



BID DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE INTERNET, BULK SMS SERVICES, VoIP AND CLOUD HOSTED BBX SERVICES FOR A PERIOD OF THREE YEARS

Bid Number: MLM 05/2023/24

PRICING SCHEDULE

Table 1 - Monthly Costs

Item	Description	Quantity	Monthly Price (Excl. VAT)
1	250 Mbps Business Class Fibre (Dedicated)	01	
2	100Mbps Microwave Link (failover)	01	
3	Router	01	
4	Next Generation Firewall	01	
5	VPN Services	01	
6	Website Hosting & DNS	01	
7	Hosted PBX System (300 users)	01	
8	Telephone Management System (TMS) (300 users)	01	

Table 2 - Setup Costs

Item	Description	Quantity	Once Off Costs (Excl. VAT)
9	Installation Costs	01	

Table 3 - Annual Fees

Item	Description	Quantity	Annual Pricing (Excl. VAT)
10	Hosted PBX System	01	
11	Telephone Management System (TMS)	01	
12	Firewall Annual License	01	

Table 4 – VoIP Rates

No	Mobile Network	Quantity	Per minute (Excl. VAT)
13	SMS	01	
14	Vodacom	01	
15	MTN	01	
16	Cell C	01	
17	Telkom Mobile	01	
18	Landline	01	

Table 5 – Equipment Costs (Take note that the following equipment will be on as and when needed)

No	Description	Quantity	Price per Item (Excl. VAT)
19	Core Switch (HP equivalent)	01	
20	Managed Layer 3 Gigabit Poe 48 Port Switch (HP equivalent)	01	
21	Managed Layer 3 Gigabit Poe 24 Port Switch (HP equivalent)	01	
22	Managed Layer3 Gigabit Poe 10 Port Switch (HP equivalent)	01	
23	Number porting	01	
24	System Training (End-user)	01	
25	Switchboard – Desk phone	01	
26	Headphones	01	
27	Contact Centre Agent – IP Desk phone	01	
28	Manager – IP Desk phone	01	
29	General user – IP Desk phone	01	
30	Mobile IP phones (DECT)	01	
31	Mobile IP Phone charging stations	01	

32	Softphones	01	
33	Network Support	Per hour	
34	Network Security Support	Per Hour	
35	Voice Services Support	Per Hour	
36	Services Management	Per hour	
		Sub-total excl. VAT	
		VAT @ 15%	
		Grand Total incl. VAT	

NB: The grand total should be inclusive of the tables 1 to 5 combined.

ANNUAL PRICE ESCALATION

YEAR 2	%
YEAR 3	%

NB: The bidders are required to provide price escalations in percentages for 2nd year and 3rd year, where price escalation percentages are exorbitant, the escalation percentage will be negotiated to be within the market rate or CPI will be used if no agreement is reached.