



BID NUMBER	ECIC01P-2025/26
NAME OF BID	PHYSICAL ARMED GUARDING SERVICES FOR FIVE YEARS
QUESTIONS AND ANSWERS	

The following questions were received by the Export Credit Insurance Corporation of South Africa (SOC) Limited (ECIC) on the abovementioned bid, and are hereby responded to as follows:

Number			
1.	Good day Sir/Mam I would like to ask regarding the submission of this tender document if is online or physical submission. Thank you. Kind regards		There are two methods of submission, being through email or physically. Bidders are welcome to choose whichever means suits them. The submission provisions are as follows (as per paragraph 17.1 of the terms of reference, attached for ease of reference): 17.2. Submission of the proposals 17.2.1. Bid documents must be clearly marked for ease of reference and be submitted in PDF format on/or before the closing date and time to the following email address: procurement@ecic.co.za 17.2.2. The following email submission procedures or protocols must be adhered to ensure safe and secure submission of the tender documents and supporting documents: 17.2.2.1. The tender document, including the supporting or returnable documents should be submitted via email on PDF format. 17.2.2.2. If the PDF tender document, including the supporting or returnable documents is less than 20 Megabytes (MB), it should be submitted as one document. If the electronic bid document is more than 20MB, the electronic tender document should be split in order to adhered to the 20MB email capacity.



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			17.2.2.3. Bidders are also encouraged to submit a USB detailing their tender proposals. 17.2.3. Only if bidders are experiencing challenges with emailing documents, tenders can be delivered at the ECIC Offices on/or before the closing date and time at: Byls Bridge Office Park Building 9, Fourth Floor 11 Byls Bridge Boulevard Highveld Extension 73 Centurion 0157
2.	Dear Sir, We do trust that all is well on your side. We would like to partake in ECIC01-2025/26. Will you please be so kind to send us the information regarding the tender? Best regards		The bid document is available for download on the following links: https://www.ecic.co.za/wp-content/uploads/2025/04/ECIC01P-2025_26-Physical-armed-security-services.pdf https://www.etenders.gov.za/home/Download/?blobName=8f88d8c1-1bb6-4f87-a8d5-9645a7b91afb.pdf&downloadedFileName=ECIC01P-2025_26-Physical%20armed%20security%20services.pdf