIREMENTS CRITERIA**

All bids duly lodged as specified in this Request for Bid will be examined to determine compliance with bidding requirements and conditions. Bids with deviations from the requirements / conditions, will be eliminated from further consideration.

1.2 SELECTION CRITERIA, PRICE AND PREFERENCE POINTS

1.2.1 All remaining bids as per paragraph 1.1.1 will be evaluated as follows:

1.2.2 Bids will be evaluated first on selection criteria and then in accordance with the 80/20 reference points system prescribed in Preferential Procurement Regulations.

1.2.3 The First stage, bids will be evaluated on selection criteria, of which (100 points) shall be awarded for functionality.

1.2.4 Bids will be considered further if it achieves the minimum prescribed qualifying score for selection criteria (60.00 points out of 100). Bids that failed to achieve the minimum qualifying score on selection criteria will be disqualified for further evaluation.

1.2.5 The Second stage, bids will be evaluated in terms of the 80/20 preference point systems. Only bids that achieve the minimum qualifying score/percentage on selection criteria will be evaluated in accordance with the 80/20 preference point system.

1.3 DETERMINATION OF PERCENTAGE FOR SELECTION CRITERIA

1.3.1 The evaluation criteria and weights on selection criteria as indicated in the table in paragraph 2, will apply.

1.3.2 The percentage scored for functionality should be calculated as follows:

1.3.3 Each panel member shall award values for each individual criterion on a score sheet. The value scored for each criterion shall be multiplied with the specified weighting for the relevant criterion to obtain the marks scored for the various criteria. These marks should be added to obtain the total score. The following formula should then be used to convert the total score to a percentage for functionality:

$$Ps = \frac{So}{Ms} \times Ap$$

where

Ps = percentage scored for functionality by bid/proposal under consideration

So = total score of bid/proposal under consideration

Ms = maximum possible score

Ap = percentage allocated for functionality

SECTION A Part 2: Evaluation Process/Criteria

- 1.3.4 The percentages of each panel member shall be added together and divided by the number of panel members to establish the average percentage obtained by each individual bidder for functionality.

1.4 ELIMINATION OF PROPOSALS ON GROUNDS OF FUNCTIONALITY

- 1.4.1 Bids that score less than **60%** of the marks available for functionality will be eliminated from further consideration.
- 1.4.2 If appropriate, implied contract price adjustments will be made to the cost proposals of all remaining bids.
- 1.4.3 The percentage scored for price shall be calculated as follows:

A maximum of 80 points is allocated for price on the following basis:

80/20

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

- Ps = Points scored for comparative price of bid under consideration
 Pt = Comparative price of bid under consideration
 Pmin = Comparative price of lowest acceptable bid

1.5 AWARDING OF POINTS FOR SPECIFIC GOALS

- 1.5.1 Points to be awarded to a bidder based on his or her specific goals see below table:

PRICE	MAXIMUM POINTS	REQUIRED EVIDENCE
Price	80	
Specific Goal	20	
▪ Black Owned	10	BBB-EE certificate or sworn affidavit
▪ Woman Owned	10	BBB-EE certificate or sworn affidavit
Total Points	100	

Bidders who wish to claim points for specific must ensure that documentary evidence to support the claim is attached to the bid document as specified in table above

1.6 COMBINING PRICE AND SPECIFIC GOALS

- 1.6.1 The points for specific goals will now be added to the price.
- 1.6.2 Only the bid with the highest number of points scored may be selected for award.

SECTION A Part 2: Evaluation Process/Criteria

- 1.6.3 The Bid Adjudication Committee will consider the recommendations and make the final award. The successful bidder will usually be the bidder scoring the highest number of points or it may be a lower scoring bid on justifiable grounds or no award at all.

1.7 PRESENTATIONS (optional)

- 1.7.1 NERSA reserves the right to invite bidders for presentations before the award of the bid.
- 1.7.2 NERSA may decide to have compulsory presentations made either by all bidders who have obtained at least **60%** of the marks for functionality, or by the bidders ranked first, to third once the functionality, price and preference marks have been combined.
- 1.7.3 Presentations shall only affect the marks awarded for functionality. If NERSA wishes to use presentations to discriminate between bidders, the evaluation criteria to be affected shall be determined in advance and due allowance made in the mark scheme and indicated in paragraph 1.2 above.
- 1.7.4 If the date of the presentation meeting is not indicated in the bid document, at least three days' notice will be given to bidders required to attend a presentation as well as the detail of the venue for the presentation.
- 1.7.5 Presentations will be made to the full Bid Evaluation Committee.
- 1.7.6 Points determined by the presentation will be awarded to each bidder by each member of the Bid Evaluation Committee and then an average calculated.
- 1.7.7 Under no circumstances will a presentation by any bidder constitute an award or promise / undertaking to award the contract.

1.8 ADJUDICATION OF BID

- 1.8.1 The Bid Adjudication Committee will consider the recommendations and make the final award. The successful bidder will usually be the bidder scoring the highest number of points or it may be a lower scoring bid on justifiable grounds or no award at all.

2 EVALUATION CRITERIA

Service providers will be evaluated in accordance with the Supply Chain Management Policies as well as the Preferential Procurement Policy Framework Act, 2000 (Act No.5 of 2000), and Preferential Procurement Regulations of 2022.

2.1 Stage 1: Compliance with the minimum requirements:

All proposals will be examined to determine compliance with the request for proposals requirement and conditions. Non-compliant bidders will be eliminated from further evaluation. Service providers who fail to comply with the following minimum requirements may be eliminated from further evaluation.

- Failure to submit one (1) original plus one (1) memory stick that contains the duplicate of the original version.
- National Treasury CSD registration summary report or Central Supplier Database Number on the Invitation to Bid. The valid compliance tax pin must be indicated on the Invitation to bid form. The onus is on the bidder to ensure that their tax matters with SARS are in order.
- SARS pin letter to enable NERSA to view the taxpayer's profile and tax status. In bids where consortia / joint ventures / sub-contractors are involved, each party must submit a separate proof of TCS / pin / CSD Number.
- A B-BBEE sworn affidavit or certificate from a Verification Agency accredited by the South African Accreditation System (SANAS) or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or an Accounting Officer. All standard bidding forms must be fully completed and signed in ink, namely Bidder's Disclosure; Preference Points Claim; Declaration Certificate for Local Production & Content Designated Sector and Invitation to Bid.
- Accept the Special Conditions of Bid and Contract.

2.2 Stage 2: Selection criteria

The evaluation will be conducted by a panel who will evaluate all proposals. The panel will evaluate all proposals independently in terms of the selection criteria, which will be made up of 100 points as follows:

SELECTION CRITERIA	Points
Experience of the service provider in rendering similar service (Table 2)	20
• No projects completed	0
• 1- 3 similar projects completed with contactable references	8
• 4 – 6 similar projects completed with contactable references	14
• 7 + similar projects completed with contactable references	20
Experience of the Account Manager (Table 1)	20
• Account Manager with no experience	0
• Account Manager with three (3) to five (5) years' experience	10
• Account Manager with six (6) to eight (8) years' experience	15
• Account Manager with nine (9) or more years' experience	20
Methodology and Technical approach	40

SECTION A Part 2: Evaluation Process/Criteria

• The methodology and technical approach does not comply with the requirements in the TOR	0
• The methodology and technical approach is standard and does not address the entire scope of work/deliverables	15
• The methodology and technical approach is discussed in detailed and properly addresses the entire scope of work/deliverables	25
• The methodology and technical approach is comprehensive, raises possible problems and proposed solutions.	40
Experience and competency of overall project team members	20
• No experience, no similar projects completed.	0
• 2 years' experience with similar project completed with contactable references.	5
• 3 years' experience with similar projects completed with contactable references.	10
• 4 years' experience with similar projects completed with contactable references.	15
• 5 years or more experience with similar projects completed with contactable references.	20
TOTAL FOR FUNCTIONALITY	100

All service providers who score less than the minimum qualifying percentage on selection criteria 60% (which is 60 points out of 100 points) will be regarded as having submitted a non-responsive bid and will be disqualified from further evaluation on stage 3.

2.3 Stage 4: Evaluation in Terms of 80/20 Preference Point System

Only those proposals that achieve the minimum qualifying percentage on selection criteria will be evaluated further, in accordance with the 80/20 preference point system.

PRICE	POINTS	REQUIRED EVIDENCE
Relative competitiveness of proposed price. The lowest acceptable bid will score 80 points for price	80	Price Proposal
SPECIFIC GOAL	20	
Black Owned	10	Company registration as issued by CIPC
Woman Owned	10	Company registration as issued by CIPC
TOTAL POINTS	100	

Bidders who wish to claim points for specific must ensure that documentary evidence to support the claim is attached to the bid document.

The bid will be awarded to the service provider who scores the highest total number of points in terms of the 80/20 preference point system.

TERMS OF REFERENCE FOR THE APPOINTMENT OF A SERVICE PROVIDER TO MAINTAIN , SUPPORT, HOST AND ENHANCE THE NERSA'S WEBSITE AS AND WHEN REQUIRED FOR A PERIOD OF THREE (3) YEARS

1. INTRODUCTION

The National Energy Regulator of South Africa (NERSA) is a regulatory authority established in terms of the National Energy Regulator Act, 2004 (Act No. 40 of 2004), with a mandate to regulate the electricity industry in terms of the Electricity Regulation Act, 2006 (Act No. 4 of 2006), piped-gas industry in terms of the Gas Act, 2001 (Act No. 48 of 2001) and petroleum pipelines industry in terms of the Petroleum Pipelines Act, 2003 (Act No. 60 of 2003).

NERSA's Vision is:

To be a recognized world-class leader in energy regulation.

NERSA's Mission is:

To regulate the energy industry in accordance with government laws and policies, standards and international best practices in support of sustainable and orderly development.

2. PROJECT BACKGROUND AND CONTEXT

- 2.1 The National Energy Regulator of South Africa (NERSA) seeks to appoint a service provider to maintain, support, host, and enhance the NERSA's website on an as and when required basis for a period of three (3) years.
- 2.2 NERSA's website was redesigned, redeveloped, and launched in 2021. NERSA's website requires continuous maintenance, support and enhancements on an as and when required basis. NERSA also requires the services of hosting the NERSA's website for the duration of the contract with a prospective service provider.
- 2.3 The NERSA's website is one of the most important communication tools to create awareness as well as to inform all stakeholders nationally as well as internationally about the legislative mandate, responsibilities and functions of the entity. The NERSA's website is also used as a mouth-piece re vehicle to reflect the latest developments within the entity, as well as the energy industry.

3. PURPOSE

The National Energy Regulator of South Africa (NERSA) seeks to appoint a service provider to maintain, support, host, and enhance the NERSA's website on an as and when required basis for a period of three (3) years.

4. SCOPE OF WORK AND DELIVERABLES

The prospective service provider is required to provide NERSA with a proposal of the following items as detailed below:

4.1 The prospective service provider shall maintain, support, host, and enhance the NERSA's website on an as and when required basis for a period of three (3) years.

4.2 The prospective service provider shall maintain, support, host, and enhance the NERSA's website in line with NERSA business requirements.

4.3 The service deliverables shall include, but not limited to the following:

4.3.1 Server configuration

4.3.1.1 Hardware requirements

- Intel Xeon Quad Core 3.2 GHz
- 32GB ECC RAM
- 1TB SSD

4.3.1.2 Software requirements

- Linux Debian "Buster"
- MariaDB 10.4
- PHP 7.4 & 8.0
- PEAR 1.10.12
- Apache 2.4
- Perl 5.24
- Exim 4.89
- Dovecot 2.2
- Python 2.7.13 & 3.5.3

4.3.2 System requirements

SECTION A Part 4: Terms of Reference

- Enhancements of the NERSA's website shall comply with W3C standards for usability, aesthetics, efficiency, accessibility, and search engine optimisation.

4.3.3 Training and transfer of skill to NERSA staff members

- The prospective service provider shall conduct training to transfer the necessary skill for administering the NERSA's website and content management system.
- Training will include among others technical training for infrastructure and development/code.
- The transfer of skill will depend on the technology which will be used on both the NERSA's website and content management system.

4.4 Provision of maintenance and support of the NERSA's website

4.4.1 Maintenance

The prospective service provider shall:

- Administer the NERSA's website, content management system, and ensure that both website and content management system are operational all the time.
- Ensure that renewal of annual subscription fee for all third party components supporting the NERSA's website are activated on time.
- Ensure timeous updates and maintenance of all plugins and CMS framework.
- Ensure that NERSA's website maintenance is done in line with NERSA ICT SLA.

4.4.2 Support

NERSA's website and content management and/or support should be done in line with NERSA ICT SLA.

4.5 Hosting of the NERSA's website

NERSA's website is open source (designed in PHP and supported by third party components) solution that is compatible on Linux environment. The prospective service provider shall:

SECTION A Part 4: Terms of Reference

- Ensure security and system integrity at all material times.
- Monitor Uptime/Downtime of the NERSA's website and report to NERSA ICT.
- Ensure fast and efficient site load speed on mobile and desktop devices.

4.6 Provision of Account Manager

The prospective service provider shall provide an Account Manager who will be responsible for the management of the NERSA's account including, but shall not be limited to the following minimum responsibilities:

- Conducting project status and/or monthly meetings with NERSA management as and when required.
- Ensure that training to NERSA's staff is conducted and notify NERSA of new products relevant to the business.
- Provide reports to NERSA's management based on the utilisation of the NERSA's website.
- Ensure resolution of the NERSA's website issues.
- Provide advice and recommendations on new business requirements and latest trends in the industry.

5. MINIMUM REQUIREMENTS FOR ACCEPTANCE OF THE PROPOSAL

The service provider must be duly accredited to maintain, support, host, and enhance websites and proof of such accreditation must be attached.

6. PROPOSAL REQUIREMENTS

The technical proposal must contain the following information:

- (a) Detailed methodology and technical approach to address the terms of reference.
- (b) A detailed work plan with milestones/deliverables that demonstrate the capability of the service provider to maintain, support, host, and enhance websites.
- (c) Previous experience of at least three (3) years of Account Manager that will be responsible for the management of the NERSA's account as per the requirements listed on **Table 1** below:

Table 1: Experience of the Account Manager

SECTION A Part 4: Terms of Reference

Name of Team Member/s	Responsibility	Years of experience (Relevant to this service)	Description of similar projects of the Account Manager	Contact Person
Name of the Account Manager	- Conduct training with NERSA staff and notify them of new products relevant to the business - Provide reports to NERSA management based on the utilisation of the system. - Ensure resolution of system issues escalated to the account manager - Provide advice and recommendations on new business requirements and latest trends.			Name & Surname: Tel: Email:.....

NB: Completion of this Table 1 is compulsory. Attach CV as part of the bid proposal. Failure to complete this Table 1 or if no information requested is provided in full, no points will be awarded on functional evaluation.

(d) Experience of the service provider in similar services conducted with contactable references as per **Table 2** below:

Table 2: Experience of the service provider in similar service

No.	Name of institution	Description of service	Value of Contract	Contract period	Contact Person
1.					Name & Surname: Tel:

SECTION A Part 4: Terms of Reference

No.	Name of institution	Description of service	Value of Contract	Contract period	Contact Person
					Email:..... ...
2.					Name & Surname: Tel: Email:..... ...
3.					Name & Surname: Tel: Email:..... ...
4.					Name & Surname: Tel: Email:..... ...
5.					Name & Surname: Tel: Email:..... ...
6.					

SECTION A Part 4: Terms of Reference

No.	Name of institution	Description of service	Value of Contract	Contract period	Contact Person
					Name & Surname: Tel: Email:..... ...
7.					Name & Surname: Tel: Email:..... ...
8.					Name & Surname: Tel: Email:..... ...
9.					Name & Surname: Tel: Email:..... ...
10.					Name & Surname:

SECTION A Part 4: Terms of Reference

No.	Name of institution	Description of service	Value of Contract	Contract period	Contact Person
					Tel: Email:..... ...

NB: Completion of this Table 2 is compulsory. Attach annexure to complete full details, where necessary. Failure to complete this Table 2 or if no information requested is provided in full, no points will be awarded on functional evaluation.

- (e) Existing and previous clients and their details where similar work has been done.
- (f) A summary of the resources that will be provided together with CV's of the persons that will work on the task so as to demonstrate the experience and expertise of those staff.
- (g) Other relevant information in support of or elucidating the proposal.

7. DURATION PERIOD

7.1 The duration of the appointment of the service provider on the project is for the period of three (3) years from the effective date of the contract as negotiated between NERSA and the successful bidder.

7.2 The deliverables will be confirmed between NERSA and the successful service provider.

7.3 NERSA shall draft the contract to initiate negotiations with the successful service provider. The successful service provider, shall not commence with any work prior to the conclusion of written agreement.

7.4 This bid is subjected to the General Conditions of Contract (GCC). The GCC can be downloaded from the NERSA website at www.nersa.org.za or from National Treasury website at <http://www.treasury.gov.za>. Bids should not be qualified by own terms & conditions. Failure to withdraw, waive or to renounce the bidder's own terms and conditions of bid, when called upon to do so may invalidate the bid.

8. SUBMISSION OF PROPOSALS

8.1 Each bidder must furnish the following information as part of the response:

SECTION A Part 4: Terms of Reference

- 8.1.1 The bid proposal, which should be handed in or delivered to:
- 8.1.2 The Procurement Manager, NERSA, Kulawula House, 526 Madiba Street, Arcadia, Pretoria.
- 8.1.3 One (1) original plus one (1) memory stick (USB) that contains the duplicate of the original submission i.e. that includes the bid document with all its attachments.
- 8.1.4 One (1) original plus one (1) memory stick (USB) that contains the duplicate of the original submission i.e. that includes the bid document with all its attachments. The bid document must not be converted into word format or retyped, however, may be completed/filled in ink in PDF format. (For the protection of the bidder's information, the memory stick must be read/write password protected). The original bid document must be fully completed and/or signed in ink and thereafter duplicate the original in the memory stick (USB) with all its attachments.
- 8.2 Failure to submit one (1) original plus one (1) CD or memory stick that contains the duplicate of the original version. The bid document must not be converted into word format or retyped, however, may be completed/filled in ink in PDF format.
- 8.3 The bidder's unique personal identification number (pin letter) issued by SARS to enable NERSA to view the taxpayer's profile and tax status. Bidders may also submit a printed TCS together with the bid. The onus is on the bidder to ensure that their tax matters with SARS are in order.
- 8.4 A B-BBEE sworn affidavit or certificate from a Verification Agency accredited by the South African Accreditation System (SANAS) or Sworn affidavit signed by the EME/QSE representative and attested by a Commissioner of oaths for statistical and BBB-EE accreditation purposes
- 8.5 All standard bidding forms that have been fully completed and signed by the bidder.
- 8.6 Proof of registration on the National Treasury Central Supplier Database (CSD) prior to submitting their bids. Proof of CSD registration summary report must be submitted together with the bid document or Central Supplier Database Number must be provided on the Invitation to Bid. Failure to submit proof of CSD registration (CSD registration summary report or MA Number) will invalidate the bid. Registration requirements may be found online at <https://secure.csd.gov.za>.

SECTION A Part 4: Terms of Reference

8.7 Acceptance of the Special Conditions of Bid and Contract

8.8 Company profile that includes the following must be submitted:

- experience and expertise in providing maintenance, support, hosting, and enhancement of websites, and
- a list of completed contracts/projects with contactable references, name of institution, description of contract, value of contract, date of contract, contract persons and contact details for each project as per the **Table 2** above in paragraph 7(2) above

8.9 At least three (3) testimonial letters must be included as documentary proof of services rendered, which should address the following:

- a) confirm the nature of services rendered in respect of similar projects conducted and the duration;
- b) rate the level of satisfaction with the services rendered between 1 and 5 (1-Poor, 2-Fair, 3-Good, 4-Very Good; 5-Excellent); and
- c) provide further comments in support of the level of satisfaction over the contract period.

8.10 Summarised CVs of the proposed project team members must be included. The CVs should highlight the minimum roles, experience of resources and description of similar projects with references as per the **Table 3** below:**Table 3:**

Name of Team Member/s	Minimum roles in the Project	Qualifications, Years of Experience/skills	Description of similar projects with contactable references

NB: Completion of this Table 3 is compulsory. Attach annexure to complete full details, where necessary. Failure to complete this Table 3 or if no information requested is provided in full, no points will be awarded on functional evaluation.

8.11 One (1) copy of the financial proposal/pricing schedule for the duration of the contract, which must be submitted separately in a sealed envelope.

8.12 For any enquiries, please contact SCM via email at scm@nersa.org.za.

8.13 The closing date for submission of bid will be confirmed upon bid advertisement, normally at 11:00.

9.1 Financial Proposal

9.1.1 A financial proposal must be submitted separately in a sealed envelope as per **Table 4**.

9.1.2 All monetary amounts must be in South African Rand and inclusive of Value Added Tax (VAT) for registered vendors.

9.1.3 The financial proposal should indicate a ceiling price for the contract duration of three (3) years as per **Table 4** below.

Table 4: Pricing Schedule

	Deliverables	Costs (VAT Incl.) Year 1	Costs (VAT Incl.) Year 2	Costs (VAT Incl.) Year 3
1.	Hosting of the NERSA website	R	R	R
2.	Maintenance and Support,	Fixed hourly rate.	Fixed hourly rate.	Fixed hourly rate.
2.1	Hourly rate for the maintenance and support of the website	R.....	R.....	R.....
2.2	Hourly rate for further development of the website	R.....	R.....	R.....
2.3	Other (please specify)	R.....	R.....	R.....

9.2 Bidders who fail to comply with any of the following minimum requirements will be automatically disqualified from further evaluation.

9.2.1 Failure to submit the signed standard bid documents.

9.2.2 Failure to complete and submit the pricing schedule in the prescribed format of **Table 4**.

10. SECURITY CLEARANCE

The successful service provider shall comply with all security policies as may be imposed by NERSA from time to time. The company and its directors, as well as key personnel to be assigned to render the services, may also be required to undergo a security vetting/screening process which may include but not be limited to criminal record, credit record, company check, citizenship status and all relevant checks that

may be required. The associated costs will be borne by NERSA.

11. METHOD OF PAYMENT

Payment in respect of services delivered by a successful bidder will be made as indicated in the Pricing Schedule, subject to the submission of detailed invoices, and verification by NERSA staff or person designated. Invoices must be forwarded to:

Information Resources Management Department

NERSA

Postal Address:

P.O. Box 40343

Arcadia

South Africa

0007

Physical Address:

Kulawula House

526 Madiba Street

Arcadia

Pretoria, 0083

or by email to invoice@nersa.org.za

12. RIGHT NOT TO APPOINT

- 12.1. NERSA reserves the right, not to appoint a bidder and/or to cancel this bid, at its sole discretion, if it is of the opinion that the bids submitted do not meet the requirements of the bid document, the service is no longer required or for any other reason NERSA may deem fit.
- 12.2. NERSA reserves the right to contact the references provided. In the event that the majority of references contacted provide negative feedback on the bidder, NERSA reserves the right not to appoint that specific bidder.
- 12.3. Although NERSA wishes to enter into a contract with the appointed service provider/s, NERSA reserves the right to procure the services outside the contract where it is deemed necessary.
- 12.4. Service providers must provide the most recent signed and Audited Financial Statements of the company not older than three (3) years. NERSA may, at its sole discretion, determine the risk of doing business with a service provider who, after consideration of the bidder's financial statements, may pose financial risks to NERSA

SECTION A Part 4: Terms of Reference

in the execution of the contract. During evaluation of the financial statements, NERSA will identify mitigating factors/ requirements for the bidder to meet, if applicable.

13. REFERENCE LETTER

- 13.1 NERSA reserves a right to contact references mentioned in the track record list. In order to comply with the Protection of Personal Information Act, 2013 (Act No. 4 of 2013) bidders have a responsibility to obtain the consent of the submitted references prior to sharing their personal information with NERSA e.g. testimonials letters.
- 13.2 Bidders are required to submit a minimum of three (3) positive reference checks as part of the proposal on the closing date of bid.
- 13.3 NERSA reserves to disqualify bidders in the event that a minimum of three (3) positive references is not submitted by closing time of bid or provided feedback is negative on the bidder, NERSA reserves the right not to appoint that specific bidder.
- 13.4 The template below must therefore be completed by the referees in the prescribe 6 format only as on **page 28**.

CONTACTABLE REFERENCE TEMPLATE

To: National Energy Regulator of South Africa (NERSA)

I, the undersigned being duly authorized to do so, hereby furnish a reference to NERSA relative to Bid No. NERSA/2324/ICT/MSHE/BID004 THE APPOINTMENT OF A SERVICE PROVIDER TO MAINTAIN , SUPPORT, HOST AND ENHANCE THE NERSA'S WEBSITE AS AND WHEN REQUIRED FOR A PERIOD OF THREE (3) YEARS

Name of Bidder:

Description of Goods / Services provided:

.....
.....

Duration: Year-Month-Day when the Goods / Services were provided:

.....

Start date (Year- Month -Day) when the above was provided:

End date (Year- Month -Day) when the above was provided:

Rate the overall level of satisfaction with the services conducted as per the following ratings: 1-5 (1-Poor, 2-Fair, 3-Good, 4-Very Good; 5-Excellent):

.....

Provide further comments in support of the level of satisfaction indicated in line with the rating provided in respect to did they meet or comply with all your requirements as specified in the contract:

.....
.....

Adherence to turnaround times:

Indicate whether there were any disputes for poor performance which resulted in mediation, arbitration or litigation

Name of authorised person:

Signature: Date

Telephone/Mobile:

Email:

Completed on behalf (Name of Client):

NB: This document must be completed by the referee and included in the bid submission. Alternatively, the client's letterhead may be used for this purpose provided it complies with the functional criteria requirements. A separate form must be completed for each reference as required in the evaluation criteria.

Information provided will be verified and if found to be false or misrepresented, punitive measures will be instituted against the respective party including blacklisting and restriction from participating in any future government bid.

CONTRACT FORM: RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I/we hereby undertake to render services described in the attached bidding documents to NERSA in accordance with the requirements and task directives/proposals terms of references stipulated in Bid Number **NERSA/2324/ICT/MSHE/BID004** at the price/s quoted. My/our offer/s remain binding upon me/us and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - 2.1 Bidding documents, viz
 - ☐ Invitation to bid
 - ☐ SARS Tax Compliance Status Pin Letter / Printed Tax clearance certificate
 - ☐ Pricing schedule(s)
 - ☐ Proposal / filled in Terms of Reference as per my/our bid dated (date)
 - ☐ Preference certificates in terms of the Preferential Procurement Regulations, 2001
 - ☐ Declaration Certificate for Local Production and Content Designated Sector Form
 - ☐ Bidder's Disclosure
 - ☐ Declaration of bidder's past SCM practices
 - ☐ Certificate of independent bid determination
 - ☐ Special Conditions of Contract
 - 2.2 General Conditions of Contract
 - 2.3 Other (specify)
3. I/we confirm that I/we have satisfied myself as to the correctness and validity of my/our bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I/we accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me/us under this agreement as the principal liable for the due fulfilment of this contract.
5. I/we declare that I/we have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT) _____

CAPACITY _____

SIGNATURE _____

NAME OF FIRM _____

DATE _____

WITNESSES

1 _____

2 _____

DATE: _____

CONTRACT FORM: RENDERING OF SERVICES**PART 2 (TO BE FILLED IN BY THE PURCHASER)**

1. I in my capacity as accept your bid under reference number **NERSA/2324/ICT/MSHE/BID004** dated For the rendering of services indicated hereunder and/or further specified in the annexures.
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (VAT INCL)	COMPLETION DATE	PREF/POINTS CLAIMED FOR SPECIFIC GOALS
THE APPOINTMENT OF A SERVICE PROVIDER TO MAINTAIN , SUPPORT, HOST AND ENHANCE THE NERSA'S WEBSITE AS AND WHEN REQUIRED FOR A PERIOD OF THREE (3) YEARS			

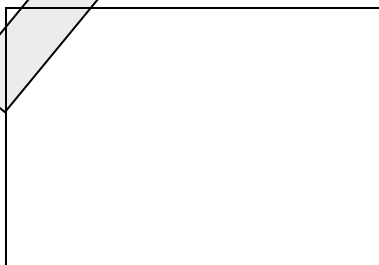
4. I confirm that I am duly authorised to sign this contract.

SIGNED AT ON

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP



WITNESSES

1

2

DATE:

SECTION B

SECTION B

SECTION B Part 1: Special Conditions of Bid and Contract

SPECIAL CONDITIONS THAT THE BIDDER NEEDS TO ACCEPT

	SPECIAL CONDITIONS OF BID	CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
1	GENERAL				
1.1	Bidders must indicate a confirmation response against each paragraph in this part of Section B covering both the Special Conditions of Bid and the Special Conditions of Contract by marking the YES box or by marking the NO box. The bidder must clearly state if a deviation from these special conditions are offered and the reason therefore. If an explanatory note is provided, the paragraph reference must be indicated in a supporting appendix to this part of the bid submission. Answering questions or supplying detail by referring to other sections will not be accepted.				
1.2	Some of the confirmation blocks in this part are shaded. Choosing a response in one of the shaded blocks will deem your bid to be non-responsive in line with the instructions in this part.				
1.3	Should bidders fail to indicate a confirmation response, NERSA will assume that the bidder is not in compliance or agreement with the statement(s) as specified in this bid document.				
1.4	Bids not completed in this manner may be considered incomplete and rejected.				
1.5	The client shall not be liable for any expense incurred in the preparation and submission of a bid.				
2	BID SUBMISSION CONDITIONS, INSTRUCTIONS AND EVALUATION PROCESS / CRITERIA				
2.1	Submission conditions and Instructions as well as the evaluation process / criteria have been noted.				
3	SPECIAL CONDITIONS OF BID AND CONTRACT				
3.1	The Special Conditions of Bid and the Special Conditions of Contract of this Request for Bid must be accepted. Non-acceptance may be deemed to be non-responsive.				
4	ADDITIONAL INFORMATION REQUIREMENTS				
4.1	During evaluation of the bids, additional information may be requested in writing from bidders. Replies to such request must be submitted, within 3 (three) working days or as otherwise indicated. Failure to comply, may lead to your bid being disregarded.				

SECTION B Part 1: Special Conditions of Bid and Contract

	SPECIAL CONDITIONS OF BID	CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
5	VENDOR INFORMATION				
5.1	The successful bidder will be required to complete a vendor information form detailing the organisation's complete profile.				
6	FORMAT OF BIDS				
6.1	Bidders must complete all the necessary bid documents and undertakings required in this bid document. Bidders are advised that their proposal should be concise, written in plain English and simply presented. Bidders are to set out their proposal in the format prescribed hereunder:				
6.2	Special conditions of bid and contract				
6.2.1	Bidders must complete and return the Special Conditions of Bid and Contract.				
6.3	SARS Tax Clearance Certificate(s)/ Compliance				
6.3.1	Bidders are required to submit their unique personal identification number (pin) issued by SARS to enable NERSA to view the taxpayer's profile and tax status. Bidders <u>may</u> also submit a printed Tax Compliance Status (TCS) together with the bid. In bids where consortia / joint ventures / sub-contractors are involved, each party must submit a separate proof of TCS / pin / CSD number.				
6.4	Bidder's Disclosure				
6.4.1	Each party to the bid must complete and return the Bidder's Disclosure. Bids submitted without a completed and signed Bidder's Disclosure may be deemed to be non-responsive.				
6.5	Declaration of bidder's past Supply Chain Management practices				
6.5.1	Each party to the bid must complete and return "Declaration of bidder's past Supply Chain Management practices". Bids submitted without a completed and signed Declaration of bidder's past Supply Chain Management practices may be deemed to be non-responsive.				

SECTION B Part 1: Special Conditions of Bid and Contract

	SPECIAL CONDITIONS OF BID	CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
6.6	Preference Points Claim Form in terms of the Preferential Procurement Regulations 2001 (Purchases)				
6.6.1	Bidders must complete and return the Preference Points Claim Form (Purchases).				
6.6.2	For a consortium or joint venture: ☐ Each member organisation wishing to claim points should complete a separate Preference Points Claim Form (Purchases).				
6.7	Invitation to Bid				
6.7.1	Bidders must complete, sign and return the full "Invitation to Bid" document. Bids submitted without a completed and signed Invitation to Bid may be deemed to be non-responsive.				
6.8	Technical Proposal				
6.8.1	Bidders must, at least cover the under-mentioned in their technical approach and return as part of their submission:				
	☐ Describe, in detail, exactly how they propose to carry out the activities to achieve the outcomes identified in the terms of reference. They should identify any possible problems that might hinder delivery and indicate how they will avoid, or overcome such problems. ☐ Describe how the work will be managed. Provide an organisation chart clearly indicating: ▪ The lines of reporting and supervision within the bidder's team ▪ The lines of reporting between the bidder and NERSA and other stakeholders, if applicable ☐ <u>Demonstrate how the services will be rendered by addressing the scope of work & deliverables.</u>				
6.9	Team details				
6.9.1	In this part the bidders must provide allocate an account manager to manage the NERSA contract.				
6.9.2	Summarised CV of the account manager Account Manager that will be responsible for the NERSA account as per Table 5.				
6.9.3	Membership of professional bodies (Institutes, Affiliates, Accreditations or Associates)? Attach company registration certificates.				

SECTION B Part 1: Special Conditions of Bid and Contract

SPECIAL CONDITIONS OF BID		CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
6.10	Experience in this field				
6.10.1	Bidders should provide in this part, and return as part the submission, at least the following information: ☐ A technical proposal that demonstrates capability to maintain , support, host and enhance the NERSA's website as and when required for a period of three (3) years. ☐ Bidders should demonstrate how they will provide maintenance and support services over the period of three (3) years in line with Table 3.				
6.11	Samples				
6.11.1	No samples required.				
6.12	Pricing Schedule				
6.12.1	The bidder must take the following into consideration when completing the Pricing Schedule: - Reference must be made to the scope of work on the Terms of Reference. - Price(s) has to be in line with the Guide on Hourly Fee Rates for Consultants as regulated by the Department of Public Service (DPSA). The Latest Consultants Fees can be downloaded from DPSA website at http://www.dpsa.gov.za/dpsa2g/documents.asp#consultants_fees				
6.12.2	Bidders are required to include one (1) copy of the financial proposal/pricing schedule , which must be submitted separately in a sealed envelope.				
6.13	B-BBEE Certificate				
6.13.1	Bidders should provide their original and valid B-BBEE certificate or a certified copy thereof as part of the bid document as issued by verification agencies accredited by SANAS or registered auditors approved by IRBA. In case of a consortium / joint venture, a consolidated B-BBEE certificate should be submitted.				
6.13.2	All Exempted Micro Enterprises (EMEs) must submit a certified sworn affidavit as prescribed by the DTI or certificate issued by the Companies & Intellectual Properties Commission (CIPC) confirming annual turnover of R10M or less and level of black ownership.				
6.13.3	Bidders who do not submit B-BBEE Status Level Verification Certificates or who are non-compliant contributors to B-BBEE will not be disqualified from the bidding process.				
6.14	SUB-CONTRACTING				
6.14.1	Bidders are welcome to sub-contract. However, the contract will be awarded to the main bidder as the primary contractor. No separate contracts will be entered into with any sub-contractors.				
6.15	VETTING OF BIDDERS				

SECTION B Part 1: Special Conditions of Bid and Contract

SPECIAL CONDITIONS OF BID		CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
6.15.1	NERSA reserves the right to subject any bidder for a security clearance through the State Security Agency (South Africa) and if a negative security screening report is issued the services of the bidders will be terminated with immediate effect.				
6.16	LABOUR LEGISLATIVE REQUIREMENTS				
6.16.1	Proof of company registration as issued by (CIPC) as well as share certificate(s) for (Pty) limited companies with other legislative requirements such as UIF, COIDA and PAYE must be submitted together with bid document.				
6.17	CENTRAL SUPPLIER DATABASE				
6.17.1	Bidders must be registered on the National Treasury Central Supplier Database (CSD) prior to the submission of this bid. Proof of CSD registration summary report must be submitted together with the bid document or Central Supplier Database Number must be provided on the Invitation to Bid form.				
6.17.2	Failure to submit proof of CSD registration (CSD registration summary report or MA Number) will invalidate the bid. Registration requirements may be found online at https://secure.csd.gov.za .				
6.18	REFERENCE LETTERS				
6.18.1	Bidders are required to submit a minimum of three (3) positive reference checks as part of the proposal on the closing date of bid.				
6.18.2	NERSA reserves to disqualify bidders in the event that a minimum of three (3) positive references is not submitted by closing time of bid or provided feedback is negative on the bidder, NERSA reserves the right not to appoint that specific bidder				
6.18.3	The format to be used is reflected on page 27. This document must be completed by the referee and included in the bid submission. Alternatively, the client's letterhead may be used for this purpose provided it complies with the functional criteria requirements. A separate form must be completed for each reference as required in the evaluation criteria				
6.18.4	The information provided will be verified by NERSA and if found to be false or misrepresented, punitive measures will be instituted against the respective party including blacklisting and restriction from participating in any future government bid.				

SECTION B Part 1: Special Conditions of Bid and Contract

	SPECIAL CONDITIONS OF BID	CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
1	GENERAL CONDITIONS OF CONTRACT				
1.1	The bid is subjected to the General Conditions of Contract (GCC). The GCC can be downloaded from the NERSA website at www.nersa.org.za or from National treasury website at http://www.treasury.gov.za Bids' should not be qualified by own terms & conditions. Failure to withdraw/waive or to renounce the bidder's own terms & conditions of bid, when called upon to do so, may invalidate the bid.				
2	CONFIDENTIALITY				
2.1	The bid and all information in connection therewith shall be held in strict confidence by bidders and usage of such information shall be limited to the preparation of the bid. Bidders shall undertake to limit the number of copies of this document.				
2.2	All bidders are bound by a confidentiality agreement preventing the unauthorised disclosure of any information regarding NERSA or of its activities to any other organisation or individual. The bidders may not disclose any information, documentation, data or products to other clients without written approval of the Energy Regulator or the delegate.				
2.3	"Confidential information" includes any information or knowledge whatsoever relating to NERSA or any of its divisions, including but not limited to all information in whatever form (tangible or intangible), reports (whether generated by NERSA or service providers to NERSA), documentation, specifications, know-how, accounts and computer readable data relating or pertaining to the project, NERSA or any of its divisions.				
3	INTELLECTUAL PROPERTY, INVENTIONS AND COPYRIGHT				
3.1	Copyright of all documentation relating to this contract belongs to the client. The successful bidder may not disclose any information, documentation or products to other clients without the written approval of the Energy Regulator or the delegate.				

SECTION B Part 1: Special Conditions of Bid and Contract

	SPECIAL CONDITIONS OF BID	CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
3.2	All the intellectual property rights arising from the execution of this contract shall vest in NERSA who shall be entitled to cede and assign such to the Department of Energy and the contractor undertakes to honour such intellectual property rights and all future rights by keeping the know-how and all published and unpublished material confidential.				
3.3	In the event that the contractor or any project team member would like to use information or data generated by the project, for academic or any other purpose, prior written permission must be obtained from the client. Such permission will not be unreasonably withheld and if it is withheld, written reasons will be provided.				
3.4	NERSA shall own all deliverables produced by the Contractor during the course of, or as part of the contract whether capable of being copyrighted or not ("IP") and which are or may become eligible for copyright under the laws of the Republic of South Africa and which relates to the contract or which arises directly from this contract. This IP NERSA shall be entitled to freely cede and assign to the Department of Energy. No other document needs to be executed to give effect to this cession, assignment or transfer.				
3.5	The provisions of this clause 3 shall only apply to such IP that is created during the course and scope in terms of this contract.				
3.6	The Contractor acknowledges and agrees that each provision of clause 3 is separate, severally and separately enforceable from any other provisions of this contract.				
3.7	The invalidity or non-enforceability of any one or more provision hereof, shall not prejudice or effect the enforceability and validity of the remaining provisions of this contract.				
3.8	This clause 3 shall survive termination of this contract.				
3.9	Non-acceptance of clause 3 may deem your bid to be non-responsive.				
4	NON-COMPLIANCE WITH DELIVERY TERMS				

SECTION B Part 1: Special Conditions of Bid and Contract

	SPECIAL CONDITIONS OF BID	CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
4.1	As soon as it becomes known to the contractor that he / she will not be able to deliver the services within the delivery period and / or against the quoted price and / or as specified, NERSA must be given immediate written notice to this effect. NERSA reserves the right to implement remedies as provided for in the GCC.				
5	WARRANTS				
5.1	The contractor warrants that it has the capability, experience, expertise and skills necessary and is able to conclude this Agreement to the satisfaction of NERSA.				
5.2	The contractor undertakes to perform the services in a professional manner.				
5.3	Although the contractor will be entitled to provide services to persons other than NERSA, the contractor shall not without the prior written consent of NERSA, be involved in any manner whatsoever, directly or indirectly, in any business or venture which competes or conflicts with the obligations of the contractor to provide services.				
6	PARTIES NOT AFFECTED BY WAIVER OR BREACHES				
6.1	The waiver (whether express or implied) by any Party of any breach of the terms or conditions of this contract by the other Party shall not prejudice any remedy of the waiving party in respect of any continuing or other breach of the terms and conditions hereof .				
6.2	No favour, delay, relaxation or indulgence on the part of any Party in exercising any power or right conferred on such Party in terms of this contract shall operate as a waiver of such power or right nor shall any single or partial exercise of any such power or right under this agreement.				
7	OBLIGATION				
7.1	The contractor shall perform all aspects of the services as more fully described in the terms of reference and shall comply with all reasonable instructions, requests and/or directions as may be issued by NERSA from time to time.				

SECTION B Part 1: Special Conditions of Bid and Contract

	SPECIAL CONDITIONS OF BID	CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
8	PROJECT PLAN				
8.1	The contractor shall within 2 (two) weeks after signing this contract, submit to NERSA, a draft project plan for consideration and approval.				
8.2	The approved project plan submitted in terms of clause 8.1 above shall be binding on the contractor.				
9	RETENTION				
9.1	On termination of this agreement, or at the end of the contract period, the contractor shall, on demand hand over all documentation provided as part of the project and all deliverables, etc., without the right of retention, to NERSA.				
9.2	No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force and effect unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.				
10	INDEMNITY				
10.1	The contractor hereby indemnifies and holds harmless NERSA's employees, agents or its duly authorized representatives from and against any and all claims, liabilities, losses, costs, expenses (including attorneys' fees) and damages, which NERSA may suffer and/or incur arising out of and/or resulting from wilful misconduct, negligent act or omission by the contractor in performance of the Services in terms of this agreement.				
10.2	The indemnification under this clause shall survive termination of this agreement.				
11	UNDERTAKINGS BY THE CONTRACTOR				
11.1	The contractor shall not, during the contract period or extended contract period, directly or indirectly entice away any employee of NERSA.				
12	FORCE MAJEURE				
12.1	Should the affected Party be unable to fulfil its obligations in terms of this agreement for a period of fourteen (14) days or such other reasonable period from the date of notification to the other Party of a <i>force majeure</i> , then the other Party shall be entitled to terminate this agreement forthwith if justifiable under the circumstances, by written notice to that effect to the affected Party.				

SECTION B Part 1: Special Conditions of Bid and Contract

SPECIAL CONDITIONS OF BID		CONFIRMATION			
		Yes	No	N/A	If no, indicate deviation
13	INDEPENDENT CONTRACTOR				
13.1	The contractor agrees and acknowledges that it is an independent contractor and that this agreement shall not be construed as creating any relationship of employment, agency, partnership or joint venture between the Parties. Accordingly the contractor has no authority to represent, act on behalf of or bind NERSA in anyway whatsoever.				
13.2	The contractor shall not issue any press release, make or publish any statement or other communication relating to, connected with or arising out of this agreement or the rendering of the Services without the prior written consent of NERSA.				
14	ASSIGNMENT				
14.1	The provisions of this agreement shall automatically transfer to and continue to exist to any legal successors of the Parties.				

TAX CLEARANCE CERTIFICATE REQUIREMENT

- 2.1 Bidders must ensure compliance with their tax obligations.
- 2.2 Bidders are required to submit their unique personal identification number (pin) issued by SARS to enable the organ of state to view the taxpayer's profile and tax status.
- 2.3 Application for Tax Compliance Status (TCS) or pin may also be made via e-filing. In order to use this provision, taxpayers will need to register with SARS as e-filers through the website www.sars.gov.za.
- 2.4 In bids where consortia / joint ventures / sub-contractors are involved, each party must submit a separate proof of TCS / pin / CSD number.
- 2.5 Where no TCS is available but the bidder is registered on the Central Supplier Database (CSD), a CSD number must be provided with the Tax Compliance System Pin on the on the Invitation to Bid form.

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

SECTION B Part 3: Bidder's Disclosure

[illegible]

Please provide a separate annexure to provide full details of the list of directors / trustees / members / shareholders. In case of trustees, joint venture, consortium and sub-contractor the details of ownership of the company should be provided with the bid document.

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name) in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

3.1 I have read and I understand the contents of this disclosure;

3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;

3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.

3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SECTION B Part 3: **Bidder's Disclosure**

- 3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

The 80/20 system for requirements with a Rand Value equal to or above R2001 and up to R50 million (all applicable taxes included).

1.2 Preference points for this bid shall be awarded for:

- (a) Price;
- (b) Specific Goals

1.3 The maximum points for this bid are allocated as follows:

POINTS

1.3.1 PRICE 80

1.3.2 SPECIFIC GOALS 20

Total points for Price and specific goals must not exceed 100

1.4. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

2.1 **“all applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;

2.2 **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by NERSA for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;

2.3 **“comparative price”** means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;

2.4 **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

2.5 **“contract”** Error! Bookmark not defined. means the agreement that results from the acceptance of a bid by an organ of state;

2.6 **“EME”** means any enterprise with an annual total revenue of R5 million or less.

SECTION B Part 5: Preference Points Claim Form (Purchases)

2.7 **“Firm price”** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;

2.8 **“rand value”** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;

3. **ADJUDICATION USING A POINT SYSTEM**

3.1 The bidder obtaining the highest number of total points will be awarded the contract.

3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts;

3.3 Points scored must be rounded off to the nearest 2 decimal places.

3.4 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for specific goals.

3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for specific goals, the successful bid must be the one scoring the highest score for functionality.

3.6 Should two or more bids be equal in all respects the award shall be decided by the drawing of lots.

4. **POINTS AWARDED FOR PRICE**

4.1 **THE 80/20 PREFERENCE POINT SYSTEMS**

A maximum of 80 points is allocated for price on the following basis:

80/20

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for comparative price of bid under consideration

P_t = Comparative price of bid under consideration

$P_{\min}$ = Comparative price of lowest acceptable bid

5. POINTS AWARDED FOR SPECIFIC GOALS

2.3.1 Points to be awarded to a bidder based on his or her specific goals see below table:

PRICE	MAXIMUM POINTS	REQUIRED EVIDENCE
Price	80	
Specific Goal	20	
▪ Black Owned	10	BBB-EE certificate or sworn affidavit
▪ Woman Owned	10	BBB-EE certificate or sworn affidavit
Total Points	100	

Bidders who wish to claim points for specific must ensure that documentary evidence to support the claim is attached to the bid document as specified in table above

6. DECLARATION WITH REGARD TO COMPANY/FIRM

6.1 Name of firm:

6.2 VAT registration number:

6.3 Company registration number:

6.4 TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Company
- ☐ (Pty) Limited

[TICK APPLICABLE BOX]

6.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

.....

.....

.....

.....

.....

SECTION B Part 5: Preference Points Claim Form (Purchases)

6.6 COMPANY CLASSIFICATION

- ☐ Manufacturer
- ☐ Supplier
- ☐ Professional service provider
- ☐ Other service providers, e.g. transporter, etc.
- [TICK APPLICABLE BOX]

6.7 MUNICIPAL INFORMATION

Municipality where business is situated

Registered Account Number.....

Stand
Number.....

6.8 Total number of years the company/firm has been in business?

9.9 I hereby declare under Oath that:

(a) The Enterprise is _____% Black Owned using the flow-through principle as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9(1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,

(b) The Enterprise is _____% Black Female Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,

(c) Black Designated Group Owned % Breakdown as per the definition stated above:

- Black Youth % = _____%
- Black Disabled % = _____%
- Black Unemployed % = _____%
- Black People living in Rural areas % = _____%
- Black Military Veterans % = _____%

6.10 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, indicated in paragraph 5 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- (i) The information furnished is true and correct;
- (ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.

SECTION B Part 5: Preference Points Claim Form (Purchases)

- (iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 5 the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- (iv) If the Specific goals has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution

Signature(s) of Bidder(s): _____ Date: _____

Address _____

WITNESSES: 1. _____ 2. _____

INVITATION TO BID PART A

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENT OF NERSA

BID NUMBER	NERSA/2324/ICT/MSHE/BID004	CLOSING DATE	05 JUNE 2023	CLOSING TIME	11:00
DESCRIPTION	THE APPOINTMENT OF A SERVICE PROVIDER TO MAINTAIN , SUPPORT, HOST AND ENHANCE THE NERSA'S WEBSITE AS AND WHEN REQUIRED FOR A PERIOD OF THREE (3) YEARS				
VALIDITY	Offer to be valid for 120 (03 OCTOBER 2023) days from the closing date (05 JUNE 2023).				

The successful bidder will be required to fill in and sign a written Contract Form

BID DOCUMENTS MAY BE:

DEPOSITED IN THE BID/TENDER BOX SITUATED AT
(Street address)

**NERSA, Kulawula House, 526 Madiba
(Vermeulen) Street, Arcadia, Pretoria**

OR

* POSTED TO:

**The Procurement Manager, NERSA, PO Box
40343, Arcadia, 0007, South Africa**

OR

HANDED IN AT RECEPTION SITUATED AT
(Street address)

**NERSA, Kulawula House, 526 Madiba
(Vermeulen) Street, Arcadia, Pretoria, prior to
the official closure time and the bidder must
obtain a receipt, indicating the time of
delivery, from the receptionist.**

No faxed or e-mailed bids will be accepted

Bidders should ensure that bids are delivered to NERSA before the closing date and time to the correct physical address. If the bid is late, it will not be accepted for consideration.

*** Refer to Paragraph 6 of the "Special Conditions of Bid and Contract: Portion 1".**

- ☐ Bids can be delivered and deposited into the bid / tender box between 08:00 and 16:30, Mondays to Thursdays and 08:00 to 16:00 on Fridays, prior to the closing date, and between 08:30 and 11:00 on the closing date.
- ☐ All bids must be submitted on the official forms (not to be re-typed).
- ☐ This bid is subject to the General Conditions of Contract (GCC) and, if applicable, any other Special Conditions of Contract.
- ☐ Bids submitted that do not comply with the following may not be considered for evaluation:
 - A bid that is not in the format prescribed.
 - A bid without some or all of the required documents.
 - Pricing schedules not in the required format.
 - Bids without the required number of copies.
- ☐ Any queries regarding bidding procedures and technical information may be directed to:
 - e-Mail: scm@nersa.org.za
 - Tel.: 012 401 4795 / 012 401 4696 /
 - Fax: 012 401 4700

SECTION B Part 6: Invitation to Bid

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)					
BID NUMBER:	NERSA/2324/ICT/MSHE/BID004		CLOSING DATE:	05 JUNE 2023	CLOSING TIME: 11:00
DESCRIPTION	THE APPOINTMENT OF A SERVICE PROVIDER TO MAINTAIN , SUPPORT, HOST AND ENHANCE THE NERSA'S WEBSITE AS AND WHEN REQUIRED FOR A PERIOD OF THREE (3) YEARS				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT NERSA, KULAWULA HOUSE, 526 MADIBA (VERMEULEN) STREET, ARCADIA, PRETORIA					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON			CONTACT PERSON		
TELEPHONE NUMBER			TELEPHONE NUMBER		
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS			E-MAIL ADDRESS		
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] ☐ Yes ☐ No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX] ☐ Yes ☐ No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐ Yes ☐ No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?		☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				☐ YES ☐ NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				☐ YES ☐ NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				☐ YES ☐ NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				☐ YES ☐ NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				☐ YES ☐ NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

PART B **TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:	
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2.	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4.	THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS	
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6	WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7	NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

TECHNICAL PROPOSAL

Submit a technical proposal that demonstrates the capability to maintain, support, host and enhance the NERSA's Website as and when required for a period of three (3) years

EXPERIENCE IN THIS FIELD

The bidder should demonstrate the experience **in similar services**. Track record of similar projects undertaken in the capability to maintain, support, host and enhance the NERSA's Website as and when required for a period of three (3) years thereof with contactable references as per **Table 2** below.

Table 6: Experience of service provider in similar services

No.	Name of institution	Description of service	Value of Contract	Contract period	Contact Person
11.					Name & Surname: Tel: Email:.....
12.					Name & Surname: Tel: Email:.....
13.					Name & Surname: Tel: Email:.....
14.					Name & Surname: Tel: Email:.....
15.					Name & Surname: Tel: Email:.....
16.					

SECTION B Part 8: Experience

No.	Name of institution	Description of service	Value of Contract	Contract period	Contact Person
					Name & Surname: Tel: Email:.....
17.					Name & Surname: Tel: Email:.....
18.					Name & Surname: Tel: Email:.....
19.					Name & Surname: Tel: Email:.....
20.					Name & Surname: Tel: Email:.....

*The list is not limited to ten (10) institutions for experience on **Table 2**. Please include a separate annexure to provide full details.*

SECTION B Part 9: Team Details (CV Template Guideline)

CV TEMPLATE GUIDELINE

1. **Family name** _____
2. **First name:** _____
3. **Date of birth:** _____
4. **Nationality** _____
5. **Education/Key qualifications**

Institution (Date from - Date to)	Degree(s) or Diploma(s) obtained

6. **Membership of professional bodies** _____
7. **Other skills (e.g. computer literacy, etc.)** _____

8. **Present position and minimum role in the project:** _____
9. **Years within the organisation:** _____
10. **Years of experience/skills:** _____

11. **Description of similar projects with contactable references**

Date (From – To) (mm/yy)	
Organisation	
Position	
Responsibilities	
Description of similar projects	
Contact details of reference	
Name	
Tel	
Email	

Date (From – To) (mm/yy)	
Organisation	
Position	
Responsibilities	
Description of similar projects	
Contact details of reference	
Name	
Tel	
Email	

SECTION B Part 10: Pricing Schedule

PRICING SCHEDULE

(Services: Professional)

BID DESCRIPTION: **THE APPOINTMENT OF A SERVICE PROVIDER TO MAINTAIN , SUPPORT, HOST AND ENHANCE THE NERSA'S WEBSITE AS AND WHEN REQUIRED FOR A PERIOD OF THREE (3) YEARS**

NAME OF BIDDER:

OFFER TO BE VALID FOR 120 (03 OCTOBER 2023) DAYS FROM THE CLOSING DATE OF BID: 05 JUNE 2023

PAR NO DESCRIPTION

- 1 The accompanying information must be used for the formulation of proposals.
2 Bidders are required to indicate a ceiling price that includes all the activities associated with the supply, installation and maintenance as per scope of work and deliverables as follows.

TABLE 4: To Maintain , Support, Host And Enhance The Nersa's Website As And When Required For A Period Of Three (3) Years

	Deliverables	Costs (VAT Incl.) Year 1	Costs (VAT Incl.) Year 2	Costs (VAT Incl.) Year 3
3.	Hosting of the NERSA website	R	R	R
4.	Maintenance and Support,	Fixed hourly rate.	Fixed hourly rate.	Fixed hourly rate.
2.1	Hourly rate for the maintenance and support of the website	R.....	R.....	R.....
2.2	Hourly rate for further development of the website	R.....	R.....	R.....
2.3	Other (please specify)	R.....	R.....	R.....

SECTION B Part 10: Pricing Schedule

NERSA will only accept **firm prices** for the whole duration of the 3 year contract period in terms of this bid. Non-firm prices will not be considered (prices linked to industry price increase or rates of exchange) and such charges must be discounted into the bid price. The financial proposal should be inclusive of all activities cost's breakdown as per the project scope of work as well as **estimated travel and disbursements costs**.

- | | | |
|---|---|------------------------|
| 3 | Period required for completion of the perception survey after signing of a contract. | |
| 4 | Are the rates quoted firm for the full period of the contract (3 years)? No additional costs will be admitted. |
YES/NO |
| 5 | Are the rates quoted regulated by any professional body (Institutes or Associates)? | YES/NO |
| 6 | The financial proposal/pricing schedule must be submitted separately in a sealed envelope. | |